



NDIS Support Worker  
**Professional  
Network**

# **TERMS AND CONDITIONS**

## **Community Rules & Etiquette and Privacy Guidelines**

Thank you for being part of the NDIS Support Worker Professional Network.

This community is a space for NDIS Support Workers to seek advice, ask questions, share experiences, offer ideas, collaborate, expand their professional network, and grow and develop professionally as disability practitioners.

The NDIS Support Worker Professional Network is currently in a pilot phase until 24 June 2022. The pilot phase is being managed by National Disability Practitioners (NDP) in conjunction with Meld Studios and project partners Northcott Innovation and Ninti, on behalf of the Department of Social Services.

The platform is intended for Disability Support Workers only. This won't be verified, but if a registrant is found to have been dishonest on their application they will be requested to leave.

We want to ensure this community is positive and supportive, and where everyone feels like they can learn and connect with others while feeling safe. To ensure the best possible experience for all members, we have established guidelines for participation.

By joining and using this community, you agree that you have read and will follow these rules and guidelines, in addition to the [Terms and Conditions of the Mighty Networks platform](#). After you register, it may take two days for you to receive your invitation to the Mighty Networks platform.

This is a great medium with which to solicit the advice of your peers, benefit from their experience, and participate in an ongoing conversation. Questions should be directed to a NDIS Support Worker Professional Network Community Host, National Disability Practitioners. Community Hosts are there to support community members with questions, assist with community facilitation and moderation and uphold these guidelines. Community Hosts are:

Tailah Phillipson  
Belinda Allen

Please take a moment to acquaint yourself with these important guidelines. If you have questions, contact [info@ndp.org.au](mailto:info@ndp.org.au). In order to preserve an environment that encourages both civil and fruitful dialogue, we reserve the right to suspend or terminate membership in this community for anyone who violate these rules.

## THE RULES

- **Respect others.** Focus on the content of posts and not on the people making them. Please extend the benefit of the doubt to newer guests and members; there's no such thing as a stupid question. Any form of abuse will not be tolerated.
- **Respect the purpose of the community.** Use the community to share successes, challenges, constructive feedback, questions, and goals instead of products or services that you provide. Commercial messages in discussions, or elsewhere will be removed. This includes links intended to gather leads by collecting email addresses or other contact information in exchange for resources, webinars, etc.
- **Respect intellectual property.** Post content that you have personally created or have permission to use and have properly attributed to the content creator. When posting items in our collaborative environment, please indicate if the item is not available for reuse. Please contact the owner of any material you wish to reuse and acknowledge accordingly.
- **Use caution when discussing products.** Information posted on the discussion groups is available for all to see, and comments are subject to libel, slander, and antitrust laws.
- **Above all, be kind.** All defamatory, abusive, profane, threatening, offensive, or illegal materials are strictly prohibited. Do not post anything that you would not want the world to see or that you would not want anyone to know came from you.

For any offense listed above, the NDIS Support Worker Professional Network may result in one of more of the following:

- A written warning and moderation of the content for either editing or removal.
- A written warning, removal of the content, and 30-day suspension from NDIS Support Worker Professional Network from day of infraction.
- A written warning, removal of the post, and NDIS Support Worker Professional Network account deactivation.

Multiple infractions will result in removal from the Network. If any post contains threatening language or illegal content NDIS Support Worker Professional Network Community Hosts reserve the right to remove the member effective immediately, without entering the Three Strike Policy.

NDIS Support Worker Professional Network Community Hosts can make decisions about content and members who violate the community Terms and Conditions using a Three Strike Policy.

Post your message or documents only to the most appropriate communities. This helps ensure all messages receive the best response by eliminating "noise."

## THE LEGAL STUFF

This site is provided by Mighty Networks. NDIS Support Worker Professional Network is not responsible for the opinions and information posted on this site by others. We disclaim all warranties with regard to information posted on this site, whether posted by the NDIS Support Worker Professional Network or any third party;

this disclaimer includes all implied warranties of merchantability and fitness. In no event shall the NDIS Support Worker Professional Network be liable for any special, indirect, or consequential damages or any damages whatsoever resulting from loss of use, data, or profits, arising out of or in connection with the use or performance of any information posted on this site.

Do not post any defamatory, abusive, profane, threatening, offensive, or illegal materials. Do not post any information or other material protected by copyright without the permission of the copyright owner. By posting material, the posting party warrants and represents that he or she owns the copyright with respect to such material or has, where required, received permission from the copyright owner.

Please ensure any material marked for non-sharing is not shared. In addition, the posting party grants the NDIS Support Worker Professional Network and users of this site the non-exclusive right and license to display, copy, publish, distribute, transmit, print, and use such information or other material.

Messages should not be posted if they encourage or facilitate members to arrive at any agreement that either expressly or impliedly leads to price fixing, a boycott of another's business, or other conduct intended to illegally restrict free trade. Messages that encourage or facilitate an agreement about the following subjects are inappropriate: prices, discounts, or terms or conditions of sale; salaries; profits, profit margins, or cost data; market shares, sales territories, or markets; allocation of customers or territories; or selection, rejection, or termination of customers or suppliers.

While supporting the NDIS Support Worker Professional Network, NDP will not actively monitor the community site for inappropriate postings outside of the hours 9:00am – 5:00pm. In the event that any inappropriate posting is brought to the attention of the NDIS Support Worker Professional Network or NDP directly, we will take all appropriate action. To report another member to network hosts for inappropriate posting, find out more information [here](#).

The NDIS Support Worker Professional Network reserves the right to terminate access to any user who does not abide by these guidelines.

These terms and conditions may be modified as needed at any time, without notification.

## **DATA USAGE AND PARTICIPATION**

As a NDIS Support Worker Professional Network registrant, Meld Studios may contact you to ask you about your thoughts and experience of this pilot to help them understand what works, what difference it is making, and what might be needed in the future. You can choose whether you want to be contacted by Meld Studios (or its project partners). You can join and participate in the network even if you choose not to be contacted. You can change your mind about whether you want to be contacted at any time. Anything you share may be used in a report to the DSS. If it is shared, you will not be named and the information may be adapted to make sure you cannot be identified. The information you share will be kept confidential and safe.

Information you share in the network, including the registration form, may be visible to NDP and Meld Studios (and its project partners). This information may be used to

help Meld Studios understand what works about the network, what difference it is making, and what might be needed in the future. This data will only be visible to NDP and Meld Studios (and its project partners). Anything you share may be used in a report to the DSS. If it is shared, you will not be named and the information may be adapted to make sure you cannot be identified. The information you share will be kept confidential and safe.

Thank you for being a part of the NDIS Support Worker Professional Network community.