

## **CWIS** implementation challenges

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# Inclusive sanitation: Broadening the scope





Planning to O&M whole project cycle





#### Technology to training

hardware to social and institutional aspects

Toilet to treatment/reuse



# Inclusive sanitation: Broadening the scope



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# **ToR for inclusive sanitation**



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- Inclusiveness: sanitation services for all urban residents, both offsite and onsite;
- Diagnostics that cover technical, financial, institutional, regulatory, social, and land use issues.





Comprehensive assessment







Stakeholder engagement



Mix of sanitation systems



# Areas of expertise required



#### Regulatory expertise

#### Urban planner

#### FSM expertise

#### Sewerage engineer



#### Gender specialist

# Behaviour change expert

## Municipal/utility finance specialist

Statistics/GIS expertise

- Many terms of reference may...
  - Have limited scope, focus on hardware, based on old ToR formats
  - Funding geared to infrastructure rather than services
  - Ask for too much, as clients are still learning (e.g. new tools/skills)

 Consultant firms still staffed and structured to respond to the 'sewerage agenda'

# **Multi-sectoral complexities**





# **Multi-actor complexities**







# **Capacity Devpt. for Inclusive Urban Sanitation**



Consultant Capacity Development (ConCaD) for Citywide Inclusive Urban Sanitation



Building capacity of private sector consulting firms and individual consultants in citywide inclusive urban sanitation.

Funded by the Bill & Melinda Gates Foundation, the ConCaD initiative has established a network of collaborating Partner Training Institutes. Together, Sandec and the Institutes have produced open source training materials and a wide array of resources to build the capacities of private sector consulting firms and individual consultants in how to conceptualise, plan, design and supervise the implementation of citywide inclusive urban sanitation (CWIS) services.

## www.sandec.ch/concad



#### **Our Partner Training Institutes in Asia:**







The **ConCaD Materials and Resources online platform** offers a complete face-to-face and online course package for free!