



Cancellation Policy

- Any changes to your delegates registration booking will only be accepted by email: spevi@synergyevents.com.au
- Your registration may be transferred to another person without incurring any penalty, if prior to 30 September 2019.
- After 30 September 2019 a fee of \$50 will apply for any changes to registration names.
- If cancellation occur within 45 days of the conference (27 November 2019), all delegates and accommodation fees will be forfeited.

Terms and Conditions

- Delegates' participation in the SPEVI 2020 Conference and is at the sole discretion of SPEVI.
- SPEVI and its event company Synergy Design Group Pty Ltd reserve the right to refuse entry to anyone, this can occur without notice.
- All accommodation is to be managed by the delegate. A discount code is available for SPEVI 2020 attendees but this is subject to availability with the hotel directly.
- The conference organisers reserve the right to change activities, topics and presenters where necessary.
- All delegates are required to obtain their own travel insurance.
- Delegates are advised that photographs and video may be taken during the conference and trade show and reproduced for promotional purposes by both SPEVI and Synergy Design Group Pty Ltd.

Insurance

Delegate registration fees do not include insurance of any kind. It is strongly recommended that at the time you register for the conference and book your travel you take out an insurance policy of your choice.

The policy should include:

- Loss of fees/deposits through cancellation of your participation in the Conference.
- Loss of domestic air fares through cancellation for any reason.
- Medical expenses including sickness and accident cover.
- Loss or damage to personal property.
- Additional expenses and repatriation should travel arrangements have to be altered.

SPEVI and Synergy Design Group cannot take any responsibility for any participant failing to arrange their own insurance.

