



Australian Government
Australian Digital Health Agency

Using My Health Record to support healthcare for kids on country

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My Health Record



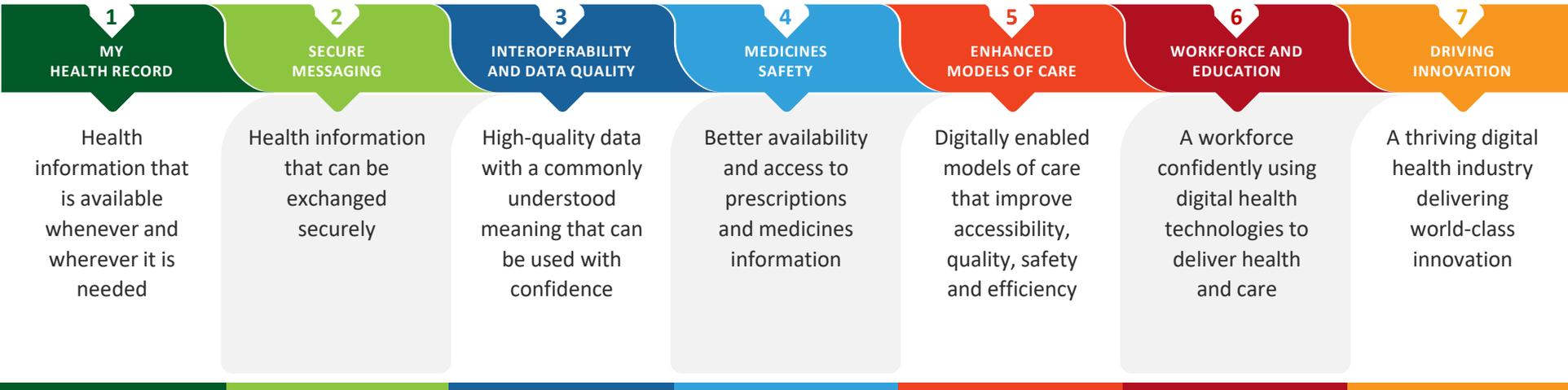
ACKNOWLEDGEMENT

We would like to acknowledge the traditional custodians of the lands we're meeting on. I'd like to pay my respects to their Elders, past, present, and emerging, and acknowledge and extend that respect to other Aboriginal and Torres Strait Islander people and Elders from other communities who may be joining us today.



National Digital Health Strategy – roadmap for delivery

Co-designed with all states and territories and agreed by COAG Health Council



What is My Health Record?



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My Health Record

What is My Health Record?



Stronger My Health Record privacy laws

1. A person can permanently delete a My Health Record at any time in their life. No archived copy or back up will be kept and deleted information won't be able to be recovered.
2. No-one is permitted to access, or ask a person to disclose, any information within a My Health Record for insurance or employment purposes.
3. Once a teenager turns 14, parents will automatically be removed as authorised representatives.
4. Strengthened protections for people at risk of family and domestic violence.
5. The powers as the System Operator of My Health Record can't be delegated to another government agency, with the exception of the Department of Health and the Chief Executive of Medicare.
6. No information in a My Health Record can be released to law enforcement or a government agency without the person's consent or a court order.
7. The laws make clear that the My Health Record system cannot be privatised or used for commercial purposes. Only a government organisation will ever be able to manage the My Health Record system.
8. Harsher fines and penalties will apply for inappropriate or unauthorised use of information in a My Health Record.



Information that may be found in a My Health Record



Providers

- Clinical Documents



Medicare

- Medicare claims
- PBS information
- Organ Donor decisions
- Immunisations (AIR)

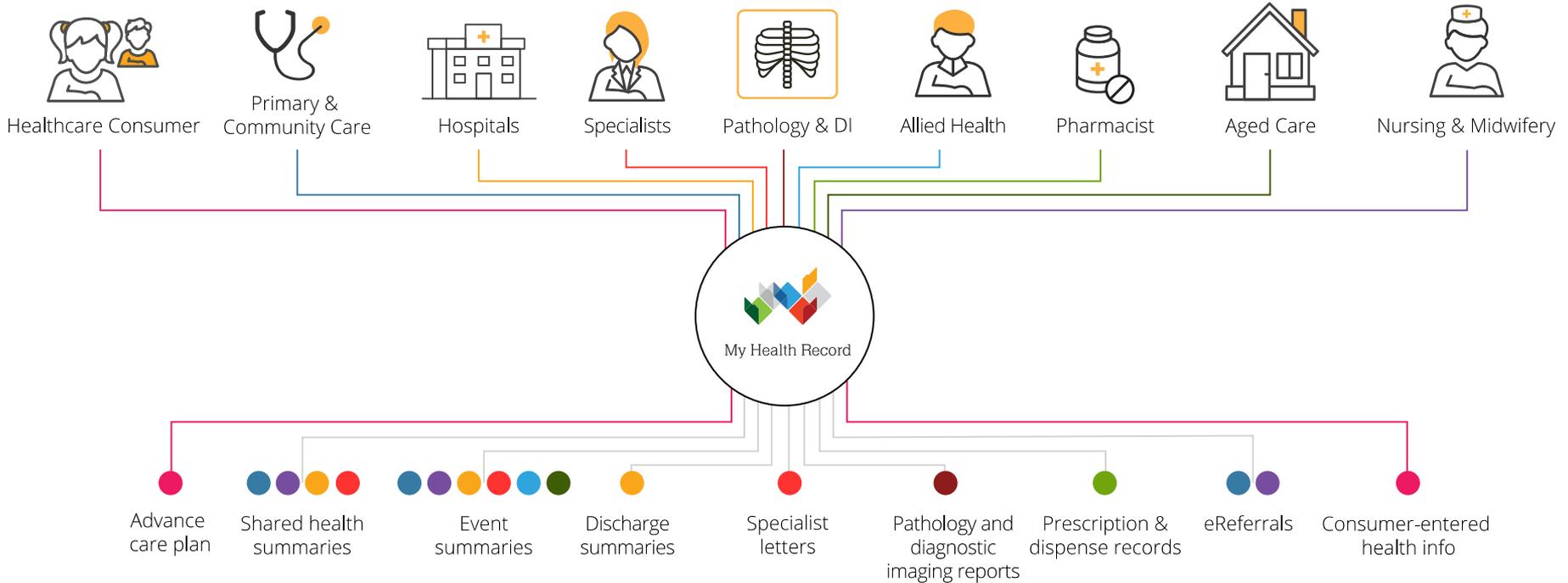


Individual or their representative

- Advance Care Plans
- Advance Care custodian
- Personal health summary
- Personal health notes
- Emergency contact details
- Allergies & adverse reactions
- Childhood Development



How does My Health Record work?



My Health Record – latest national statistics



90.1 % consumer participation



15,700 healthcare provider organisations registered



20 million clinical documents uploaded



49 million medication prescription and dispense records uploaded



Clinical document uploads

Total number of clinical documents in the My Health Record system.

Document type	Count
Shared health summary	2.7 million
Discharge summary	3.3 million
Event summary	980,000
Specialist letter	130,000
eReferral note	140
Pathology report	10 million
Diagnostic imaging report	2.1 million
TOTAL	20 million



My Health Record in Western Australia



- All Public Hospitals in WA are connected and uploading:
 - Discharge Summaries
 - Pathology Reports
 - Diagnostic Imaging Reports
- Most GP practices and all Aboriginal Medical Services are connected
- Over 74% of community pharmacies are registered
- Private Hospitals connected are: Ramsay, Healthscope, Cura Day Hospitals, St John of God
- Perth Radiological Clinic are uploading diagnostic imaging reports, with other private providers coming on board
- Most private pathology providers in WA are soon to go live with uploading reports

For more information visit: www.myhealthrecord.gov.au/about/who-is-using-digital-health

Where to now?



Consumers decide if they want a My Health Record

Completed



Increase in clinical documents uploaded to My Health Record

On track



Behaviour change in the way My Health Record is used

In progress



How can **My Health Record** support your clinical practice?



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My Health Record

Four key things for clinical staff to consider

- Accessing and viewing a patient's My Health Record
- Uploading a patient's Shared Health Summary to My Health Record
- Uploading an Event Summary to My Health Record
- What to do if a patient asks that particular information is not uploaded to their My Health Record



Access information you may not have received directly

The image shows two overlapping windows from a medical software application. The background window is titled "Shared Health Summary" for patient "FOURIE, Gert (Mr)", born 10-Oct-1979 (33y), with sex Male and IHI 8003 6023 4655 5439. It lists "HCN Samples Database" with author Dr Alfonso Terri-Anne (07 7878 7878) and sections for Adverse Reactions (NITRATES, GLUTEN), Medications (IPRATROPIUM BROMIDE, VENTOLIN), Medical History (Asthma), and Immunisations.

The foreground window is titled "Discharge Summary" for patient "Mr Caleb DERRINGTON", born 15 Jun 1933 (81y), with sex Male and IHI 8003 6080 0004 5922. It includes sections for Hospital (Dr. Chris Craig), Health Profile, Adverse Reactions (Urticaria), Event, Clinical Synopsis (fractured neck of femur), and Problems/Diagnoses This Visit (Fractured neck of left femur, Mild concussion). The footer shows a file path and a stylesheet version of 1.2.7.



Immunisation information in My Health Record



Document List

Filters

Reset Filter

From: 24-Jun-2010

To: 24-Jun-2019

Document Type: All

Saved Status: All

Exclude Medicare documents

Current filter:
From 24-Jun-2010; To 24-Jun-2019; Excluding prescription and dispense records;

Document Date	Service Date	Document
24/06/2019		Medicines View
24/06/2019		Medicare Overview - all
24/06/2019		Medicare Overview - past 12 month
04/06/2019		Shared Health Summary
04/06/2019		Shared Health Summary
04/06/2019		Shared Health Summary
02/04/2019		Pathology Report
19/03/2019		Shared Health Summary

Immunisation information can be found in:

- Australian Immunisation Register (Medicare Documents)
- Shared Health Summaries (General Practices)
- Event Summaries (All Healthcare Providers)

My Health Record

Prescription Information - PBS and RPBS

No Information Available

Australian Immunisation Register - AIR

Immunisations

Type	Date	Dose
Tripacel	29 Jul 2016 16:20+1000	
ProQuad	29 Jul 2016 16:20+1000	
Infanrix Hexa	02 Jul 2016 16:20+1000	
Prevenar 13	02 Jul 2016 16:20+1000	
Generic Influenza	29 May 2016 16:20+1000	
Menitorix	05 Jan 2016 17:20+1100	
MMR II	05 Jan 2016 17:20+1100	
Prevenar 13	25 May 2015 16:20+1000	
Rotarix	25 May 2015 16:20+1000	
Infanrix Hexa	25 May 2015 16:20+1000	
Infanrix Hexa	12 Feb 2015 17:20+1100	
Prevenar 13	12 Feb 2015 17:20+1100	
Rotarix	12 Feb 2015 17:20+1100	
H-B-VAX II (paediatric)	03 Jan 2015 17:20+1100	



Medicines information in My Health Record



Medicines information can be found in:

- Shared Health Summaries (General Practices)
- Discharge Summaries (Hospitals)
- Event Summaries (All Healthcare Providers)
- Personal Health Summary (entered by the patient)

Summary Notes Checklists/Script Archive Obstetric Hx Social My Health Record

Document List

Filter

- Shared Health Summaries
- Discharge Summaries
- Event Summaries
- Specialist Letters
- Referral Letters
- Medicare Documents
- Prescribe & Dispense Docs
- Patient Created

Date: Last 3 months

24/03/2010 24/06/2019

Author Name or HPII

Currently displaying approved Shared Health Summaries, 1

Document Date	Service Date	Document
24 Jun 2019		Medicines View
22 Nov 2017		Event Summary
22 Nov 2017		Shared Health Summary
3 Apr 2017		Shared Health Summary
3 Apr 2017	2 Apr 2017	Discharge Summary

Medicines View – Allergies and Adverse Reactions tab

My Health Record

Available medicines in this My Health Record - sorted by Medicines

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines in documents (where available) with links to the source documents where more detailed information can be obtained.

Important: Some documents do not allow for a preview of medicines information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines related information.

View generated on 15-Jun-2017 09:13 for medicines, allergy and adverse reactions found in this record.

Allergies and Adverse Reactions

TEST, Latex, Morphia, Morphine, Nickel, Not allergic to amoxil - Amoxil 250mg prescribed, Not allergic to penicillin - Dioxocillin 500mg qid, Panadol, penecillan, Penicillin, Penicillin allergy, Prozac allergy, Seafood, Tramadol

Click here for [Medicines Preview](#)
05-Mar-2017 to 17-May-2017
(4 weeks ago)

Click here for [Shared Health Summary](#)
05-Mar-2017 (3 months ago)
Author: Own
[Own organisation](#)
tel: (07) 9999 8888

Click here for [Discharge Summary](#)
17-May-2017 (4 weeks ago)
Author: Own
[Own organisation](#)

* More recent than the Shared Health Summary

[\[Back to top\]](#)

[\[>>\] Next](#)

[\[>\] Last](#)

[\[Help\]](#)

All available Allergies and Adverse Reactions

02-Jun-2008 to 02-Jun-2017 (13 days ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Patient-entered information	02-Jun-2017 (13 days ago)	TEST	
Patient-entered information	02-Jun-2017 (13 days ago)	Panadol	
Patient-entered information	02-Jun-2017 (13 days ago)	Seafood	Hives
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	Penicillin allergy	Urticaria
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	Prozac allergy	Vomiting, Rash (moderate)
Event Summary by Own organisation	21-May-2017 (4 weeks ago)	Not allergic to amoxil - Amoxil 250mg prescribed	No effect recorded
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	Latex	Skin rash
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	Morphia	Skin rash



Also coming soon - a Pharmacist Shared Medicines List (PSML)

- A list of medicines that a patient may be taking including:
 - ✓ Prescribed by the patient's doctor
 - ✓ Any non-prescription medicines e.g. over-the-counter
 - ✓ Any complementary medicines such as vitamins and herbal medicines
- Only a pharmacist can prepare and upload a PSML document to a patient's My Health Record at this stage
- A link to the most recent PSML will also be provided in the Medicines Information view.



When will I start seeing PSMLs in a patient's My Health Record?

- Webstercare and HPS, both IT clinical systems available that allows a pharmacist to connect to the My Health Record system, begin uploading PSML for their patients from July/August 2019
- PSML Stage 1 will include PDF documents only
- Capabilities expected to be progressively rolled out throughout the 2019-20 and structured data to be included in Stage 2

Uploading to **My Health Record** to support continuity of care



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My Health Record

Shared Health Summary

Event Summary

What is it?	Represents a patient's health status at a point in time. This will include known information in 4 key areas: patient's medical conditions, medicines, allergies/adverse reactions and immunizations.	Captures key health information about a significant healthcare event that is relevant to the ongoing care of the patient, e.g. indicating a clinical intervention, improvement in a condition or treatment that has been started or completed.
Who can create and upload?	Shared Health Summaries are prepared and uploaded by a patient's Nominated Healthcare Provider – the patient's regular provider.	Event Summaries are intended for healthcare providers who are not the patient's regular provider/ Nominated Healthcare Provider.
When to create?	<p>Examples include:</p> <ul style="list-style-type: none">• When completing a patient health assessment (e.g. GP Management Plan, 75+ Assessment, child health check)• Significant changes to a patient's health status in any of the 4 key areas: patient's medical conditions, medicines, allergies/adverse reactions or immunisations. <p>The Shared Health Summary should be created in consultation with the patient.</p>	<p>Examples include:</p> <ul style="list-style-type: none">• Patients visiting an after-hours medical service• Holidaying patients• Patients visiting from another area• Patients receiving an immunisation or flu vaccine. <p>Generally, an Event Summary is used when it is not appropriate for the healthcare provider to create and upload any of the following:</p> <ul style="list-style-type: none">• Shared Health Summary• Discharge Summary• Specialist Letter.

<https://www.myhealthrecord.gov.au/shared-health-summaries-versus-event-summaries>



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My Health Record



“ Being able to utilise My Health Record has been an incredibly valuable tool. ”



Dr Elizabeth Jackson,
Cairns-based obstetrician
and gynaecologist

[Click on this link for more information](#)



My Health Record

Clinical software summary sheets

- A range of summary sheets with step-by-step instructions for viewing a My Health Record and uploading clinical information to it through conformant clinical software are available

<https://www.myhealthrecord.gov.au/for-healthcare-professionals/clinical-software-summary-sheets>

Uploading a Shared Health Summary

Note:

- These steps assume that your software is connected to the My Health Record system, the patient's Individual Healthcare Identifier (IHI) has been validated in your system, and the patient has a My Health Record
- Before you begin, ensure that the patient's clinical information in their local medical record is up to date.

1. Select the **Open My Health Record** drop-down menu, then select **Generate a My Shared Health Summary**.



Alternatively, the following prompt will appear when exiting the patient's local medical record. To send a shared health summary make sure the **Send Shared Health Summary to My Health Record** box is ticked, then complete service exit.



2. An **Exclusion Statement** will appear if information has not been recorded in the patient's local medical record. Select **None Known or None Supplied** in the drop-down menu(s), then select **Generate Shared Health Summary**.



Withholding uploads

- You must not upload a document if the patient requests for it to not be uploaded
- Ensure you are aware about [how to withhold the upload](#)
- Ensure you note the withhold in your clinical notes
- Documents which upload by default
 - Prescription records
 - Pathology reports*
 - Diagnostic imaging reports*
 - Dispense records
 - Discharge Summaries



*Note:

<https://www.myhealthrecord.gov.au/for-healthcare-professionals/howtos/diagnostic-imaging-reports>

<https://www.myhealthrecord.gov.au/for-healthcare-professionals/howtos/pathology-reports>

My Health Record and young people



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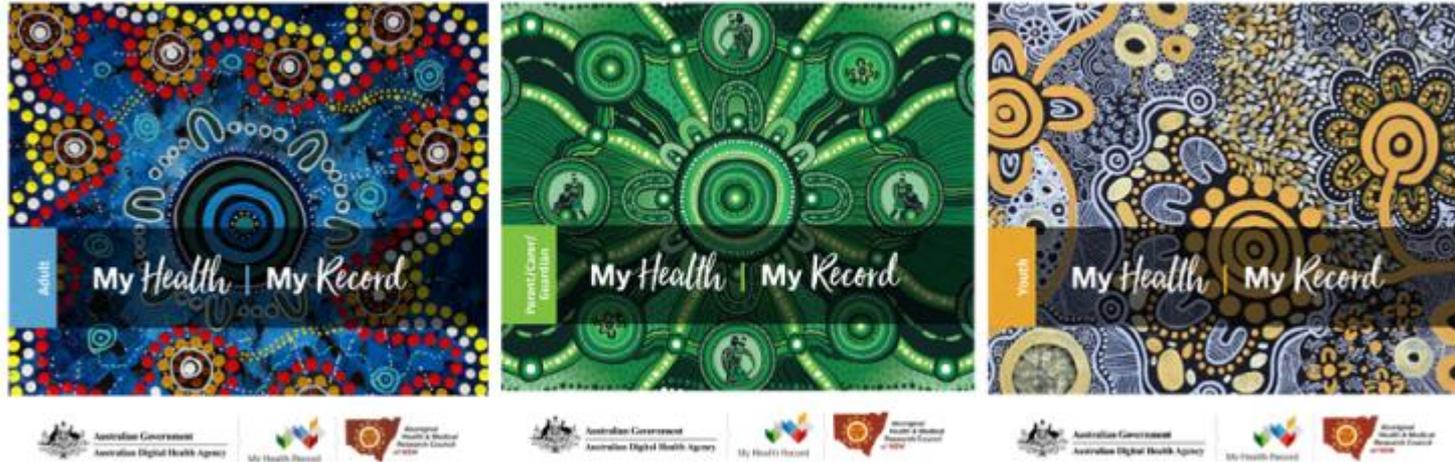
My Health Record

For young people from 14 years of age

- Parents are automatically removed as Authorised representatives from the young person's My Health Record.
- The young person can manage their own My Health Record.
- The young person can choose to nominate a parent, guardian or other person as a Nominated Representative and grant appropriate level of access if they wish.



My Health Record storybooks



Available to download at: <https://www.myhealthrecord.gov.au/for-aboriginal-and-torres-strait-islander-people>

Or order hard copies via print on demand at myhealthrecord.immij.com

Username: AMS_MHR Password: myhealthrecord

Other Agency programs – child health initiatives

The National Children's Digital Health Collaborative



- Child Digital Health Record
- Digital Pregnancy Health Record
- Child Digital Health Checks
- Research into the Child Digital Health Record

These initiatives will be tested in what is known as a 'proof-of-concept' process. The results from this process will help inform the potential for any future national rollouts.

Further information and support



My Health Record

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471
(Consumers Select 1 or Providers Select 2)



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Australian Digital Health Agency (ADHA)

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au



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My Health Record