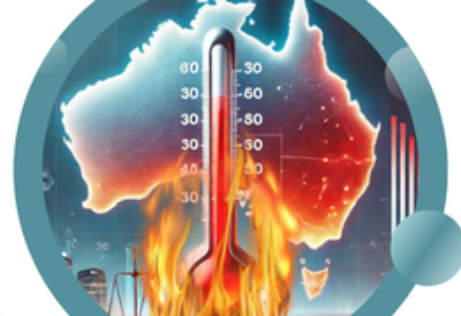


THE HEAT IS ON

AIIP ANNUAL CONFERENCE

HYATT HOTEL CANBERRA 24-25 JULY 2025



The Fine Print...

Booking terms & conditions

Tax Deductibility: Whilst the Conference is designed to assist participants and learn and keeping up to date with new trends in the industry, AIIP do not give legal advice on tax treatment and, individual participants should obtain their own independent advice.

Booking Amendment Fees: A charge of \$25 inc GST is made by Totem Connections each time a booking is amended after the initial booking and registration. This is in addition to any supplier fees or chargers. Payments by credit card attract a surcharge of 1.65% for Visa/MasterCard or 2.02% for American Express

Cancellation Fees

Up to 120 days prior – up to 50% refundable less any credit card fees

Up to 60 days prior – up to 20% refundable less any credit card fees

After 30 days prior - no refunds are possible

These terms are based on the restrictions and cancellation terms imposed by some of our third-party suppliers. If in the event that you cancel Totem Connections will attempt to recover as much as possible from all our suppliers in order to provide you with a greater refund than what is listed above.

In the unlikely event that we are required to cancel the trip for reasons outside of our control (supplier or government changes or restrictions etc.), we will work with our suppliers to recover funds and provide you with the best available refunds and credits. These are all obtained on a case-by-case basis.

Registration/accommodation cancellation and changes: AIIP and our conference Partner Totem Connections do not accept any liability of whatever nature for the acts, omissions or default whether negligent or otherwise, of those airlines, coach operators, shipping companies, hoteliers or other persons providing services in connection with your tour arrangements pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over which we have no direct and exclusive control.

We do not accept liability in contract or in tort actionable wrong for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including but not limited to war, civil disturbance, fire, flood, unusually severe weather, acts of God, acts of Government, or any other authorities, accidents to or failure of machinery or equipment or industrial action (whether or not involving our employees) and even though such actions may be settled by acceding to the demands of a labour group.

The photographs appearing in the registration form and any collateral are representational only and are not a guarantee that everything will be exactly as depicted at the location upon arrival.

Final Confirmation: Closer to the conference, you will receive an email with instructions to download and log into the Conference App. This is where you will view the full conference program and all your travel and accommodation details.

Enquiries

Registration & Accommodation: Totem Connections
groups@totemconnections.com.au

Conference Program: AIIP

kvouris@hallchadwick.com.au