

# GROWING TOGETHER



**Sharing our knowledge**  
Community Housing Aotearoa

CONFERENCE 2024 | 26-28 NOVEMBER | AUT CITY CAMPUS, AUCKLAND

## CONFERENCE PROGRAMME

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# Welcome

Welcome to Tāmaki Makaurau / Auckland and to the 2024 Community Housing Aotearoa Conference. Welcome to your conference and celebration of the 20th anniversary of Community Housing Aotearoa. Our theme this year is *Growing Together – Sharing our Knowledge*. Growing together is about whanaungatanga and building our relationships with each other. It is also about exploring ways we can continue to grow the quality and quantity of services we provide to the households we serve. This will be a time to reflect on our collective history, but more importantly to envision the improved future we will create together.

At last year's conference in Ōtautahi / Christchurch, participants were asked to let us know how many years they had worked in housing. The answer provided was that we had over 5,600 years of relevant experience in the room! This accurately reflects the knowledge that is collectively held by all of us as a sector.

Participants also let us know they wanted more time for learning in workshops and opportunities to discuss and question presenters. We have taken these suggestions onboard and tapped into the knowledge of our sector for our programme this year. We have over 36 sessions planned across a range of themes providing learning and sharing opportunities for community housing professionals across a range of roles.

The conference themes this year are:

- Facing Into the Future
- Better Resident Outcomes
- Homelessness Responses and Prevention
- Going for Growth
- Strengthening Providers
- Strengthening Operations

Following on the heels of the hīkoi that reached Te Whanganui-a-Tara / Wellington last week, the pathway to all New Zealanders well-housed is one we must create together. We cannot allow political cycles and those who wish to sow discord, to distract us. We plan to both inspire and challenge ourselves over the next two days of sessions where we will be growing together and sharing our knowledge.

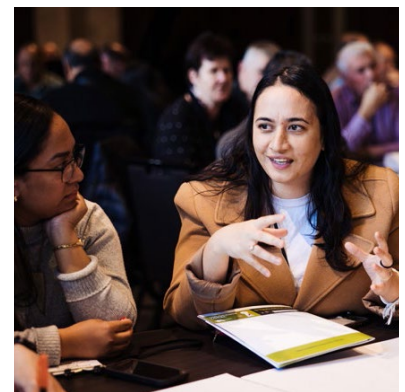
The CHA team acknowledges and thanks our hosts here in this place, Ngāti Whātua Ōrākei and AUT, and our partner in all things housing Te Matapihi, the Māori voice for housing and homing in Aotearoa.

We also thank the close to 90 presenters drawn from CHA members and housing experts who are sharing their knowledge this year in our workshops and sessions. We also wish to acknowledge and thank the many sponsors and exhibitors who have contributed to making this conference a success.

I roto i te manaakitanga

**Paul Gilbert**  
Chief Executive Officer  
Community Housing Aotearoa

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# Workshop Streams

## Facing into the Future

Workshops focussed on how the community housing sector can affect the system change required to fundamentally improve housing outcomes for all New Zealanders. Participants will work together to agree tools and strategies to elevate the influence of community housing providers. Designed to support people and organisations to become active housing system citizens, working across communications, policy and senior leadership roles.

## Better Resident Outcomes

Workshops designed to highlight approaches and practices to deliver great results for community housing residents. Participants will hear directly from organisations delivering innovative services and supports to improve outcomes along with approaches to measure success and improvements in wellbeing. Designed to support people at any stage of their career and organisations of all sizes and experience in housing.

## Homelessness Responses and Prevention

Workshops designed to share learnings, practice and research to collectively achieve better outcomes when responding to and preventing homelessness. Participants will learn about and contribute to the development of tools and approaches that will support effective practice. Designed to support practitioners and organisations to consider the realities, challenges and the broader implications of homelessness.

## Going for Growth

Workshops designed to prepare organisations to increase the supply of new quality, affordable homes. Participants will develop skills to assess organisational preparedness to grow, evaluate legal structures, considerations for site selection, managing the design and build process, options for finance, and maintaining quality homes long-term. Designed to support people and organisations that are early in their journey to building homes.

## Strengthening Providers

Workshops designed to strengthen organisations, their staff and governance. Practical sessions on staff development, governance, working in partnership with communities, and building resilient teams. Designed to support people at any stage of their career and organisations of all sizes and experience in housing.

## Strengthening Operations

Workshops designed to support housing providers do their core activities well. Practical sessions on tenancy management and housing development designed to encourage dialogue and information on good practice. Designed to support people in both functional and leadership roles improve their operations.

# PROGRAMME

## DAY 1: Tuesday 26 November

08.00	Registration Open		AUT, WG Building			
09.15 – 09.45	Mihi Whakatau		WG403 Lecture Theatre Overflow Room WA220			
09.45 – 10.15	Morning Tea		WG201 Foyer Space			
10.15 – 10.45	Keynote 1 Hon Chris Bishop		WG403 Lecture Theatre Overflow Room WA220			
10.45 – 12.00	Plenary 2 <b>Reflecting on the past and facing into the future</b> Presenters: Paul Gilberd, Mike Hinton, Jill Hawkey, Jacqueline Paul, Charles Waldegrave Facilitated by Helen Robinson		WG403 Lecture Theatre Overflow Room WA220			
12.00 – 12.50	Lunch		WG201 Foyer Space			
12.50 – 13.00	Move to workshops					
13.00 – 14.10	<b>CONCURRENT WORKSHOP SESSION 1</b>					
<b>Facing into the Future</b>	<b>Better Resident Outcomes</b>	<b>Homelessness Responses and Prevention</b>	<b>Going for Growth</b>	<b>Strengthening Providers</b>	<b>Strengthening Operations</b>	<b>Product Demo</b>
Room: WG308	Room: WG701-02	Room: WF603	Room: WG1001-02	Room: WG1020	Room: WG801-03	Room: WG703
1.1 What does a more equitable and responsive Housing System look like? <i>Facilitated by: Alan Johnson, Major Campbell Roberts, Panapa Ehau and Cate Kearney</i>	1.2 Pacific Peoples in Community Governance and Workforce <i>Facilitated by: Judy Mataia and Sulutumu Vailoa Milo-Harris</i>	1.3 Enhancing positive outcomes for Rangatahi experiencing homelessness <i>Facilitated by: Brook Turner, Bianca Johansen, Bill Peace, Mahia Joyce, Māhera Maihi and Jacqueline Paul</i>	1.4 Ready, Set, Grow <i>Facilitated by: Rachel Hornsby</i>	1.5 Tenancy Management Capability Framework <i>Facilitated by: Bridie Morell</i>	1.6 Tenancy Management – An alternative tenancy delivery model focused on providing a high level of service to social housing tenants <i>Facilitated by: Robert Hardie and Amelia Rees</i>	1.7 Chintaro <i>Damien Reeves</i>
14.10 – 14.20	Move to next workshop					
14.20 – 15.30	<b>CONCURRENT WORKSHOP SESSION 2</b>					
<b>Facing into the Future</b>	<b>Better Resident Outcomes</b>	<b>Homelessness Responses and Prevention</b>	<b>Going for Growth</b>	<b>Strengthening Providers</b>	<b>Strengthening Operations</b>	<b>Product Demo</b>
Room: WG308	Room: WG701-02	Room: WF603	Room: WG1001-02	Room: WG1020	Room: WG801-03	Room: WG703
2.1 The potential for mixed-tenure housing and unlocking financial viability <i>Facilitated by: Annie Wilson, Lissa Birse and James Stewart</i>	2.2 An intergenerational place-based approach to community development and restorative environmental action <i>Facilitated by: Tamati Patuwai</i>	2.3 Co-creating a gender analysis kete of knowledge for working with Women and Children <i>Facilitated by: Vic Crockford and Katerina Kupenga</i>	2.4 Legal Structures <i>Facilitated by: Judith Bullin</i>	2.5 Mana Kāinga Leadership Programme <i>Facilitated by: Wayne Knox, Gavin Barr and Traci-Mae Nathan</i>	2.6 Managing Medium and High-Density Housing <i>Facilitated by: Ingrid Downey, Vicki McLaren, Natasha Mackie and Aneta Rangirangi</i>	2.7 Zavanti <i>Kerri Anderson and Warren Fernandez</i>



# PROGRAMME

## DAY 2: Wednesday 27 November

08.00	<b>Registration Open</b>					AUT, WG Building
08.45 – 09.15	<b>Keynote Two</b> Vice-Chancellor, Professor Damon Salesa Professor John Tookey					WG403 Lecture Theatre Overflow Room WA220
09.15 – 09.45	<b>Keynote Three</b> Hon Tama Potaka					WG403 Lecture Theatre Overflow Room WA220
09.45 – 10.15	<b>Morning Tea</b>					WG201 Foyer Space
10.15 – 10.20	Move to workshops					
10.20 – 11.30	<b>CONCURRENT WORKSHOP SESSION 4</b>					
<b>Facing into the Future</b>	<b>Better Resident Outcomes</b>	<b>Homelessness Responses and Prevention</b>	<b>Going for Growth</b>	<b>Strengthening Providers</b>	<b>Strengthening Operations</b>	
Room: WA225	Room: WG1020	Room: WG801-03	Room: WG403	Room: WG308	Room: WG701-02	
4.1 <b>Pūawaitanga o Ngā Waka</b> <i>Facilitated by: Yvonne Wilson, Andrea Hohepa-Elliott and Kimo DeCaires</i>	4.2 <b>We know our work is awesome – how do we prove it?</b> <i>Facilitated by: Natalia Cleland and Tracey Moore</i>	4.3 <b>Evidencing impact of Housing First through lived experience</b> <i>Facilitated by: Awatea Hawke, Judy Mataia and Clarielle Chang</i>	4.4 <b>Financing models for new affordable housing supply</b> <i>Facilitated by: Steven Moe, Roy Thompson, Jamie Newth, Luke Strom and Heiko Jonkers</i>	4.5 <b>Stress and Resiliency</b> <i>Facilitated by: Bridie Morell</i>	4.6 <b>MAPIHI – Whakahā: Breathing life into housing</b> <i>Facilitated by: Karamia Müller</i>	
11.30 – 11.40	Move to next workshop					
11.40 – 12.50	<b>CONCURRENT WORKSHOP SESSION 5</b>					
<b>Facing into the Future</b>	<b>Better Resident Outcomes</b>	<b>Homelessness Responses and Prevention</b>	<b>Going for Growth</b>	<b>Strengthening Providers</b>	<b>Strengthening Operations</b>	
Room: WA225	Room: WG1020	Room: WG801-03	Room: WG1001-02	Room: WG308	Room: WG701-02	
5.1 <b>Getting organised for the future – unleash your community power</b> <i>Facilitated by: Marlon Drake</i>	5.2 <b>Place-Based Responses for Housing for older people</b> <i>Facilitated by: Brian Qiao, Alex Xu, Jill Hawkey and Maxine Stiling</i>	5.3 <b>Recognising Housing Loss and Exploring Innovative Support</b> <i>Facilitated by: Annette Sutherland and Ben Atkinson</i>	5.4 <b>Site Selection and Engineering Resilience</b> <i>Facilitated by: Angela Stewart and Neil Pye</i>	5.5 <b>Māori Wellbeing: A Guide for Housing Providers Growing Together – a new learning and development tool for housing providers</b> <i>Facilitated by: Lori Leigh and Guy Penny</i>	5.6 <b>Healthier Low Carbon Homes</b> <i>Facilitated by: Matthew Cutler-Walsh and Tapio Johansson</i>	
12.50 – 13.30	<b>Lunch</b>					WG201 Foyer Space
13.30 – 13.40	Move to workshops					



# SITE TOURS



## DAY 3: Thursday 28 November

<b>08.30</b>	<b>Site Tour Attendees</b> <i>Meet at registration desk</i> Refer to your nametag to confirm if you are registered for a site tour – you will see an icon for Site Tour 1 or Site Tour 2. <b>Lunch</b> Site Tour 1 – Lunch will be provided at one of the sites on the tour. Site Tour 2 – Attendees must pick up a packed lunch from the registration desk.	AUT, WG Building
<b>09.00 – 15.30</b>	<b>SITE TOURS</b>  <b>Site Tour 1 – Larger scale housing partnerships tour</b> This will focus on the large scale projects with visits to Tāmaki, Oranga and Mt Roskill before returning to AU Option to get a taxi from Mt Roskill for those that need to catch a late afternoon flight.  <b>Site Tour 2 – Community partnerships tour</b> This will visit Community Housing sites in Mt Wellington and Otara, a large-scale housing project in Mangere, and a community housing partnership mixed development in Manukau, before returning to AUT. Option to get a taxi from Manukau for those that need to catch a late afternoon flight.	

## Community Housing Aotearoa 2024 Conference App



Have you downloaded the conference mobile event app? If not, come and see us at the registration desk and we'll get you set up.

- » Submit questions to the presenters for Keynote and Plenary Sessions
- » View the full conference programme and workshop details
- » Read presenter biographies
- » Receive notifications for important notices straight to your device during the conference