

SUNDAY, 26 of MAY

9:30 AM	Melbourne Venue Tours (departing MCEC)	
3:00 PM	First Timers Meet the VMA	
4:00 PM	VMA Annual Members Presentation (including AGM)	
5:30 PM	Official Opening - <i>Jeremy Corbett (MC)</i>	
6:00 PM	Opening Keynote: <i>Dylan Alcott, OAM, (Paralympian)</i>	Presented by Live Nation and Ticketmaster
7:30 PM	Welcome Reception	Crown Metropol, Level 28 Skybar and Lounge Presented by Ticketek

MONDAY, 27 of MAY

9:00 AM	MC Welcome and Housekeeping	
9:15 AM	Keynote: <i>Terrorism, Organised Crime & Crisis Management - Chris Phillips (Fmr Head - UK National Counter Terrorism Office & MD IPPSO LTD)</i>	Presented by MA Services Group
10:30 AM	Morning Tea	Trade Floor
11:00 AM	Concurrent Sessions 1. Behavioral Analysis - <i>John Matus (BTAQ)</i> 2. Theatre Production: Wizard of Oz Showcase - <i>Suzanne Jones (Jones Theatrical Group)</i> 3. Bankwest Stadium: For The Fans - <i>Paul Doorn (Venues NSW), Daryl Kerry (Venues Live)</i>	
12:15 PM	Lunch Break	Trade Floor
1:15 PM	Concurrent Sessions 1. The Future of Ticketing - <i>Neetu Bhatia (Zoonga), Chris Loftus-Hills (Optus Stadium), Tane Oakes (Ticketek), Troy Suda (Ticketmaster International)</i> 2. Dog Detection in Venues: A Live Performance - <i>Mick Goodwin and Dave Wright (Dog Force Australia), John Matus (BTAQ)</i> 3. Supplier Sponsored Workshop - <i>Tim Ackland and Tisha Kelemen (Oracle), Will Jackson (Mobi2Go) Bookings Required</i>	
2:15 PM	Concurrent Sessions 1. Drone Technology in Venues - <i>Mark Bond and Dr Joel Spencer (The Institute for Drone Technology), Chris Phillips (IPPSO LTD), Paul Sergeant (AEG Ogden)</i> 2. Building an inclusive organisation often starts with a conversation - <i>Dylan Alcott OAM & Nick Morris OAM (Get Skilled Access)</i> 3. HR Case Study – MCEC: Employer of Choice 2 Years Running - <i>Helen Fairclough (MCEC)</i>	Presented by Live Nation & Ticketmaster
3:30 PM	Afternoon Tea	Trade Floor
4:00 PM	Closing Keynote: <i>Promoters Panel - Lars Brandle (Billboard Magazine), Roger Field (Live Nation), Steve Haplin (Groovin the Moo Festival), Sahara Herald (Frontier Touring Company), Geoff Jones (TEG)</i>	
5:30 PM	After 5! Networking Drinks	Trade Floor Presented by Event Health Management

TUESDAY, 28 of MAY

9:00 AM	MC Welcome and Housekeeping	
9:15 AM	Keynote: <i>Opportunities with Emerging Technology - Peter Williams (CEO of Deloitte Centre for the Edge)</i>	Presented by Ungerboeck
10:30 AM	Morning Tea	Trade Floor
11:00 AM	Concurrent Sessions 1. The Rise of ESports - <i>Murray Hodges (TEG), Josh Inman (ESL), Andrew Travis AVM (MOPT)</i> 2. Venue Innovation in North America - <i>Michael Marion CVE (Verizon Arena), Brad Mayne CVE (IAVM)</i> 3. Facial Recognition in Venues - <i>Stephen Brass & Scott Dunemann (Brassetts Group), Additional TBA</i>	
12:15 PM	Lunch Break	Trade Floor
1:15 PM	Concurrent Sessions 1. Venue Catering of the Future - <i>Peter Haycroft (MCEC), Sharyn May (Maytrix Group), Adam Vonthethoff (Adelaide Oval), Mark Wright (Facilitator)</i> 2. Venue Management Software: A Roadmap to the Future - <i>Fred Lazzerini (Ungerboeck), Steve Mackenzie (Event Booking), James Pegum (Priava)</i>	Presented by Priava
2:15 PM	Concurrent Sessions 1. Managing a Major Incident - <i>Andrew Larsen (Crisis Shield), Chris Phillips (IPPSO LTD), Wayne Middleton CVE (Reliance Risk), Mark Zundans CVE (Perth Motoplex)</i> 2. Convention Centre 3.0: Design Innovation and Operational Implications - <i>Paul Foscett (Populous), Callum Mallett (NZICC), Simon Tohill (Woods Bagot), Leighton Wood (MCEC)</i> 3. Supplier Sponsored Spotlight - <i>John Bell (Riedel Communications) Bookings Required</i>	
3:15 PM	Afternoon Tea - Ice Cream Party	Trade Floor Presented by Feld Entertainment
3:45 PM	Closing Keynote: <i>Major Codes and Venue Development Debate - Peter Fitzsimons (SMH), Todd Greenberg (NRL), Larry Kestelman (NBL), Hamish McLachlan (Moderator) Kate Roffey (Wyndham City Council)</i>	
7:00 PM	Gala Dinner & Venue Industry Awards	Sovereign Room MCEC Presented by Pinnacle People



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