

# Specialist Solutions. Exceptional Outcomes

Gentu + Healthengine = Customised technology solutions that deliver operational efficiencies, improved patient experiences and strong business outcomes for your practice.

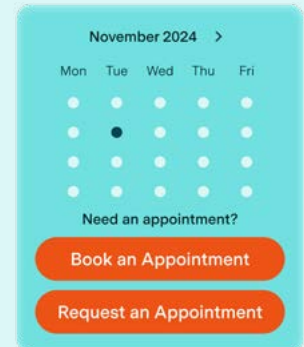
## Enable live online bookings and streamline patient admin

24/7 online bookings

Patient referral collection

Script and referral requests

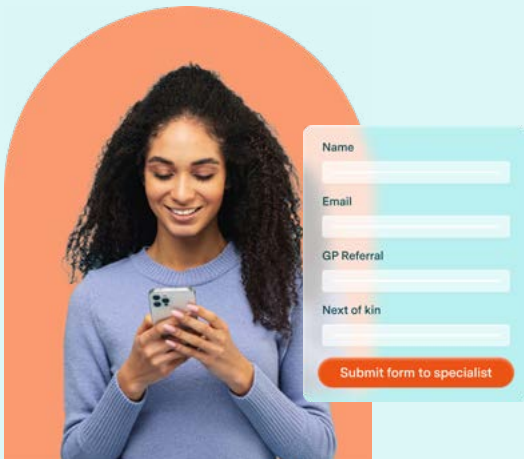
Maximise patient access with 24/7 online bookings or online booking requests, ensuring you never miss a booking, and start your day with an up-to-date calendar. Patients can request repeat referrals, scripts, and medical certificates online, reducing unnecessary calls and reception visits and making their healthcare journey easier.



## Dial-up patient convenience and automate waitlists

Digital custom forms

Waitlist management



Give your patients a seamless digital experience by allowing them to complete confidential forms and essential admin online at their convenience—no downloads, no printing, no email attachments or hard-to-read handwriting. Keep your schedule packed and your revenue secure with our waitlist management solution. You're in control to triage patients or enable automated 'appointment now available' patient booking SMS notifications.

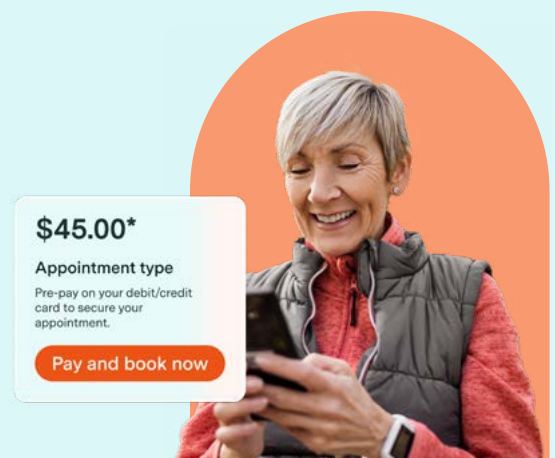
## Increase profits, effortlessly

Deter cancellations

Boost online visibility

Unlimited bookings

Eliminate no-shows and lost income by easily collecting patient payments online via our secure patient payment gateway. Reconciliation is a breeze with Healthengine Payments. Enjoy always-on access to Australia's largest healthcare platform. Tap into a vast network of patients which expands your reach and online visibility and grows your practice effortlessly + many more exciting inclusions.



Find out more about our purpose-built Specialist solutions for Gentu practices

# Standout features at your fingertips

The only integrated online bookings solution for Specialists using Gentu.



## Specialist Solutions

- Online Booking or Booking Request widget for your website
- Digital forms
- Capture patient referrals
- Patient Payments (transaction fees apply)
- Waitlist management
- Express Care - Repeat Scripts, Repeat Referrals & Medical Certificates (transaction fees apply)
- Google Reviews & Feedback
- Promotional material for your patients



## Exceptional Outcomes

- Healthengine Marketplace listing
- Profile on our popular website & app
- New patient online bookings
- Practice profile management
- Practitioner profile management
- Phone enquiries
- Website enquiries
- Responsive customer support via phone, email, chat and Help Centre
- + more exclusive inclusions

“10/10 stars, been with Healthengine from day one, help is always there at the dial of a phone call with my customer success team manager, Kris Paton or his team. The team is always willing to listen and help in any support issues. Healthengine has been my one-stop solution to Online Bookings and Payments.”

**Shyam Balaram**, InnerCare Family Health Clinic, Practice Manager

## Why Healthengine?



10+ integrated front desk tools



90M+ patient bookings have been made on Healthengine



51% of patients book outside normal practice hours.



## Find out more

 08 6205 3113

 [sales@healthengine.com.au](mailto:sales@healthengine.com.au)

 [practices.healthengine.com.au](https://practices.healthengine.com.au)