

## Terms and Conditions

By purchasing goods or services from Conferences and Events Limited for the Theatre Managers Conference 2026, the customer is deemed to accept these Terms and Conditions. We may amend these Terms and Conditions at any time.

## Event Cancellation and Refund Policy

We understand that circumstances can change. At any point prior to the event you are welcome to contact us in writing to nominate a substitute delegate at no extra charge. A full refund less a \$100 service fee will be issued for cancellations received on or before 28 March 2026. No refunds will be issued after 28 March 2026. Non-payment does not constitute cancellation.

## Payments

Full payment MUST be made at the time of registration. Once registration is received a confirmation email and tax invoice/receipt will be issued. Any accounts must be paid in full 7 days from the invoice date or 10 business days before the conference start date, whichever comes first. Early bird registrations must be paid by 29 March 2026 or the full registration fee will be charged. The organisers reserve the right, without notification, to cancel outstanding registrations any time after 7 days from the date of a tax invoice being sent. If payment is not received prior to the Theatre Managers Conference 2026, attendance will be granted only after full payment is made via credit/debit card.

## Registration Credit Card Payments

We will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by eWay NZ. eWay NZ makes the following statement on security:

"We take seriously our responsibility to protect the security and privacy of the information we receive via our Sites and Apps. We maintain administrative, technical and physical safeguards designed to protect the personal information you provide via the Sites and Apps against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use."

You can read their full privacy policy: [Click here.](#)

Payments by credit card can be made with Visa or Mastercard and may incur a transaction fee.

## Accommodation Policy

Accommodation may be booked via the link provided on the conference website. Conference & Events Ltd are not responsible for any of your accommodation booking and payments. Please ensure you read and understand the hotel's terms and conditions as they vary from one hotel to another. It is your responsibility to contact the hotel directly for any amendments or cancellation and all payments.

## Privacy Policy

By completing this registration form, you acknowledge that the details supplied by you may be made available to the Conference Committee and the venue/caterer (for the purposes of service and programme/activity related items only). Your details will be included in the delegate list unless you have indicated otherwise on the registration form.

## Insurance

It is strongly recommended and your responsibility to have insurance to cover medical, travel, and registration expenses in the event of unforeseen circumstances.

## Liability and Warranty

The Consumer Guarantees Act 1993 applies to the sale of goods or services to consumers. If the goods or services are acquired for a business, then our liability is limited to the contract price.

## Disclaimer

The convenors reserve the right to change activities, topics and presenters where necessary. Neither the organisers (Conferences & Events Ltd) nor the convenors shall be liable for any loss caused by the cancellation or abandonment of the event where such cancellation is due to Force Majeure. The term "Force Majeure" means any circumstance beyond the reasonable control of the organisers including but not limited to war, hostilities (whether war be declared or not), terrorism, aircraft hijacking, military operation, riot, civil war, rebellion, civil commotion or unrest, natural disasters, Acts or Regulations of government, refusal to grant visas, explosions, transport delays, transport difficulties and the insolvency of airline carriers. The organisers will use all reasonable efforts to conduct the event despite the intervention or occurrence of any such cause.

Attendees are advised that photographs and videos may be taken during the event and reproduced for promotional purposes.