SPEAKER PROFILE

Rika Hayashi

Principal Knowledge Management Specialist, DOCK
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With over 20 years of experience across humanitarian, public, and private sectors, Rika applies human-centered design, strategy, and systems thinking to complex challenges. At ADB, Rika supports innovation initiatives aligned with regional priorities through collaboration and experimentation. Past work includes open data platforms for healthcare, AI applications in mobility, and data-driven customer experiences across multi-modal transport systems—advancing more connected, efficient, and scalable infrastructure.