

PROPERTY RATES & UTILITY BILLING

MUNIVERS SOLUTIONS



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Connecting citizens, communities, and public servants on one platform.

Experience the future of public service with our Property Rates & Utility Billing solutions, powered by the Salesforce Government Cloud.

These innovative solutions were created to redefine community engagement, data management, and the user experience from a single source of truth—ultimately freeing municipalities and citizens from the chains of their outdated systems. With MUNivers, we're reimagining the relationship between municipalities and citizens, prioritizing convenience, connectivity, and control to usher in a new era of community engagement.

Welcome to the future of municipal management, where cloud technology transforms public service delivery.



Secure, reliable, and scalable

Built on the trusted Salesforce platform



Cloud-based

Accessible any time, anywhere, and on any device



Purpose-built

Created for the needs of local government



Key Benefits of Property Rates & Utility Billing



Workflow Automation

Reduce administrative tasks and boost efficiency by automating the process for citizen requests, applications, and queries.



Finance ERP and Geospatial Integration

Facilitate smooth data flow from the user end to your organisation's back-end systems, ensuring instant digitisation of critical data.



Audit Trails and Legislative Compliance Management

Track every action for accountability and compliance with comprehensive auditing and historical data trails.



Benchmark Reporting and Performance Dashboards

Leverage collected data to enhance operational efficiency with actionable insights and KPI tracking.



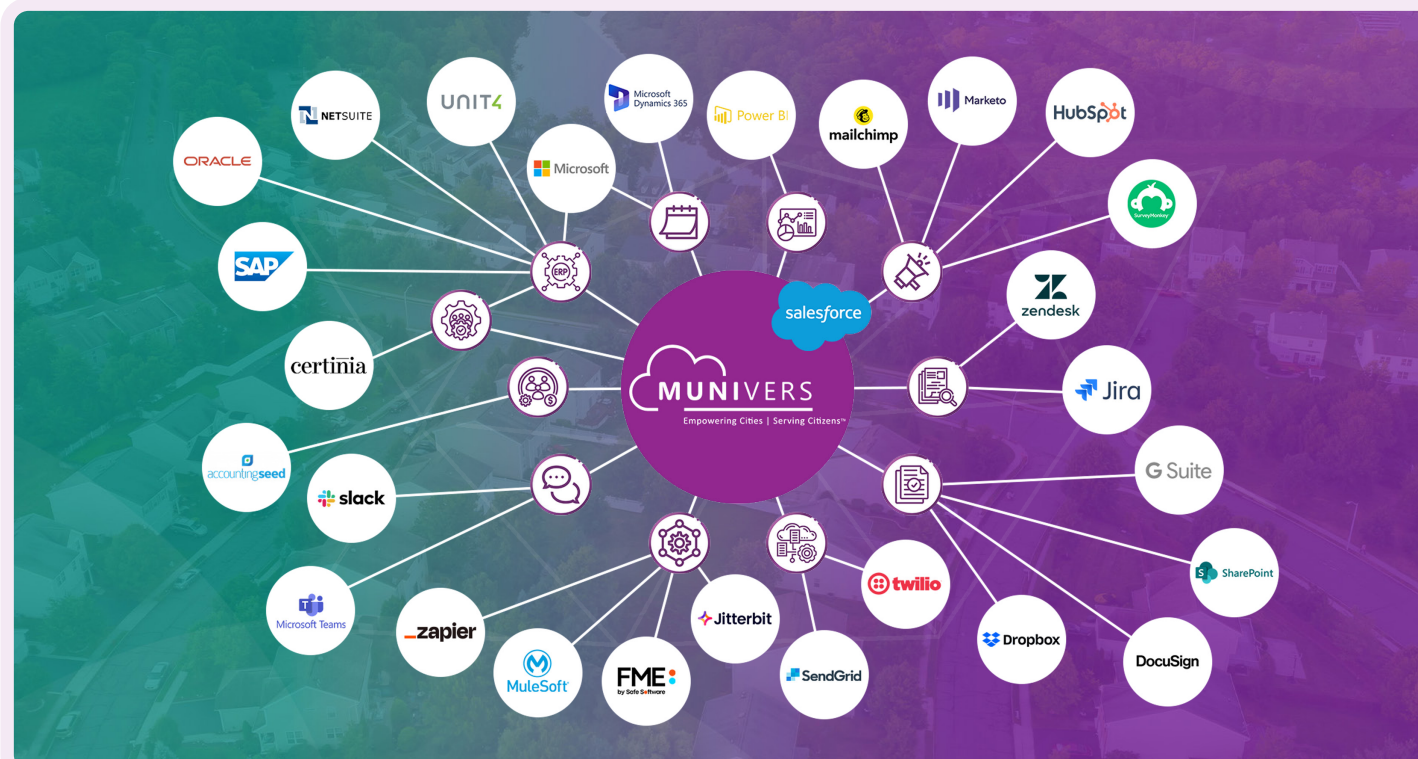
Budget Management

Plan and execute your budgets efficiently with pre-configured tools, and trust in their accuracy with data validation and balancing capabilities.



Intuitive User Portal with Comprehensive Self-Service Options

Give citizens an accessible interface that offers not only a holistic view of their profile and billing transactions, but a dedicated user platform for requests, inquiries, and complaints.



Welcome to MUNivers



Experience ground-breaking digital transformation with MUNivers—our suite of innovative solutions built exclusively for local government and powered by the Salesforce Government Cloud. Designed to enhance connectivity and accessibility, MUNivers bridges the gap between public servants and the citizens they serve.

Discover the power of a cloud-based, mobile-enabled solution accessible round-the-clock, transforming the operational efficiency and strategic needs of your municipality. Experience a true transformation in operations and break away from the restrictions of legacy systems with scalability, security, and complete digitisation and control from one platform.

With MUNivers, we don't want you to just administrate your community—we want you to shape it.

What makes MUNivers different



We want to simplify your 9-5

Our goal is to drastically reduce inefficiencies and make daily tasks a breeze by giving public servants and citizens a modern and intuitive user-experience.



We are committed to continuous innovation

Regular updates and new feature additions ensure our software remains up-to-date and aligned with the evolving needs of today's local governments.



We're in it for the long haul

As a dedicated partner, we'll provide you with consistent and reliable support, free from the instability of frequent leadership changes.



We listen

Your feedback is invaluable to us, and with an open channel for communication, unresolved issues will be a thing of the past.



Our team is focused on building genuine, long-term relationships

We're not just a service provider, but a committed partner interested in your organisation's growth and success.



Who we are

MUNivers is the proud creation of Agilyx Group, a pioneering force in software and service delivery with over two decades of experience in both the public and private sectors.

Agilyx Group delivers unmatched business transformation solutions through the implementation of leading-edge ERP, PSA, and HCM products and world-class services. As a cloud-first company, they demonstrate their commitment to data security by maintaining an ISO27001 accreditation with a zero-non-conformance score—the highest rating achievable.

Whether they're implementing your business solution or providing a full system analysis, Agilyx is driven to deliver valuable, long-term solutions matched with a world-class customer services team – helping people transform the way they do business.

Agilyx Group operates from their Sydney, Australia headquarters along with offices in New Zealand, North America, Asia, and Europe.

