PROPERTY TAX & UTILITY BILLING
A MUNIVERS SOLUTION

PROPERTY TAX & UTILITY BILLING

Transforming municipal government with powerful revenue management solutions to better connect, engage and serve citizens.

From property tax management, to utility billing administration and everything in between, our Property Tax & Utility Billing module offers a transformative approach to civic management. It's more than just a tool; it's a comprehensive solution designed to empower local government organizations and their citizens with intuitive, seamless, and efficient processes. With effortless compatibility, it synchronizes perfectly with your existing ERP or GIS systems, ensuring that all your data is connected to a single source of truth.

Property Tax & Utility Billing is set to reimagine the relationship between a municipality and its residents, ushering in a new era of convenience, connectivity, and control.

Secure, reliable, and scalable
Built on the trusted Salesforce platform

Cloud-based
Accessible any time, anywhere, and on any device

Purpose-built
Created for the needs of local government

Key Benefits of Property Tax & Utility Billing

Workflow Automation
Reduce administrative tasks and boost efficiency by automating the process for citizen requests, applications, and queries.

Finance ERP and Geospatial Integration
Facilitate smooth data flow from the user end to your organisation's back-end systems, ensuring instant digitisation of critical data.

Audit Trails and Legislative Compliance Management
Track every action for accountability and compliance with comprehensive auditing and historical data trails.

Benchmark Reporting and Performance Dashboards
Leverage collected data to enhance operational efficiency with actionable insights and KPI tracking.
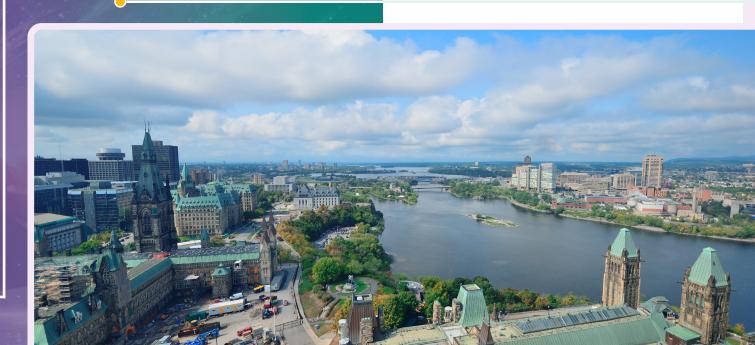
Budget Management
Plan and execute your budgets efficiently with pre-configured tools, and trust in their accuracy with data validation and balancing capabilities.

Intuitive User Portal with Comprehensive Self-Service Options
Give citizens an accessible interface that offers not only a holistic view of their profile and billing transactions, but a dedicated user platform for requests, inquiries, and complaints.

Welcome to MUNIvers

MUNIVERS

Experience ground-breaking digital transformation with MUNIvers— our suite of innovative solutions built exclusively for local government and powered by the Salesforce platform. Designed to enhance connectivity and accessibility, MUNIvers bridges the gap between public servants and the citizens they serve.

Discover the power of a cloud-based, mobile-enabled solution accessible round-the-clock, transforming the operational efficiency and strategic needs of your municipality. Experience a true transformation in operations and break away from the restrictions of legacy systems with scalability, security, and complete digitisation on one platform.

With MUNIvers, we don't want you to just administrate a community— we want you to shape it.

What makes MUNIvers different

We want to simplify your 9-5

MUNIvers offers a modern, intuitive user-experience, drastically reducing inefficiencies and making daily tasks a breeze.

We are committed to continuous innovation

Regular updates and new feature additions ensure our software remains up-to-date and aligned with the evolving needs of today's local governments.

We're in it for the long haul

As a dedicated partner, we'll provide you with consistent and reliable support, free from the instability of frequent leadership changes.

We listen

Your feedback is invaluable to us, and with an open channel for communication, unresolved issues will be a thing of the past.

Our team is focused on building genuine, long-term relationships

We're not just a service provider, but a committed partner interested in your organization's growth and success.

Agilyx

Who we are

MUNIvers is the proud creation of Agilyx Group, a pioneering force in software and service delivery with over two decades of experience in both the public and private sectors.

Agilyx Group delivers unmatched business transformation solutions through the implementation of leading-edge ERP, PSA, and HCM products and world-class services. As a cloud-first company, they demonstrate their commitment to data security by maintaining an ISO27001 accreditation with a zero-non-conformance score—the highest rating achievable.

Whether they're implementing your business solution or providing a full system analysis, Agilyx is driven to deliver valuable, long-term solutions matched with a world-class customer services team – helping people transform the way they do business.

Agilyx Group operates in regions across the globe, including North America, APAC and EMEA.