Monday 10 February

UQ City (City Campus						
08:30	Registration						
	PhD / ECR Workshop	TH&E Standards Workshop					
09:00- 11.00	Workshop	Workshop					
11:00 <i>-</i> 11:30	Morning refreshments	Morning refreshments					
11:30 – 13:00	Workshop continued	Workshop continued					
13:00– 14:00	Lunch	Lunch					
14:00 – 15:00	Workshop continued	Workshop continued Workshop Close					
15:00 -	Afternoon Refreshments	Afternoon Refreshments					
16:30	Mentoring Session	Mentoring Session (for those involved)					
16:30 –	Reflection on day's events						
17:00	Presentation of Awards and Bursaries						
	Close						

Tuesday 11 February

7.30- 8.30	Registration								
	Conference Opening and Welcome								
8.30- 9.00	Welcome to Country								
9.00	Welcome from CAUTHE, Professor Erica Wilson								
	Official opening, CAUTHE 2025 Convenor, Professor Lisa Ruhanen, The University of Queensland								
9.00-	Keynote Address 1 – Professo	or Daniel Scott, University of \	Vaterloo						
9.45	Chair: A/Professor Ya-Yen Sun								
9.45-	Keynote Panel: Climate chan	ge and the transformation of	the tourism, hospitality and ever	nt sectors					
10.30	Chair: A/Professor Ya-Yen Sun								
10.30-									
11.00	Morning Refreshments								
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Concurr	ent Session 1		The second set Demonstration of			Oliverte Ohan de (Lidetein d Deux dtable)			
	Destination Management	AI & Hospitality	Theoretical Perspectives	Migrant Experiences		Climate Change (Lightning Roundtable)			
11.00					11.00	The evolutionary path of tourism carbon emissions			
11.00-					11.00-				
11.20	Why The Use of Tourism			Skill-Discounted Migrants	11.05	Ya-Yen Sun			
	Indicators is Imperfect but			Employment Journey in		Futu Faturay			

	Why We Should Do It Anyway Sarah Gardiner Susanne Becken Grant Ferres	Al-Powered Transformation: Revolutionising New Zealand's F&B Industry Pola Q. Wang Carolin Santoso	Theory in Tourism: making a theoretical contribution to tourism Scott McCabe	Australian Hospitality Sector Ashokkumar Manoharan Vidya Vishnu Danny Soetanto	11.05- 11.10 11.10- 11.15	Decarbonizing Tourism: A Case Study of Indonesia's Pathway Futu Faturay Ya-Yen Sun Lintje Sie Global tourism demand dynamics to climate change Wanru Zhou Futu Faturay Sally Driml Ya-Yen Sun
11.20- 11.40	Network of a Destination Management Organisation in the Tourist Area Life Cycle: The Case of Niseko Town, Japan	Debating the future of luxury hospitality: Al or human touch?	Reflecting on Reflexivity: A Selfless Epistemological Perspective Siqi Emily Lu	Why and Why Not Tourism and Hospitality? The Case of Tasmanian Skilled Immigrant Entrepreneurs' Market Choices	11.15- 11.20 11.20- 11.25	Impacts of climate change on tourism: case study of Australia Hamna Moin Exploring sustainable food waste management in the Australian tourism sector Stacey Tabert
	Yasuyuki Kanagawa Yusuke Ishiguro	Tracy Harkison Andrew Emery	Elaine Yang Brent Moyle Sacha Reid	Wei Wally Zhang Can Seng Ooi Heidi Dahles Anne Hardy	11.25- 11.30	Tourism as a Lens for Climate Change Engagement: Exploring the Interaction of Psychological Distance and Issue Framing Rongjin Tian Leyan Huang
11.40-	Scenarios of Evidence- Informed and Evidence- Deficient Policymaking in Tourism	The Role of Al-powered Virtual Assistants in the Normative Feedback Intervention-Based Hotel Guests' Energy-saving Strategies: A Conceptual Paper Xiwen (Sivin) Xiao Xin Jin Leonie Lockstone-Binney	Systematic Literature Review and Future Research Agenda on The Governance of Sustainable Destinations	Outdoor Pathways to Social Integration and Belonging: A Study of Iranian Immigrants in New Zealand Mercede Shavanddasht Anna Carr Pooneh Torabian	11.30- 11.35	Leveraging AI to Foster Climate Resilience in The Hotel Industry: An Intelligent Knowledge-Based Model for Predicting Hoteliers' Sustainability Actions Li He Wenjie Ye Leslie Vella Geoffrey Lipman Maya Newell
12.00	Carolina Ines Garcia Christof Pforr Michael Volgger		Sochea Nhem Mostafa Rasoolimanesh Kourosh Esfandiar Gabriel Eweje		11.35- 11.40	Climate Crisis and Tourist Attractions: Threats and Opportunities in Lower Austria Giancarlo Fedeli Claudia Bauer-Krösbacher
					11.40- 12.00	Roundtable Discussion
Concurr	ent Session 2					
	Culture	Social Media	Children in Tourism	Tourism & Hospitality Employment		Sustainable & Responsible Behaviour (Lightning Roundtable)
12.00- 12.20	Fueki-Ryūkō and the Authenticity of Japanese Traditional Culture: A	Confessions of a Gen X Tik Tok Traveller		What Influences Employees to Remain in	12.00- 12.05	From Home to Vacation, can a Change in Place Identity Alter Environmental Responsibility? Dorine Von Briel Anna Zinn

	Perspective from Practitioners of Chanoyu, Ikebana, and Noh <i>Kazuyo Marumoto</i>	Allison Anderson	Exploring the Complexities of Child-Focused Tourism: Managerial Perspectives Farima Fehrest Jenny Panchal Anja Pabel Laurie Murphy	The Tourism Industry? The Case of Australia Van Khanh Nguyen Ancy Gamage Riccardo Natoli Esha Thukral Joanne Pyke	12.05- 12.10 12.10- 12.15	Sara Dolnicar Increasing Tourists' Acceptance of Gamified Technologies to Increase Sustainability Giuzel Safiullova Anna Zinn Danyelle Greene Sara Dolnicar Challenging The Notion That Nature Connectedness Triggers Environmentally Sustainable Behaviour – A Field Experiment Qingqing Chen
12.20- 12.40	Cross Cultural Host–Guest Relations Models in Thai Hospitality Industry Context Tatiyaporn Sontham	Tik Tokking Antarctica: When viral videos challenge values Anne Hardy Yue Ma Can Seng Ooi	Rethinking tourism development to improve local young people and children's knowledge and cultural capital Md Azmain Muhtasim Mir Can-Seng Ooi Becky Shelley	Understanding Emotional Labour of Neurodivergent Hospitality Employees: Phenomenological Insights <i>Kritty Ghosh</i> <i>Madalyn Scerri</i> <i>Anita Manfreda</i>	12.15- 12.20 12.20- 12.25 12.25 12.30	Australian and Chinese preferences for behavioural restrictions to support sustainable marine tourism: A discrete choice experiment in Fiji Yanyan Dong Michael Burton Abbie Rogers Ethical Decision-Making in Tourism: How Perceived Ethical Image Influences Traveler Behavior Salman Majeed Woo Gon Kim Rawan Nimri Consumer Hypocrisy in Sustainable Tourism: An Investigation of Double Standards in Judging Corporate Social Irresponsibility Madiha Habib Michael Volgger Ross Taplin Aneeshta Gunness
12.40- 13.00	Two Wings of The Same Bird: Landscapes Conservation and Cultural Tourism Development: A Case Study of The Historic Centre of Macao Ka Hou Kelvin Leong Haoyun Sophia Zhang	Instagram as a platform for women's empowerment Zara Zarezadeh	Travel Story-Making: A Novel Approach for Engaging Children in Tourism Research Zhuxian (Zoey) Li Elaine Chiao Ling Yang Truc H. Le Charles Arcodia	Deconstructing Job Demands and Resources: A Systematic Integrative Review of Job Crafting in Hospitality Samuel Vivas Imparato Anita Manfreda Rajka Presbury	12.30- 12.35 12.35- 12.40 12.40- 13.00	A Gift or Challenge: Local World Heritage Sites and Determinants of Sustainability Participation Behaviour Geetha Raani S Krishnapillai Filzah Md Isa "A Creature of Habit or A Whole Different Animal?" - On The Habit-Breaking and Maintaining Potential of Vacations Anna Kristina Zinn Danyelle Greene Sara Dolnicar Roundtable Discussion
13.00- 14.00	Lunch					

Concurr	Concurrent Session 3								
	Community Tourism	Hospitality & CSR	Responsible Consumption	Wine Tourism		AI & Robots (Lightning Roundtable)			
14.00- 14.20	Is Community Wellbeing Compatible with Destination Management? An Analysis of Regional Tourism Management Planning across Aotearoa New Zealand Susan Houge Mackenzie Brent Lovelock Hannah McKeeman	Hotel Employee's Perspectives on 'Going Green': Synthesis and Future Research Agenda Rawan Nimri Simone Bianco The Hong Kong Brent Moyle Salman Majeed	Crikey! Let's Keep It Cozy Like a Joey in a Pouch: Can Humour or Compassion Encourage Sustainable Heater Use at Hotels? Danyelle Greene Anna Zinn Qingqing Chen Reza Serati Marius Portmann Sara Dolnicar	Experiencing The Ages of The Three Crowns Public House: Changing Stabilities in a Traditional UK Pub Peter Sandiford	14.00- 14.05 14.05- 14.10 14.10- 14.15	Personalisation in hospitality customer-robot interactions Gus Guanrong Liu Pierre Benckendorff Gabby Walters Al Perspectives Across Hierarchy: Navigating Adoption Challenges and Opportunities in The Hotel Industry Oswin Maurer Claudia Cozzio Francisco Javier Santos Arteaga The Role of Trust in Customer Attitude and Acceptable Behaviours Toward Using ChatGPT in Tourism: Evidence from Vietnam Tien Bich Ma Van Khanh Nguyen			
14.20- 14.40	Success Factors of Community Based Tourism - The Perception of The Local Community in Nueva Esperanza, El Salvador Dirk Reiser Volker Rundshagen Julia Robertz Lety Mendez Castro	Decoding The Migration of Business Owners in Rural Tourism: Social Integration and Corporate Social Responsibility <i>Lili Ren</i>	The Role of Pleasure and Comfort Appeals in Hospitality: A Triangulation Approach to Food Waste Behavioural Intentions and The Moderating Effect of Green Scepticism Safina Naz Xavier Font Pablo Pereira-Doel Marion Karl	Exploring Tourist Well- Being in Wine Tourism Chengkai Yang Lianping Ren	14.15- 14.20 14.20- 14.25 14.25- 14.30	Perceived service robot support: Scale development and validation Yitong Yu What if Eyes Are the Window to the Soul? Perceptions of Service Robot Morphology and Eye-contact in a Hotel Setting Daniela Berg Nicole Hartley Cassandra France Employee-Robot Relationship: Scale Development and Validation John Habib Catherine Prentice Park Thaichon Raj Gururajan			
14.40- 15.00	Entrepreneurship Education and Outcomes for Women in Rural and Remote Nepal Wendy Hillman Kylie Radel	Crafting Connections: How Hospitality Organisations Foster Social Bonds Through Strategic Practices Asha Worsteling David Solnet Maria Golubovskaya Tyler Okimoto	Can We Reduce Hotel- Generated Carbon Emissions by Enticing Guests to Moderate Thermostat Settings? Sara Dolnicar	Industry Guest Speaker	14.30- 14.35 14.35- 14.40 14.40- 15.00	Exploring flow experience in AI guided tours Fan Liu Lianping Ren AI-Driven Personalization in Hotel Revenue Management Basak Denizci Guillet Ibrahim Mohammed Roundtable Discussion			
Concurr	rent Session 4								
	Stakeholders	Pro-Environmental Behaviour	Stakeholders & CSR	HOSP & Sustainability		Food & restaurants (Lightning Roundtable)			

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	Socio - Cultural Impacts and Stakeholders Interaction in Jatiluwih Unesco World Heritage Made Handijaya				15.00- 15.05	Food Souvenirs in The Eyes of Tourists and Gift-Receivers Yueying Xu Yueying Wang
15.00- 15.20		ritage Games to Inspire Eco- Friendly Choices on Family Vacation	40 Years of Stakeholder Theory - A Perspective from The Festival and Events Sector Kevin Wallace Eleni Michopoulou	Developing a Comprehensive Sustainability Index for The Hotel Sector Kourosh Esfandiar Mostafa Rasoolimanesh	15.05- 15.10	The relationship between external stimuli and superfoods tourism utilizing the Stimulus- Organism-Response model (SOR) Xiaoning Yang Timothy Lee Kuan-Ting Chen Ying Meng
		Sara Dolnicar			15.10- 15.15	Chinese Food Therapy's Importance for Tourism and Leisure Industry Yanming Jiang Jörg Finsterwalder Ning Chen
	Stakeholder Salience in Destination Management: Evidence from Dunadin	Exploring Pro- Environmental Behaviours in Tourism: A Complete Review-	The Impact of Corporate Social Responsibility on Spas' Competitiveness: A Conceptual Model Chi-Tam NGO Thu-Huong Nguyen Anona Armstrong	University Partnership Labels as a Driver of Sustainability Implementation in Hotels Peter Lewin Danyelle Greene Anna Zinn Sara Dolnicar	15.15- 15.20	Impulsive vs. Reflective Pathways: Examining the Impact of Food-Related Factors and Influencer Attributes on Dining Intentions Choi Peng Cheong Henrique Fátima Boyol Ngan
15.20- 15.40	Evidence from Dunedin, New Zealand Meysam Ramyar Julia N. Albrecht Willem Coetzee	and Sadaf Rabiee Mary Seyed Mostafa Rasoolimanesh cht Hana Hadineiad			15.20- 15.25	From the Outside Looking In: National Cuisines and the Rhetoric of Visual Representation <i>Rob Richardson</i>
					15.25- 15.30	The changing landscape of food and beverage operations in luxury hotels <i>Antoine Bisson George Skell Francisco Navarrete Garces</i>
15.40	Will Post-Covid Tourism be Collaborative and Regenerative in Sijori Region?Leveraging IOT-Nudges to Reduce In-Room Heater Electricity ConsumptionDenis Tolkach Zilmiyah Kamble Jenny Panchal K ThirumaranSara Dolnicar Angus Gray Bettina Grün Sarah MacInnes Marius Portmann	Reduce In-Room Heater Electricity Consumption	Does Innovativeness Always Yield Desired Results? Not if It Fails to Generate an Authentic	So, What About 'Civic Hospitality'?	15.30- 15.35	How does immersive dining experience affect food consumption value? Evidence from theme restaurants <i>Zhenzhen Wang Lianping Ren</i>
15.40- 16.00		Impression Amir Batouei Ai Ping Teoh	Erwin Losekoot Geesje Duursma Rodney Westerlaken	15.35- 16.00	Roundtable Discussion	
16.00- 16.30	Afternoon Refreshments					
Concurre	ent Session 5	_				
	Community Tourism	Events	Technology	Hotels		Social Media and Digital Technology (Lightning Roundtable) Eliciting subject well-being in the literary scene: Evidence from online reviews
16.30- 16.50	The Role of Spiritual Resources in Building Livelihood Resilience in	Examining Adaptive Strategies for Festival Delivery and Long-Term	Navigating Japan's Smart Tourism: Is Cashless Payment Creating a New Digital Divide?		16.30- 16.35 16.35-	Xinrui Fang Li Cheng The Effect of Emojis on Tourists' Likelihood to Generate Hospitality and Tourism
	Traditional Tourism Villages	Sustainability		Thinking-Based	16.35-	Experience Reviews

			Jie Yang	Participatory Action		Xialing Chen		
	Yalu Liu Xin Jin	Andrew Sivijs		Research		Xiaoyan Luo		
	Xin Jin Ying Wang	Michelle Thompson Bruce Prideaux		Bernardo Manuel Do		Lisa C. Wan		
	Karine Dupre	Bracernacaux		Carmo Mateus		Sense of Self in Metaverse Tourism		
	Kanno Dupro			Rajka Presbury		Li Miao		
				Anita Manfreda	16.40-	Qiao Zhang		
					16.45	Juan Du		
						Fiona Xi Yang		
	Leveraging Sustainable Tourism in Village-Level		From Ambition to Action: Emerging Trends and	Tourism Employment	16.45- 16.50	Can Retailers Compensate Customers When They Sense a Privacy Threat? The Case of Surveillance Capitalism in Tourism Retail Industry Chong Fo Lei Henrique Ngan		
	Destination: A Participatory	Rejuvenating The	Challenges in Revenue	Global Value Chains: A		nonnyao ngan		
16.50- 17.10	Modelling Approach	Multicultural Festival Experience: The Influence by Event Stakeholders.	Management, Business Intelligence, and Artificial Intelligence in The Hospitality	Stepped, Multi- Directional and Configurational Conceptualisation	16.50-	The Measurements of Customer Emotional Experiences in Internet-Famous Restaurants Irene Cheng Chu Chan Zhaoyu Chen		
17.10	Fadjar Hutomo Suyud Utomo Muhammad Fikruzzaman Rahawarin	Effie Steriopoulos	Sector Nuno Gustavo Miguel Belo	Tom Baum Richard Robinson Adele Ladkin	16.55	Daisy X. F. Fan		
						The well-being of digital nomads		
			-		16.55- 17.00	Erdinç Çakmak Aniek De Mol		
						Antecedents and Outcomes of Tourism Live-Streaming Experiences: An Application of the S-O-R Framework		
					17.00-	Liyong Wang		
	Community Priorities for		Decoding Tourists' Digital		17.05	Carolus L. C. Praet		
	The Future of Tourism in the	Blooming Brilliant: Insights into Wine Knowledge and	Decisions: Eye-Tracking and	Stakeholder Experiences in		Qiumei Chen		
17.10	South Pacific	Motivation of Wine Festival	Think-Aloud Insights into	Hospitality Work Integrated		I Don't Want to See 5-Star Reviews Anymore: Customer Perceived Helpfulness on Online		
17.10- 17.30	Johanna Loehr	Visitors	Online Hotel Decision-Making Processes	Learning: A Case Study Of 'BHM ALIVE @ Novotel'		Review		
17.50	Susanne Becken		FIOCESSES		17.05-	Eunbi Jo		
	Ross Westoby	Martinette Kruger	Jiarui Chang	Andrew Carruthers	17.10	Yawei Jiang Aaron Hsiao		
	Christopher Fleming	Adam Viljoen				Sacha Reid		
					17.10- 17.30	Roundtable Discussion		
18.00-	Welcome Reception, Custon	ns House						
20.00	00							

Wednesday 12 February

7.00- 8.45	Chapter Director's Breakfast
8.00- 9.00	Registration
9.00-	Keynote Panel 2: Brisbane's 2032 Olympic and Paralympic Games: Transformation and legacy
10.00	Chair: A/Professor Sheranne Fairley

10.30	Morning Refreshments				
Concurr	ent Session 6				
	Women in tourism	Hospitality employment	Destination branding	Services	Events (Lightning Roundtable)
10.30- 10.50	Empowering Women Entrepreneurs in Tourism Industry: Enablers, Barriers, and Gender Dynamics Nozomi Saito Kaede Sano Lisa Ruhanen Seiko Shirasaka	Investigating the Institutional Logics of Hotel Markets: Implications for Strategic Groups Research Yu (Jack) Qin Zhipeng Li Bin Li	Inclusive Wellness Destination Branding Model for Senior Tourists and Habitants in Secondary Tier Cities in Thailand Chirathivat Sukhumwiriyakhun Jaruwan Daengbuppha	The Enduring Impact of Self-Service Technologies in Hospitality Services: Lessons from the COVID- 19 Pandemic and Future Directions Mengni Fu Charles Arcodia Barry Fraser	10.35- 10.40 A Risk-Based Framework for AI Implementation in Major Events: Implications for Partner Organisations to the 2032 Brisbane Olympic Games 10.40 Nerada Stern 10.40- 10.45 Making room for the Olympic boom: Trends in luxury accommodation in Queensland Australia.
10.50- 11.10	Exploring Career Expectations and Barriers for Women in The Hotel Industry in New Zealand Claire Liu Xinye Qian Shelagh Mooney	Exploring the halo effects of art elements in hotels Luyang Wang Lianping Ren	Stakeholder Collaboration and Destination Branding in Long-Distance Trail Tourism Jane Johnstone SamanthaMurdy	Satisfaction with Service Recovery, Unforgiveness, and Airline Avoidance Fandy Tjiptono Lin Yang Andhy Setyawan	10.50- Araceli Tamboll 10.55 Jenny Panchal Farima Fehrest Eliza Joyce Palaroan 10.55- The Muslim Tourists' Shared Belief, Emotional Solidarity, and Value Co-creation 10.55- Sari Lenggogeni
11.10- 11.30	You've Got the Power! How Tourism Educational Institution Empowers Women and Indigenous Community in Tourism Village Development Hera Oktadiana Novita Widyastuti Sugeng Nurbaeti Nurbaeti Fetty Asmaniati	Challenges and Trends in the Hotel Industry <i>Ajay Khatter</i>	Emotional Connections, Destination Loyalty, and Environmental Sustainability in Tourism: A Conceptual Research Agenda Nina Prebensen Yaozhi Zhang	Industry Guest Speaker	Bridging Cultures, Building Communities: The Power of Cultural Festivals in Fostering Multiple Senses of Community 11.00- Najmeh Hassanli 11.05 Pavlina Jasovska Adama Kamara Fatma Mohamed 11.05- Roundtable Discussion
Concurr	ent Session 7				
		Travel technologies	Visitors	Emerging themes	Indigenous tourism

11.30- 11.50	Locating `Coolcation ´ in Norwegian Media Narratives: A Generational Transformation and A Doughnut Economics PERSPECTIVE Young-Sook Lee	Chinese tourists in Australia: A network analysis of airport and regional visits using geo- located travel blog data Xuna Zhu Abraham Leung	An Integrated Conceptualization of 'Retro' Products: Theoretical and Practical Implications for Tourism and Hospitality Zuhai Liao Vincent Tung Hyejo Hailey Shin	Exploring the relationship between destination image and young tourists' risk-taking: using self- report and psychophysiological measures Yufan Liu Jie Wang Gabby Walters Laura Ferris	11.30- 11.35 11.35- 11.40 11.40- 11.45	Building A Sustainable Indigenous Tourism Sector: Understanding Visitor Demand Through Psychophysiological Methods Gabby Walters Lisa Ruhanen Thomas Magor Guanrong Liu Hear Our Voices: Telling Stories of Country Shea Calvin Tamara Young Margurite Hook Exploring The Roles of Community-Based Guided Tours in Indigenous Tourism: A Study of The Paiwan Malijeveq Festival in Taiwan Chin-Kuang Chen		
11.50- 12.10	"Sunlust" or Heatwave? Impacts of Future Heat Exposure in City Destinations Susanne Becken Daniel Scott Raymond Rastegar Johanna Nalau	More Than Just Easy to Use: STT UTAUT and travel experience Mei Hang Fong Henrique Fátima Boyol Ngan	Recasting personal nostalgia and subjective vitality with an illustrative case study of Macao Lianping Ren Cora Un In Wong	Leading within Crisis: Business War Volunteer Tourism Chelsea Gill Amy Kenworthy	11.45- 11.50 11.50- 11.55 11.55 12.00	Open Culture and Indigenous Heritage: Pathways to Sustainable Management Giulia Dore Maria Della Lucia Post-Covid Cultural Tourism Recovery Needs in Southeast Asia Jenny Panchal Denis Tolkach Awangku Hassanal Bahar Bin Pengiran Bagul Hera Oktadiana Long-Term Visioning: Integrating Indigenous Philosophies and Seven Generation Theory in Post-Mining Tourism Strategies Alexandra Connors		
12.10- 12.30	The Silence of The Sands: Absences within Collective Place Narratives in a Coastal Destination Community Tamara Young Kate Senior Julia Cook	Effects of Al Ingratiation on GAI Carbon Disclosure Practices Tingting Liu Lisa Gao Yanzheng Tuo	Unlocking the Role of Sensescape in Shaping Tourist Emotional Experience Zhaoyu Chen Irene Cheng Chu Chan	Investigation on Orientation of Emotional Display Rules towards Emotional Labour Performance among Nature-based Guides Sabal Sahoo	12.00- 12.05 12.05- 12.10 12.10- 12.30	Enhancing Cultural Heritage Through Festival Tourism: The Synergy between Dali Piano Art Festival and Yunnan Wamao Mingwei Li Regenerative Tourism and Indigenous Knowledges: Appreciation, Appropriation and Allyship Freya Higgins-Desbiolles Roundtable Discussion		
12.30- 13.30	Lunch							
Concurre	ncurrent Session 8							

	Critical studies	Workforce	Events	Risk recovery & resilience	Teaching and Learning (Lightning Roundtable)
13.30- 13.50	Gender and Involvement in Creativity, a Tourism and Hospitality Perspective Anastasia Kulichyova Pallvi Arora	Nurturing the perfect fit for my job and career: Mentoring in the hospitality context Yijing Lyu Long-Zeng Wu Yijiao Ye Yurong Fan	Measuring Event Impact: Leveraging Opportunities for Transformation in Tourism, Hospitality, And Events <i>Johanna Heinonen</i>	Adapting Crisis Recovery Models to A Multi-Crisis Tourism Industry: The Case of Sri Lanka <i>Madura Thivanka</i> <i>Pathirana</i>	13.30- 13.35 Assessment Design in The Era of Generative AI in Higher Education 13.30- 13.35 Elaine Yang Rawan Nimri Vishal Rana Curriculum Development in Hospitality: Adopting Design Thinking and Artificial Intelligence Tools to Enhance Educator Digital Competencies 13.35- 13.40 Fahri Benli Ngoc Diep Su 13.40- 13.45 The Perceived Learning Landscape of Senior Tourism Students at a University in South Africa Uwe Hermann Intermann
13.50- 14.10	Gaze and Gender: Female Tourists in Commercial Travel Photography Canxi Wu Michael S.Lin Jigang Bao	Solidarity in informality: conceptualising a practice-based meaning of work Kyrie Eleison (Kyle) Munoz Richard N.S. Robinson Greg Marston	Exploring an event's social licence to operate: The case of Cemental Anja Hergesell Katie Schlenker Najmeh Hassanli Meg Hibbins Ece Kaya	Contingency and Coping Strategies in Tourism under Weather Adversity in a Nature-Based Destination Valerio Rodrigues de Souza Neto <i>Gui Lohmann</i> <i>Mona Afshardoost</i>	13.45- 13.50The Impact of Lecturers' Charisma on Students' Pro-Sustainable Tourism Behaviors: Mediating Roles of Perceived Environmental Sustainability Demand and Self-Efficacy Nguyen Vu Thanh Tam Tran Ngoc Minh Thu13.50- 13.55- 13.55Learning Trajectory Reflections: An Authentic Assessment for Transformative Learning13.50- 13.55- 14.00Vizak Gagrat Jenny Panchal Harold John Culala13.55- 14.00Song Ee Hahn Marlene Pratt Andrew Le
14.10- 14.30	Industry Guest Speaker	The effect of subjective underemployment on tourism employee service quality: the role of work alienation Mengxia Cui <i>Li Cheng</i>	Examining Stakeholder Cooperation and Coordination for Event Leveraging in a College Town Heather Gibson Dahye Jung Brianna Blassneck	Image Repair Strategies During Tourism Crises: The Case of Mexico Eli Avraham Nicolas Kervyn	14.00- 14.05-

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					14.10- 14.15	Searching for Dignity within Hospitality Work: Insights from hospitality management undergraduates in Japan Kate Yoo Tom Baum Hospitality and Tourism Education: A Dynamic Lens
14.30- 14.50	Fairytale or Tragedy? Young Women's Career Experiences in Hospitality Shelagh Mooney Meichi Pan Xinye Qian Tirzahmary S. Vincent Catherine Watkins Linxi Wu Lutong (Annie) Zhang Claire Liu	The Cost of Comfort: Preventing Modern Slavery in Hospitality's Business Model Mireia Guix Maryam Lotfi	Understanding Local Governments' Approaches to Placemaking and Events Insun Sunny Son	Building Resilience in Small Tourism and Hospitality Business: Navigating Uncertainty Yudha Eka Nugraha Sacha Reid Aaron Hsiao Yawei Jiang	14.15- 14.20 14.20- 14.25 14.25 14.30	Alison Morrison Square Peg, Round Hole? Reshaping The Mould of Hospitality Higher Education and Training Through Inclusive Pedagogy Given Angel Marcial Madalyn Scerri Anita Manfreda Exploring the Impact of Work-Integrated Learning on International Students in Australian Hospitality: A Pilot Study Using Colour-Coded Experience Sharing Hazreel Hasmi
14.50-	Diversity within? The Paradox of Social Dominance and LGBT+ Events	A Recipe for Disaster: Employment Conditions for Chefs in The New Zealand Hospitality	Network dynamics and career trajectories in the festival industry: an analysis of three fringe festivals	Perceived Crowding, Risk Perception, and Coping Strategies	14.30- 14.35	Developing vocational identity and belonging in the hospitality workforce of tomorrow – assessing the effectiveness of a curriculum-driven approach Mark Fielding
15.10	Clifford Lewis Faith Ong Girish Prayag	Sector David Williamson Geoff Scott	Kirsten Holmes Jane Ali-Knight Lizette Olivier David Jarman	Chetan Shah Karen Fernandez Sandra Smith		
15.10- 15.30	"I'm A Mother; I Can't Stay Out That Late" - Struggles of Motherhood Identity in the Tourism and Hospitality Workplace Elizabeth Agyeiwaah	Is All Work Skilled Work? Capturing the Skills of Platform Work Tyler Riordan Richard N.S. Robinson Gerhard Hoffstaedter	Attendees' Perceptions of Consent for Facial Recognition Technology at Events Eunjung Kim Kijung Choi	Extending the Attribution Theory beyond Situational Crisis Communication Theory: A marketing mix perspective during the COVID-19 Sherif Keryakes	14.35- 15.30	Roundtable Discussion
15.30- 16.00	Afternoon Refreshments	·				
16.00- 17.30	SIG Sessions Critical approaches Event studies Information & communication techn Risk, recovery & resilience Teaching & learning Workforce & employment	nologies				

Thursday 13 February

7.00- 8.00	JHTM Editorial Board meeting								
8:15- 9:45	CAUTHE AGM								
9:45- 10:00	Chapter Directors' Meeting								
10:00- 10:45	Keynote Panel 3: Transforming tourism through equity, diversity and inclusion Chair: A/Professor Jie Wang								
10:45- 11:15	Morning Refreshments								
	Concurrent Session 9								
	Community and residents	Sustainable tourism	Employment	Environment	EDI				
11:15- 11:35	Framework Development for Local Destination Competitiveness: Integrating Resource-Based Theory (RBT), Community-Based Tourism (CBT), and Place Identity (PI) <i>Hwieun Choi</i>	Mapping Sustainable Transitions in Tourism Claire Beach Michael SW Lee Sitong (Michelle) Chen Richard Starr Jr.	Sustainable Workforce Development in the Outdoor Industry: Implementing the Action Plan Alexandra Law Madelene Blaer Ancy Gamage Becky Knight Victoria Matthew Cox	A Study on Food Waste among Tourists in Hainan Province Based on Signal Game Model: Distinguishing between Environmentally Conscious Tourists and Non-environmentally Conscious Tourists Zhiren Zeng Jianxing Cai Mingwei Li Jiayu Wang	Travel Experience of Transgender Women: An Exploratory Study Bongkosh Rittichainuwat				
11.35- 11.55	What do Christmas Islanders want from Tourism? A Choice Experiment of Resident Preferences Regarding the Future Development of their Destination Noreen Breakey Wendy Pham Thomas Magor Karen Hughes Faith Ong	The Challenge with Sustainable Tourism: What to Sustain Robert McKercher	Serving Up a Pint for Pete: Everyday Hospitality Employment and Wages Candice Harris David Williamson	Exploring the Application of Revenue Management Approach to Address Overtourism: Insights from Place Attachment Theory Cindy Heo	Hotel Guest Experience for People with Visual Impairment: Towards a 'Meaningful' Conceptual Model Zangi Dinh Anita Manfreda Catheryn Khoo				
11.55- 12.15	Tourism Involvement and Residents' Quality of Life: Exploring the Dynamics of Tourism in French Polynesia Andrea Saayman Stephen Pratt Mondher Sahli	Stakeholder Engagement Challenges in Developing a Complex Sustainable Scuba Diving Attraction David Coffey Alexandra Coghlan Sarah Gardiner	Is there anything new under the sun? Tourism workforce policies in the aftermath of the global pandemic Tom Baum Richard Robinson	Balancing Conservation and Tourism: A Choice Experiment on Australians' Preferences for Protected Area Management Thomas Magor Csilla Demeter Brent Ritchie	Accessible Adventure Tourism: Supply-Side Barriers and Opportunities for Developing Inclusive Tourism Belinda Harris Vikki Schaffer				
12.15- 12.35	How Tourism Social (Expat)preneurs in The Global South Leverage Partnerships to Enhance Social Impact	Indian Diaspora, VFR And Implications for Inclusive and Sustainable Tourism	Adaptive Leaders: Shaping the Future of the Hotel Sector	Nudging tourists towards eco-friendly mobility: The role of message frames	Negotiating Queer Identities in Antarctica: The Case of Expedition Ship Guides				

	Simone Grabowski Najmeh Hassanli National Landscapes and Tourism: Opportunities	Madelene Blaer Colin Drake	Moises Vera Madalyn Scerri Rajka Presbury Simon Pawson	Richard Hrankai	Oscar Vorobjovas-Pinta		
12.35- 12.55	for Change in Local Destination Management Practices Andris Klepers Agita Līviņa Pēteris Lakovskis Linda leviņa	Industry Guest Speaker	Appearance, Interpersonal Skills and Income of Tourism Employment in China <i>Jiawen Tian</i>	Considering environmental protection in cruise destinations <i>Julia Olsen</i>	Can Hotels Provide a Solution to Homelessness? Stephen Pratt		
12.55- 13.50	Lunch						
Conour	Wildlife	Mobility	Travel Behaviours	Destinations	Emerging themes		
13.50- 14.10	Ensuring A Sustainable Future for Marine Mammal Tourism in Aotearoa New Zealand Joanna Fountain Michael Lück	Traditional Youth Mobility and Sustainability in Travel <i>Christian Schott</i>	The Role of Curiosity in Travellers' Transformation Bahar Shafiei Char-lee McLennan Shane Mathews	Airport-City Region, Business Ecosystem and The Symbiotic Relationships: Attributes for The Development of Emerging Global City Regions Andrey Pchelkin Bojana Spasojevic	Price endings in tourism blind boxes <i>Liu Ouyang</i>		
14.10- 14.30	Nature-Based and Ecotourism Operators' Motivations and Barriers to Eco-Certification Aaron Tkaczynski Georgia Snare	What Does the Public Really Think About E-Scooters? Exploring Residents' and Visitors' Perceptions of Micromobility and the Destination Experience Richard J. Buning Wendy Pham Mireria Guix Milly Chen	Balance Risk and Romance: The Role of Emotions in Female Tourists' Online Self- Disclosure Behaviour Luona Zhao Jie Wang Pierre Benckendorff	Could the Gold Coast Become a Global Hub for Yacht Tourism by Leveraging Opportunities? Aziz Muslu Charles Lemckert Anja Scheffers	The Effects of Situational Factors on Coupon Redemption in Hospitality Yong Chen Giuliano Bianchi		
14.30- 14.50	Misleading Green Claims Influence Tourists' Donations to Wildlife Conservation Manomay Chaskar Gabby Walters Mireia Guix Nicole Cocolas	Pedalling and Meditating in Buddha Circle: An Autoethnographic Anecdote Taralal Shrestha	The Impact of Patriarchy on The Travel Behaviour of Millennial Chinese Women Bohan Liu Daisy Fan Hanaa Osman	Exploring the Role of Environmental Protection in Destination Selection Michelle Thompson Anja Pabel Leonie Cassidy Bruce Prideaux	Edutainment experience in educational travel: attributes and dimensionalities Yanping Feng Lianping Ren Cora Un In Wong		
14.50- 15.10	Mapping Avitourism Research: A Systematic Literature Review and Future Priorities For South Africa <i>Hilary Kennedy Nji Bama</i> <i>Athi Ndita</i> <i>Elhaam Abrahams</i>	Travel, Ironman-Style: A Human-LLM Hybrid Approach to Thematic Analysis of The Mobile Experience in Travel Qiao Zhang Li Miao	A Multi-Focal Model of Chinese Tourists' Well-Being: An Empirical Research Chris Wong Sebastian Filep Lu Chang Brent Moyle	A Proposal for User Pays Government Guaranteed Insolvency Insurance for Tourism in Australia & New Zealand David Beirman	Understanding Families Tourists' Experience of Visiting War Heritage Site Chang Li		

15:10- 15:30	Industry Guest Speaker	The hidden costs of retailing VET products and churn on Hospitality RTOs: the intersection of regulation, invisibility and inefficiency <i>Warren Guest</i>	Examining the Impact of Nostalgia on Behavioral Intentions in Winter Sports Tourism: A Study of Seasonal Demand Variations Shubin Yu Yixuan Ong Juhyeok Jang	A Systematic Review of Immersive Experience in Tourism, Hospitality and Events Minyan Feng Yueying Xu	Multi-Year Segmentation to Small City Arts Festivals: (Scaf)Folding to Greater Heights Adam Viljoen Martinette Kruger		
15:30- 16:00	Afternoon Refreshments						
16.00- 16.30	твс						
16.30- 17.00	Conference Close and Awards CAUTHE Chair, Prof Erica Wilson JHTM Editor-in-Chief, Prof Marianna Sigala CAUTHE 2025 Conference Convenor, Prof Lisa Ruhanen, The University of Queensland CAUTHE 2026 Launch						
19.00- 23.00	CAUTHE 2025 Conference Dinner, Brisbane City Hall						