

Holistic Approach in Illegal Dumping and Litter Management at Randwick Council

Talebul Islam

Randwick City Council



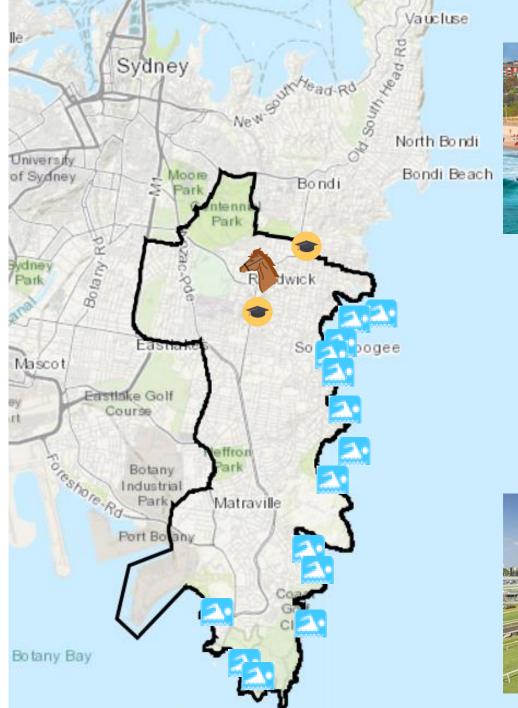
Overview





Randwick City Council









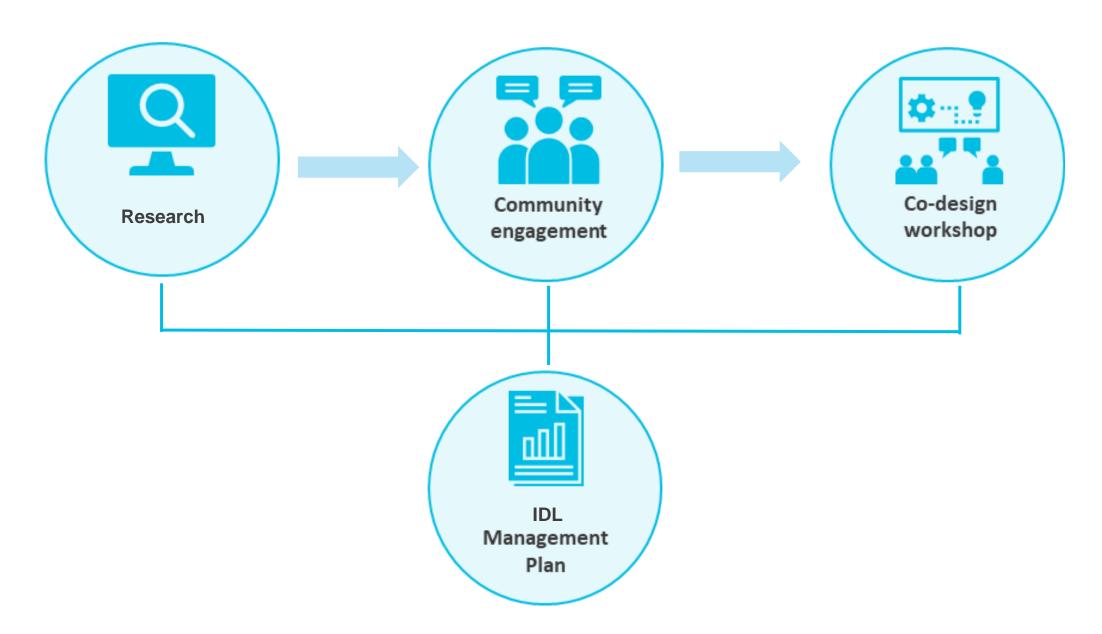


IDL Management in Randwick



- IDLMP 2011:
 - Education
 - Enforcement
- Outcomes
 - ID Incidences down from 22,000 to 11,000
 - Over time increased 14,000
- RID Squad
 - Incidences 13,000

Back to the drawing board – 3 Steps to develop IDLMP







Behavioural and social studies

- Motivators
 - Conveniences

- Deterrents behind illegal dumping and littering
 - fear of getting a fine
 - aesthetic impact of illegal dumping on a community
 - someone else will have to clean it up
 - judgement from neighbours





Best Practice IDL Control

- Hotspot management:
 - Installation of CCTV cameras to monitor IDL hotspot area
 - Increase of lighting through sensor lights
 - Improvement of public amenity surrounding
- Improvement of waste infrastructure
- Education and marketing
- Enforcement
- Partnership with Government and Industry
- Engagement with Community





Randwick Demographics







55.8% live in apartment buildings



46.9% live in rented properties



Public Housing in few suburbs









32.1% of the population high median weekly do not speak English at income home

low unemployment

high levels of education



Current IDLM Services and Interventions

IDL management activities

- Bulky waste collection (clean up)
- Public place waste collection
- Street and footpath cleaning/sweeping
- Beach cleaning
- Collection of illegal dumping and litter in response to incidents/service requests



- Supporting EPA 'Household Chemical Clean-out' events 2/year
- Cigarette butt bins placed in Malabar beach and Randwick
- Participation in Return and Earn container deposit scheme
- Participation in media campaigns



- RID programme
- Rangers patrol hotspot areas during busy periods
- Rangers respond to service request





Correlation: demographic characteristics, services and IDL occurrences

- 1. Higher level of IDL incidences in:
 - Younger groups area
 - Lower weekly household incomes areas
 - UNSW student accommodation areas
 - More densely populated areas
 - Recent overseas arrivals
 - Language other than English spoken at home

2. High level of On-call service requests lead to low level of IDL

- 3. Clean-up service usage
- Younger population make less oncall cleanup service requests
- In higher rental price property tenants make more on-call service requests





Objectives:

- Understand level of awareness of the community in relation to IDL services offered by Council
- Confirm how current services are used by the community
- Determine community sentiment towards IDL in the LGA, and understand key hotspot areas
- Understand what factors contribute to the issue of IDL from a community perspective and seek feedback on potential solutions.





Community survey

A community survey was available for four weeks on Randwick Councils 'Your Say Randwick' page.

The survey was completed by **310** participants.

The survey was distributed to Your Say Randwick's and Council subscriber, and publicised on social media.



Mapping tool

A geo-mapping tool launched on Randwick Council's 'Your Day Randwick' page. The map allowed participants to place 'pins' in locations around the LGA to provide location specific feedback. There were **68 contributors** to the map,

leaving 211 pins.

Community and Stakeholder Engagement



Telephone interviews

GHD facilitated six, 45-minute telephone interviews with residents, property managers, community centre staff and members of the RID Squad.



Incoming emails/ additional comments

Randwick Council received **seven emails** from community members
providing additional comment about the
project.



Community suggestions







- Provision of additional litter bins
 - Beautification
 - Communication and engagement





Co-design workshop

Key Challenges

Reducing illegal dumping

Reducing illegal dumping in areas with a high proportion of units (MUDs) and multi-lane streets.





Communicating services

Improving community pride, engagement and understanding of available services.



Community pride

Improving community pride (in both residents and visitors) and the understanding of the impacts of littering.

Solution

Top 10 solutions

Comms campaigns

Welcome + departure packs

Beautification

Education campaigns

Reuse Drives

Enforcement campaign

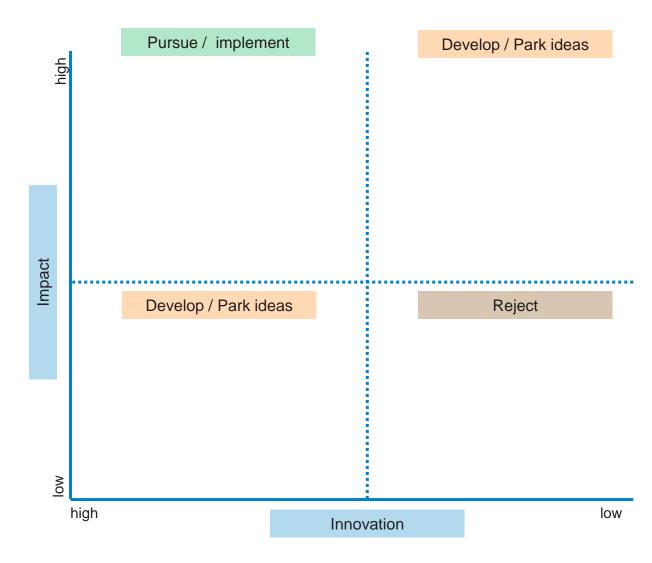
Timetable + customised cleanup

Neighbourhood groups

UNSW/TAFE storage

Data driven decisions

Prioritisation Matrix





Illegal Dumping and Litter Management Plan 2023-2033 September 2023 1300 722 542 randwick.nsw.gov.au





Targets



Reduce the annual incidents of illegal dumping: 30% by 2026/27 60% by 2032/33



Reduce the annual litter removal incidents: 30% by 2026/27 50% by 2032/33



Reduce the annual quantity of illegally dumped material collected: 30% by 2026/27 50% by 2032/33

Priority areas



Priority area 1

Harnessing the power of education and communication



Priority area 2

Tackling illegal dumping by building community pride through beautification



Priority area 3

Supporting our community to do the right thing



Priority area 4

Optimising our litter and illegal dumping prevention infrastructure and services



Priority area 5

Improving compliance through enforcement

Plan

- Actions in the priority areas ongoing, short-term, medium-term, long-term
- Resources for Implementation of the Action Plan
 - IDLM Engagement and Coordination Officer
 - Clean-up Service Review
- Evaluation and Monitoring

Thank You