



River Reflections
Connecting Basin communities,
industries and ideas

River Reflection Conference 2025

Terms and Conditions

Contents

1. Introduction

- 1.1 Purpose
- 1.2 Acceptance
- 1.3 Organiser Details

2. Registration and Participation

- 2.1 Registration Process
- 2.2 Confirmation of Registration
- 2.3 Changes to Registration

3. Payment Terms

- 3.1 Payment Requirement
- 3.2 Payment Methods
- 3.3 Currency

4. Event Changes and Cancellations

- 4.1 Event Modifications
- 4.2 Event Postponement
- 4.3 No Liability for Changes

5. Liability and Indemnity

- 5.1 Limitation of Liability
- 5.2 Indemnification

6. Privacy and Data Protection

- 6.1 Privacy Policy
- 6.2 Data Collection
- 6.3 Data Retention

7. Refund Policy

- 7.1 Refund Requests
- 7.2 Refund Process
- 7.3 Non-refundable Fees

8. Recording and Media Use

- 8.1 Media Coverage
- 8.2 Consent to Record
- 8.3 Use of Event Materials

9. Code of Conduct

- 9.1 Behavioural Expectations
- 9.2 Consequences for Misconduct

10. Intellectual Property

- 10.1 Ownership of Content

11. Insurance

- 11.1 Insurance Responsibility

12. Miscellaneous

- 12.1 Force Majeure
- 12.2 Amendment of Terms
- 12.3 Severability

1. Introduction

1.1 Purpose

These Terms and Conditions govern your registration, participation, and use of services related to the River Reflection Conference 2025. By registering or attending the Conference, you agree to comply with and be bound by these Terms.

1.2 Acceptance

Submission of your registration form or participation in the Conference constitutes your acceptance of these Terms and Conditions.

1.3 Organiser Details

The Conference is organised by Keito Events on behalf of Murray Darling Basin Authority.

2. Registration and Participation

2.1 Registration Process

To register for the Conference, you must complete and submit the online registration form, providing all required details.

2.2 Confirmation of Registration

Upon successful submission, you will receive a confirmation email and a tax invoice. If you do not receive confirmation, please contact Keito Events.

2.3 Changes to Registration

Any changes to your registration, including transfers to another delegate, must be requested in writing via email to Keito Events.

3. Payment Terms

3.1 Payment Requirement

Full payment must be made at the time of registration or within seven (7) days from the invoice date.

3.2 Payment Methods

Payments may be made via Visa, MasterCard, American Express (subject to applicable surcharges), or Electronic Funds Transfer (EFT).

3.3 Currency

All fees are quoted in Australian Dollars (AUD) and include Goods and Services Tax (GST), unless otherwise specified.

4. Event Changes and Cancellations

4.1 Event Modifications

The Organiser reserves the right to make changes to the Conference program, speakers, venue, and schedule as necessary.

4.2 Event Postponement

If the Conference is postponed, your registration will remain valid for the rescheduled date.

4.3 No Liability for Changes

The Organiser is not liable for any expenses, damages, or losses incurred due to changes, postponement, or cancellation of the Conference.

5. Liability and Indemnity

5.1 Limitation of Liability

The Organiser is not responsible for any loss, damage, or injury sustained in connection with the Conference, except as required by law.

5.2 Indemnification

By registering for the Conference, you agree to indemnify and hold harmless the Organiser against any claims, damages, or losses resulting from your actions during the Conference.

6. Privacy and Data Protection

6.1 Privacy Policy

The Organiser adheres to the Privacy Act 1988 and is committed to protecting your personal information.

6.2 Data Collection

Personal information provided during registration is collected solely for Conference administration purposes. This information may be shared with the venue, suppliers, and other third parties involved in the organisation of the conference, but only if necessary for the provision of services related to the Conference. Personal data will not be shared with any other third parties without your consent, except where required by law.

6.3 Data Retention

Your personal data will be retained for the purpose of administering the Conference and for compliance with legal obligations.

7. Refund Policy

7.1 Refund Requests

Refund requests must be made in writing to Keito Events. The request must include your full name, registration details, and the reason for cancellation.

7.2 Refund Process

Refunds will be processed within 30 days from the date the cancellation request is received. The amount refunded will be subject to any applicable administration fees.

7.3 Non-refundable Fees

The following fees are non-refundable:

Merchant/credit card processing fees.

8. Recording and Media Use

8.1 Media Coverage

The River Reflection Conference 2025 will be recorded and streamed for promotional, marketing, and educational purposes. By attending the conference, you acknowledge and consent to being filmed, photographed, or recorded during the Conference.

8.2 Consent to Record

If you do not wish to be recorded or photographed, please notify the Organiser in writing prior to the Conference. We will make reasonable efforts to accommodate your request. If you do not make such a request, you are consenting to the use of your image and voice as part of the conference promotional activities. The conference will also be streamed, and by attending, you accept that your participation may be visible in the live stream.

8.3 Use of Event Materials

All presentations, recordings, and other materials provided during the conference are the property of the Organiser. They may be used for educational, promotional, or archival purposes.

9. Code of Conduct

9.1 Behavioural Expectations

All delegates are expected to behave professionally and respectfully during the Conference. Harassment, discrimination, or disruptive behaviour will not be tolerated.

9.2 Consequences for Misconduct

The Organiser reserves the right to remove any participant from the Conference if their behaviour is deemed unacceptable.

10. Intellectual Property

10.1 Ownership of Content

The Conference, including all associated materials, presentations, and content, is the intellectual property of the Organiser or its licensors.

11. Insurance

11.1 Insurance Responsibility

Registration fees do not include insurance. Participants are responsible for arranging their own insurance for travel, accommodation, health, personal property, and other risks associated with attending the Conference.

12. Miscellaneous

12.1 Force Majeure

The Organiser is not liable for failure to perform any obligation due to events beyond its control, including but not limited to natural disasters, pandemics, industrial actions, or other unforeseen events.

12.2 Amendment of Terms

The Organiser reserves the right to amend or update these Terms and Conditions at any time without prior notice.

12.3 Severability

If any part of these Terms and Conditions is deemed invalid or unenforceable, the remainder will continue in full force and effect.