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# Smart & Environmental Solutions for Water Management

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# SUEZ at a glance

**€18 billion**  
turnover

**90,000**  
employees

on **5**  
continents

**€120 million**  
invested in R&D

**27.6%**  
of women  
in management

**4.4 million**  
tonnes of secondary raw  
materials produced

**1.1 billion**  
cubic meters of alternative water produced

**7.7 TWh**  
of renewable energy produced

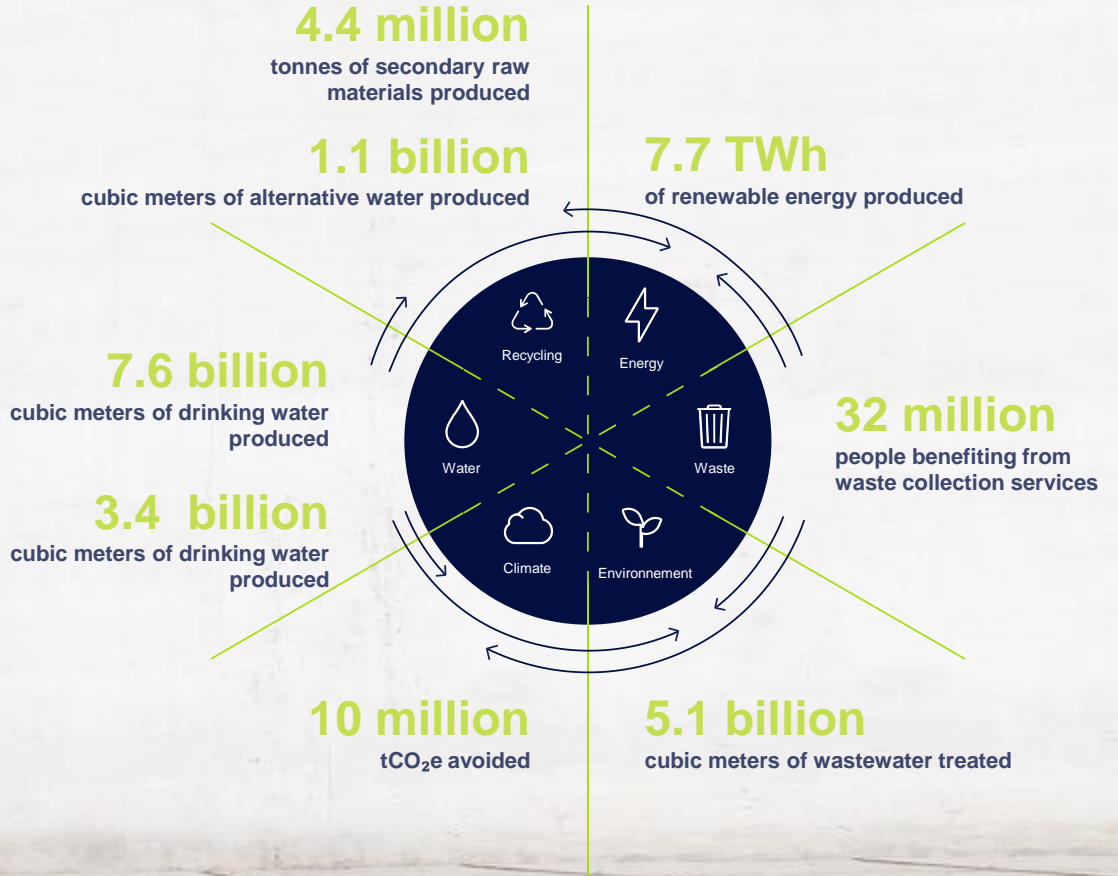
**7.6 billion**  
cubic meters of drinking water produced

**3.4 billion**  
cubic meters of drinking water produced

**32 million**  
people benefiting from  
waste collection services

**10 million**  
tCO<sub>2</sub>e avoided

**5.1 billion**  
cubic meters of wastewater treated



Portfolio of

# Smart & Environmental Solutions



Digital & Decentralized



Asset Performance & Revenue Management



Environmental Quality and Smart Agriculture



Air & Climate



Smart City & Consulting



# for safe, sustainable, resilient and inclusive water management



## ON'connect™



- For over 10 years, SUEZ Smart Solutions has been the European leader in smart water metering.
- Benefiting from its unique experience and **4.5 millions of connected sensors**, SUEZ Smart Solutions is also an IoT network operator and a service provider for utilities, cities, and professionals

## AQUADVANCED®



- This unique real time integrated platform dedicated to water operations is dealing with the whole water cycle using the latest data treatment sciences
- Relying on an open, scalable and functional architecture, the suite counts over **1,000 global references**

# ON'connect™ metering from manual reading to communicating meters

## Manual reading



**One to two readings per year**  
one home meter reader and  
consumption estimates for invoicing

-

- Invoicing not transparent
- No asset management
- Required travel
- Tedious leak detection

## Mobile reading devices



**Punctual relief (~ 4 times a year)**  
passage of a vehicle for invoicing in  
actual without disturbance and then  
estimated

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- Data loss
- Required travel
- Permanent emission
- No asset management
- Tedious leak detection
- No associated services

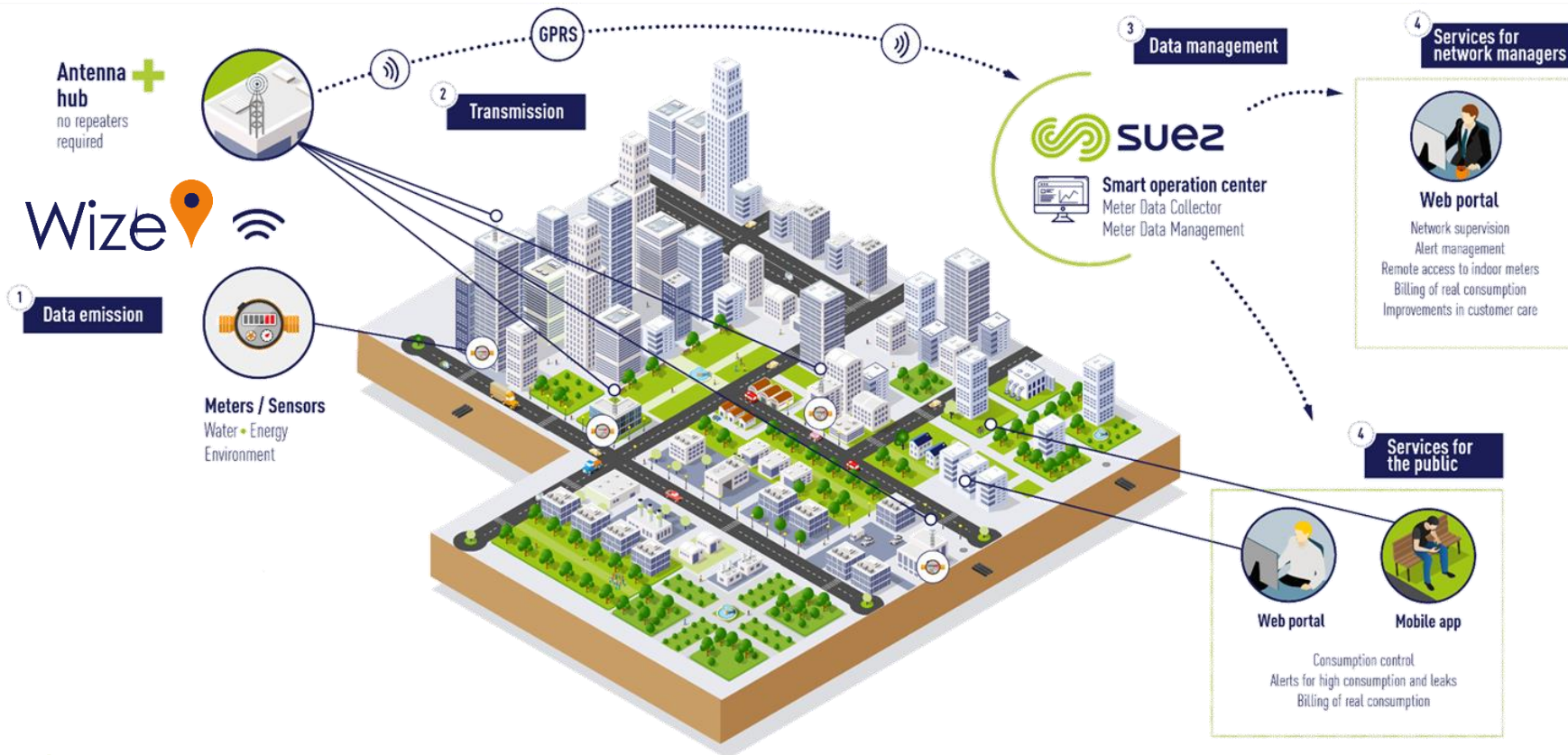
**ON'connect™**  
metering

## Smart Meters



**"Remote reading"**  
Remote multi-daily reading,  
automatic, sending frequency  
configurable from 1 to 8 times a day

# ON'connect™ from sensors to service



# Smart Water Meters





# we maintain a strong network of internal and external partners

**SUEZ Group**  
innovation ecosystems  
for prototype incubation

**customers**

to collaborate in the design of unique innovative solutions



**major industrial players**  
from our traditional water and wastewater markets



**main IT and electronic firms**

to support the industrialization of our digital services



**start-ups & SMEs**

partnerships to accelerate the implementation of POC and MVP





Our solutions for cities

with positive social

and environmental footprint

**Water Service Corporation of Malta**  
operates 250,000 smart water meters to face water scarcity and demand management



ON'connect™ metering

**The city of Dunkirk**  
offers water consumption services to its residents to control budget and reduce carbon footprint



ON'connect™ coach

**The city of Nice**  
uses data from smart water meters to help seniors stay at home while detecting changes in behavior



ON'connect™ generation

## Success Story

# Singapore AMI Trial

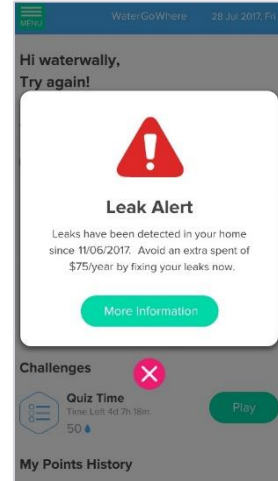
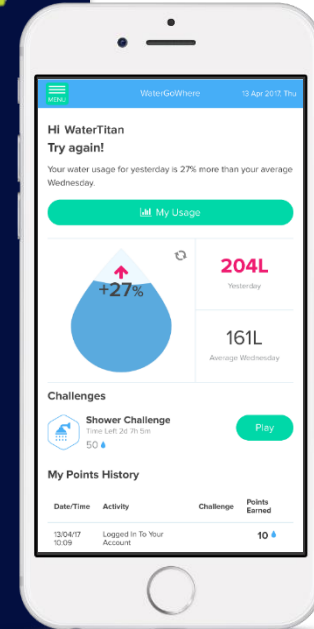
## AMI Project with PUB

Suez has equipped **1,200 customers** across the country and have been working for **the last 3 years with all PUB's collaborators** involved in **smart metering**, from engineers to the top management

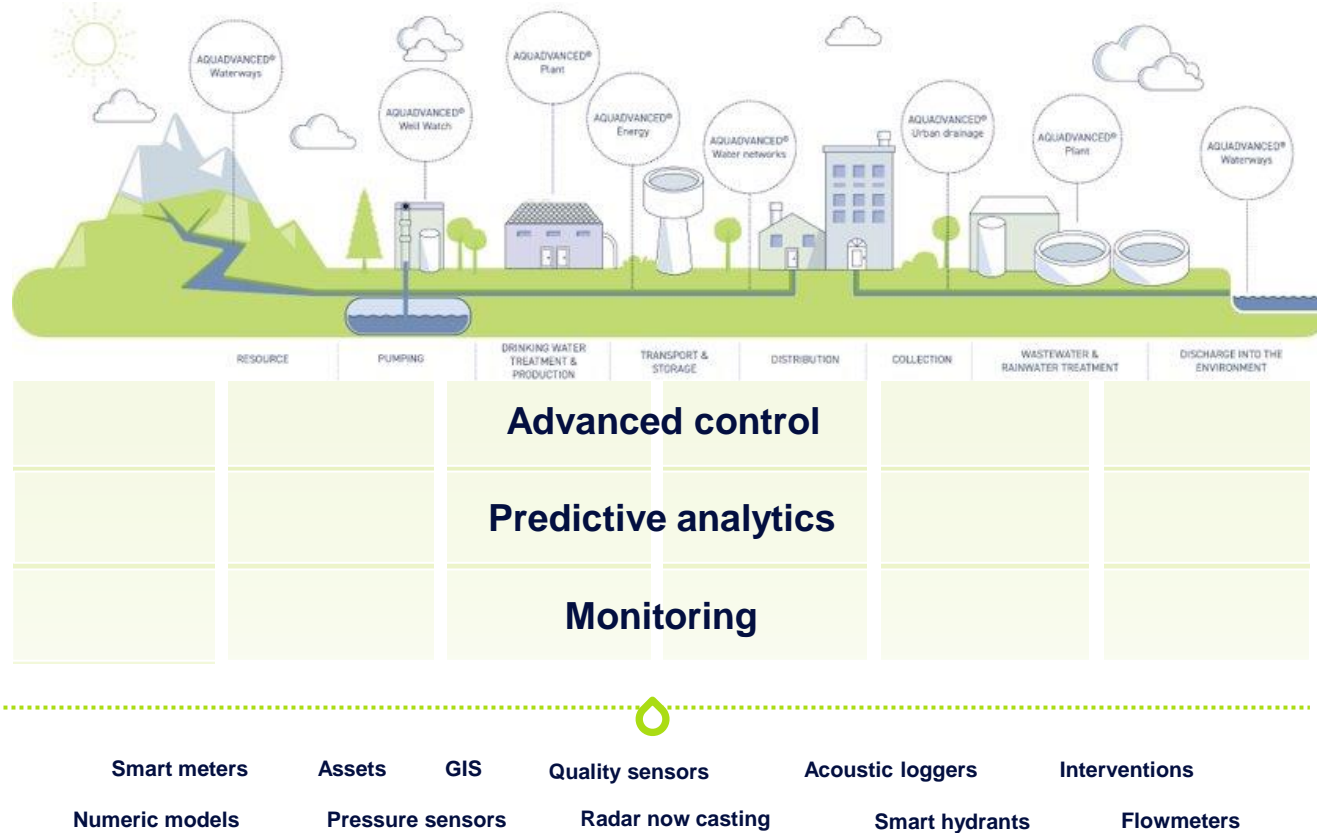


With the data collected, a gamified mobile application was created to **motivate and increase awareness on residents' water usage**.

The app uses smart metering, analytics and an innovative gamification concept to **engage the residents toward water conservation**. Beside leak notification, usage monitoring, the residents also receive daily, weekly and monthly challenges to help them reduce their consumption.



**AQUADVANCED®**,  
 a real-time  
 software suite  
 covering the  
 complete water  
 management cycle  
 for water utilities



## DRINKING WATER

**AQUADVANCED®  
Well Watch**  
Real time performance of wells

**AQUADVANCED®  
Energy**  
Real-time energy management system for water distribution

**AQUADVANCED®  
Water Networks**  
Real time performance of drinking water distribution networks

## WASTE AND STORM WATER

**AQUADVANCED®  
Urban Drainage**

**Monitoring**  
real time monitoring of sewer networks

**AQUADVANCED®  
Urban Drainage**

**Early warning**  
flood and natural environment pollution risks

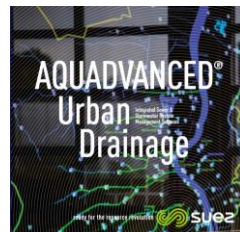
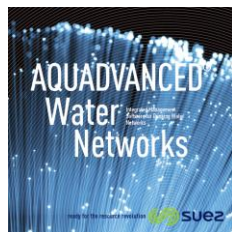
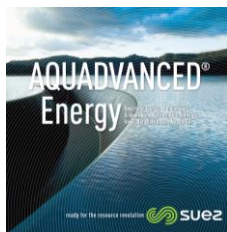
**AQUADVANCED®  
Urban Drainage**

**Advanced control**  
optimized control and automatic monitoring of sanitation system

## PLANTS

**AQUADVANCED®  
Plants**  
Drinking water

**AQUADVANCED®  
Plants**  
Wastewater





# AQUADVANCED Urban Drainage

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## **Flood control**

Limit network overflows and anticipate rain events, improve crisis management and protect citizens and properties.

## **Health, safety and respect of the environment**

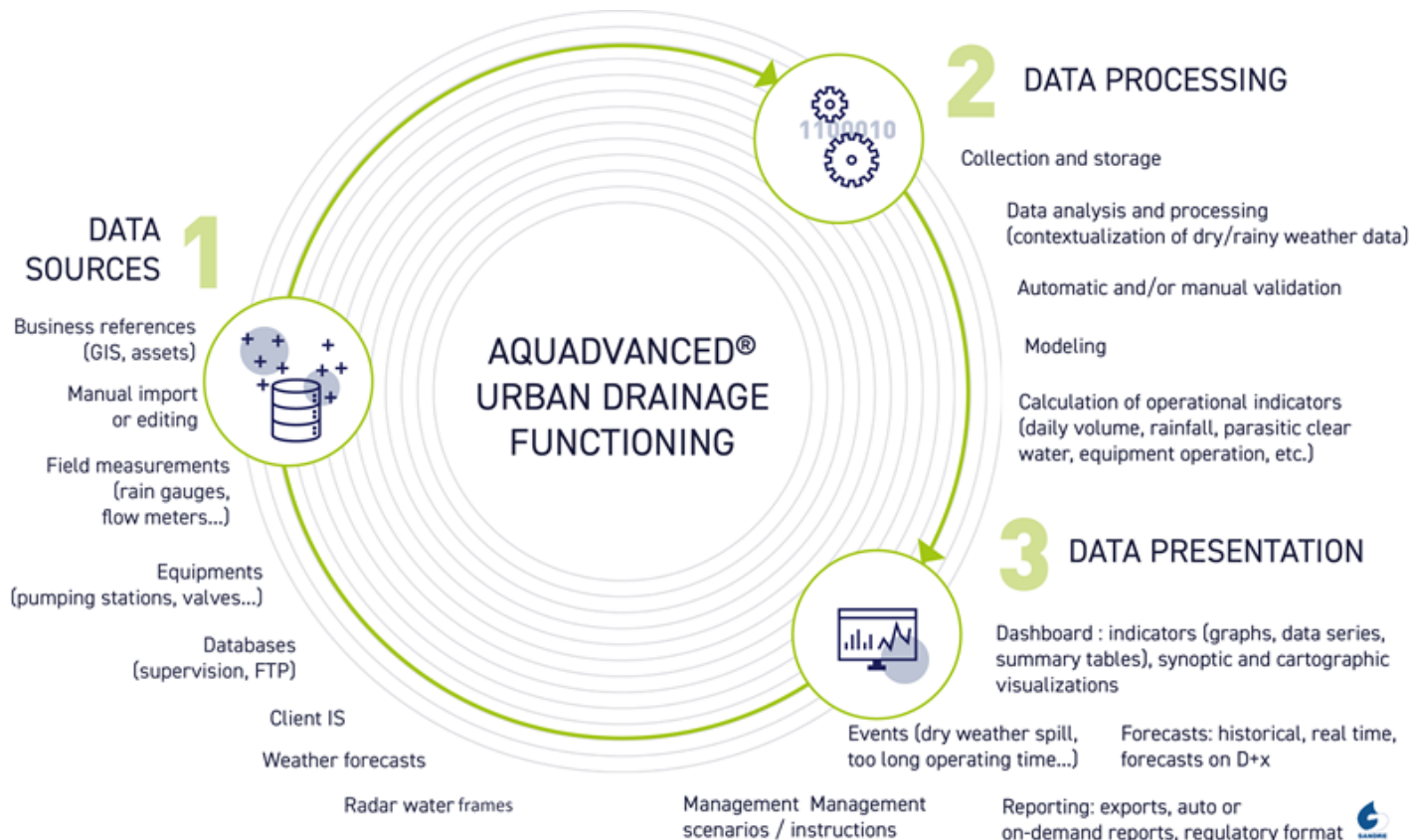
Limit polluting discharges to the water body, identify the presence of clear parasitic water and comply with water pollution regulations.

## **operational and economic performance**

Secure operations, reduce operating costs and limit investments by valuing existing assets.



# How it works



# Use Case: Real-time Decision Support System for the smart management of the stormwater network in Singapore

With about 2,400 mm of rainfall every year and 5.5 million inhabitants over a land area of 720 km<sup>2</sup>, Singapore faces both flood risks and water scarcity. This unique challenge led to unique strategies designed and implemented by the PUB, Singapore's National Water Agency.

## WHY

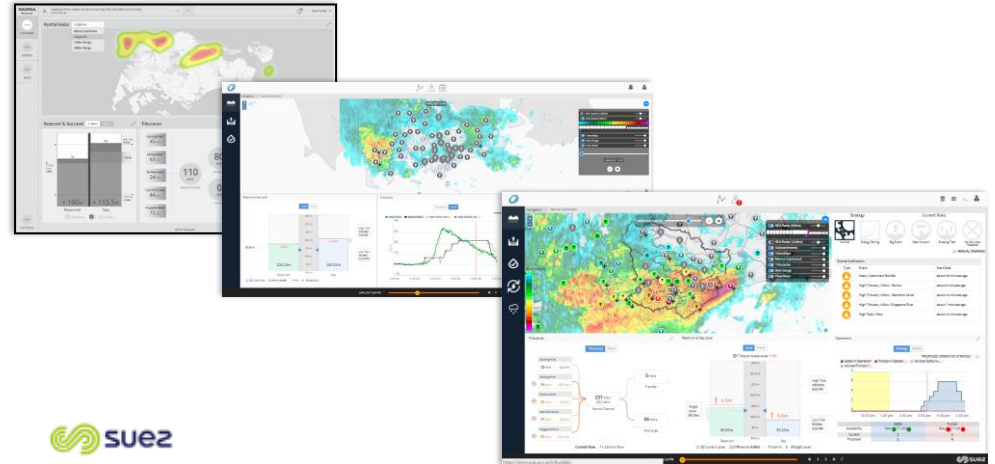
- Real-time operational advisory platform to assist operators at Marina Barrage
- Monitoring of storm water network & anticipation of flash floods
- Water quality monitoring and modelling of reservoirs and waterways
- Real-time monitoring of reservoir operations and transfers

## HOW

- Deployment of AQUADVANCED Urban Drainage
- Tailor-made dashboards that meet operator's requirements
- Integration of a wide variety of sensors, radar, and CCTV to monitor storm water networks and WQ in reservoirs and waterways
- Integration of various 1D-Hydraulic and 3D-WQ models to enable anticipation of floods in the city and WQ anomalies in the reservoirs.

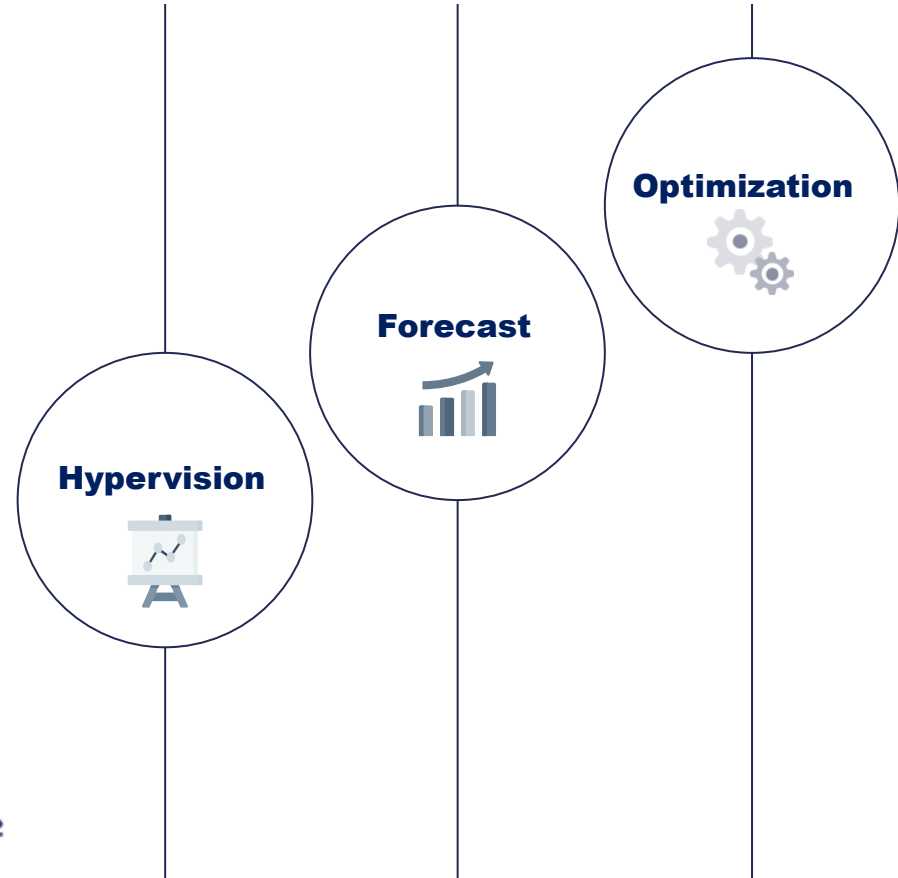
## WHAT

- Real-time decision support system for operations at Marina Barrage
- Seamless integration of multiple data sources, models, and presentation of actionable items to operators
- Auto-detection of WQ anomalies based on live sensor readings
- Real-time computation of rainfall return-periods and fast-rising water levels to enable flash flood anticipation



# AQUADVANCED® Plant

Transforms the management of drinking water and wastewater plants





# AQUADVANCED® Plant

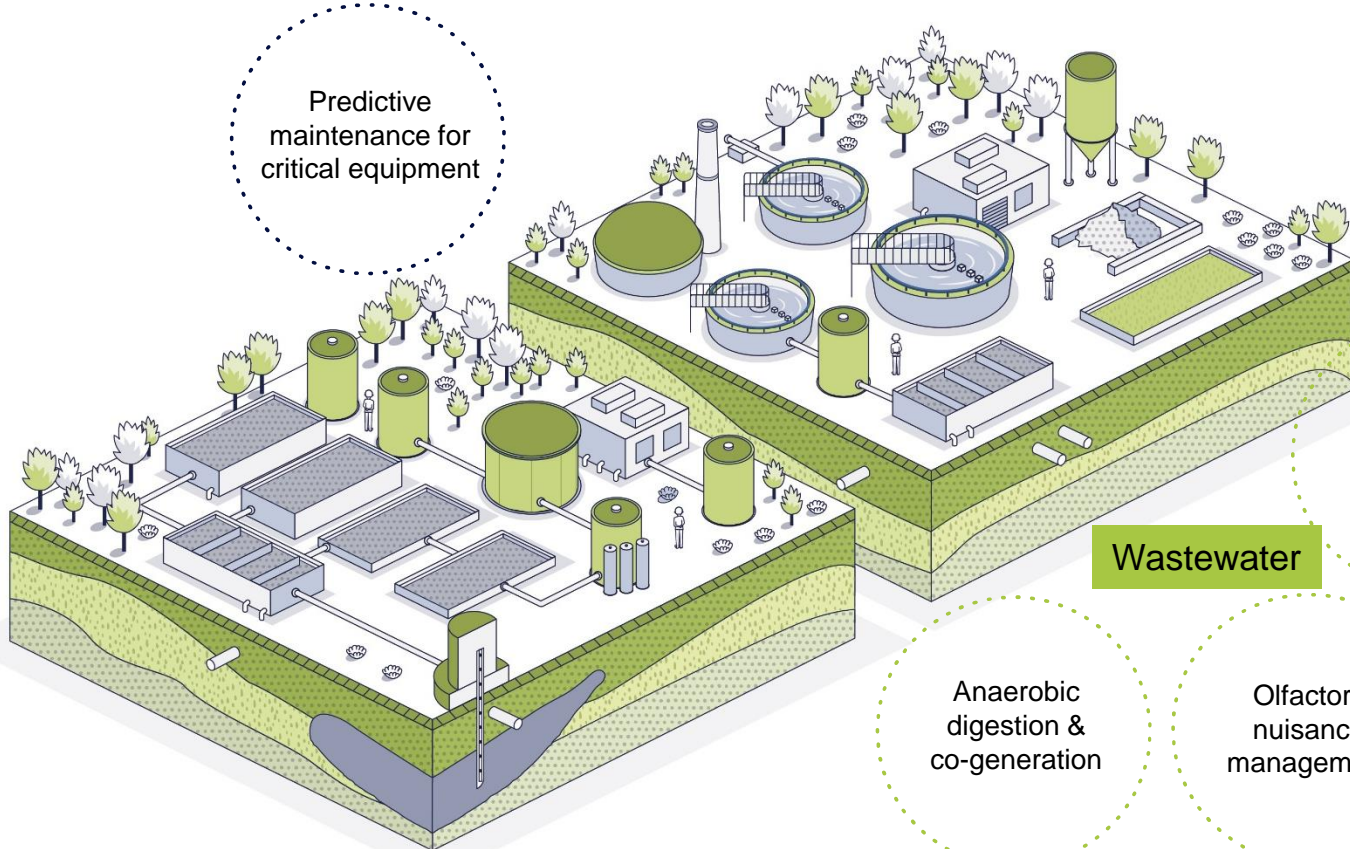
Optimization, predictive and control modules

Drinking water

Settling & filtration optimization

Membranes maintenance

Predictive maintenance for critical equipment



Aeration and biological treatment control

Wastewater

Anaerobic digestion & co-generation

Olfactory nuisance management



### Chongqing, China

#### Optimising coagulant dosage in settling process

Reduction of coagulant OPEX -20%

#### Optimising water losses in filtering process

Reduction of water losses -40%



### Morsang-sur-Seine, France

150 000 m<sup>3</sup>/day water production

#### Optimising coagulant and PAC dosages

Reactives savings > 50 k€ / an



### Saint-Jean de Luz, France

#### Optimising aeration energy

Optimal adjustment between the activated sludge concentration, the aeration energy and the sludge quality  
Energy consumption of blowers - 9%

#### Optimising dryness of sludge

Monitoring, analysing and optimising sludge dryness weekly  
Sludge disposal costs - 5%



### Biarritz, France

#### Optimising the Biofors' energy

Daily optimal adjustments between the average speed of blowers and effluent water quality  
Energy consumption of blowers - 6%

#### Correction of ventilator drift

Daily monitoring of the submeter of ventilation process  
Electrical consumption of ventilation process - 14%

# Asset Management



Data from the assets



Additional data

*... an advanced Asset Servicing*

Data driven multi-asset servicing to reduce risks and costs, and improve the level of service

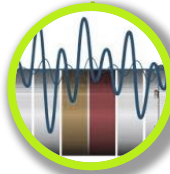
*From data to ...*



Data Modelling



ASSETADVANCED Asset Management



Field Assessment Technologies



AQUADVANCED Real-Time Hypervision & Event Detection



# Asset Advanced

## Plan your asset renovation in 6 steps



### Data Engineering

Relevant data collected from different sources - GIS, CMMS, EAM, CRM, simulation models - is processed and **stored** in one **single database, processed,** and **accessible** from a **unique** platform



### Condition assessment

Assess the current state of **asset degradation.** **Map your entire network** with minimal inspections.



### Failure analysis

Predict the **evolution of asset degradation** according to multiple degradation factors. Get access to a library of **advanced models** for each asset according to your needs (multi-criteria, stochastic and machine-learning).



### Risk analysis

Predict the evolution of risk, taking into account financial, social and environmental **consequences** of failure. Evaluate the impact of failure in service levels.



### Prioritize

Define **renovation priorities** considering investment limitations, long term impact of cost of operations increase and risk exposure. Define **alternatives to renovation** to preserve your assets in the long-run.



### Geo-spatial grouping

**Group** and **rationalise tasks** for different assets in the same area and create a **practical renewal plan.**

## Our solution

# Visualise all your assets and their risk of failure in one single platform

- Visualise all your assets in one place
- Identify your assets **at most risk** in one glance
- Compare different scenario in the dynamic dashboard depending on the budget allocated
- Anticipate **impacts of asset failure, renovation and maintenance** on the environment, your customers and your finances
- Platform software to **fit your objectives, constraints and asset models**
- Plan your **renovation and maintenance** rounds depending on the priority

# Thank you

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