



About us

CEPT's Center for Water and Sanitation (CWAS) has been working on urban water and sanitation related action research – including training and advocacy to enable governments improve delivery of services. We work closely with governments, supporting them in development of strategies and implementation of urban sanitation programs.

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PAS is an action research initiated by CEPT University in 2009, with funding from the Bill and Melinda Gates Foundation, developing tools, methods and processes for performance assessment and improvement of urban water and sanitation services. This work is aligned with the Government of India's Service Level Benchmarking (SLB) framework.

We work with national, state and local governments. The PAS portal (www.pas.org.in) has been used in the states of Gujarat and Maharashtra for the last 6 years, and is being now extended to other states including Assam, Chhattisgarh and Telangana.





PAS project at CEPT University developed an IT-enabled online system for urban water supply and sanitation performance assessment. The Key Performance Indicators measure service delivery on various parameters – access and coverage, service levels and quality, financial sustainability, efficiency and equity. This system can also be used to generate San-Benchmarks with onsite sanitation systems and SFDs.

In India, in most states, the WASH service providers are urban local governments. In 2009, this system was initiated in 400 cities in two states of India. With on-line modules and better capacity building of state and local officials, cities now use the system from their own offices. The system is now expanded to 900 cities in six states. It is being used by a range of stakeholders such as governments, financing institutions. Consultants, researchers and academicians.

