

## **Creating a Culture of Competition:** Stakeholder Engagement

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#### Competition law and policy needs to be better known

- Broad policy mandate covers the public & private sectors in almost all industries of the economy
- Changes the way business is done, companies have to change
- SMEs and consumers have to know their rights, whom to run to
- Judges have to understand what the competition agency is doing, the competition rules and principles it is applying
- Sector regulators have to understand competition policy, need to open up turf to cooperate and collaborate

#### Who do we engage?

- Businesses big companies, SMEs, trade associations
- Lawyers law firms, in-house counsels handling cases
- **Consumer groups** we are all consumers!
- Academe source of future competition experts
- Judges and courts all decisions can be reviewed by courts on appeal
- Sector regulators open up collaboration and cooperation
- Legislators laws should be consistent with competition principles
- Media allies to spread the news
- Track awareness early
  - Baseline survey among general public, business

#### Mainstreaming Competition Policy in Government

- Promulgation of National Competition Policy program as leverage on other government bodies
- Competition agencies needs the support of established **line-agencies to** champion competition policy
  - Competitive neutrality in SOEs
- Not much can be accomplished unless competition policy is mainstreamed into government decision-making (whole-of-government approach)
  - Case study: Safeguards and non-tariff measures on cement imports by DTI while PCC is investigating cement cartel
- Mainstreaming will require an initial assessment of the competition landscape to understand binding market constraints

## Mainstreaming by engaging private sector stakeholders

- Consultations when drafting rules: get stakeholder buy-in
- Outreach forums nationwide (roadshows, universities, etc.)
- Need for an agency unit to organise these
  - Commissioners, Directors are not trained for these roles
- Conferences organised by lawyers, business groups, trade associations

# Mainstreaming through advocacy campaigns

#### Traditional Media

- Public Affairs unit to arrange for interviews on radio, television, newspapers, magazines
- Who will speak for the agency?

### Social media

- Set up facebook, twitter accounts
- Engage supporters to actively post, no trolls!
- Videos, infomercials
  - Shown in billboards, cinemas, YouTube
    - ex. of undertaking to show infomercials by breaching entity

### Agency Website

- Clear message to consumers and businesses
- Materials easily available
- Online learning tools
- Track visits

#### **Philippine Competition Commission**

Ensuring businesses compete and consumers benefit



**PROMOTING COMPETITIVE MARKETS** We encourage market players to be more efficient and innovative

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ADVANCING CONSUMER WELFARE We give them access to a wider choice over goods and services at lower prices

LEARN MORE



**iCLP: Online Learning Hub** on Competition Law and Policy

# PCC ADVOCACY TOOLS

Available courses =

Legal Framework

for Competition

**On-demand online public awareness tools (CKMO-CBAD)** 

iCLP: Online Learning Hub on Competition Law and Policy

• Competition Orientation Outreach Program (COOP)

Pro-Competitive Policies and **Government Interventions** 

Ensuring

**Competitive Balance** 

Ensuring

Balance

Competitive

2m

Stay in touch Philippine Competition Commission maintenant https://www.phcc.gov.ph/ % Trunk line (+632) 8771-9PCC (722) gueries@phcc.gov.ph

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### Best Advocacy: Scaling Up Enforcement

- Partnerships with other government agencies and with enforcement partners
  - Coordinating with sector regulators to avoid jurisdictional and enforcement conflicts
  - Memoranda of Agreement (MOAs) for policy coherence, streamlining of procedures, and sharing of information and technical expertise
  - Conduct of capacity-building activities for enforcement partners in government, office of solicitor general, court justices, etc.

# Hot tip!!



Entities want to find a way to comply, not everyone is seeking to fool you!

Trust is a two-way street