Building Bridges – Integrating urgent care into Australia's Health System

GP26 Workshop Agenda (Draft)

Time: 1.00pm – 4.00pm
Format: Half day interactive workshop
Facilitators: TBC. Workshop presented by For Health

Length	Topic / Activity	Teaching method
0 – 10	Welcome, workshop overview & pre-workshop self-assessment;	Facilitator introduction; service-model discussion & confidence poll
10 – 25	Australia's healthcare landscape: • Current pressures and opportunities • Evidence base: How urgent care reduces ED burden and supports primary care • Policy environment: Government initiatives and future directions	Presentation + Q&A discussion
25 – 55	Integration – What belongs in Urgent Care • Triage, suitability, red flags and escalation • Communication protocols with EDs, patient's usual GP and specialist services • Case sorting exercise: Clinical risk & patient outcomes	Interactive workshop; case discussion, group work + pathway mapping exercise
55 - 90	Frontline realities of urgent care GP work • Real-world challenges and solutions • Patient outcomes and satisfaction data • Career pathways and professional development in urgent care	Panel discussion with experienced Urgent Care GPs + reflective exercise and case polling
90 - 100	10 min break	
100 - 160	Hands-on procedural skill development;	Lecture presentation, diagnostic interpretation and

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	• Upper limb casting • X-Ray interpretation • Case Studies & Common presentations	case-based casting with skills assessment and feedback
160 - 175	Key takeaways and action planning • Urgent Care Network Education Program • Career pathways in urgent care	Presentation & urgent care capability checklist
175 - 180	Wrap & Evaluation	Post-activity confidence comparison