



**COLLECTION EFFICIENCY AND CUSTOMER
RELATIONSHIP SOLUTION FOR WATER UTILITIES**

SOFTWARE SOLUTION DESIGNED FOR OPERATORS

CURRENTLY
PROVIDING
SERVICES
ALL OVER
THE WORLD

Wamasys



290K
invoices/month



6 years
experience



24 sites
in Africa, Asia, South-East Asia
in the Philippines since 2016 

Global recognition: our big data analysis tool received the **2019 Elastic Award**



WE ARE HERE TO HELP YOUR ORGANIZATION BECOME MORE EFFICIENT

“As a manager,
I wish I could have a **better visibility on operations.**

But my data often **not completely accurate.**

And getting **consolidated information** takes **too long.**”



Our current system is **not easy to use.**

Teamwork and task planning is **not efficient**, it requires a lot of exchanges.

I could **work faster** if some of my tasks were automatized



I could pay my bills earlier if payment options were **more convenient.**

I'd like **more visibility on my water consumption and payments.**

My **requests are not treated efficiently**, I don't have enough information on this.



What if there was a tool,
accessible from anywhere,
bringing together
managers, meter readers,
accountants, plumbers,
and even customers?

Allowing to share
information and grow
together.



Managers could know instantly what is going on in their company and solve problems more accurately



Employees would work more efficiently and communicate easily with all other stakeholders



Customers could know what's going on and be able to report in case of problem

WAMASYS – CONNECTING WATER... AND PEOPLE

Complete, intuitive software solution

*Manage water
distribution & billing*

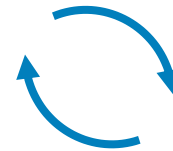
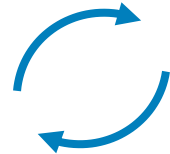
*Organize
teamwork*

*Connect
with clients*



Smartphone app

*Collect data on-the-field,
even offline*



Real-time reporting & data visualization

*Monitor operations
from anywhere*

*Identify issues &
optimize business*

DEDICATED FEATURES TO BOOST EFFICIENCY

Meter reading



Android smartphone app
Alerts in case of inconsistencies

Invoicing



Flexible billing method and frequency*
Based on consumption, fixed rate, one-off payment, installment plan, micro-credit, arrears, etc.

Payment collection



Collect payments in agency, on-the-field, cash, mobile, online & manage arrears of payment

Reporting



Real-time data access
KPIs, accounting, consumption, payments



Teamwork

Organize internal communication & task management



Customer portal

Upgrade customer communication at low expense

* Wamasys is compatible with all types of meters, and can also operate without meters.

SOLUTIONS FOR EVERY DEPARTMENT

**SAVE TIME,
DIMINISH ERROR RISK,
IMPROVE INFORMATION ACCESS**

**BOOST PRODUCTIVITY,
IMPROVE MARGINS**

Water network management

- 🔥 Meter reading
- 🔥 Meter change
- 🔥 Water loss monitoring
- 🔥 Water consumption anomalies

Billing

- 🔥 Flexible billing
- 🔥 Billing automation
- 🔥 Secure operations and workflow

Payment collection

- 💧 Multiple payment options
- 💧 Cash monitoring
- 💧 Payment anomalies monitoring

Customer contracts management

- 💧 Customer records
- 💧 Multi-services option
- 💧 Documents and historic storage
- 💧 Client portal for each client

COLLECT DATA ON-THE-FIELD WITH WAMASY'S COLLECT*

* smartphone app

Use Wamasys Collect to :

Read water meters

Collect payments

Collect comments



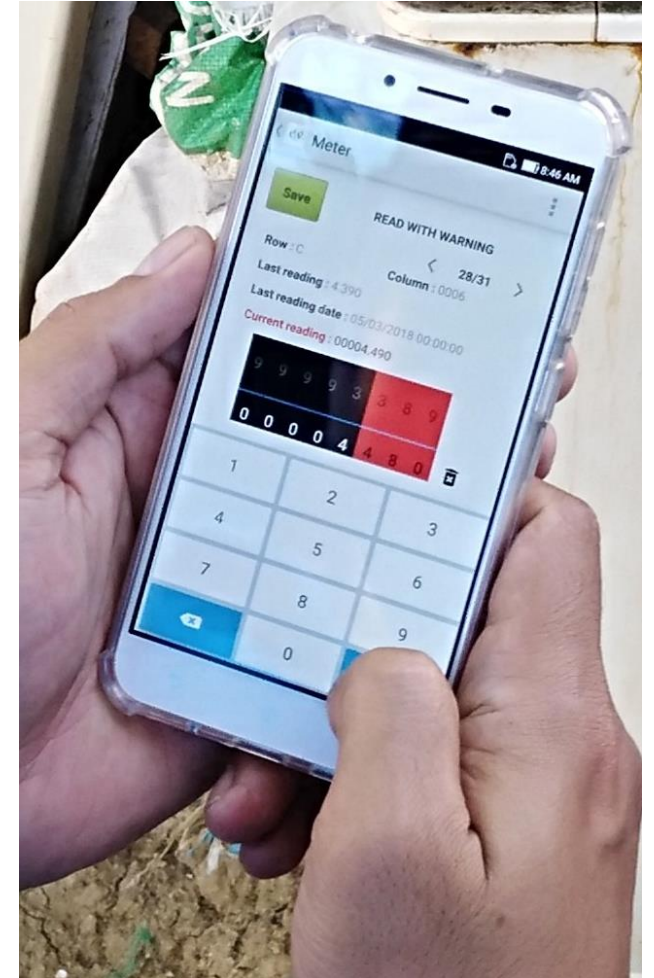
Work offline,
send data even from remote locations

Save time, decrease error risk,
track consumption & payments in real-time

Options: print payment receipts, collect clients signature

Compatible
with Android
smartphones

App available on
Google Play Store



INTERESTED IN REMOTE WATER METER READINGS?

Wamasys is also **compatible with smart water meters** using the IoT technology (**already in use in the Philippines**)

With smart IoT water meters :

- 💧 **No more trips** to read meters
- 💧 **No more meter reading errors**
- 💧 Receive **readings daily**
- 💧 **Detect water leaks in real-time**



Save time and money



Already compatible with multiple brands.

Contact us for further information, we can help you set-up your system.



Invoice

A FIRST-CLASS BIG DATA REPORTING AND DATA VIZUALIZATION TOOL

Consolidated,
up-to-date
information

Easy & remote
monitoring
of operations &
KPI



Monitor achieved and failed **goals** easily



Detect issues and track their resolution
(payment arrears, payment collection issue, water losses...)



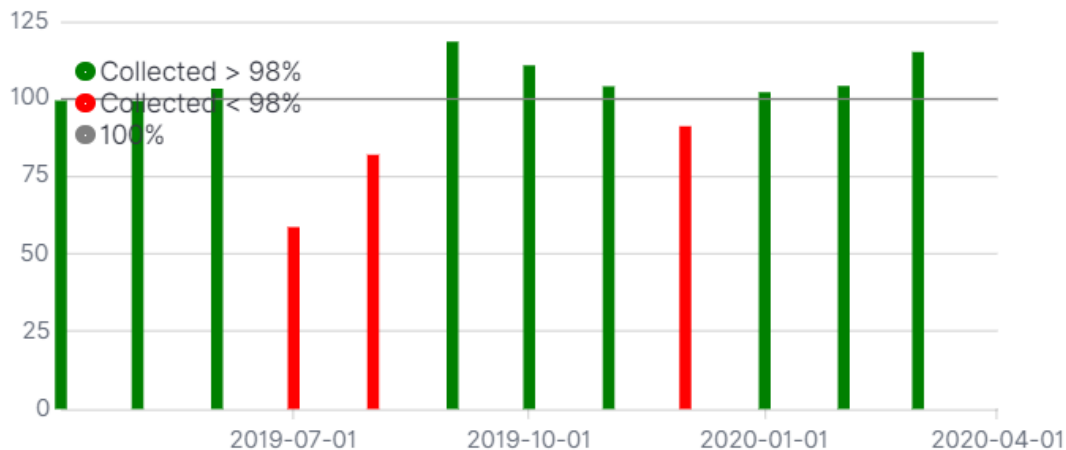
Identify trends thanks to historic graphs



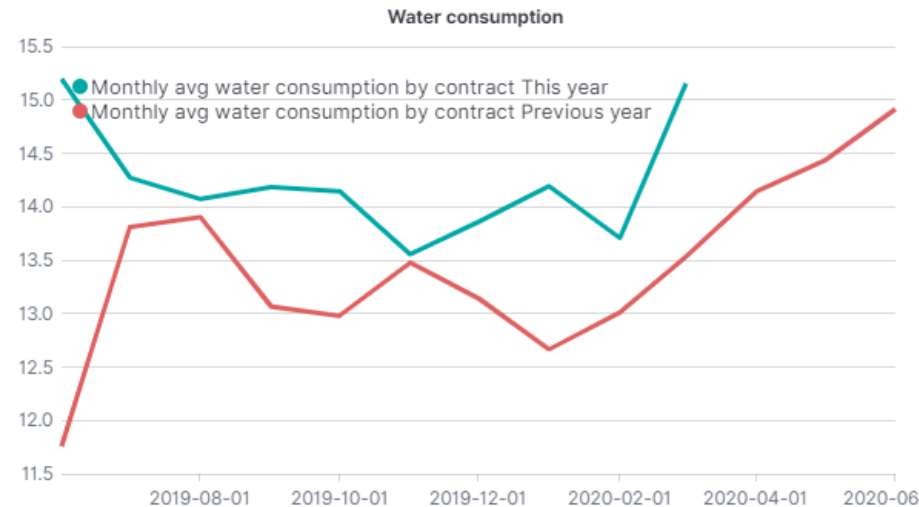
Consolidate data instantaneously
per agency, district or by selecting the area on a map

EXAMPLES OF BIG DATA VIZUALIZATION GRAPHS

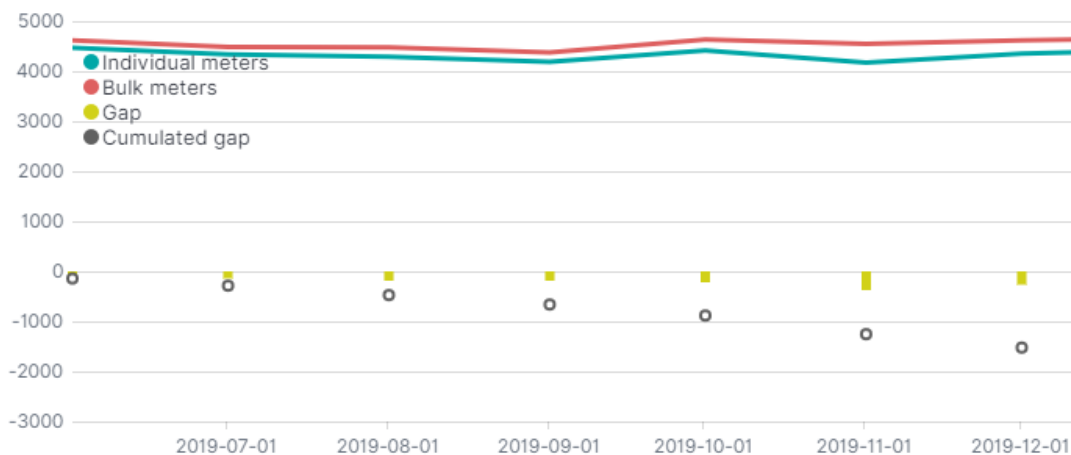
Billing - % collected



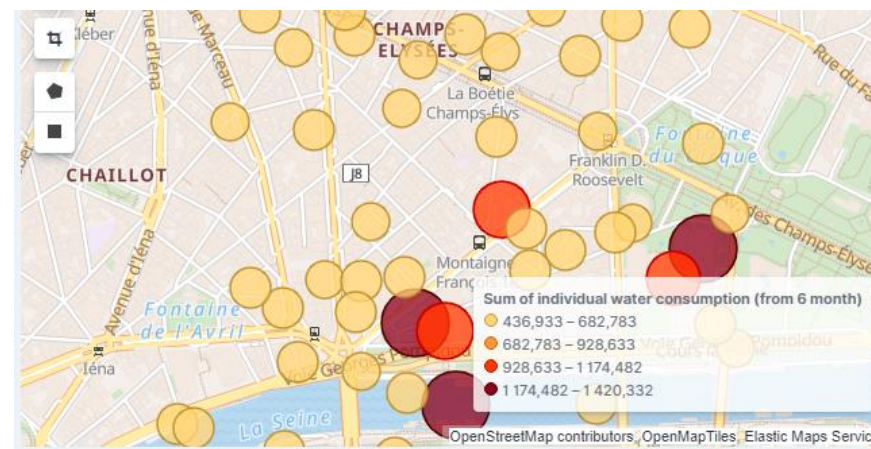
Monthly water consumption in comparison with last year



Water Losses



Geolocalisation of water consumption



The potential of big data to enhance visibility on your operations is immense, contact us for a demo!

EASY MONITORING OF YOUR PAYMENT ARREARS

 Visualize and download the information efficiently

Customize the way you want to look for your **aging accounts** by segregating them by



Amount due



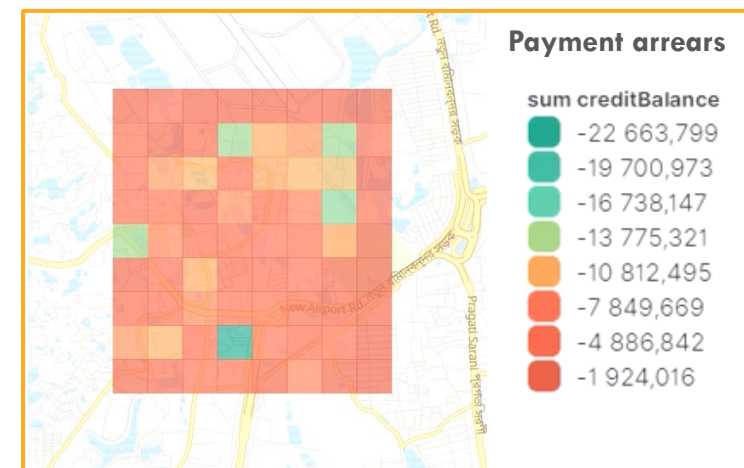
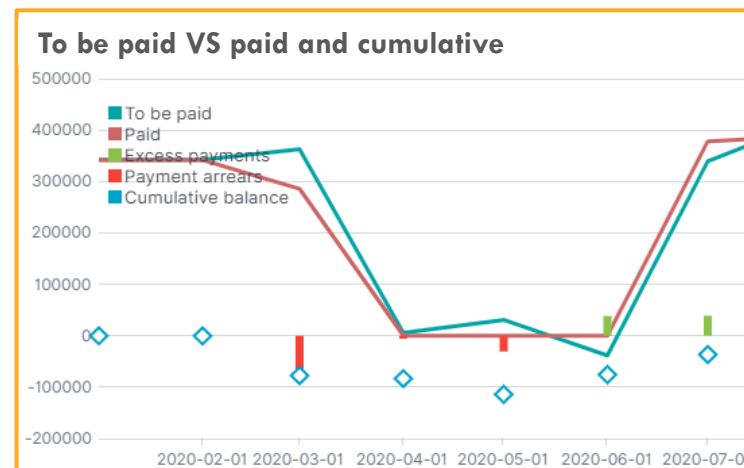
Time since last payment



Or even a combination of both

Easily find the **payment irregularities** on table, graph and map

Contracts with highest balance	
Contract	Sum of creditBalance
BAS00001800	-10 669,73
TEST0001111	-8 273,02
TEST0000279	-6 668,6
BAS00000558	-5 678,55
TEST0000720	-5 453,06
TEST0001151	-4 847,25
TEST0000585	-4 746,45
BAS00001920	-4 722,95
BAS00001932	-4 640,77



OPTIMIZE TEAMWORK & CUSTOMER RELATION EFFICIENCY

Our teamwork module allows to manage daily jobs efficiently



- Visualize ongoing job order and customer requests on dashboards
- Assign tasks to staff members
- Increase accountability within teams
- Secure internal processes
- Monitor jobs' completion
- Make sure customer requests are treated in due time and find their records

What's on my agenda today?

Tickets assigned to me						Tickets dashboard
Subject	Priority	Status	Tracker	Author	Last updated	
Works on the main line - area 5	High / Haute	New	Team ticket	Chloé Frotin	2020-09-14T07:23:00Z	
Leak detected on S. Cabahug St. near Minimart	High / Haute	New	Team ticket	Chloé Frotin	2020-09-14T04:31:35Z	
Works on the main line - area 5	High / Haute	New	Team ticket	Chloé Frotin	2020-08-27T08:11:29Z	
Works on the main line - area 5	High / Haute	New	Team ticket	Chloé Frotin	2020-08-26T10:36:23Z	
[Test] To do new contract	High / Haute	In progress / En cours	Team ticket	Thomas Ferrant	2020-09-18T08:49:12Z	
Check bulk meter 3	High / Haute	New	Team ticket	Chloé Frotin	2020-08-26T10:10:38Z	

RECORD AND ANALYZE SIDE EVENTS

- Record and centralize key events in Wamasys events
- Monitor equipment
- Visualize information on a map
- Monitor KPIs in real-time
- Analyze data to identify trends easily

Customer complaints
communication campaigns
water leaks
tampering
MAINTENANCE
vandalism
Training
MARKETING ACTIONS

You can monitor any information relevant to your activity with Wamasys Events module

Water leaks are becoming increasingly frequent in this area

Vandalism decreased after this communication campaign

Sales increased by 10% after I increased my marketing efforts!

Tampering seems to occur more frequently in December

USER-FRIENDLY & EFFICIENT DESIGN FOR THE OPERATOR

Wamasys CFROTIN Test area Teamwork Language Search contract

- Dashboard
- Contracts
- Meters
- Reporting
- Events
- Bigdata reporting
- Area configuration

NUMBER OF CONTRACTS

BILLING AND PAYMENTS

BALANCE

Tickets assigned to me Tickets dashboard

Subject	Priority	Status	Tracker	Author	Last updated
Works on the main line - area 5	High / Haute	New	Team ticket	Chloé Frotin	2020-09-14T07:23:00Z

Leak detected contract demo00000099

Works on the

Works on the

[Test] To do n

Check bulk n

Contract information Sales Payments Payments history Documents Data analyse Tickets

Contract number demo00000099 Current status Active Contract activation date Nov 13, 2019 Action

Serial number meter Meter 99 Meter state Active Creation date Oct 1, 2020 5:17:11 AM by collector1.9643499

Name OLIVIA, PAYET Running order 99 Phone +00000000 Email client.99@wamasys.cor

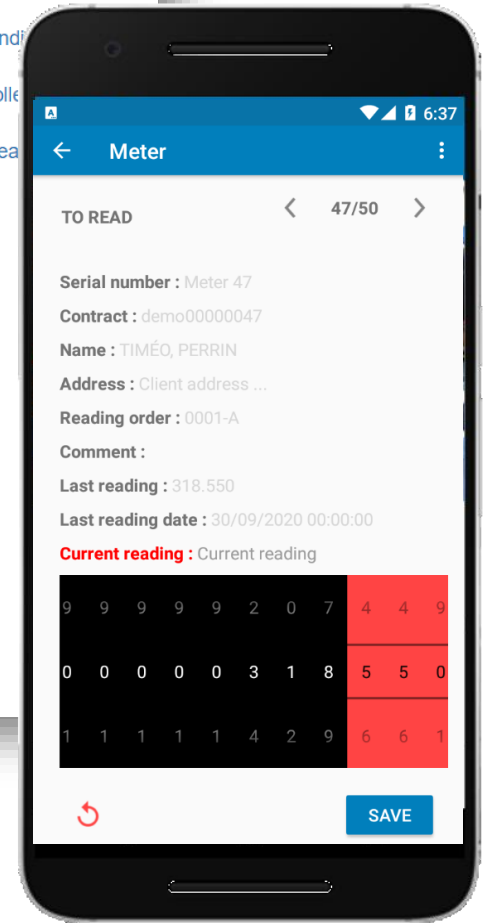
Address Client address ... Number of Household 1 Number of people 5

Comment Comment ...

Temporarily locked meter Contract type Water Client profile Private family Contracts portfolio Portfolio 3

Quick Actions

- Create a contract
- Create an ind
- Create a colle
- Create a Rea



Screenshots of the software and the smartphone app

ONLINE CUSTOMER PORTAL WITH DEDICATED FEATURES



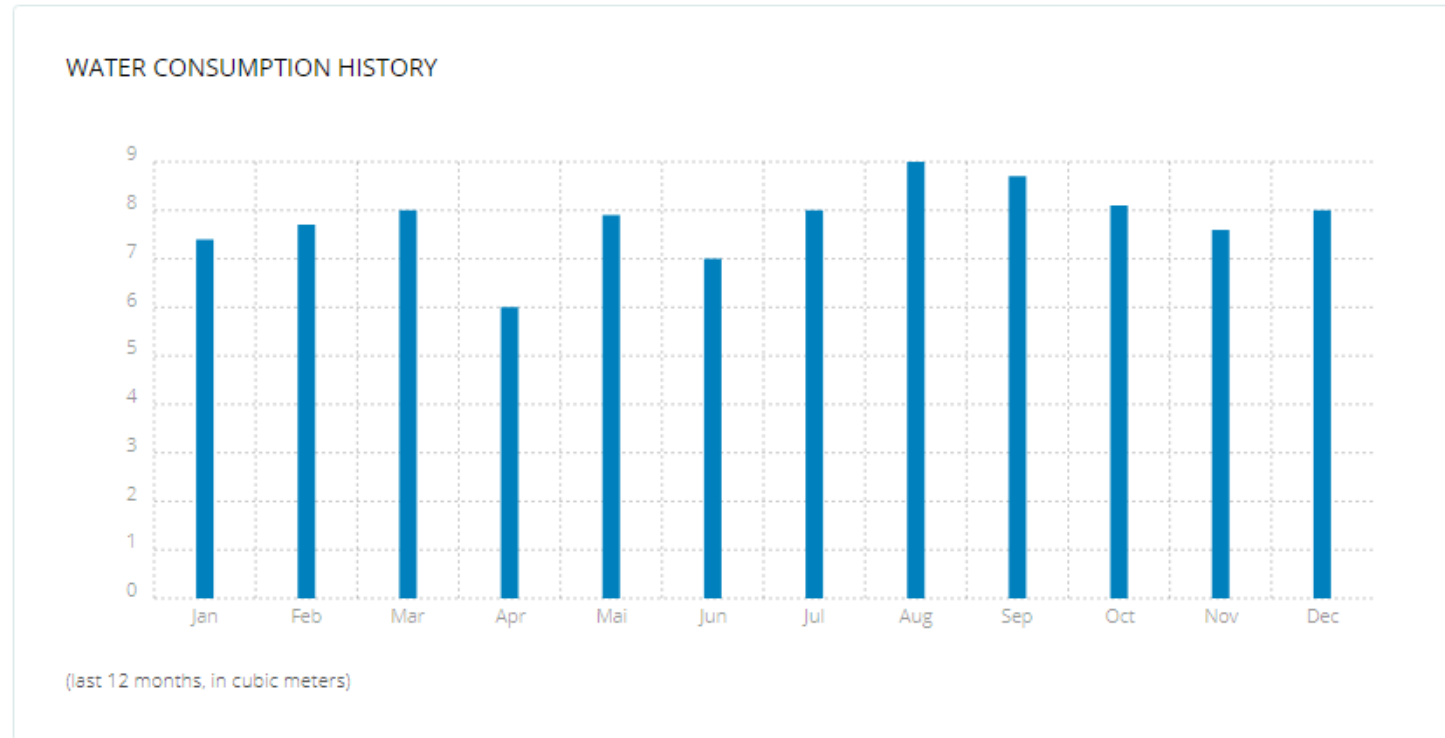
- Home
- Profile
- Invoices
- Payments history
- Online payment
- Notifications
- Contact

Logout

- GCash
- PayMaya
- VISA
- ...

Welcome John doe

Your current account balance
702.20 PHP



WAMASYS ADAPTS TO YOUR PROCESSES



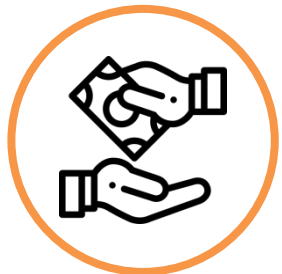
Collect payments anywhere

In your agency, on-the-field, digital payments with mobile money, in kiosks or payment centers



Numerous billing options

based on consumption, fixed rate, one-off payments, installment plans, micro-credits



Flexible on payments

Advanced and delayed payments, totally flexible on the frequency of payment collections



Easy-to-use for your teams, in all situations:

Water meter change, contract suspension or reopening, etc.

STRONG AND SECURE SOFTWARE SOLUTION



Daily and multiple back-ups

to protect against data loss



Firewall & end-to-end encryption

to protect against data hacking



Differentiated rights management

to ensure data confidentiality

ADD VALUE TO YOUR WORK AND IMPROVE YOUR PERFORMANCES



Increase revenues & decrease charges

Increase payment collection rate

Decrease Non-Revenue Water:
(water losses & unbilled consumption)

Limit the trips for the staff and the customers



Boost productivity

Significantly reduce errors
(meter readings & payment collection)

Automated invoicing, paperless
billing (BIR accredited)

Automated reporting



Monitor activities in real-time

Real-time reporting
of payments, consumption and KPIs

Identify and track operational issues

Best-in-class big data analysis tools

INTERESTED IN LEARNING MORE? PLEASE CONTACT US:

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