

PlaceMakers Plus Australian Tennis Open 2026: Terms & Conditions

Apply to us: PlaceMakers. Other terms of use or service or supply may apply by other suppliers. We'll let you know who these suppliers are.

1. Bookings for **PlaceMakers Plus Australian Tennis Open 2026** are to be made through the official registration form

<https://globaleventsapac.appointmentgroup.com/pmmelbournetennis26/ppgetawaytennismel/Site/Register>

Please allow up to 10 working days for processing. Once a booking has been submitted and processed, it cannot be changed or withdrawn except as stated under the CHANGES TO BOOKINGS section below.

2. Points used for **PlaceMakers Plus Australian Tennis Open 2026** will not be reinstated, so please choose carefully before making a booking.

3. You must have enough Points in your PlaceMakers Plus account for the Experience before you proceed with the booking. Check your Points balance by logging into your PlaceMakers Plus account online. If you do not have enough Points to cover the deposit or subsequent payment(s) for the Experience, we may (at our discretion) allow you to purchase sufficient Points to pay for the remaining balance. You would be invoiced for the balance of Points required. Please contact us on 0800 611 222 or at plus@placemakers.co.nz. You will not earn Points on transactions for Experiences made via your trade account.

4. Completion of the registration form is confirmation that you accept these terms and conditions.

DEPOSIT

5. When you select and register for **PlaceMakers Plus Australian Tennis Open 2026** we will automatically deduct (from your PlaceMakers Plus account) Points equal to 20% of the total Points required for your booking.

PAYMENT

6. We will deduct the instalments and/or full balance of any remaining Points required for the Experience from your PlaceMakers Plus account, or issue an invoice for outstanding points as per clause 3 on the **12 December 2025**

7. If you do not pay any amount due to us by the due date specified in an invoice(s), any prior Points deducted, or sums paid, will immediately be forfeited and your booking will be cancelled.

ADDITIONAL CHARGES

8. You will be liable for additional costs for items not included in the Experience, including departure taxes, taxis, rental cars, room upgrades, travel and medical insurance, passports, visas, food and beverages, spending money and incidental charges. These will be invoiced to you directly via our Experience travel provider.

CHANGES TO YOUR BOOKING

9. We cannot guarantee that any request to change a booking will be possible.
10. Once the booking has been confirmed by us, if you wish to make a change to a booking and we agree to process such change, the following costs will apply to you:
- (a) From time of booking to 31 days prior to departure **23 December 2025** any amendments/deviations to package booking will incur a \$150 service fee in addition to any fees charged by airlines and/or other suppliers
 - (b) Within 30 days of departure to departure any amendments/deviations to package booking will incur a \$200 service fee in addition to any fees charged by airlines and/or other suppliers

These change fees reflect the administrative costs our suppliers charge us to make such amendments and cannot be waived.

11. If you are unable to travel, you may be able to transfer your booking to a replacement traveller with the same flight itinerary. Name changes are subject to amendment fees outlined above.

12. Changes within 48 hours of departure are not permitted, and cancellation conditions will apply

CANCELLATIONS

13. Once your booking has been processed, if you wish to cancel the booking, the following applies:

- (a) cancellation up to **12 December 2025** will result in forfeiture of all Points used for the deposit and any other instalments made up to that date; and
- (b) cancellation made within 6 weeks prior to departure, will result in the forfeiture of all Points used and any payments made by you for the Experience.