

Teal Heels Terms and Conditions of Sale

By purchasing a ticket from Brisbane Heat (trading as Queensland Cricket Association Ltd), you agree to be bound by these Terms and Conditions.

These Terms and Conditions apply to both the original purchaser and any subsequent ticketholders.

Refunds, exchanges and replacements

1. Brisbane Heat will manage refunds for Teal Heels on a case-by-case basis. All requests for refunds must be applied for in writing to:

Jacqui O'Connor Jacqui.Oconnor@qldcricket.com.au

You must apply for a refund within a reasonable time. Brisbane Heat does not offer refunds or exchanges because of change of mind.

2. If an event is cancelled, rescheduled or significantly relocated by Brisbane Heat, all liability is limited to the amount for which the ticket was purchased (including any fees or charges). Unless required by law (including the Australian Consumer Law), Brisbane Heat will not be liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses.

Conditions of entry

1. Admission to Teal Heels is through the QCC only, and it's allocated stadium seating. Your ticket does not allow access to the general public areas of the Gabba Stadium.
2. You may be required to submit to a search of your person and/or

SCALPING WARNING: The resale of tickets in certain circumstances is governed by ticket sales legislation and may attract criminal penalties.

Collection and delivery of tickets

1. Tickets will not be distributed, instead, they will be collected upon arrival to the Queensland Cricketers' Clubb (QCC). Detailed information will be communicated direct to ticket purchasers via email in the lead up to the event.

Limitations on number of tickets purchased

1. When purchasing tickets for a particular event you may be limited to a specified number of tickets. Please contact Brisbane Heat if you require additional tickets.