



### **TERMS AND CONDITIONS**

The **ITS Australia Summit 2025** is also known as **ITSSummit25**.

The conference will be hosted **19 to 21 November 2025** at the **Gold Coast Convention and Exhibition Centre**.

## Registration/Payment

- Early bird registrations will be accepted until **15 August 2025**.
  - Should your Early bird registration remain unpaid on **29 August 2025** it will be upgraded to the regular rate.
- As of **16 August 2025**, the standard rate applies for every new registration.
- As of **18 October 2025**, the on-site rate applies for every new registration.

## Payment conditions

- All payments are to be made in AUD. Please indicate the event “ITSSummit25”, the participant’s name, and the invoice number on all payments.
- Payment is due on receipt of the invoice. If payment is not provided on time, your registration may be cancelled.
- Full payment of all items is requested when registering (by credit card or by bank transfer).
- From **29 October 2025**, only payments by credit card will be accepted.
- All costs are to be borne by the ordering customer. Please note that payments made by bank transfer could be subject to fees payable to your local bank.
- Payment by personal cheque is not accepted.

## GST (Goods s services tax)

Registration fees include 10% GST. Tax invoices issued will indicate the total GST included in the transaction.

## Methods of payment

- Credit card: Major credit cards are accepted. All online card payments are subject to a 2.75% processing fee.
- Bank transfer – please make your payment to:
  - Bank: Commonwealth Bank of Australia
  - Bank account name: Intelligent Transport Systems Australia
  - BSB: 062 919
  - Account number: 10128532
  - Swift code: CTBAAU2S

Any bank fees associated with the transfer are the responsibility of the customer.

## Registration modifications and cancellation conditions

### Cancellation policy

- All cancellations must be communicated in writing to the Intelligent Transport Systems Australia (ITS Australia) team via [admin@its-australia.com.au](mailto:admin@its-australia.com.au).
- Full refund for change of plans will be available until **19th September 2025**, after this date, refunds are no longer available due to venue and event planning commitments, however instead of cancelling, registrations may be transferred to a colleague. All requests to transfer should be emailed to: [admin@its-australia.com.au](mailto:admin@its-australia.com.au). All requests must be approved and actioned by ITS Australia prior to the **19th of November 2025**. Transfers are not available from the **19th of November 2025** onwards.

## Transfer of registration

As an alternative to cancellation, your registration may be transferred to another member of your organisation. Registration transfers must be sent in writing to [admin@its-australia.com.au](mailto:admin@its-australia.com.au).

## Postponed conference policy

In the event the conference is postponed, existing paid registrations will automatically be transferred to the new conference dates. For existing paid registrations, you will receive a communication confirming the successful transfer of your registration. If you do not wish to proceed, notification in writing will be required no more than 30 days from the announcement date to receive a 100% refund. After this date, the standard cancellation policy will be applied.



## Cancelled conference policy

A 100% refund is applicable in the event of conference cancellation (excluding fees and bank charges).

## Force majeure

The Intelligent Transport Systems Australia (ITS Australia) team is not responsible for either the partial or total non- execution of the contract in the event of technology failure, accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the platform from accommodating the clients of ITS Australia for the event or if for the same reasons the event is cancelled by ITS Australia.

## Social functions

- The ITSSummit25 reserves the right to cancel or vary social functions if minimum numbers are not reached.
- Due to catering commitments, we cannot refund social functions and additional ticket cancellations less than 60 days prior to the event.

## Restrictions on travel

ITS Australia recommends ensuring travel to the state of Queensland, Australia is permitted. In the event Domestic or International restrictions apply, ITS Australia will not cover any expenses related to restrictions to travel to Queensland, Australia during the ITSSummit25.

## Insurance and liability

It is recommended that participants obtain adequate coverage for travel, health, and accident insurance before they depart for the conference. ITS Australia and the Gold Coast Convention Centre cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the conference participants and accompanying persons.

## Data privacy policy

For further information on how your data will be used, we invite you to carefully read the [Event Data and Privacy Information documents](#).

## Privacy statement

- The provided name and contact information, including electronic address, may be used by parties directly related to the event such as the organisers and approved stakeholders, for relevant purposes such as promotion, networking, and administration of this, and future events of this type. If you do not consent, please email [admin@its-australia.com.au](mailto:admin@its-australia.com.au).
- In addition, your name, organisation, and country/state of origin may be published on the delegate list which may be provided to delegates, exhibitors, and sponsors at the conference. If you do not wish your details to be included in this list, please email [admin@its-australia.com.au](mailto:admin@its-australia.com.au).

## Email communication

- By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type.
- If you do not wish your details to be used for any of the above purposes, please email [admin@its-australia.com.au](mailto:admin@its-australia.com.au).

## Release and waiver of liability

- The Intelligent Transport Systems Australia (ITS Australia) team is not responsible for either the partial or total non-execution of the contract in the event of a technical fault, accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, Strikes, Lockout, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents access to the platform for the event, or if for the same reasons the event is cancelled by ITS Australia.
- The Organisers may at their entire discretion repay the delegate fee paid by the participant, or part thereof, but shall be under no obligation to repay the whole or part of such delegate fee, and shall be under no liability to the participant in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the participant, as the result of the happening of any such event.

## Photography/Videography disclosure

As a registered participant, you agree to grant permission for Intelligent Transport Systems Australia (ITS Australia) team to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize the ITS Australia team to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicising ITS programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written



or electronic copy, wherein your likeness appears, that these materials will become the property of ITS Australia.

## Acceptable attendee behaviour

- The ITS Australia Summit 2025 aims to create a professional and respectful environment for all attendees. Therefore, all delegates should behave professionally and respectfully towards other attendees, presenters, and organisers.
- This includes communicating in a respectful and appropriate manner, complying with event rules and regulations, respecting intellectual property, avoiding disruptive behavior, and respecting confidentiality.
- Any delegate who violates these expectations may be asked to leave the event without a refund.