



Browser Settings for OnAIR Virtual Events

Introduction

OnAIR works for most browsers used by consumers today. However, if you have not connected to a virtual event, your browser may not be correctly set for your audio and video settings.

The following white paper reviews commonly used browsers and shows you how to confirm or configure the correct audio and video settings.

Microsoft Edge – Version 83.0.478.45

You can quickly check your audio and video settings by clicking on the small lock icon located on the left side of the web address field:

https://portalapp.centium.eventsair.com/VirtualAttendeePortal/customers/jacksons-jugglers/

When you click on this, a drop down appears showing your camera and microphone access settings, which you can change to Allow if they are not already set this way.

A	https://portalapp.ce	ntium.eventsa	ir.com							
c	/iew site information		×							
	information (for example, p numbers) is kept private w									
Camera Allow										
Ū	Microphone	Allow	\sim							
ď	Pop-ups and redirects	Allow (default)	~							
Ēģ	Certificate (valid)									
3	Cookies (9 in use)									
ŝ	Site permissions									
	cking prevention									
Stric	t	Manage for all	sites							
•	portalapp.centium.eventsa	air.com On	~							
P	Trackers (0 blocked)									





Clicking on Site Permissions from this view will bring you to the full Site Permissions page for the Edge browser.

0	Location	Ask (default)	\sim
0	Camera	Allow	~
Ļ	Microphone	Allow	\sim
((0))	Motion or light sensors	Allow (default)	~
Q	Notifications	Ask (default)	\sim
JS	JavaScript	Allow (default)	\sim
¢	Adobe Flash	Block (default)	\sim
	Images	Allow (default)	\sim
ď	Pop-ups and redirects	Allow (default)	
	Ads	Allow (default)	\sim
С	Background sync	Allow (default)	\sim
\downarrow	Automatic downloads	Ask (default)	\sim
iii	MIDI devices	Ask (default)	\sim
Ģ	USB devices	Ask (default)	\sim
D	File editing	Ask (default)	\sim
¢	Unsandboxed plug-in access	Ask (default)	\sim
Êti	Clipboard	Ask (default)	\sim
	Payment handlers	Allow (default)	\sim
4	Insecure content	Block (default)	\sim





Chrome – Version 83.0.4103.97

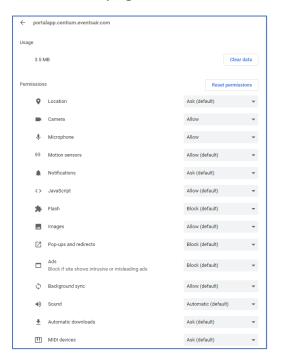
You can quickly check your audio and video settings by clicking on the small lock icon located on the left side of the web address field:

 \leftrightarrow \rightarrow C 🌘 portalapp.v10.eventsairtest.com/VirtualAttendeePortal/alec-sonenthal-6-global-virtual-education-summit/globalvirtualeducationsix/

When you click on this, a drop down appears showing your camera and microphone access settings, which you can change to Allow if they are not already set this way.

Your infor	bers) is private whe	le, passwords or crea en it is sent to this sit						
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Clicking on Site Permissions from this view will bring you to the full Site Permissions page for the Chrome browser.







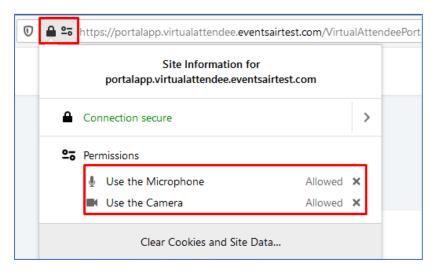
Firefox - Version 77.0.1

When first visiting the OnAIR site via the Firefox browser it should prompt you to enable the webcam and microphone upon logging in as shown below.

When this occurs please be sure to select your microphone input and hit the "Remember this decision" checkbox so these choices are saved for future use in OnAIR. To note you will be prompted to do this for both your microphone and webcam.

$\leftarrow \rightarrow$ C $\textcircled{0}$	https://portalapp.virtualattendee.eventsairtest.com/VirtualAttendeePortal/jhonair/test/login
	Will you allow portalapp.virtualattendee.eventsairtest.com to use your microphone?
	Microphone to share:
	Microphone (3- High Definition Audio Device)
	Remember this decision
	Allow Don't Allow

Once logged into the OnAIR portal, when you select the Lock icon on the left side of the Web Address, you will see the microphone and webcam marked as allowed if you did indeed hit the "Remember this decision" checkbox previously mentioned.



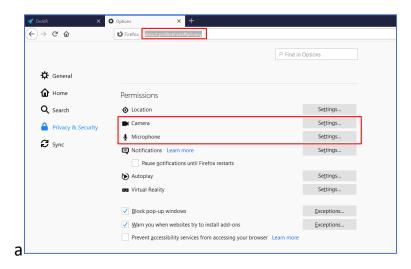




If you were not prompted to enable your webcam and microphone, please use the following link:

about:preferences#privacy

In the Firefox address bar where you then need to scroll down a bit to reach the Permissions section as shown here.



If you then select settings, you will be shown the appropriate settings options.

NOTE: There will be a check box down the bottom of the window regarding blocking access requests. Please be sure to **uncheck** this if it is already checked.

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Website			Status	*
<u>R</u> emove Website	Remove All Websites			
Remove Website	Remove All Websites	ophone		
Block new req	-	from requesting permission	to access your n	nicrophone.





It may also be the case that your FireFox browser is currently blocking the access to the microphone or webcam for the OnAIR portal. If this is the case, you will see this when clicking on the highlighted icons below within the OnAIR portal.

0		🗶 https://portalapp.virtualat	tendee. eventsairtest.com /V	^r irtualAttendeeF
		Site Inform portalapp.virtualattend		
	۵	Connection secure		>
	25	Permissions		
		发 Use the Microphone	Blocked Temporarily	×
		📕 Use the Camera	Blocked Temporarily	×
		Clear Cookies an	d Site Data	

To change this:

- 1. Select the "x" button next to the rules shown above
- 2. Close Firefox
- 3. Relog in to the OnAIR portal which should then prompt you again to confirm your settings





Alternately, you can navigate to the below section as previously shown in this section and change the EventsAIR entry to "Allow' instead of block.

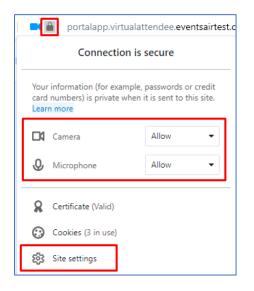
Permissions	
O Location	Se <u>t</u> tings
Camera	Se <u>t</u> tings
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Real Notifications Learn more	Se <u>t</u> tings
Pause notifications until Firefox restarts	
🕑 Autoplay	Settings
Ca Virtual Reality	Se <u>t</u> tings
Block pop-up windows	Exceptions
✓ <u>W</u> arn you when websites try to install add-ons	Exceptions
Prevent accessibility services from accessing your browser Learn more	
Settings - Camera Permissions	×
The following websites have requested to access your camera. You can specify which access your camera. You can also block new requests asking to access your camera.	
https://portalapp.virtualattendee.eventsairtest.com	
Allo	
Bloc	k
Remove Website Remove All Websites	
Block new requests asking to access your camera This will prevent any websites not listed above from requesting permission to ac access to your camera may break some website features.	cess your camera. Blocking
	<u>C</u> ancel <u>S</u> ave Changes



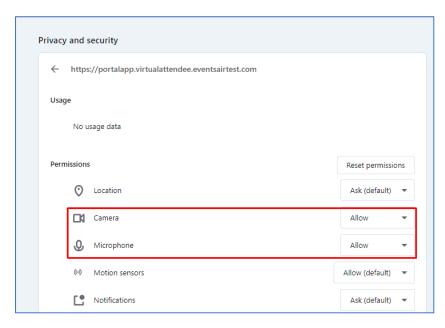


Opera – Version 68.0.3618.125

Clicking on the Lock icon in the web address bar will display your camera and microphone settings.



If the displayed camera and microphone options are either not present or not enabled please click on Site Settings to navigate to the settings section and enable them there.







IPad Safari - Version 13.5.1

Click on the font settings icon in the Web Address field and then click on Website Settings.

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Here, you will be able to Allow Access to your Camera and Microphone.

Done Settings for portalapp.virtualattendee.eventsairtest.com							
WHILE VIEWING PORTALAPP.VIRTUALATTENDEE.EVENT	SAIRTEST.COM						
Request Desktop Website							
Use Reader Automatically							
ALLOW PORTALAPP.VIRTUALATTENDEE.EVENTSAIRTES	T.COM TO ACCESS						
✓ Ask							
Deny							
Allow							
Microphone	Ask						
Location	Ask						





Mac Safari - Version 13.1.1

In the Safari Menu, select Preferences.

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	Hide Safari 第H Hide Others て第H Show All		MAY 22	MAY 24	MAY 25	MAY 26	MAY 27	MAY 28	MAY 29	MAY 30	MA >			No further e	vents today			
	Quit Safari	жQ										_						

Choose the Websites Tab. Here, you will can choose your camera or microphone settings.

To the right of your currently open website (Typically the OnAIR Portal address), you can click and choose Allow.

