

1. Payment

- **Accepted Payment Methods:** We currently accept payments via EFT or credit card. Please note, credit card payments will incur a 0.71% transaction fee.
- **Currency:** All payments must be made in AUD.
- **GST:** All prices exclude GST. A 10% GST will be added to your invoice and displayed at checkout.
- **Details:** If paying by EFT, please include your Events Air ID, name, and/or invoice number on your payment.
- **Registration Confirmation:** Your registration is not confirmed until we receive your payment.

2. Payment Timing

- **Invoice Issuance:** You will receive an invoice upon confirmation of your registration or sponsorship.
- **Payment Deadline:** For EFT, payment must be made within 14 days of the invoice date.

3. Cancellation and Refund Policy

- **Failure to Attend:** No refunds will be issued for non-attendance unless at least 4 weeks' notice is provided.
- **Cancellation by NRL:** If the workshop is cancelled by NRL, participants will receive a full refund.
- **Cancellation with Notice:** Participants who provide at least 4 weeks' notice of cancellation will be eligible for a full refund.

4. Substitutions

- **Participant Substitution:** Substitutions are allowed at no additional cost. Notification must be made in writing to nrlworkshop@nrlquality.org.au

5. Late Payment

- **Access Denial:** Participants with outstanding payments will not be granted access to the workshop.

6. Liability

- **Liability Limitation:** NRL is not responsible for any financial loss incurred due to cancellation, travel expenses, or other costs associated with participation in the workshop.

7. Data Protection

- **Privacy Policy:** All personal and payment information will be handled in accordance with our privacy policy. No payment details will be shared with third parties. To access our privacy policy, click [here](#)

8. Contact Information

- **For Payment Queries:** Please contact nrlworkshop@nrlquality.org.au or call +61 3 9418 1111