

# **REDUCING ENERGY, WATER CONSUMPTION AND WASTE IN TOURISM BUSINESSES – A PRACTICAL APPROACH**

Natalija Baban  
Senior Consultant, Ndevr Environmental

# Agenda



**I. About the approach – what is carbon accounting?**



**II. Emission scopes**



**III. How does carbon accounting apply to tourism?**



**IV. Examples & case studies**



**V. How does this help manage energy, water and waste?**



**VI. What it can lead to**

# About the approach – what is carbon accounting?

- Methods used to measure how much greenhouse gases an **entity** emits
- Entity can be a large organisation, small business, country or individuals plus more
- Reported as “tonnes of carbon dioxide equivalent” (tCO<sub>2</sub>e)



GREENHOUSE  
GAS PROTOCOL



WORLD  
RESOURCES  
INSTITUTE

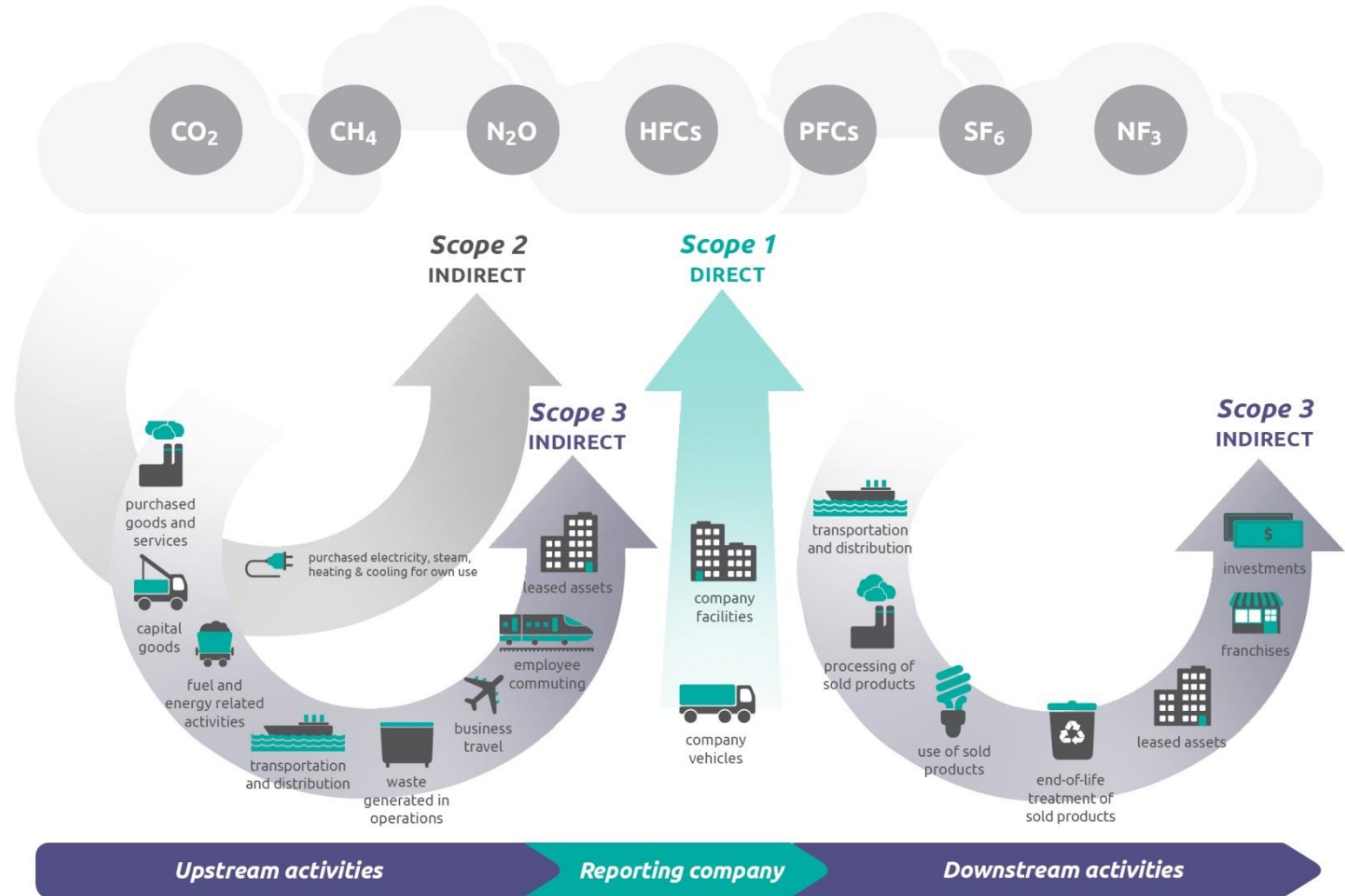


World Business Council for  
Sustainable Development

*“You can’t  
manage  
what you  
don’t  
measure”*

# Emission Scopes

How we define/classify emission sources in carbon accounting



# How does carbon accounting apply to tourism?

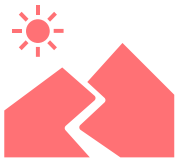
General



Tourism



# Emissions Sources – Tourism Service Examples



## Tour operator

- Fuel used in vehicles to drive customers (scope 1)
- Electricity used in accommodation (scope 2)
- Waste generation on trips (scope 3)
- Flights within trip itineraries (scope 3)



## Hotel

- Natural gas needed for heating rooms (scope 1)
- Fuel in vans to pick up customers to and from airport (scope 1)
- Electricity used in hotels (scope 2)
- Water used in hotel by patrons (scope 3)
- Waste generated in hotel (scope 3)

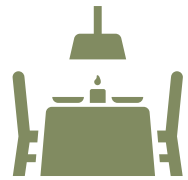


## Restaurant

- Natural gas for cooking stovetops and heating restaurant (scope 1)
- Electricity used in restaurant and kitchen (scope 2)
- Waste generation from restaurant (especially food/organic waste) (scope 3)



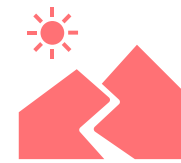
## Case Studies



Restaurant/  
caterer



- Lebanese streetfood provider in Melbourne
- Small business
- Australia's first 100% renewable-run streetfood zero-carbon kitchen
- Climate Active carbon neutral certified in 2020



Tour  
operator



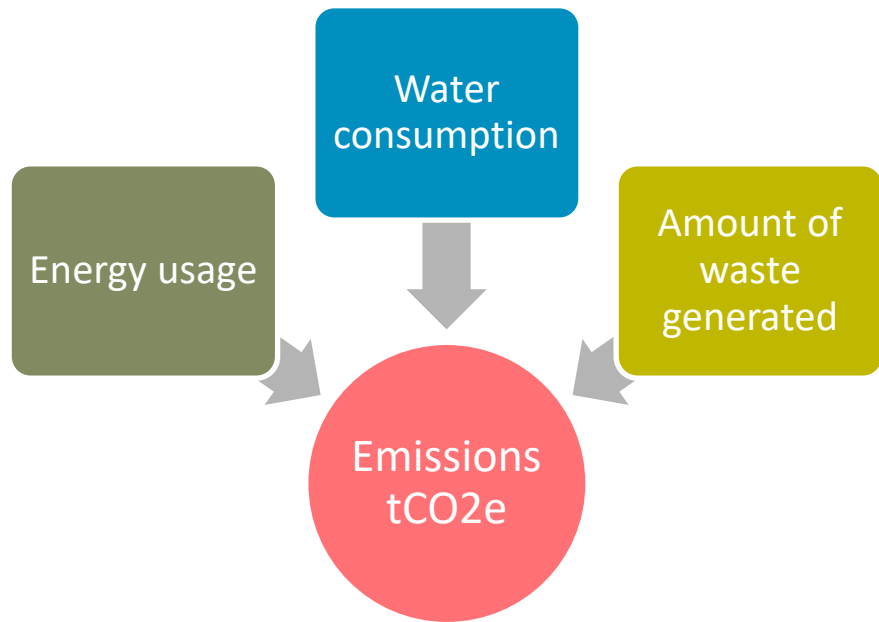
- Provider of global adventure travel experiences
- Large business
- Carbon neutral since 2010
- Has the world's first SBT for a tour operator

SMALL

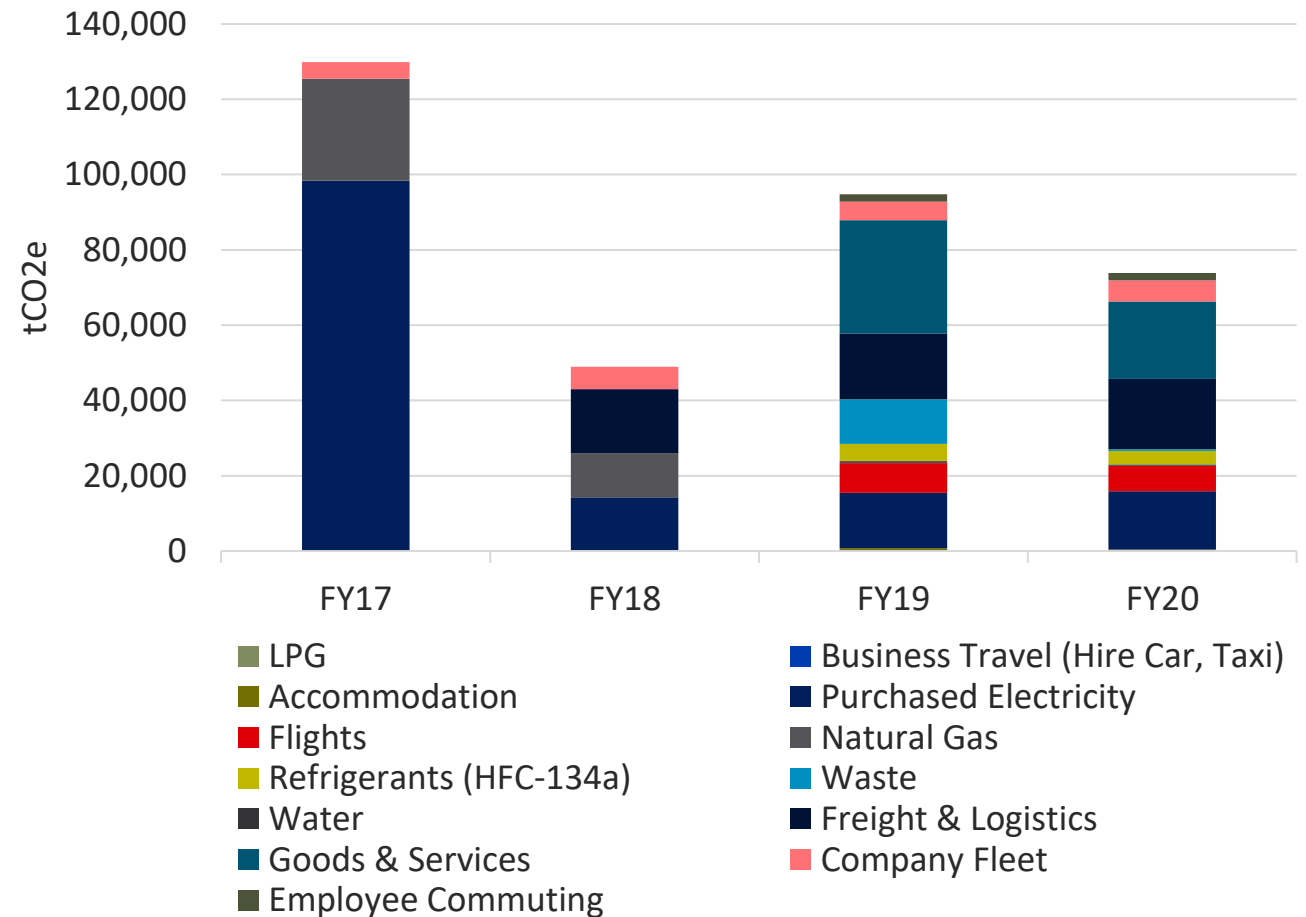
LARGE

*Same approach – different scale*

# How does this help manage energy, water and waste?

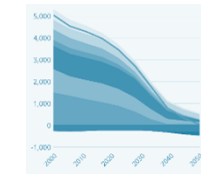
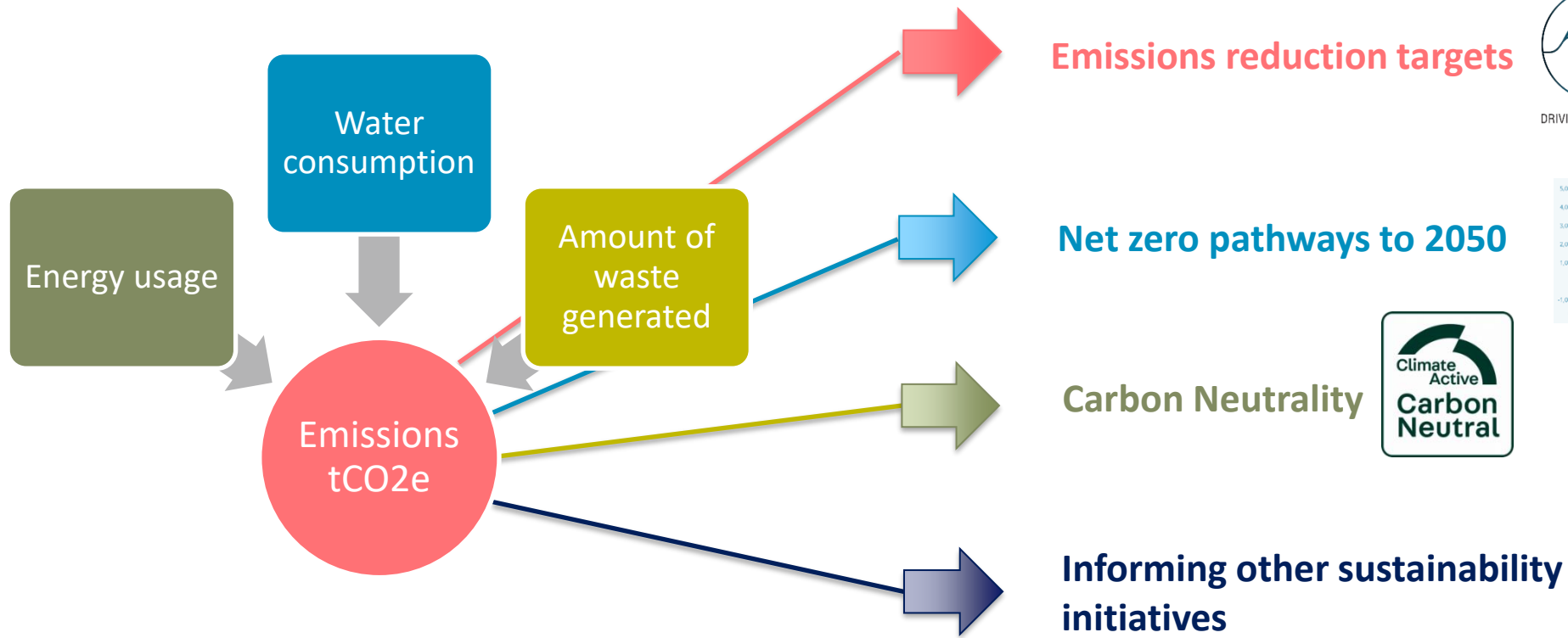


Example of Historical Emissions by Source






# What can it lead to?



## Why in a nutshell

Good for the planet AND business too:

- Value differentiator
- Enhances reputation
- Efficiencies = reduced costs
- Staff satisfaction and retention

An aerial photograph of a small boat with a red and white hull on clear, turquoise water. The boat is positioned on the left side of the image, leaving a white wake behind it. The water's surface is textured with small waves and ripples.

*“70% of global travellers say they would be more likely to book accommodation knowing it was eco-friendly, whether they were looking for a sustainable stay or not”*

**“87% of Australians Want to Shop Ethically and Sustainably”**



**Thank you for your time.**

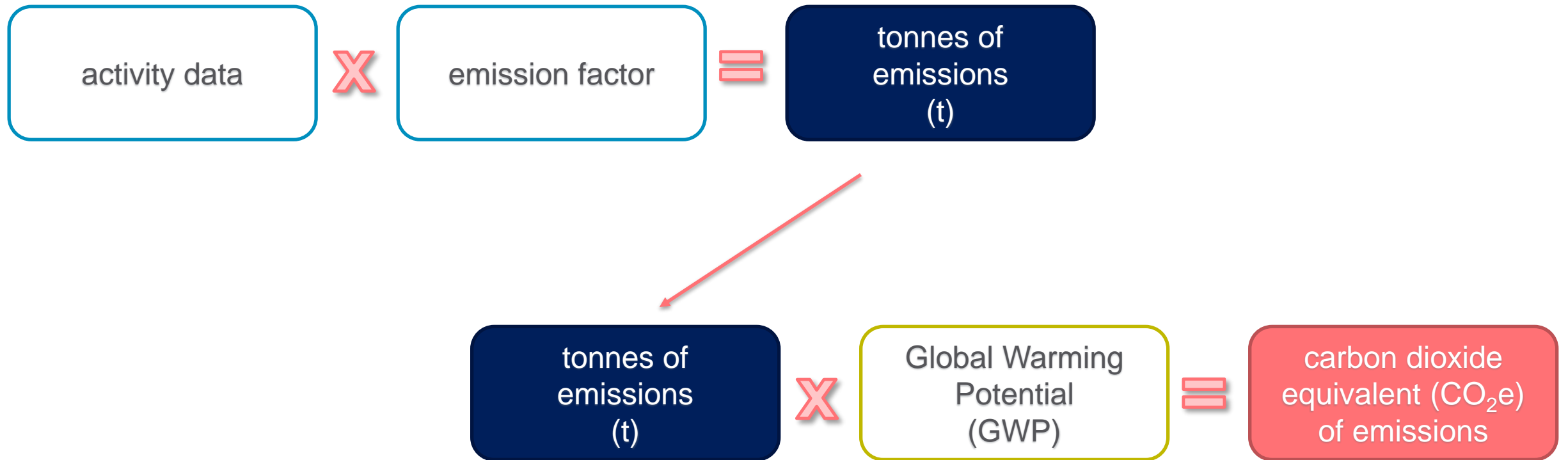
**Questions?**

# Links

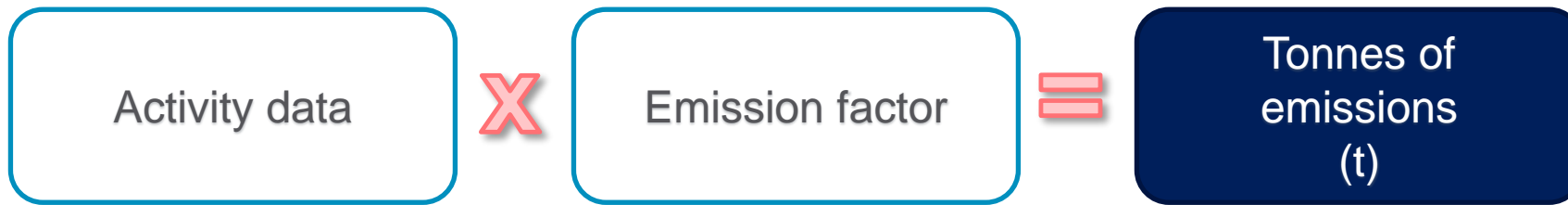
1. GHG Protocol standards: <https://ghgprotocol.org/standards>
2. Science Based Targets Initiative: <https://sciencebasedtargets.org/>
3. Smoothing the way for small and medium-sized businesses to set science-based climate targets: <https://sciencebasedtargets.org/blog/smoothing-the-way-for-small-and-medium-sized-businesses-to-set-science-based-climate-targets>
4. The Australian Climate Active Carbon Neutral Standard and Certification: <https://www.climateactive.org.au/>
5. Intrepid Climate Active: <https://www.climateactive.org.au/buy-climate-active/certified-members/intrepid-group>
6. Atiyah Climate Active: <https://www.climateactive.org.au/buy-climate-active/certified-members/atiyah>
7. Ndevr Environmental: <https://ndevrenvironmental.com.au/>
8. A 10-step guide to decarbonising your travel business: <https://www.intrepidtravel.com/adventures/decarbonise-travel/>
9. “87% of Australians Want to Shop Ethically and Sustainably” <https://thelatch.com.au/sustainable-shopping-australia/>
10. “70% of global travellers say they would be more likely to book accommodation knowing it was eco-friendly, whether they were looking for a sustainable stay or not” <https://www.gstcouncil.org/booking-com-sustainable-travel-report-2019/>



# Estimating Emissions – the equations (detailed)



# Emissions Calculations – Examples of Data and EF



**Activity data:** data for an activity resulting in emissions

**Examples:**

- Electricity use (kWh)
- Distance travelled (kms)
- Gasoline use (kL)

**Emission factors** convert activity data to emission values

**Examples:**

- Kilograms of CO<sub>2</sub>e per kWh of electricity
- Kilograms of CO<sub>2</sub>e per air kilometre travelled
- Kilograms of CO<sub>2</sub>e per kilolitre of petrol/gasoline



# Thank you for the opportunity to connect.

## Contact

**Natalija Baban**

Senior Consultant

p (03) 7035 1740

m 0421 006 197

e [natalija.baban@ndevr.com.au](mailto:natalija.baban@ndevr.com.au)



**ndevr**  
environmental