

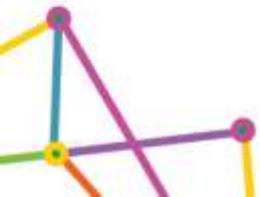
Digital Health in Everyday Health

Simon Bengge, Digital Health Team Leader

20/11/2021



WA Primary Health Alliance acknowledges and pays respect to the Traditional Owners and Elders of this country and recognises the significant importance of their cultural heritage, values and beliefs and how these contribute to the positive health and wellbeing of the whole community.



Our Vision

Better Health, Together

Our Mission

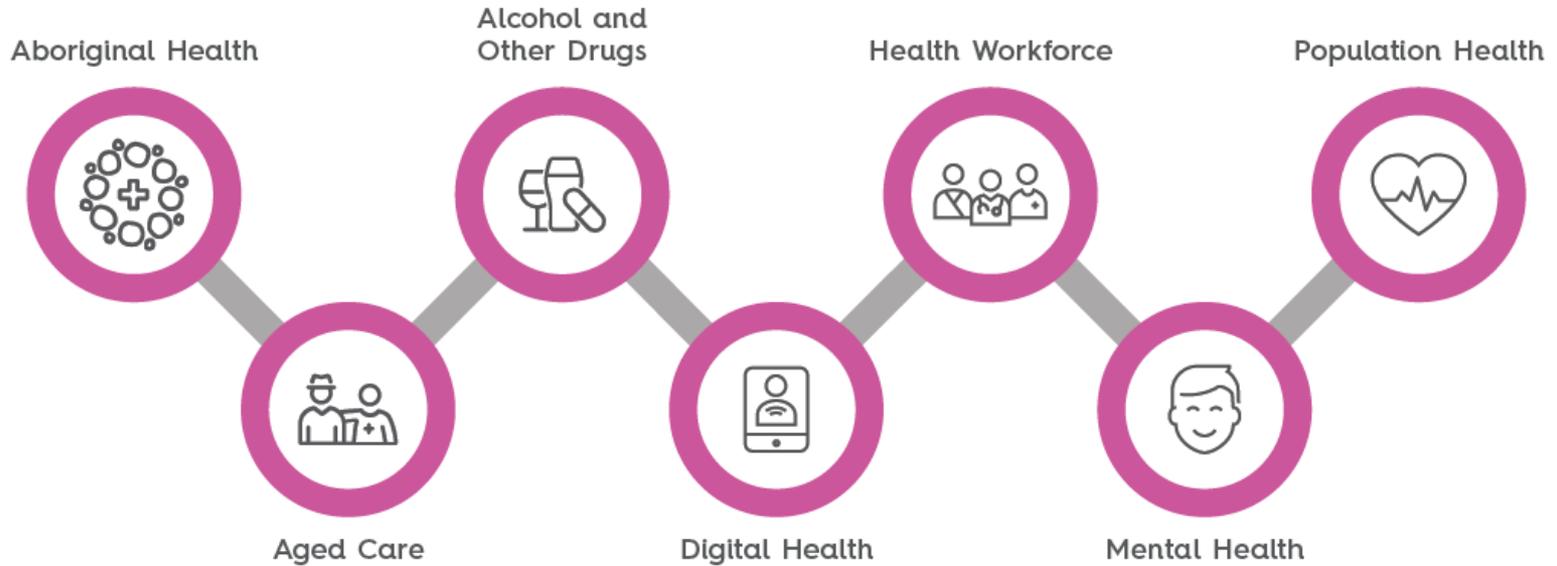
To shape, strengthen and sustain primary health care through partnerships and strategies that improve people's access and health outcomes.

Our Values

Courage • Humility • Respect • Wisdom • Integrity

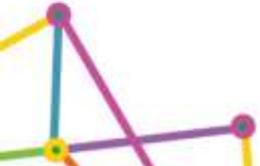


Our Seven Pillars



Agenda

- What is Digital Health?
- Digital Health Tools
- Scenarios
- Questions & Answers



What is Digital Health?



Kalgoorlie Miner

Kalgoorlie Miner | Regional WA | Goldfields

Telehealth helps improve health care for remote town after COVID-19 interrupts FIFO medical services

Australians to have proof of their coronavirus vaccination on their smartphone

By political reporters Julie Macris and Jane Horne

Posted Sun 7 Feb 2021 at 11:24am, updated Sun 7 Feb 2021 at 1:35pm



AN ABORIGINAL COMMUNITY HEALTH SERVICE IN PORT HEDLAND, WESTERN AUSTRALIA, IS USING TECHNOLOGY TO ENSURE BETTER CONNECTED CARE FOR LOCAL PATIENTS.

Over 26 million original and repeat electronic prescriptions have been issued already.

- November 2021

What is Digital Health?

Book your next healthcare appointment

Find, book and add your favourite practitioners to your care team.

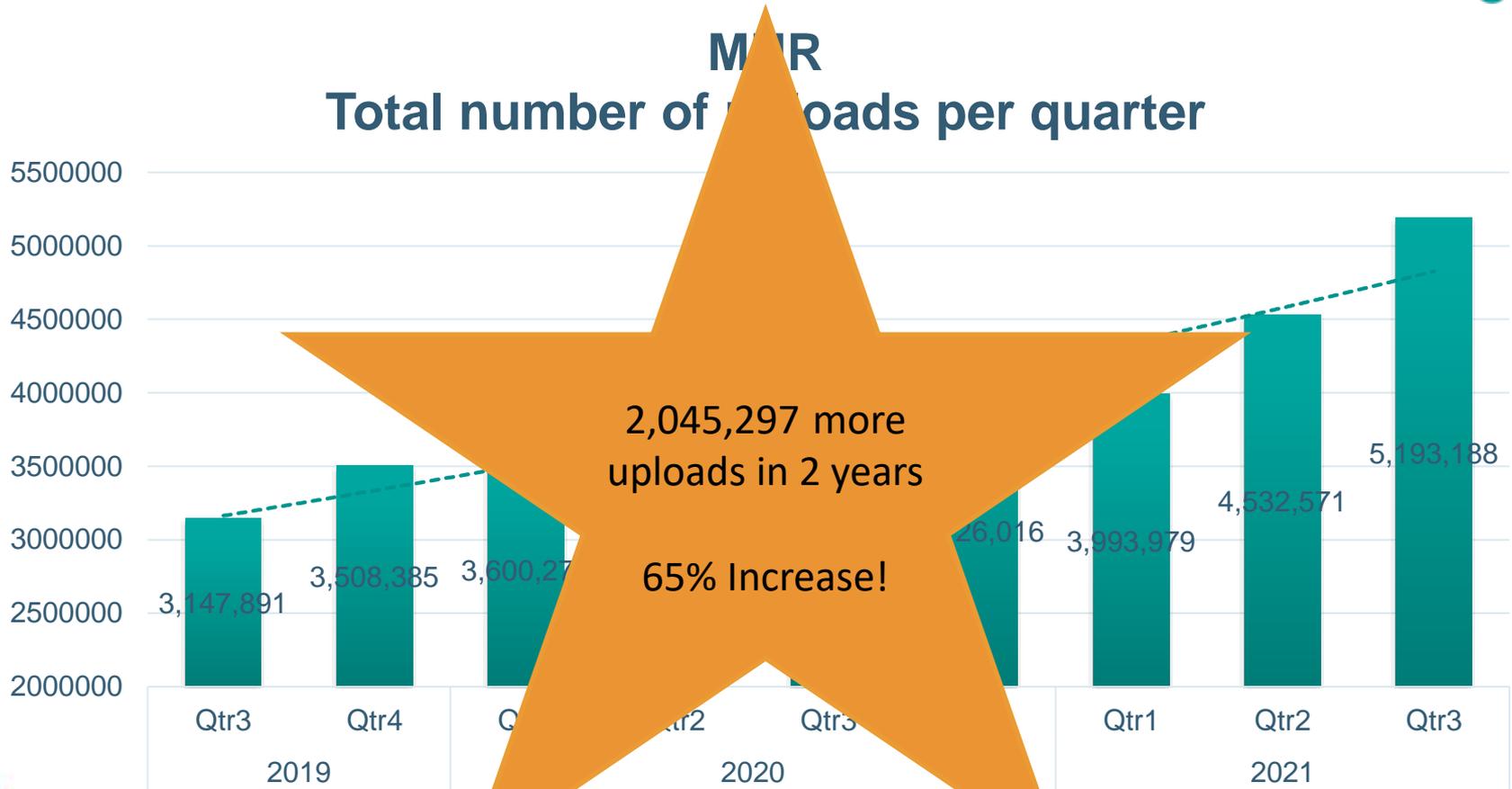


Digital Health Tools

- My Health Record
- Electronic Prescriptions
- TeleHealth
- Secure Messaging
- HealthPathways

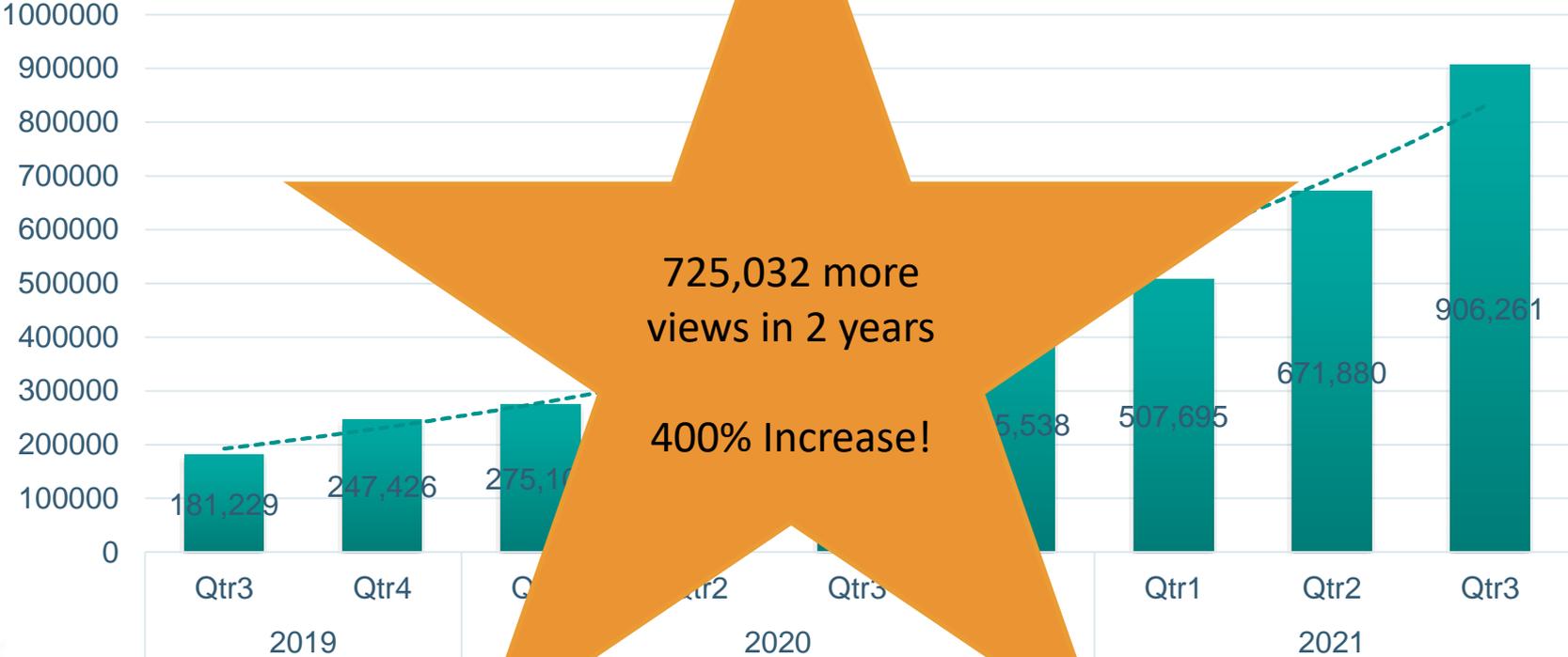


Does anyone really use My Health Record?

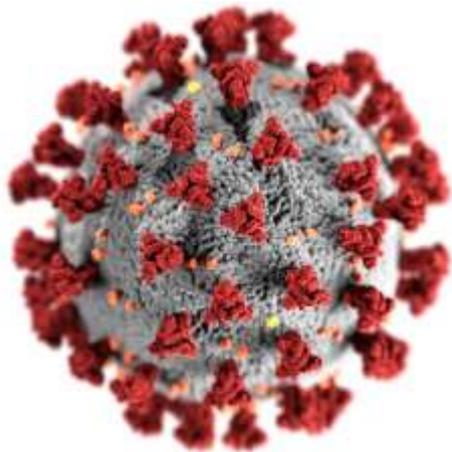


Does anyone really use My Health Record?

MHR Total number of views per quarter



My Health Record – What's changed?



There have been **107K** people who have registered for a My Health Record that had previously opted out, an increase of **20%** in the last month.



Electronic Prescriptions



What?

- Optional alternative to paper prescriptions
- Token or Active Script List

Why?

- Reduced administrative burden
- Supports virtual care activities
- Secure transfer of information

Who?

- All prescribers and dispensers

How?

- Register organisation for access
- Prescription exchange service
- Via conformant clinical software

What?

- Telephone or video consultations

Why?

- Supports vulnerable populations
- Reduces time & cost of travel
- Enables multidisciplinary care

Who?

- GP, AMS, specialists, nurse practitioners, allied health (MBS)
- Public and private hospitals
- Residential aged care facilities

How?

- Equipment
- Workflows

Secure Messages

What?

- Alternative to fax, email and post

Why?

- Secure
- Send referrals with clinical information
- Receive reports and summaries

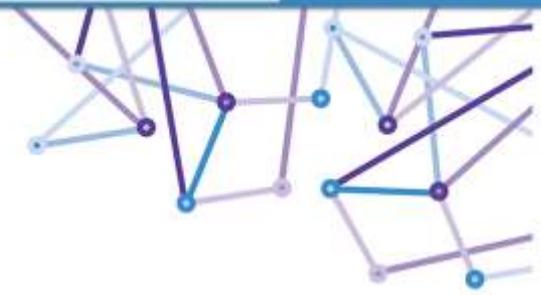
Who?

- GP, specialists, nurse practitioners, allied health (MBS)
- Public and private hospitals
- Residential aged care facilities

How?

- Conformant clinical software
 - Standalone portal
- 

- Western Australia
- Home
- COVID-19
- About HealthPathways
- Aboriginal Health
- Acute Care
- Allied Health and Nursing
- Child and Youth Health
- Clinical Procedures
- Investigations
- Legal and Ethical
- Medical
- Mental Health and Addiction
- Older Adults' Health
- Preventive Care and Public Health
- Specific Populations
- Surgical
- Women's Health
- Our Health System



Western Australia

HEALTHPATHWAYS

Health Alert

For ongoing updates see [COVID-19 pathways including COVID-19 Vaccination](#).

See also:

- [WA Department of Health – COVID-19 Clinical Alerts](#)
- [WA Government – Controlled Border](#) (includes risk ratings for all states and New Zealand, and testing and isolation requirements)

CPD Events

23 November
The real risks of glucocorticoids what Australia says!

19 November
Together we are stronger: Sharing knowledge to reduce the impact of ARF and RIF

16 November
Solid Ground – New RACF MBS Items and Falls Prevention

[View more events...](#)

Pathway Updates

Updated - 9 November
[Vasectomy Services](#)

Updated - 8 November
[Integrated Team Care \(ITC\)](#)

Updated - 8 November
[Heart Failure](#)

Updated - 5 November
[Non-acute Endocrinology Assessment \(seen within 30 days to 1 year\)](#)

Updated - 5 November
[Non-acute Diabetes Assessment \(seen within 30 days to 1 year\)](#)

[VIEW MORE UPDATES...](#)

-  INSTALL DESKTOP ICON
-  PBS
-  VISITING SPECIALISTS
-  GP CONNECT
-  HEALTHY WA
-  MEDICATION ALERT
-  PRACTICE ASSIST
-  PRIVATE REFERRAL DIRECTORY

About HealthPathways

[What is HealthPathways?](#)



Scenario 1

A new patient arrives requiring a new prescription but can't remember which medication they've been taking. They tell you where they originally had it prescribed. How do you find out the name of the medication?



My Health Record

Medicare Overview - From: 21-Sep-2014 To: 20-Nov-2021
20 Nov 2021

Mr Caleb **DERRINGTON** DOB: 15 Jun 1933 (88 years*) SEX: Male IHI: 8003 0080 0004 5922

[Start of Document](#)

My Health Record

Prescription Information - PBS and RPBS

Generic Name	Brand	Prescribed	Supplied	Form and Strength	Quantity	Repeats	Code
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	11 Oct 2016 08:31:37+0800	11 Oct 2016 08:31:37+0800	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02945R

Scenario 2

Another service rings up requesting information about one of your patients who has arrived, including details of their medical history, allergies and immunisation status. How can you provide this to them?



My Health Record

Shared Health Summary
20 Nov 2021

CALEB DERRINGTON DOB: 15 Jun 1933 (88 years*) 5E922

Medical History

Item	Date	Comments
Depression	12 Dec 2013 ->	
Hyperlipidaemia	25 Mar 2013 ->	
Disease;ischaemic heart	25 Mar 2013 ->	
Disease;Parkinsons	12 May 2012 ->	
Cataract	10 Oct 2010 ->	bil;
Loss (of);memory	17 Mar 2009 ->	mil
Osteoporosis	27 Feb 2009 ->	
Hypertension	15 Oct 2008 ->	

Immunisations

Immunisations - Administered Immunisations

Vaccine	Date
Immunisation;bioCSL Fluvax	13 May 2014

I am the patient's nominated healthcare provider in accordance with the My Health Records Act 2012.
I am providing ongoing care to this patient.
I have prepared this Shared Health Summary in consultation with the patient.

Adverse Reactions

- PericBis (Allergy)

Immunisations

- Immunisation;bioCSL Fluvax
- Immunisation;bioCSL Fluvax
- Immunisation;Pneumovax23
- Immunisation;Pneumovax23

Medical History

- Problem / Diagnoses
 - depression
 - ischaemic heart disease
 - hyperlipidaemia
 - Parkinsons disease
 - cataract
 - loss of memory
 - osteoporosis
 - hypertension

Scenario 3

A regular patient requesting an appointment as they've noticed a rash on their arm. They also have a concerning cough. How do you see the patient without risking other staff and patients?



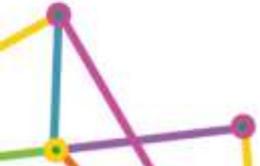
Scenario 4

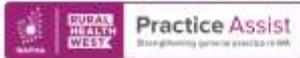
One of your patients needs to see a specialist, but you're unsure when the next visit will be. How do you find an appropriate provider?



What Next?

- Further Support
- Talk with your community
- Share your stories





1800 2 ASSIST practiceassist@wapha.org.au

Enter your keywords here



- About Practice Assist
- COVID-19
- The Tool Kit
- Education and research
- Resource Library
- News
- Contact

Digital Health

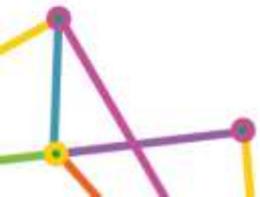
Home > The Tool Kit > Digital Health



Deliver better quality healthcare with digital health services

Your practice can deliver better quality healthcare by securely connecting and sharing health information with a range of specialised digital health services. If you would like assistance with initiating or expanding your practice's digital health capabilities, contact the Practice Assist Team or email WAPHA's Digital Health Team.

- . HealthPathways
- . My Health Record
- . TeleHealth
- . ePrescribing
- . Secure Messaging



Questions?



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