



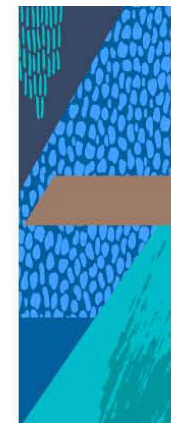
NMC2025

The Peace Equation: Crafting & Connecting

21-24 September 2025

Sheraton Grand Sydney Hyde Park on Country Dharug Ngurra (Sydney)


nmc2025.com.au




National Mediation Conference 2025 Program

SUNDAY 21 SEPTEMBER 2025 "Cultural Day"		
10.00 – 12.00pm	MASTERCLASS Working with neurodivergent clients in conflict with Dr Samantha Hardy See website for costs and how to register	Hyde Park Room Sheraton Grand Sydney Hyde Park
12.30 – 2.00pm	Cultural Walking Tour <i>Hidden in plain sight: a guided walking tour of Aboriginal Sydney</i> <i>See website for costs and additional information</i>	Meet in the foyer of Sheraton Grand Sydney Hyde Park
2.30 – 4.30	A PRACTITIONER FORUM Dispute Resolvers in the climate wars: An engagement with Dr Laurence Boulle AM See website for costs and how to register	Hyde Park Room Sheraton Grand Sydney Hyde Park

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2.30 – 4.30pm	<p>Kintsugi Workshop</p> <p>Kintsugi is the traditional Japanese art of repairing broken pottery with lacquer and gold, embracing flaws as part of an object's history. In this beginner-friendly workshop, you'll learn its basic techniques, philosophy, and history using modern materials to restore broken pieces—making them even more beautiful.</p> <p><i>See website for costs and additional information</i></p>	<p>Kintsugi Sydney CBD studio Level 1, Suite 107 147 King St Sydney</p>
3.00 – 7.00pm	Registration opens	<i>Sheraton Grand Conference foyer</i>
5.00 – 7.00pm	<div> <div> <p>WELCOME RECEPTION</p> <p><i>Drinks and canapes amongst the exhibition</i></p> </div> <div> <p><i>Welcome Reception Collaborator</i></p> <div> <div>MEDIATION</div> <div>  <div>INSTITUTE</div> </div> <div>The Dispute Resolution Training and Membership Specialist</div> </div> </div> </div>	


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MONDAY 22 SEPTEMBER 2025 “The Peace Equation”			
7.30am	Registration and exhibition opens		Conference foyer
8.30 – 9.15	<p>Conference Opening Alysoun Boyle, Chair NMC Ltd</p> <p>Dharug Ngurra Welcome to Country and smoking ceremony Melissa Stubbings, Senior Dharug Woman Shane Laws, Senior Dharug Man and Men's Program Facilitator at Merana</p> <p>Principal Collaborator presentation AMDRAS</p>	<p>Cultural Collaborator</p> 	Grand Ballroom
9.15 – 10.00	<p>PLENARY 1 Chair: Ippei Okazaki</p> <p>KEYNOTE: Dr Monique Williams, CEO Cure Violence Global, Chicago USA</p>		
10.00 – 10.30	MORNING TEA		Conference foyer

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10.30 – 12.30	1.01 Commercial & Business <i>Facilitator: Deborah Lockhart</i>	1.02 Family Dispute Resolution: Coordination <i>Facilitator: Maureen Inglis</i>	1.03 Practice & Ethics <i>Facilitator: Samantha Hardy</i>	1.04 Skills <i>Facilitator: Alysoun Boyle</i>	1.05 Restorative Approaches <i>Facilitator: Serge Loode</i>
<i>Room:</i>	<i>Grand Ballroom 1</i>	<i>Grand Ballroom 2</i>	<i>Hyde Park Room</i>	<i>Phillip Room</i>	<i>Times on the Park</i>
10.30 – 11.00	The Hon. Kevin Lindgren AM KC , <i>Federal Court Judge (rtd)</i>	Supporting families to manage separation safely whilst navigating the Family Law Sector. Lea-anne Meehan , <i>Relationships Australia QLD</i> ; Jeremy Culshaw , <i>Culshaw Legal Consulting</i>	Enhancing workplace harmony through restorative practices in mediation. Natascha Boehm , <i>The Workplace Collective</i>	Mediation myth busting. Bianca Keys , <i>Bianca Keys Dispute Resolution Consulting</i>	Healing and reconciliation through redress: the power of personal acknowledgement. Sonia Boersig , <i>National Indigenous Australians Agency</i>
11.00 – 11.30	Commercial/Construction Mediation. Dr Nav Sedaghati , <i>Mediator, Arbitrator, Lawyer</i>	PANEL: COORDINATION IN FDR The Case for Coordination: case management within family relationship centres. Janette Mulherin , <i>Centacare Family and Relationship Services Brisbane</i> Guiding families through the storm -Role of parenting coordination in family law. Anne-Marie Cade , <i>Divorce Right</i>	PANEL: SELF-CARE AND CLIENT-CARE Remaining connected, present, focused and engaged in dispute resolution. Athena Harris Ingall , <i>Legal Member, Mental Health Review Tribunal (NSW)</i> ; Raymond Brazil , <i>Dispute resolution consultant</i> Multi-faceted reflective tools for deepening our learning from practice.	When to do fro and to [shuttle mediations and open sessions]. Joelene Nel , <i>McLaughlins Lawyers</i> ; Dr Laurence Boulle AM , <i>Independent Mediation Services</i>	Mapping and credentialing restorative practice pathways in New Zealand. Jon Everest , <i>Resolution Institute</i>
11.30 – 12.00	PANEL: SMALL BUSINESS COMMISSIONERS The business of small business Dominique Lamb , <i>Commissioner, Queensland Small Business Commission</i>	PANEL: CHILD INCLUSIVE PRACTICE Children's voices and the rise of child inclusive practice in FDR. Valerie Norton , <i>The Mediation Collective</i> ; Bianca Roche-Bolger , <i>The Mediation Collective</i>	Jenny Devlin , <i>Relationships Australia</i> Client care - preparation is a form of client care. Richard Denning , <i>ACT Restorative Justice Unit</i>	Telephone dispute resolution service: Managing high volume, virtual Family Dispute Resolution Service. Lea-anne Meehan , <i>Relationships Australia QLD</i> ; Jeremy Culshaw , <i>Culshaw Legal Consulting</i>	PANEL: RESTORATIVE APPROACHES IN FDR Restorative practices in Family Dispute Resolution processes/mediation processes. Jodie Grant , <i>Shifting Sands</i>
12.00 – 12.30	Lynda McAlary-Smith , <i>Commissioner, Victorian Small Business Commission</i> Catherine Ellis , <i>Acting Commissioner, NSW Small Business Commission</i>	YOUth Speak: Empowering young people's voices in family dispute resolution. Nikki Venter , <i>Relationships Australia SA</i>	Pioneering Mediation: Resolution Institute's Journey and Future Vision for Growing Mediation. Amber Williams , <i>Resolution Institute</i> Fiona Hollier , <i>Hollier and Hart</i>	Restoring, reviving and restructuring relationships through mediation. Linda Kochanski AM , <i>College of Law</i> ; Mieke Brandon AM RIF , <i>Resolution Institute (retd)</i>	Child Inclusive Practice: The voice of the child and restorative approaches. Terrie Toner , <i>Relationships Australia</i> ; Belinda Taranto , <i>Relationships Australia</i> Family Talk: Restorative approaches reset relationships in complex family conflicts. Freia Carlton , <i>Victoria Legal Aid</i> ; Mary-Jo Anagnos , <i>Victoria Legal Aid</i>

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12.30 – 1.30	LUNCH					Conference foyer
1.30 – 3.00	1.06 Family Dispute Resolution: Child Inclusive Practice <i>Facilitator: Peter Mathie</i>	1.07 Workplace <i>Facilitator: Alysoun Boyle</i>	1.08 Complex Dispute Resolution <i>Facilitator: Dr Laurence Boulle AM</i>	1.09 Public Sector and the Courts <i>Facilitator: Lola Akin Ojelabi</i>	1.10 Yarning, Crafting & Connecting <i>Facilitator: Melissa Stubbings</i>	
Room:	Grand Ballroom 1	Grand Ballroom 2	Hyde Park Room	Phillip Room	Beaumont Room	
1.30 – 2.00	1.30 - 2.10 WORKSHOP: Small voices that change parents' minds: Meeting with children in Family Law. <i>Jon Graham, International Centre for Children and Family Law;</i> <i>Dr Lorri Yassenik, International Centre for Children and Family Law</i>	WORKSHOP Embodying the Paradox: How caring for yourself enhances service to others <i>Dr Mark Seton, University of Sydney and Excelsia University College</i>	Working together collaborative communication skills engaging EQ for best outcomes to conflict <i>Paula Bruce, Resolution Services Group</i>	Building Trust in Institutions through Conciliation Practice. <i>Joseph Hongoh, PaCSIA</i>	WEAVING WORKSHOP <i>Sarah Merritt, Gumbaynggirr and Bundjalung weaver and artist</i>	
2.00 – 2.30	2.10 - 2.35 Does Child-Inclusive Mediation satisfy requirements to hear the voice of the child? <i>Dianne Loveday, Bayside Mediation</i>		How trauma informed practice helps DR practitioners, improve practice and benefits clients. <i>Jodie Grant, Shifting Sands</i>	The relationship between employment mediation and the Employment Relations Authority in Aotearoa New Zealand. <i>Dr Grant Morris, Victoria University of Wellington NZ</i>	Led by people with DR wisdom and cultural knowledge, this workshop will engage participants in a collective dialogue of deep listening and learning. Working alongside artists and healers, participants will explore together Dispute Resolution (DR) stories deeply woven into lore, culture, and traditional practices.	
2.30 – 3.00	2.35 - 3.00 Minors in mediation: Can they participate effectively? <i>Dr Esther Erlings, Macquarie Law School</i>	Workplace Conflict - from the inside out. <i>Rachael Brady, Rachael Brady-Workplace Coach and Consultant</i>	Trauma-informed conciliation: from principles to practice. <i>Justin Toohey, Applied Dispute Resolution</i>	Mediation in the Land and Environment Court <i>Commissioner Elizabeth Espinosa, Commissioner to the Land and Environment Court of NSW and Councillor of the Law Society of NSW</i>		
3.00 – 3.30	AFTERNOON TEA					Conference foyer
3.30 – 4.15	PLENARY 2 <i>Chair: Alysoun Boyle</i> NMAS to AMDRAS and Beyond <i>Stephen Dickinson, AMDRAS Chair,</i> <i>Kirsten Eades, AMDRAS Board Member</i> <i>Jodie Grant, AMDRAS Board Member</i> <i>Adam Rosser, AMDRAS Board Member</i>					Grand Ballroom
	<div>Principal Collaborator</div> 					

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4.15 – 5.00	PLENARY 3 Community Mediation in Australia: where to? <i>Chair: Mike Butler, Urboriginal.com.au</i> <i>Facilitated discussion between</i> <i>John Steele, Mediator, Uniting Communities Mediation Service</i> <i>Lynn Davie, Mediator and Trainer</i>
5.00	DAY ONE CLOSE
5.00 – 6.00	HOSTED DRINKS <i>Conference foyer</i>


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TUESDAY 23 SEPTEMBER 2025 “Crafting”					
8.00am	Registration, coffee cart and exhibition opens				Conference foyer
9.00 – 10.00	PLENARY 4 <i>Chair: Deborah Lockhart</i>				Grand Ballroom
9.00 – 9.15	Welcome				
9.15 – 10.00	KEYNOTE: Developing a mediation response unit to meet a community need. <i>Cherise Hairston, Dayton Mediation Centre, Ohio USA</i> <i>Michelle Zaremba, Dayton Mediation Centre, Ohio USA</i> <i>Dr Jeanne Felicity Zimmer, Dayton Mediation Centre, Ohio USA</i>				
10.00 – 10.30	MORNING TEA				Conference foyer
10.30 – 12.30	2.01 Family Dispute Resolution: Data & Practice <i>Facilitator: Peter Mathie</i>	2.02 Mastering capability and practice <i>Facilitator: Samantha Hardy</i>	2.03 Community Mediation: International Context <i>Facilitator: Maureen Inglis</i>	2.04 ADR: Credibility, Data & Learning <i>Facilitator: Lola Akin Ojelabi</i>	
	<i>Room: Grand Ballroom</i>	<i>Hyde Park Room</i>	<i>Phillip Room</i>	<i>Times on the Park</i>	
10.30 – 11.00	Tails of divorce, best practice for pet custody. <i>Karis Nafte, Who Keeps The Dog, Pet Custody Mediation</i>	PANEL: Court-ordered, lawyer-assisted property conciliation: which factors predict success? <i>Dr Genevieve Heard, Relationships Australia VIC;</i> <i>Dr Andrew Bickerdike, Relationships Australia</i> <i>Mark Hebblewhite, Victorian Legal Aid Family Dispute Resolution Service</i>	Nation building through mediation: The Mongolia experience. <i>Dr Katherine Johnson, Unilegal Consulting and ADRA</i> <i>Enkhee Sharav, official interpreter for the Mongolia Project</i>	Myth and reality: The 'day in court' experience in dispute resolution processes. <i>Anne Sutherland, Sutherland Kelly Mediation</i>	
11.00 – 11.30	Roles and activities of FDRPs: ADRA's empirical study of FDR practice. <i>Susan Hamilton-Green, ADRA;</i>			The establishment, implementation and promotion of a judicial alternative dispute resolution program. <i>Judge Sharon Burchell, County Court of Victoria</i>	
11.30 – 12.00	What do flat pack instructions, recipes and parenting plans have in common? <i>Mandy Drommer, WA Family Mediation Services</i>	Design and implementation of conflict management capability in Queensland state schools. <i>Peter Johnstone, Education Queensland</i>	Time to unmute: A tale of forced marriage in Hong Kong. <i>Sala Sihombing, Conflict Change Consulting</i>	Designing and implementing a Family Dispute Resolution teaching clinic. <i>Prof Rachael Field, Bond University Law Faculty</i>	

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12.00 – 12.30	Demonstrating the value and impact of Family Dispute Resolution: A cost benefit analysis. Sandra Opoku , Relationships Australia Victoria; Dr Andrew Bickerdike , Relationships Australia Victoria	No one wants a complaint ... but maybe it’s good for your practice. Linda Kochanski AM , College of Law	Harnessing technology for unity: Community mediation and conflict resolution through data analytics. Norwahidah Zinalibdin , Department of National Unity & Integration Malaysia	A tick-box exercise? Benefits of mandatory FDR for ambivalent clients. Dr Genevieve Heard , Relationships Australia VIC; Dr Jemima Petch , Relationships Australia QLD	
12.30 – 1.15	LUNCH				Conference foyer
1.15 – 2.00	PLENARY 5 <i>Chair: Bianca Keys</i> PANEL: Holistic and playful innovations for solvers and resolvers of conflict: Vulnero-empowero-resolio strategies. Dr Laurence Boulle AM , Independent Mediation Services Dr Mark Seton , University of Sydney and Excelsia University College Joelene Nel , McLaughlins Lawyers				Grand Ballroom
2.00 – 3.30	2.05 Family Dispute Resolution <i>Facilitator: Peter Mathie</i>	2.06 Mediation & Neurodivergency <i>Facilitator: Lola Akin Ojelabi</i>	2.07 Workplace <i>Facilitator: Dr Laurence Boulle AM</i>	2.08 Sustainable Practice <i>Facilitator: Serge Loode</i>	2.09 Yarning, Crafting & Connecting <i>Facilitator: Melissa Stubbings</i>
<i>Room:</i>	<i>Grand Ballroom</i>	<i>Hyde Park Room</i>	<i>Phillip Room</i>	<i>Times on the Park</i>	<i>Beaumont Room</i>
2.00 – 2.30	Working with lawyers at family law mediation. Matthew Shepherd , Ramsdens Family Law; Annabel Murray , Ramsdens Family Law	Improving access to justice for autistic parties in mediation [research repport]. Dr Özlem Süssler , La Trobe University	Responding to complaints of Sexual Harassment in 2025 Paula Bruce , Resolution Services Group	2.00 - 2.45 WORKSHOP: Mediation as Improv: Creative tools for navigating conflict. Sala Sihombing , Conflict Change Consulting; Prof Joel Lee , National University of Singapore; Melvin Loh , School of Law, Singapore University of Social Sciences	WEAVING WORKSHOP Sarah Merritt , Gumbaynggirr and Bundjalung weaver and artist Led by people with DR wisdom and cultural knowledge, this workshop will engage participants in a collective dialogue of deep listening and learning. Working alongside artists and healers, participants will explore together
2.30 – 3.00	PANEL: From the inside out - enhancing capacity in Child Inclusive Practice. Matthew Horsfall , Centacare Brisbane Thinking outside the box: Expanding CIP so every child is heard Elke Pitkethley , Uniting	Mediation for all: Understanding neurodiversity and how to ensure inclusive practice. Danielle Hutchinson , Resolution Resources; Dr Samantha Hardy , Conflict Management Academy + NMC Board	Giving peace a chance in workplace conflict. Rachael Brady , Rachael Brady-Workplace Coach and Consultant; Nina Harding , Nina Harding Mediation Services	2.45 - 3.30 WORKSHOP Supervision in mediation: empowering practitioners, elevating practice. Joanne Law , Mediation Institute	Dispute Resolution (DR) stories deeply woven into lore, culture, and traditional practices.

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3.00 – 3.30			Workplace Bullying: Debunking the myths, facilitated by narrative mediation. Debbie Dunn , The Narrative Centre		
3.30 – 4.00	AFTERNOON TEA				Conference foyer
4.00 – 5.00	2.10 Family Dispute Resolution <i>Facilitator: Dr Laurence Boulle AM</i>	2.11 Intercultural Competence <i>Facilitator: Serge Loode</i>	2.12 Online Processes & Technology <i>Facilitator: Ippei Okazaki</i>	2.13 Best Practice <i>Facilitator: Bianca Keys</i>	
	Room: Grand Ballroom	Hyde Park Room	Phillip Room	Times on the Park	
4.00 – 4.30	Crafting Clarity: Navigating complex property and financial settlements with confidence. Marney Bowden , 60I Mediation; Carmel Cumberbatch , 60I Mediation	Bridging traditional and contemporary mediation: Addressing immediate disputes underpinned by historical grievance. Amiel Nubaha , Comprehensive Mediation Services; Dr Judith Rafferty , Conflict Management Academy	Culture and the use of technology in dispute resolution. Prof Lola Akin Ojelabi , RMIT University	Quality control of Legal Aid NSW Family Dispute Resolution informing best practice. Gabriela Nitsolas-Pirc , Legal Aid NSW; Eloise Riches , Legal Aid NSW Glenys Rikard-Bell , Legal Aid NSW	
4.30 – 5.00	Mediation and parenting coordination: Exploring new Family Law dispute resolution directions. Dr Anne Purcell , Resolution Partners; Shelby Timmins , Divorce Done Differently	Informed, involved, inclusive: A new model in intercultural competence. Rory Gowers , Gowers Facilitating; Milan Nitopi , Sussex Partners	Community Based FDR: A supportive, educational, accessible approach for families experiencing conflict. Erica Nicholls , Uniting Communities Noarlunga Family Relationship Centre	Mapping hybrid dispute resolution in Aotearoa New Zealand. Dr Grant Morris , Victoria University of Wellington NZ	
5.00	DAY TWO CLOSE				
6.30 – 10.00pm	CONFERENCE DINNER <i>"Threads of Connection: Honey, Craft & Conversation"</i> Great time to relax and join the conversation Dress Code: 'Bee' as you like 				Grand Ballroom

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WEDNESDAY 24 SEPTEMBER 2025 “Connecting”					
8.00am	Registration, coffee cart and exhibition opens				Conference foyer
	PLENARY 6				
	Chair: <i>Melissa Stubbings</i>				Grand Ballroom 2
9.00 – 9.15	Welcome				
9.15 – 10.00	First Nations Yarning Circle				
	facilitated by Melissa Stubbings , Senior Dharug Woman Jackie Stewart , Director of Youth Led Services				
10.00 – 10.45	KEYNOTE:				Grand Ballroom 1
	Reflective practice in the corporate world - I promise we won't finish by singing Kumbaya. Stuart Wesley , Principal Consultant, OASIS People and Culture				
10.45 – 11.15	MORNING TEA				Conference foyer
11.15 – 1.15	3.01 First Nations Practice	3.02 Family Violence	3.03 Data Driven Professional Skills	3.04 Crafting Dispute Resolution	3.05 Bouganville Experience
	Facilitator: <i>Melissa Stubbings</i>	Facilitator: <i>Alysoun Boyle</i>	Facilitator: <i>Lola Akin Ojelabi</i>	Facilitator: <i>Samantha Hardy</i>	Facilitator: <i>Maureen Inglis</i>
	Room: <i>Grand Ballroom 1</i>	<i>Grand Ballroom 2</i>	<i>Hyde Park Room</i>	<i>Phillip Room</i>	<i>Times on the Park</i>
11.15 – 11.45	WORKSHOP: Mediation through Gurrutu - further learnings. Noelene Marika , ARDS Aboriginal Corporation;	Navigating complexity: mastering nuanced risk assessment in high-risk family violence contexts. Marney Bowden , Relationship Matters	WORKSHOP: Conflict coaching techniques and skills for convenors: Preparing parties for RJ conferences. Dr Judith Rafferty , Conflict Management Academy;		WORKSHOP: Home is where the heart is: community mediation to sustain peaceful relationships. Dr Serge Loode , Pacsia
11.45 – 12.15	Helen Nyomba Gandaŋu , ARDS Aboriginal Corporation; Ted Gondarra , ARDS Aboriginal Corporation; Lulu Guyula , ARDS Aboriginal Corporation	Adjusting more than percentages: mediating property after the 2025 Family Violence Amendment. Michele Brooks , Victorian Bar	Richard Dening , ACT Restorative Justice Unit		

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12.15 – 12.45	WORKSHOP: Yarning about First Nations Family Dispute Resolution. Kathy Cullen , Victoria Legal Aid; Zack Smith , Victoria Legal Aid; Nakita Allen , Victoria legal Aid	Mediating in the age of rage. Miriam Ziegler , Miram Ziegler Mediation; Danielle Jaku-Greenfield , Jaku Mediation	Legal Aid NSW Family Dispute Resolution (LANSWFDR) ADR: the road less taken. Gabriela Nitsolas-Pirc , Legal Aid NSW; Eloise Riches , Legal Aid NSW; Corrina Faulkner , Legal Aid NSW	Mediation Makeover: Transforming how you think and talk about what you do. Sarah Blake , Sarah M Blake, in conversation with Dr Samantha Hardy , Conflict Management Academy + NMC Board	
12.45 – 1.15		“We’ve separated, so why are we still living under the same roof?” Tara Houseman , Relationships Australia; Naomi Doyle , Relationships Australia	AI and tech-enabled abuse in family mediation: recognising, responding, and resolving. Fiona Kirkman , CORTO; Pip Raedio , Upstream Educator	Empowering parties to seek accommodations, support, and accountability when facing practitioner misconduct. Dan Berstein , MH Mediate (via recorded presentation)	
1.15 – 2.15	LUNCH				
	PLENARY 7				
2.15 – 2.45	Chair: Deborah Lockhart PANEL: Ethics Mary Walker OAM , IMI Ethics Committee Lola Akin Ojelabi , IMI Ethics Committee				
2.45 – 3.30	Chair: Alysoun Boyle PANEL: Strengthening Cohesion: Minority groups and their approaches to conflict. A panel of overseas and Australian speakers share their expertise and discuss with each other their experiences working with minority groups and First Nations peoples who are in conflict. This is a unique opportunity to hear more from notable conference presenters who work in these areas. Cherise Hairston , Dayton Mediation Centre, Ohio USA Dr Monique Williams , CEO Cure Violence Global, Chicago USA Zack Smith , Victoria Legal Aid ARDS Aboriginal Corporation representatives: Noelene Marika Helen Nyomba Gandanu Ted Gondarra Lulu Guyula				

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3.30 – 4.00	Wrap up of NMC2025 <i>Chair: NMC Ltd</i> NMC2027 – destination announcement NATIONAL MEDIATION CONFERENCE 2025 CLOSE
4.00 – 5.30	CLOSING DRINKS <i>Conference foyer</i>

THURSDAY 25 SEPTEMBER 2025 <i>“Connect & reflect”</i>	
9.00am – 3.00pm	“Connect & reflect in nature” walking tour A guided walk for reflection, connection and creation <i>Franca Petrone, Dispute Management Services; Anne Sutherland, Sutherland Kelly Mediation; and Nicole Arendsen, Cullaborate</i> How often do you pull out your notes following a conference? This guided walk is designed to create the space for you to relax, restore and integrate your conference learning whilst walking in nature; connecting with others; sharing reflections on sessions you attended and hearing about sessions you didn’t. Meet at 9 am at Circular Quay, catching a ferry together to a north shore coastal walk and returning to Circular Quay around 3pm <i>Limited places available. Cost is \$50 per person</i> <i>Register as part of the conference or email nmc@conlog.com.au</i>