

Monday 9 February

Pre-conference workshops

Only for delegates who have pre-registered to attend the workshops.

For all other delegates, the conference starts on Tuesday at the National Wine Centre

Torrens University Australia, Wakefield Campus, 88 Wakefield Street, Adelaide CBD		
0830	Registration Desk open	
	Bill Faulkner PhD/ECR/MCA Workshop Rooms: G1 - G3	TH&E Standards Workshop Room: G 11
0900	Welcome CAUTHE Executive Professor Michelle Whittford and Professor Simon Pawson Business and Hospitality, Torrens University Australia	Welcome Showcasing Excellence in Education Practice, Innovation, Scholarship, and Leadership
0945	Session 1: Exploring the Methodologies for today and tomorrow This session is designed to encourage workshop participants to reflect on the evolving nature of methodology in contemporary research. Through stories of inquiry, growth and reflection, they'll explore how scholarly identity is shaped over time, how methodological choices reflect deeper values and worldviews, including the impact of AI on our selection, use, and	0910 Developing a coherent education narrative that articulates their professional journey and impact

	<p>operationalisation of methodology, and how embracing complexity can lead to richer, more meaningful research.</p> <p><i>Facilitators:</i> Professor Ros Cameron, Director, Centre for Organisational Change and Agility (COCA) - https://research.torrens.edu.au/en/persons/ros-cameron AND Associate Professor Clifford Lewis, Charles Sturt University - https://www.csu.edu.au/research/gender-network/members/profiles/members/clifford-lewis</p>	
1100	Morning Refreshments	Morning Refreshments
1130	<p>Session 2: Beyond Method: Becoming a Researcher in a Changing World</p> <p>This session is designed to encourage delegates to think critically and reflect on their future careers, while remaining open to possibilities beyond academia.</p> <p>This session invites participants to reflect on their evolving professional identities and the diverse career pathways open to them. It will explore the value of research training (critical thinking, complex problem-solving, knowledge translation) and how these skills are transferable across sectors, sharing of ideas on the skills you have built and where you can use them if not academia.</p> <p><i>Facilitators:</i> Professor Candice Harris, Auckland University of Technology, Business School, and Co-Chair of CAUTHE Fellows - https://academics.aut.ac.nz/candice.harris AND Dr Roshis Shrestha, Hong Kong Polytechnic University https://www.polyu.edu.hk/shtm/people/academic-staff/roshis-shrestha</p>	<p>Identify key events and milestones that demonstrate growth, innovation, and leadership in education</p>
1230	Lunch	Lunch

13.30	Mentoring Session – Methodology Groups We are seeking an expression of interest from attending delegates with specific methodology expertise and diverse experience at various stages of their research journey.	Exploring effective avenues for showcasing achievements, including publications, presentations, awards, fellowships, and promotion applications
1500	Afternoon Refreshments	Afternoon Refreshments
1530	Session 3: Turning your research identity into a professional narrative This session provides guided mentoring, reflective questioning, and peer feedback to help participants develop a research identity that is authentic, strategic, and aligned with their career and academic objectives. <i>facilitators:</i> Assoc Prof Anita Manfreda, Blue Mountains International Hotel Management School - https://research.torrens.edu.au/en/persons/anita-manfreda AND Associate Professor Anna Kralj, Department of Tourism and Marketing, Griffith University - https://experts.griffith.edu.au/7619-anna-kralj	Open time: Discussion and showcasing education achievements
1630	Reflections and Wrap-up of the day's event Presentation of Awards and Bursaries Chair: Professor Michelle Whitford & Professor Simon Pawson	
1700	Close	Close

Tuesday 10 February

CAUTHE 2026 Conference

National Wine Centre, cnr of Hackney & Botanic Roads		
0730 – 1800	Registration Desk open	CONCOURSE
0700 - 0830	JHTM Breakfast Meeting	THE VINES
0800 - 1700	Quiet room	TBA
0830 - 0900	Welcome to Country	TERRACE
0900 – 0930	Conference Opening & Welcome Simon McCuskey MC Prof Naomi Dale CAUTHE Chair Prof Simon Pawson/Assoc Prof Anita Manfreda CAUTHE 2026 Co-Convenors	HICKINBOTHAM HALL
0930 – 1030	Keynote 1 Happiest Destinations on Earth: Lessons from Disneyland for Tourism Futures	HICKINBOTHAM HALL

	Dan Cockerell CEO, Torrens Global Education; Former Vice President, Magic Kingdom, Walt Disney World, Florida					
	Valerie Cockerell Former Facilitator, Disney Institute					
1030 - 1100	Morning Refreshments <i>OPTIONAL: CAUTHE first-timers' get-together</i> <i>If this is your first time as a CAUTHE delegate this is the opportunity to meet other first timers</i> <i>Please collect your food from the Concourse and meet in The Vines room</i>					Please collect food from the CONCOURSE and head to HICKINBOTHAM HALL/TERRACE
1100 - 1200	Panel 1 Chair: Dr Cindy Lee, Torrens University Tourism and hospitality in an age of social isolation and loneliness Assoc Prof Sebastian Filep, Bond University Dr Louise Townsin, Torrens University Australia Dr Simone Grabowski-Faulkner, University of Technology Sydney Andrea Comastri, CEO and Founder, Hotel Etico Australia					HICKINBOTHAM HALL
1200 - 1300	Lunch Please collect the food from the CONCOURSE and head to HICKINBOTHAM HALL or TERRACE areas					CONCOURSE
Concurrent Session 1						
1300 - 1400	Emerging Topics in Tourism Studies	Volunteering in Tourism and Events	Hospitality in Critical Contexts	Tourism and Hospitality Education: Systems, Pathways and Impact	Engagement, Accountability and Behaviour in Sustainable Tourism	AI and Digital Transformation LIGHTNING

Chair	Oscar Vorobjovas-Pinta	Simone Faulkner	Rajka Presbury	Truc Le	Mireia Guix	Craig Lee & Michelle Whitford
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL
	When Space Weather Meet Space Tourists: Applying Chaos Theory to Navigate the Unpredictable Risks of Commercial Space Travel Yunkyoung Jo	Change agents or cv builders: understanding gen z's motivation to volunteer Sabrina Seeler	A field guide to hospitality hell: a qualitative analysis of customer archetypes Mark Teoh	Leisure and Belonging: International Students' Leisure Landscapes in Cairns Dwi Sugiharti	Sustainability through young people's eyes: rethinking narratives and engagement Tamara Young	<p>Generation z and RAISA technologies in hospitality: a multi-stakeholder, cross-country exploration Mengni Fu</p> <p>From embrace to exit: understanding ICT adoption, routinisation, and abandonment in small and medium sized tourism enterprises Sadia Ananya</p>
	Multi-scale Health and Wellness Tourism Spatial Prediction Model: An Empirical Study Based on GA-XGBoost and 3D GIS Xiaolong Chen	Tourism Volunteers: 'Easy Resources' or Most Resilient Asset? Yawei Jiang	Introducing 'Hospicareity': A form of hospitality within war Amy Kenworthy	Do Tourism and Hospitality Students in VET Courses in Australia get Occupational Status Gains? Peter Fieger	Accountability and Transparency: Cornerstones for the Sustainability of Indigenous Tourism Pawan Chugh	<p>Cognitive machine biases in the next generation of AI systems for tourism applications Oswin Maurer</p> <p>Drivers and barriers to generative ai adoption in tourism: a weight-based perspective from tourists Oswin Maurer</p>

		Volunteers in regional community festivals <i>Julia Jones</i>	Ai and grassroots organisations: critical hospitality tensions for providing welcome within vulnerable communities <i>Cheryl Cockburn-Wootten</i>	Tourism and hospitality qualifications in HEI, a South African review of the current and evolving landscape <i>Rosa-Anne Naude-Potgieter</i>	Is the grass always greener the double-edged sword of cross-contextual low-carbon travel behaviour spillover <i>Liying Wang</i>	
Concurrent Session 2						
1405 - 1505	Women, Work and Enduring Legacies	Resilience in Tourism Businesses and Destinations	Behavioural Studies in Tourism	Travel Motivation and Consumer Choice in Tourism	Contemporary Developments in Wine Tourism	Service and Experience <i>LIGHTNING</i>
Chair	Elaine Yang	Scott Richardson	Sara Dolnicar	Charles Arcodia	Marianna Sigala	Tracy Harkison & Effie Steriopoulos
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL
	Invisible Legacies: Women in New Zealand's Intergenerational Wine Families <i>Sarah Lee</i>	Beyond Survival: Dynamic Capability Micro-Processes for Shaping Resilience in Small Tourism Businesses <i>Yudha Eka Nugraha</i>	The potential of normative feedback intervention in promoting pro-environmental behavior among tourists and hospitality consumers: a conceptual paper <i>Xiwen (Sivin) Xiao</i>	Travel motivation and destination choice: a study of Australian and Chinese outbound markets <i>Yanyan Dong</i>	Extended Reality (XR) in Wine Tourism- A Review of the Literature and Future Directions <i>Jiang Zhou</i>	<div>Pet tourism: a systematic review <i>Paul Strickland</i></div> <div>How temporal distance influences travellers' experiential baskets <i>Harmen Oppewal</i></div>

	Women Entrepreneurs in Hospitality and Tourism: A Systematic Review of Enablers and Barriers Nozomi Saito	Supporting resilience in tourism small-medium enterprises: factors influencing engagement with government support programs Kerrie King	The impact of stress on prosocial behaviour in tourism Alexandra Law	Revisit the influence of in-flight service quality on passenger satisfaction: application of emotional solidarity theory Jin-Long Lu	Understanding destination resilience in a changing environment: a case study of wine tourism in the Okanagan valley, Canada Joanna Fountain	When Experiences Become Risky Business Fiona Antonucci
	'As one': legacies of women's mega sport events Jessica Mei Pung	Tourist resilience in China's greater bay area Benjamin Iaquinto	Does food waste behaviour differ between cultures and continents – how and why? Oswin Maurer	Drivers of Airline Choice in the Post-Covid Era: Evidence from Chinese International Travelers Boontip Boonbumroongsuk	Embedding culture into wine tourism: findings and implications from Ningxia China Lianping (Eve) Ren	Pixels vs Personas: The Role of Self-Congruence in Destination Marketing Chi Weng Ma
						From Work to Wander: Understanding Digital Nomads' Motivations and Identity Panadda Chanapal
1505 - 1535	Afternoon Refreshments Please collect food from the CONCOURSE and head to HICKINBOTHAM HALL or TERRACE areas					
Concurrent Session 3						
1535 - 1655	Cultural Dimensions of Tourism	Wellbeing and Quality of Life in Tourism Contexts	Work, Wellbeing and Careers in Tourism and Hospitality	Extraordinary Tourism Experiences	Implementing and Measuring Sustainable Tourism	Poster Presentations
Chair	Denis Tolkach	Simone Faulkner	Maria Golubovskya	Jessica Mei Pung	Raymond Rastegar	
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL

	Namaste Westside: Indian diaspora and visiting friends and relatives in Melbourne's west Madelene Blaer	Developments in tourism and positive psychology Sebastian Filep	Work passion and paradox of professional identity: understanding hospitality managers' turnover intention Piyanuch Prangkam	Exploring an event's social licence to operate: the case of Cementa Najmeh Hassanli	An Investigation into Sustainability-Driven Tourism Supply Chain Integration: Evidence from Indonesia Rio Bire	Exploring the visual and olfactory effects on responsible tourism: A cutting-edge study Kaede Sano
						The Impact of Crises on Employee-Centered CSR Initiatives in the Tourism-Hospitality Sector Ashokkumar Manoharan
						Experiences, transformations, & acculturation - a collection of collaborative autoethnographic reflections Antoine Bisson
	What is a creative souvenir? A systematic literature review of creative souvenirs Xiao Xiao	Exploring the relationship between psychological experience of adventure recreation and life transitions Yuxian Ou	Hospitality Careers on Screen: A mirror, a magnifier or a warning? Andrew Carruthers	Connecting wellness tourism clustering and social impact: Transformational Experience Models for sustainable tourism destinations. Katrina Denoux	Sustainable tourism indicators: a systematic quantitative literature review Sachini Sugathapala	Rebuilding (with) nature: leveraging blue carbon ecosystem restoration for regenerative tourism Ahalya Suresh
						The Impact of Incomplete Planned Experiences and Serendipity on Theme Park Tourism Evaluation: Insights from Interviews at

						Tokyo Disneyland and Tokyo DisneySea Hiroaki Kawada
	Tradition or transformation? Chinese tourists' cultural worldviews and risk preparedness Yanan Fan	The empathic path: developing an ai-enabled emotional safeguard system for depression management in travel contexts Fengkexin Fang	The role of Green HRM Practices in linking Hotels' Strategic Green Intentions to Sustainable Performance and Employee Outcomes Abdul-Razak Suleman	Investigating Memorable Tourism Experiences in the Arc of Sport Event Tourism Hasnain Safdar Butt	Place-based destination sustainability index: a case of city of Wanneroo S. Mostafa Rasoolimanesh	Diversity, Equity, and Inclusion in Hospitality: Public vs. Private Sector Perspectives Ashokkumar Manoharan
						Cultivating culinary learning through edible community gardens Tanya Bonte
						Recliner Chairs in Hotels: Rethinking Universal Design for Inclusive Hospitality Moises Vera
	Vanua Levu Fiji's Next Tourist Frontier, A Place by Locals for Tourists Bing Gibson	Tourism impacts and locals' quality of life: A communities' perspective Thi Hieu Nguyen	Inglorious Old Battlers: Older Men in Hospitality Employment David Dunlop Williamson	Alternative Hedonic Tourism Experiences Qiao Zhang		Workplace dignity and psychology of working theory Kate Yoo
						Are We Still Needed? Identity Threats and Psychological Defenses in the Era of Green Human Resource Management Jiawei Wang
						A Job Demand-Resource Based Integration of Employee

						Branding and Corporate Social Responsibility <i>Yiran Wang</i>
						Geospatial Sentiment Analytics for Hospitality Management: Predicting Investment Returns on Service Attributes Across Urban Micro-zones <i>Zhang Wen</i>
1700 - 1800	Adelaide Botanic Garden guided tours (prior registration required)					TERRACE
1800 - 2000	Welcome Reception <div> Thanks to our sponsor <div> FLIGHT CENTRE[®] Travel Academy </div> </div>					TERRACE

Wednesday 11 February

National Wine Centre, cnr of Hackney & Botanic Roads		
0700 - 0800	Chapter Director's Breakfast Meeting	THE VINES
0730 - 1800	Registration Desk open	CONCOURSE

0800 – 1700	Quiet room					TBA
Concurrent Session 4						
0830 - 0930	DEI in Tourism Contexts	Student Perspectives in Tourism and Hospitality Education		Destinations, Community Development & Residents		Tourism, Culture, and Communities LIGHTNING
Chair	Clifford Lewis	Moises Vera Laime		Glen Croy		Roshis Shrestha & Lisa Ruharen
Room	HICKINBOTHAM HALL	THE GALLERY		FERGUSON		EXHIBITION HALL
	Tokenism in New Zealand’s Hospitality Industry and Pacific Women’s Careers Pola Q. Wang	Transforming student volunteering through critical pedagogy: compliance to consciousness Willem Coetzee		Exploring residents’ perceptions toward new tourism development: a case of Maupiti Island Adiyukh Berbekova		Indigenous Tourism in the Northwest Territories, Canada: Harmonising Economic, Cultural, and Community Perspectives Pawan Chugh
						Tourism, no tourism, and self-determination: community’s indigenous world view on capitals and tourism Christian Schott
						What motivates artists to integrate cultural heritage? Stories from Macao Lianping (Eve) Ren
	Beyond sight: a systematic review of	Formation of Leadership Identity		"Balancing benefits and pressures:		Balancing Cultural Authenticity and Gamification in Food Tourism: A

	<p>tourism and hospitality experiences for people with visual impairments Zangi Dinh</p>	<p>Through Hospitality Graduate Leadership Development Programs Marcela Fang</p>		<p>residents' perceptions of tourism development across the islands of French Polynesia Mondher Sahli</p>		<p>Motivational-Orientation Study Yu Zhang</p> <p>Rethinking hallmark festivals for social cohesion: a conceptual synthesis grounded in the Panagbenga festival, Philippines Jenny Panchal</p> <p>Culture, social influence, and social-media effectiveness: a mixed-methods study for Saudi tourism. Mona Hamdan S Alalyani</p>
	<p>Navigating safety and belonging: a research agenda for queer micro-mobility Oscar Vorobjovas-Pinta</p>	<p>Exploring whole brain thinking preferences in senior tourism management students: insights from a south African university of technology Uwe Hermann</p>		<p>Tourism Encounters with a Countercultural Commune: Visitor Perspectives on Freetown Christiania Denis Tolkach</p>		<p>Touristification and the changing dynamics of traditional community event stakeholders Gregorius Suri</p> <p>Coffee Tourism and Indigenous Sustainability in Domolpos, Benguet, Philippines Jenny Panchal</p> <p>Metaphor, Paradox, and Leadership Practice: Insights from the Camino de Santiago Madeleine Hills</p>

0935 - 1035	Student Experience and Well-being	Tourism Development and Destinations	Tourism Experiences	Tourism Sustainability: Consumers, Organisations, and Policy		Teaching and Curriculum Innovation in TH&E Education
Chair	Sebastian Filep	Susan Houge Mackenzie	Cindy Lee	Simon Pawson		Anastasia Yeark
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON		EXHIBITION HALL
	Reimagining hospitality and tourism education: the impact of an immersive block model at the hotel school Australia Judith Mair	When tourism policy dwells in the home: lived practices of China's Mosuo villages Yuan Qin	The dental tourism value economy: an investigation of perceived-value and memorable experience in Australian outbound travel Iral Scholten-Castillo	The consumer-business hypocrisy nexus: how CSR claims influence irresponsibility perceptions in tourism Madiha Habib		Wait a minute: trialling the use of purposeful pausing to strengthen student engagement and learning outcomes Manomay Chaskar
	Unpacking the hidden burdens – a qualitative exploration of tourism, hospitality and event students' well-being Elizabeth Agyeiwaah	Ra'ui in Rarotonga, Cook Islands: Conservation, preservation, or tourism? Rerekura Teaurere	Exploring chiaroscuro as a metaphor for the simultaneous presence of lightness and darkness in dark tourism experiences Amy Kenworthy	Efficacy of the SDGs for business events: perspectives of leaders in the city of Melbourne Martin Robertson		Subject (Re)development as strategy: Connecting students, industry, and graduate identity in higher education Nicole Hay
	A Bump in The Road Shameena Fernando	Promoting destinations through discounting and complimentary coupons. A case study of Macao. Glenn McCartney	Beverages as an aesthetic experience: an analysis within the framework of Dewey's theory of art Sema Ekincek	Explaining and predicting environmentally sustainable tourist behaviour with habit-effort-enjoyment theory		Exploring the potential of tourism education in and for regenerative tourism Joshu Ajoon

				Sara Dolnicar		
1035 - 1105	Morning Refreshments Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas					CONCOURSE
1105 - 1200	Keynote 2 Reframing connection: Indigenous storytelling and decolonial futures in tourism Shea Calvin Associate Lecturer of Marketing, Newcastle Business School					HICKINBOTHAM HALL
1200 - 1300	Lunch Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas ----- LUNCHBOX SESSION It's Never Too Late to Think about Retirement is a lunchbox session designed as an open, reflective conversation about one of the most significant transitions in an academic career. Chaired by CAUTHE Fellow Professor Perry Hobson, the session brings together senior academics who are either retired or approaching retirement to share their personal stories, lessons learned, and practical insights. Through candid discussion, the seminar will explore the emotional, professional, and practical dimensions of preparing for retirement, demystifying what can often feel like an uncertain or overlooked stage of academic life. Whether retirement feels imminent or distant, this session offers thoughtful perspectives and gentle guidance for navigating the retirement journey with intention and confidence. UniSuper's Financial Adviser, Tristan Barnes, will also join the conversation to help attendees consider the non-financial side of retirement planning, including personal goals, lifestyle aspirations, and practical steps to shape their best retirement. This seminar is particularly relevant for senior academics beginning to think about retirement, those nearing this transition, and anyone interested in understanding how colleagues have navigated this important phase of their academic journey.					CONCOURSE THE VINES ROOM
1215						

	Please collect your lunch from the Concourse and take it with you to The Vines Room					
1300 - 1400	<p>Panel 2</p> <p>Chair: Prof Simon Pawson, Co-convenor, CAUTHE 2026</p> <p>Breaking the mould: Shaping the future of tourism education and training</p> <p>Prof Naomi Dale, Chair of CAUTHE</p> <p>Belinda McPherson, Educational Manager, Hospitality, Cookery, Tourism, and Events, TAFE SA</p> <p>Emilie Howe, General Manager, eeger</p> <p>Aaron Oh, Industry consultant and pracademic, Torrens University Australia</p> <p>James Goodwin, CEO, Accommodation Australia</p>					HICKINBOTHAM HALL
Concurrent Session 6						
1405 - 1505	Nature tourism	Designing Inclusive and Future-Focused Tourism Education	Virtual and digital tourism	Climate change		DEI <i>LIGHTNING</i>
Chair	Eliza Kitchen	Mieke Witsel	Pierre Benckendorff	Oswin Maurer		Zangi Dinh & Faith Ong
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON		EXHIBITION HALL
	Maximising outdoor recreational lake usage: a case study of the leaf collective programme <i>Aaron Tkaczynski</i>	Designing for inclusivity: A cross-cultural and cross-national study of student perceptions and acceptance of virtual study tours in tourism education. <i>Kirsten Holmes</i>	Authentic AR Applications as a Pathway to Sustainable Cultural Heritage Tourism <i>Ngoc Yen Nhi (Nicole) Nguyen</i>	Modelling the impact of climate change and climate action on tourism demand: evidence from an emerging economy <i>Samia Afrin Shetu</i>		Intersecting Journeys: Solo Travel, Women of Colour, and the Pursuit of Gender Equality <i>Gelareh Holden</i>
						Co-created work experiences of employees with disability in hospitality: A meta-ethnographic study <i>Kritty Ghosh</i>

	Ramping up the rainforest experience: co-creating experiences and conservation from visitor feedback Michelle Thompson	Human-ai cognitive partnerships: cognitive offloading patterns and learning performance in hospitality education Niels Sloos	Live streamer in tourism: a narrative review and research agenda Mengfan Li	Tourism destination managers' actions towards impossible climate mitigation goals Mireia Guix		Neurodiversity and Inclusive Hiring in the Hospitality Workforce – A Human Resource Management Perspective Barry Fraser
						Breaking barriers: exploring disability considerations in Antarctic expedition cruises Thilini (Chatz) Samaraweera Arachchige
	Exploring the evolution of lagoon-based tourism in Sri Lanka Madura Pathirana	Preparing students for a changing hospitality and tourism industry: the practices in the hotel school, Australia Damian Fernando	Pilgrimage of Game Fans: How Cultural Proximity Influences Travel Intention in Video Game-induced Tourism Tao Zhou	Analysis of tourism-led initiatives in blue carbon ecosystems: insights from global case studies Ahalya Suresh		The Hidden Workforce: Neurodivergent Realities in Hospitality and Tourism. David Dunlop Williamson
1505 - 1535	Afternoon Refreshments Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas					On-demand Q&A
						HICKINBOTHAM HALL
						Service quality management of urban space-sharing through new materialism lens Eunbi Jo
						Regenerative luxury in tourism and hospitality: vocabulary, scope, directions Tracy Harkison

		Self-identity and cool destinations: Insights from Chinese youth travellers <i>Tyrone Chen</i>
		Peer-to-peer accommodations users' motivations and barriers: a systematic literature review <i>Hamid Talebi</i>
		Reflexivity in Constructivist Grounded Theory in Tourism Studies: Positioning the Researcher Within the Process <i>Moises Vera</i>


Concurrent Session 7						
1535 - 1655	Emotional, Aesthetic and Ethical Dimensions of Tourism and Hospitality Work	Revenue Management and operations	Peer-to-Peer Accommodation and the Sharing Economy	Methodologies for Engagement		Teaching and Learning <i>LIGHTNING</i>
Chair	Samuel Vivas Imparato	Antoine Bisson	Tracy Harkison	Erica Wilson		Marcela Fang & Naomi Dale
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON		EXHIBITION HALL
	Unethical, unprofessional? Reframing tourism workers' “deviant” practices	Revenue Management Practices in the Hotel Industry <i>Nuno Gustavo</i>	Exploring sharing in the sharing economy through the lens of the relationship between accommodation	Motherhood in hospitality: using body mapping to explore lived experiences of working mothers		Engagement in Law Subjects Among Non-law Students: A Constructive Rapid Review in Business and Hospitality Education <i>Chandi Dabare</i>

	Kyrie Eleison (Kyle) Munoz		providers and Oyo rooms in Bali, Indonesia Komang Ratih Tunjungsari	Ariuntungalag Munkhtuvshin		Beyond the classroom: activating the extended authentic learning framework in tourism, hospitality and event education Effie Steriopoulos
	Career trajectories and opportunities for the neurodivergent workforce in UK tourism and hospitality Anastasia Kulichyova	Inventory efficiency in hospitality: the roles of cash ratio and industry fragmentation Buddhika Mudiyansele	Enhancing the performance of China's peer-to-peer accommodation sector via cultural, social and environmental sustainability practices Yangyang Liu	Working with deep leverage points: transcending paradigms Alexandra Coghlan		Bridging sustainability theory and practice: applying the impactful 5 pedagogical framework to support learning about tourism impacts Christian Schott
	The "Shadow" of Aesthetic Labor on Chinese Tea Artists Chong Zhang	An examination of cost awareness and the production process in boutique patisserie Merve Özgür Göde	Heterogeneous impacts of short-term rentals on long-term rents: evidence from Queenstown, New Zealand Yunzhu Qu	Insider autoethnography in tourism development: reflexive insights for inclusive destination planning Martyna Zaczek		Creation of inclusive classroom using Funds of Knowledge Vizak Gagrak
	Behind the smile: emotional labour and diversity management in resort hotels Yunqing Liu	Motivational orientation effects on travel package choices Harmen Oppewal	Experience economy dimensions and guest satisfaction in peer-to-peer accommodation: a comparative analysis of	SIGNificant Strides: 18 Years on with the CAUTHE Critical Approaches SIG - Seasoned Scholars, Teen Spirits		Enhancing learning effectiveness in tourism and hospitality education in the artificial intelligence era: a systematic review of student perspectives Song Ee Hahn
						A Comparison of Research Methodology Curricula in Two Countries Using a Constructivist Lens Uwe Hermann
						Why or 'wine' not? An analysis of immersive learning excursions and expert led lectures in wine education Johnnel Smith

			Airbnb reviews in Rome and Paris <i>Oswin Maurer</i>	<i>Candice Harris</i>		Keeping it real: Bridging research and teaching through tourism case writing and case teaching <i>Amy Kenworthy</i>
						Generative AI and assessment in tourism education: students' perspectives on ai and academic integrity <i>Elaine Yang</i>
1700 - 1800	Special Interest Groups (SIGs)					
	Critical Approaches	Event Studies	Teaching & Learning	Workforce & employment	Information & communication technologies	Risk, recovery & resilience
Chair			Anastasia Yeark, Sandra Cherro Osorrio, & Rawan Nimri			
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL

Thursday 12 February

National Wine Centre, cnr of Hackney & Botanic Roads


0730 - 1700	Registration Desk open	CONCOURSE
0800 – 1700	Quiet room	TBA
0800 – 0930	CAUTHE AGM	THE VINES
0930 - 0945	Chapter Directors’ meeting	
	<div>CAUTHE 2026 eeger Industry Day</div> <div>We thank our friends at eeger for supporting our CAUTHE 2026 Industry Day</div> <div></div>	
0930 - 1000	<div>Morning Refreshments</div> <div>Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas</div>	On-demand Q&A: HICKINBOTHAM HALL
1000 - 1010	JHTM Awards	
1010 - 1030	Emma Terry CEO, South Australian Tourism Commission	
1030 - 1100	Industry Panel Chair: Assoc Prof Anita Manfreda, Co-convenor CAUTHE 2026	

	The Transformative power of tourism and hospitality: Shaping communities, economies, and connections Mark Best, Executive Chef, Infinity by Mark Best Cherie Hutchinson, Jurlique Kristian Coulthard, Wadna					
1100 - 1150	Keynote 3 Making it work: Navigating travel in a world that isn’t built for you Oliver Hunter Disability advocate/comedian/consultant					
1150 - 1250	Lunch Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas -----					CONCOURSE THE VINES ROOM
1205	LUNCHBOX SESSION Department of Foreign Affairs and Trade – Travel Advice Section Claire Rochecouste Assistant Secretary Consular Communications and Policy Branch Consular and Crisis Management Division, DFAT Please collect your lunch from the Concourse and take it with you to The Vines Room					
Concurrent Session 8						
1250 - 1350	Inclusive Tourism Strategies for Diverse Visitor Groups	Tourism Responses to Crisis and Disaster Risk	Sustainability Certification in Tourism	Digital Technologies and Visitor Engagement	Place making and branding	Workforce and competencies <i>LIGHTNING</i>
Chair	<i>Tamara Young</i>	Girish Prayag		Gabby Walters	Sunny Son	Olivier Oren

			S. Mostafa Rasoolimanesh			& David Solnet
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL
	Grey Horizons: Navigating the Business of Ageing in Australasian Tourism Geetha Krishnapillai	Using Tourism for Enacting Solidarity with Crises Affected Communities Freya Higgins- Desbiolles	Stakeholder perceptions of sustainability certification for tourism destinations Laura Lesar	From Features to Fit: Stakeholder lessons from a Council-led regional visitor app Paul Stolk	Location with feelings: a multi-modal approach Ying Wang	Self-Directed Learning in Hotel Internships: Exploring the Development Mechanisms and Pathways for Post-Millennial Interns in China Yunzhu Chen
	Event Accessibility and Inclusion: Examining Strategies that Support Belonging for Individuals with Mobility Disabilities Bridget Bordelon	How can we better prepare tourists for risks and disasters? Joanna Fountain	A global analysis of sustainability certifications in tourism and hospitality Itca Istia Wahyuni	AI framing effect: can the design of avatar guide reshape museum visitors' preferences Hanyuan Zhang	Arts and culture in place brand co- creation: internal stakeholder perspectives from cairns, Australia Yee Mun Loong	Uncertainty-ready competencies in the hospitality workforce: a comparative study of developing and developed countries Ngoc Diep Su
	Towards a rainbow certification system for tourism: priority key sectors	Tourism Business Ecosystem Resilience Building Through	Leveraging testimonials to drive sustainability	GAINING OR LOSING? The Impact of AI-Generated	Digitized tourism and the realization of national sustainable development	Making it work: an autoethnography of job crafting in hospitality Samuel Vivas Imparato
						Game on: are international hospitality and tourism graduates ready to lead Brisbane 2032? Patryk Bentlejewski
						Mc'ing through the external lens – an exploration of stakeholders' engagement Antoine Bisson

	Faith Ong	Resource-Based Strategies Yawei Jiang	implementation in hotels Peter Lewin	Summary on Online Review Platforms Ying Jin	Pui Sun Tam	Understanding Human Capital Development within “Resource Curse” Tourism Destinations: An Integrative Review Kean Chen
Concurrent Session 9						
1350 - 1455	Perception, Aesthetics, and the Tourist Experience	Regenerative Tourism Frameworks and Practice	Human-Robot Interaction in Tourism and Hospitality	Rethinking Tourism Marketing	Workforce Realities and Opportunities	Sustainability LIGHTNING
Chair	Jessica Mei Pung	Susan Houge Mackenzie	Perry Hobson	Rawan Nimri	Kritty Ghosh	Ashokumar Manoharan & Sara Dolnicar
Room	HICKINBOTHAM HALL	THE GALLERY	THE VINES	FERGUSON	MUSEUM	EXHIBITION HALL
	Measuring the immersive experience of intangible cultural heritage tourism Linxi Yang	ROOTS & RESILIENCE:Community-Led Framework for Regenerative Tourism to Empower, Rewild and Revitalise Fuchsia Sims	Voices of redemption: how robot vocal styles influence user forgiveness in service failures Wenyu Chen	Chinese tourists’ demand for indigenous tourism experiences in Australia: Perspectives of tour operators Sam Huang	BEHIND THE SMILE: Workforce Realities in Australian Tourism, Hospitality and Travel Sectors Olivier Oren	Green at home, grey on holiday unpacking the hidden spillover in tourists’ low-carbon purchasing Liying Wang Co-design: Strategic Model for Promoting Voluntary Scheme of Cleanliness, Health, Safety, and Environmental Sustainability Certification (CHSE-C) Itca Istia Wahyuni
	The multi-pillar activation model of special tourism experiences: adverse weather as	Fostering regenerative mountain tourism work in the Himalayas Roshis Krishna Shrestha	Cultural contingencies in human-robot hospitality: Designing hospitable encounters across markets	When Nature Gets Messy: The Marketing Power of Disordered Scenic Visuals in Tourism	Understanding Talent Attraction and Retention in Regional Destinations in	TOURISM-4-GOOD. A single scheme to target multiple sustainable behaviours and tourism actors. Giuzel Safiullova

	a catalyst for specialness Valerio Rodrigues de Souza Neto		Gus Guanrong Liu	Biqiang Liu	Australia: An Ecosystem Framework Marianna Sigala	Can Self-Selected Real-Time Feedback Reduce Shower Duration? A Field Experiment Qingqing Chen
	Extending gaze theory in pet tourism: dual gazes and traveller outcomes Jing Liu	Lost in Dissemination: Organisational Understandings of Regenerative Tourism James Barker	Robots for Relational Hospitality: A Conceptual Framework for Cultural and Ethical Acceptance in the APAC Region Pola Wang	Demarketing Tourism: Towards a Conceptual Framework Anne Hardy	From heart to health: using electrocardiogram to examine wellbeing potential of virtual tourism experiences for the workforce To Hoang Minh Nhan	<div>Exploring geothermal cooling’s potential role to decarbonise Australian tourism attractions Robert Friedler</div> <div>A place-based management framework for tourism destinations' sustainability S. Mostafa Rasoolimanesh</div> <div>Reframing Resilience and Sustainability: From Climate Vulnerabilities to Adaptive Governance in New Zealand’s National Parks Chengxiao Liu</div>
1455 - 1525	Afternoon Refreshments Please collect the food from CONCOURSE room and head to HICKINBOTHAM HALL or TERRACE areas					<div>On-demand Q&A: HICKINBOTHAM HALL</div> <div>Program learning outcome? What really matter for a hospitality program? Bongkosh Rittichainuwat</div> <div>Regenerating luxury: reimagining high-end hospitality through culture, ecology, and community in New Zealand/Aotearoa</div>

		<div>Tracy Harkison</div> <div>From sensing to shaping: relational scaffolding in community-led transformative experiences Najmeh Hassanli</div> <div>Positive tourism across cultures: Integrating Non- Western cultural dimensions into positive tourism models Chris Wong</div>
1525 - 1630	Conference Closing and Awards – a little bit of closing and a big bit of fun!	HICKINBOTHAM HALL
1815 1900 2130 2200 2230	<div>Coach transfers depart three locations in the CBD plus National Wine Centre</div> <div>CAUTHE 2026 Adelaide Hills Tourism Conference Dinner</div> <div>Dress code: Garden chic - no heels, no suits!</div> <div>First coach departs to return to Adelaide CBD</div> <div>Second coach departs to return to Adelaide CBD</div> <div>Final coaches depart to return to Adelaide CBD</div>	<div></div> <div>Mount Lofty Estate Adelaide Hills</div>