

Wellbeing in Action:

An economy that enables people, communities,
business, and nature to thrive

21-23 OCTOBER 2025 ———> ANN HARDING CONFERENCE CENTRE, UNIVERSITY OF CANBERRA, ACT

Third National Forum on Australia's Wellbeing 2025 – Terms and Conditions

1. Registration and Payment

- **Early Bird Registration:** Available until 11:59 PM AEST, 15 August 2025.
- **Standard Registration:** Applies from 16 August 2025 until 12 October 2025.
- **Payment Methods:** Credit card (MasterCard, Visa, American Express) or bank transfer. All payments must be in AUD and are due upon invoice receipt. Any payment processing costs and bank fees are the responsibility of the attendee.
- **GST (Goods & Services Tax):** Registration fees are inclusive of 10% GST.
- **Pricing Tiers:** Two pricing tiers are available
 - **Community & Public Sector:** Available to individuals from government, non-profit organisations, academic institutions, and civil society or grassroots groups.
 - **Corporate:** Applies to attendees from private sector businesses or commercial organisations.
 - By selecting a pricing category, attendees confirm that they are eligible for the relevant rate. The organisers reserve the right to verify eligibility and adjust registration fees if necessary.
- **Group Discount:** A **10% group discount** is available for organisations registering **three or more attendees**. This discount applies to the total cost of eligible tickets and is only available if all registrations are submitted together under the same organisation name. Group discount codes must be applied at the time of registration and cannot be retrospectively applied.

2. Cancellations and Refunds

- **Cancellation Requests:** Must be submitted in writing to wellbeingsummit@canberra.edu.au.
- **Conference Registration Refund Policy:**
 - Cancellations received **on or before 21 September 2025** (30 days prior to the event) will receive a **refund of 80%** of the total price paid.
 - Cancellations received **between 22 September and 7 October 2025** (14-29 days prior) will receive a **refund of 50%** of the total price paid.
 - Cancellations received **on or after 8 October 2025** (within 14 days of the event) are **non-refundable**.
 - All refunds exclude bank or processing fees.

- Exemptions for unavoidable circumstances may be granted at the discretion of the organisers.
- **Conference Dinner Refund Policy:**
 - Cancellations received **on or before 19 September 2025** (32 days prior) will receive a **50% refund** of the dinner ticket price.
 - Cancellations received **on or after 20 September 2025** are **non-refundable**, due to minimum spend obligations with the venue.
- **Processing:** Refunds will be processed after the event using the original payment method. Please allow up to 30 days for processing.

3. Registration Transfers

- If you are unable to attend, your registration and conference dinner ticket can be transferred to another individual within the same organisation. Requests must be made in writing to wellbeingsummit@canberra.edu.au by **12 October 2025**. Transfers are free of charge.

5. Event Cancellation

- **Cancellation:** In the unlikely event that the conference is cancelled by the organisers, attendees will receive a 100% refund (excluding any bank fees). The organisers are not responsible for any additional costs incurred by attendees (e.g. travel or accommodation expenses).

6. Force Majeure

- The organisers are not liable for any failure or delay in performance due to circumstances beyond their control, including but not limited to natural disasters, war, terrorism, civil disturbances, or governmental restrictions.

8. Insurance and Liability

- It is recommended that participants obtain adequate coverage for travel, health, and accident insurance before departing for the Third National Forum on Australia's Wellbeing. The organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the forum participants and accompanying persons.

8. Photography and Recording

- By attending, participants consent to being photographed or recorded. These materials may be used for promotional purposes. If you do not wish to be recorded, please notify the organisers in writing prior to the event.

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9. Privacy Statement

- The name and contact information you provide, including your email address, may be used by parties directly involved in the event—such as the organisers and approved partners—for purposes including event administration, networking, and the promotion of this and future events of a similar nature. If you do not consent to this use, please contact us at wellbeingsummit@canberra.edu.au.
- Your name, organisation, and state or territory of origin may be included on a delegate list distributed to registered attendees to support networking during the event. If you do not wish your details to be included on this list, please notify us via email at wellbeingsummit@canberra.edu.au.