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Ramola is leading policy dialogue, strategies, investment projects and technical assistance for developing livable cities (green, inclusive, competitive) and delivering climate-resilient urban infrastructure and services with a focus on affordable housing, sustainable tourism and sub national finance. She leads innovative initiatives for livable cities, regional cooperation and tourism. She led the development of Integrated Urban Action Plans (IUAPs) in Georgia and Green City Action Plans (GCAP) in several cities through participatory planning.

Few of her publications are Routledge Handbook on Asian Cities, Creating Livable Cities: Regional Perspectives, GrEEEn Solutions for Livable Cities, Manual for undertaking National Urban Assessments and Enabling Inclusive Cities. Her research interests are urban livability, equitable futures and climate-resilient growth. Prior to joining ADB as staff, she worked as an International Consultant for ADB, UN-Habitat, Cities Development Initiative for Asia, private sector and the academe.

She holds a master's degree in City Design and Social Science from the London School of Economics and Political Science (LSE), UK and a bachelors (Hons.) degree in Architecture from India. She read for a PhD (all but dissertation) in Urban and Regional Planning at the LSE, UK.

