



Online **ADB Sanitation Dialogue 2021**

ACCELERATING INCLUSIVE SANITATION

12–22 April 2021

Strategies to keep sanitation services operating

Water Operators' Partnership in Bekasi, Indonesia

Marieke van Nood

World Waternet

This is not an ADB material. The views expressed in this document are the views of the author/s and/or their organizations and do not necessarily reflect the views or policies of the Asian Development Bank or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy and/or completeness of the material's content, and accepts no responsibility for any direct or indirect consequence of their use or reliance, whether wholly or partially. Please feel free to contact the authors directly should you have queries.

Water Operator's Partnership between Bekasi City and World Waternet to improve sanitation practices – YouTube

By Andrea Sucito, Head of Waste Water Technical Unit, Bekasi City



Water Operators' Partnership in Bekasi: technical improvements

Scoping visit (2018): energetic staff, but lack of knowledge of basic procedures of treatment plant

2019 and 2020 - several trainings on:

- Treatment process
- Electrical and mechanical operations
- Maintenance
- Safety
- Monitoring



Water Operators' Partnership in Bekasi: institutional improvements

When supporting the development of the roadmap, Bekasi was able to make progress on important institutional factors:

- commitment on expansion of infrastructure
- stronger institutional setting
- adequate revenue collection
- continuous awareness raising



Small technical interventions can make a big difference: flooding



Summary

- Peer-to-peer knowledge exchange is key in improving technical and institutional capacity
- WOPs can keep sanitation services operating, when they are sufficiently long, flexible and demand driven.
- There is no one-size fits all strategy for peer-to-peer support
- Technical performance improvement is often a good start for gaining trust in WOPs and increasing the impact of the WOP



Thank you