

PRIDE AND PROGRESS IN PHARMACY CONFERENCE 2027

Celebrating Diversity. Advancing Inclusive Pharmacy Practice.

4–6 February 2027 | Zinc Conference Centre, Federation Square, Melbourne

Registration Terms and Conditions

1. Registration & Cancellation

1.1 Currency

All registration fees, charges, and transactions associated with the Pride and Progress in Pharmacy Conference 2027 are denominated in Australian Dollars (AUD). All payments will be processed in AUD, and any refunds issued will be returned in AUD. International attendees should be aware that currency conversion rates and any associated bank fees are the responsibility of the registrant. The organising committee accepts no liability for exchange rate fluctuations or charges applied by financial institutions.

1.2 Registrant-Initiated Cancellation, Withdrawal or Transfer

All cancellation, withdrawal or transfer of registration requests must be submitted in writing to the conference organising team at admin@prideprogresspharmacy.com. The following conditions apply:

1. Cancellation requests received more than one (1) month prior to the commencement of the conference are permissible and will incur a registration service charge of \$110 (excluding GST).
2. Cancellation requests received between fourteen (14) and one (1) month prior to the commencement of the conference are permissible and will incur a charge equivalent to 50% of the total registration fee or \$110 (excluding GST), whichever is greater.
3. Cancellation requests received less than fourteen (14) days prior to the commencement of the conference will not be accepted and no refund will be issued.
4. Registrations are transferable to another eligible person; however, a difference in registration fee may apply depending on that person's membership category.

1.3 Unpaid Registrations

If full payment of registration fees has not been received fourteen (14) days prior to the event commencement, the organising committee reserves the right to cancel the registration without further notice.

1.4 Organiser-Initiated Cancellation or Deferral

- The Pride and Progress in Pharmacy Conference organising committee reserves the right to cancel, defer, or make changes to the conference program at any time.
- In the event of an organiser-initiated cancellation, registered attendees will receive a 100% refund of their registration fee.
- The organising committee bears no responsibility for any costs incurred by delegates as a result of cancellation or deferral, including but not limited to flights, accommodation, travel, or other personal expenses.

2. Conference Attendance

The Pride and Progress in Pharmacy Conference is primarily intended for health care professionals, pharmacists, pharmacy students, educators, researchers, allied health practitioners, peer workers and those with lived experience.

3. Safe Space for All — Mandatory Agreement

By completing registration, each attendee acknowledges, agrees to, and accepts the following Safe Space commitments as a condition of their participation in the conference. This is a mandatory term. Registration cannot be completed without acceptance of these conditions.

3.1 Our Commitment to You

The Pride and Progress in Pharmacy Conference 2027 is committed to ensuring that all participants feel welcome, protected, and able to engage authentically — regardless of their level of openness about their identity. This commitment extends unconditionally to attendees who:

- are not publicly out in their personal or professional lives;
- work in environments that may not be fully supportive or inclusive;
- require additional discretion for personal, cultural, or professional reasons; or
- prefer to participate quietly or with minimal visibility.

Every attendee has the right to engage with the conference in the way that feels safest and most comfortable for them. To support this, the organising committee will:

- Provide optional name badge formats for attendees who prefer reduced identifying information.
- Avoid including in photography or promotional materials any attendee who requests not to be photographed.
- Ensure all official conference photographs feature only individuals who have explicitly opted in.
- Provide designated quiet spaces for reflection, privacy, or decompression.
- Impose no recommended or required dress code. All attendees are invited to dress for their own comfort, expression, and happiness.

3.2 Attendee Conduct Obligations

By registering for the conference, each attendee agrees to:

- Treat all attendees, speakers, sponsors, volunteers, and staff with dignity and respect.
- Be mindful of the diverse needs, circumstances, and levels of openness of fellow participants.
- Refrain from sharing, disclosing, or discussing any identifiable information about another attendee's identity, attendance, or personal circumstances without that person's explicit and informed consent.
- Maintain confidentiality regarding the identities and personal disclosures of other attendees, both during and after the conference.

3.3 Zero Tolerance Policy

The organising committee maintains a zero-tolerance approach to behaviour that undermines the safety, dignity, or inclusion of any individual. The following conduct will not be tolerated:

- Harassment or discrimination of any kind on the basis of sexual orientation, gender identity or expression, race, ethnicity, culture, religion, age, disability, or any other characteristic.

- Intentional or unintentional “outing” of any individual’s sexual orientation, gender identity, health status, or any personal information they have not chosen to disclose publicly.
- Intimidation, bullying, verbal abuse, or threatening conduct in any form.
- Unwanted physical contact or conduct of a sexual nature.

Attendees who engage in conduct inconsistent with these conditions may be required to leave the conference without refund, and may be reported to relevant professional or regulatory bodies where appropriate.

3.4 Reporting & Support

If at any point an attendee feels unsafe, uncomfortable, or in need of support, the conference team is available to assist discreetly and respectfully. Reports of conduct concerns may be made in person to any conference staff member wearing an organiser lanyard, or by email to admin@prideprogresspharmacy.com. All reports will be handled with care and strict confidentiality.

4. Privacy & Data

Personal information collected during the registration process will be used solely for the purposes of conference administration and the delivery of conference-related communications. Attendee data will not be sold, shared, or disclosed to third parties without consent, except where required by law.

Given the nature of this conference, the organising committee applies heightened sensitivity to all attendee data. Attendance lists, registration records, and any personal information provided during the registration process will be treated with strict confidentiality and will not be published or disclosed in any form that could identify individual attendees without their explicit consent.

Attendees may at any time request access to their personal information, or request that it be amended or deleted, by contacting admin@prideprogresspharmacy.com.

5. Photography & Media

The conference venue is a semi-public space. While the organising committee will take all reasonable steps to protect the privacy of attendees, it cannot guarantee that photography or recording will not occur by other attendees or media.

Official conference photography will only capture images of individuals who have explicitly opted in via the registration process or on-site consent forms. Attendees who have not opted in will not be included in official photographs. Where an attendee who has not opted in appears incidentally in a photograph, the organising committee will take reasonable steps to ensure such images are not used in publications or promotional materials.

Requests relating to photography and media consent may be directed to admin@prideprogresspharmacy.com at any time, including after the conference has concluded.

6. Health & Safety

The conference organising committee and Zinc Conference Centre, Federation Square, are committed to providing and maintaining a safe and healthy environment for all attendees, speakers, sponsors, and staff.

All on-site attendees are expected to comply with applicable health and safety requirements, including any venue-specific directions issued by venue staff. The organising committee will

communicate any additional health and safety protocols to registered attendees in advance of the conference.

7. Insurance

The conference organising committee will not accept liability for losses associated with attendance at the conference. Delegates are strongly advised to arrange comprehensive travel and medical insurance prior to travel, including cover for personal possessions and financial loss arising from cancellation or postponement of the conference.

8. Liability Disclaimer

Participation in the conference constitutes acknowledgement that the organising committee and all associated contractors disclaim liability for any financial loss, property damage, personal injury, change in schedule, speaker substitution, or other irregularity caused by or arising from circumstances beyond their reasonable control, including but not limited to natural events, industrial disputes, or public health emergencies.

9. Letters of Invitation

The Pride and Progress in Pharmacy Conference 2027 is an international event open to health care professionals, pharmacists, pharmacy students, educators, researchers, allied health practitioners, peer workers and those with lived experience worldwide. On request we will provide a letter of invitation if required for an Australian Visa application. Where a registration must be cancelled as a result of a failed visa application, the standard conference cancellation policy will apply.

10. Acknowledgement of Country

The Pride and Progress in Pharmacy Conference 2027 is held on the lands of the Wurundjeri and Boon Wurrung people of the Kulin nations. The organising committee acknowledges and pays deep respect to the Traditional Owners and Elders, past and present, of these lands. We recognise the unbroken spiritual, cultural, and political connection Aboriginal and Torres Strait Islander peoples maintain to Country and acknowledge the significant role of First Nations people as Australia's first healers and practitioners of plant medicine.

11. Contact

For all enquiries relating to registration, cancellations, safe space concerns, privacy, or media consent, please contact:

- **Email:** admin@prideprogresspharmacy.com
- **Website:** psa.eventsair.com/pride-and-progress-in-pharmacy-conference-2027

These Terms and Conditions are effective as of the date of publication and may be updated. Registered attendees will be notified of any material changes.

Proudly endorsed by the International Pharmaceutical Federation (FIP)