

Tertiary ICT Conference

AUT Te Wānanga Aronui o Tāmaki Makaurau

9-11 September 2025



Educate
Transform
Connect

Tuesday 9 September

Time	Session			
8.00am	Registration Open WG201			
9.00am	Conference Welcome & Mihi Plenary Room - WG403			
9.30am	Habits of High Performers James Laughlin Plenary Room - WG403			
10.30am	Morning Tea <i>Multiple Locations, Expo Hall</i>			
11.00am	The Psychological Impact of the AI Revolution Joel Pearson - The University of New South Wales Plenary Room - WG403			
11.45am	AI and the Future of Education with Google Hilary O'Connor - Google Plenary Room - WG403			
12.30pm	Lunch <i>Multiple Locations, Expo Hall</i>			
	EXCELLENCE PLENARY ROOM - WG403	GENERAL A WAVE ROOM/TE IRINGA - WG308	GENERAL B WG126	SPONSOR+ SESSIONS WG404
1.30pm	More Students Talk to Our AI Than Our Contact Centre—And They're Just as Satisfied Matt Poole (UoA)	From Principle to Practice: Supporting Culturally Responsive Pedagogy in the Design of an Online Tertiary Course Cecile Ackermann (UC)	He rau ringa i oti ai e Tipene Kent, Nick Pharo, Jordan Chase (TWA)	AI at the Edge: Unlocking Value Without Compromising Control Darshen Singh (HP)
2.00pm	Operational Impact and Cost Savings: Technology Innovations for a Sustainable Future at AUT Ankur Panesar, Andre Pham (AUT)	Learning from their point of view with EchoVideo James Oldfield, Sacha Garrity, Howard Norton (Unitec)	Reimagining the Workforce of Tomorrow: Our Journey Towards AI-Human Workforce Partnership Rasha Abu Safieh (UoO)	Reducing IT device deployment time by up to 75% with PC Locs FUYL™ Smart Locker Systems Mark Marshall (PC Locs)
2.30pm	Multi-cloud environment transformation in a tertiary world: UC's multi-cloud journey Paul Arnold, Michelle Lindsay (UC)	Transforming NZDF Learning Systems from the trenches Gavin Harrison, Loren Stagg, Lachlan Keown (NZDC)	E-rescue: Transforming IT Asset Lifecycle Management for Equity and Sustainability at University of Otago Garreth Taylor (UoO)	Using the Open Compute Project to Enhance your Data Centre Infrastructure Conrad Bullock (Arista)
3.00pm	Afternoon Tea <i>Multiple Locations, Expo Hall</i>			
3.30pm	Cross-Functional, Cross-Roads: Lessons from the UC Online Marketing Automation Project (UCOMAP) and our Journey to Enterprise Systems Ezra Holder, Amber Hay (UC)	Don't Build the Big Blue Button: A Tale of Two Features Caitlin Foran (OPNZ)	The Transformation of Digital Solutions at Victoria University of Wellington Peter Borich (VUW)	Ransomware: What happens when it happens James Finlay (Veeam & APJ/Coveware)
4.00pm	GUINZ and Our Voices Data Access, Data Collection and Data Presentation utilizing cloud infrastructure thus enabling secure access of consolidated data Bharat Kochar (UoA)	Transforming Curriculum Management at Te Herenga Waka Linda Roberts, Jezza Peters (VUW)	Building Trust-Based Architectural Governance Nigel Hunt (AUT)	Empowering the future: A fireside chat on navigating modern virtualisation with Pure Storage and Open Polytechnic Sam Schuurman (Pure Storage)
4.30pm	Scaling Success with Bots: AUT Blueprint for University-wide RPA John Lee, Bryan Lee (AUT)	Building a Modern Programme Database to Transform Admissions Nathan Irwin, Stephanie Hunter (VUW)	Quantifying Technical Debt in Higher Education: A Strategic Framework for Digital Transformation Alignment Rasha Abu Safieh, Gareth Wood (UoO)	High performance computing Antony Bridle (Sempre Technologies/Dell)
6.30pm	Cyclone Dinner			

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Wednesday 10 September

Time	Session			
8.00am	Registration Open WG201			
9.00am	Day 2 open Plenary Room - WG403			
9.05am	No Voice Left Behind: Leveraging AI Matt Ensor - Mattensor.ai Plenary Room - WG403			
9.50am	The only constant is change: Cyclone's leadership team share their insights from across the tertiary sector and the new solutions and offerings from Cyclone to support tertiary organisations Dan Norton, Leigh Gibbard, Sam McNeill & Stefan van der Busse (Cyclone) Plenary Room - WG403			
10.35am	Morning Tea Multiple Locations, Expo Hall			
	EXCELLENCE PLENARY ROOM - WG403	GENERAL A WAVE ROOM/TE IRINGA - WG308	GENERAL B WG126	SPONSOR+ SESSIONS WG404
11.00am	Evidence-based good defaults for accessibility Caitlin Foran, Michele de Bes (OPNZ)	Reinforcing Security with Risk Michael Karich (UoA)	Flexibility for Discoverability - VuFind for diverse use cases Craig Murdoch, Alex Buckley (AUT)	Cyber Resilience in a VUCA + AI World Wenzel Huettner (Zscaler & DEFEND)
11.30am	Ako AI Agents: responsible roll out of AI at Unitec James Oldfield, Sharnell Aumua (Unitec)	The University of Waikato's Path towards Bring Your Own Identity Glenn Penfold, Shane Booker (UW)	Walk Before We Run: The Digital Preservation Journey at the University of Otago Mike Kmiec (UoO)	An AI-Enabled Spark Paula Riano (Spark NZ)
12.00pm	Te māramatanga ākonga - Telling the stories of our students Graham Roberts (AUT)	What if your users could shape an experience that also reduces your cyber risk? Louise Theunissen (EY)	Rethinking AI Governance and Digital Sustainability in Tertiary Education Yin Yin Latt (UoA)	The University of Auckland - the move to Hyperscale Data Centre as a Service - from Campus to Cloud Richard Prowse, John Askew (CDC Data Centres)
12.30pm	Lunch Multiple Locations, Expo Hall			
1.30pm	Versatile Computing Solutions: UC's Research Compute Hub as a Swiss Army Knife for Modern Research Jamie Hart, François Bissey, Paul Arnold (UC)	More than just printers – people-centred fleet optimisation delivering \$0.5 m savings and sustainable change (AUT) John Lee, Roy Cullum (AUT)	Timetabling, a collective effort of collaboration, Scrum, and product delivery David Gadsby (UoO)	Engaged Students, Empowered Agents: Modernising Contact Centres for Better Outcomes in Education John Taylor, Ginelle Cocks (Cyber CX)
2.00pm	From Market Analysis to Implementation: Using Custom GPT to Enhance Digital Learning Accessibility Ha Tran, Erika Herrera (UC)	From Legacy to Leading Edge: A Strategic Shift to Multi-Vendor Networking Brad Clarke (UoO)	Cultural velocity - Agile powered by Kaupapa Matua at Te Wānanga o Aotearoa Eddie Walker, Chrissy Knight, Tipene Kent (TWA)	Providing banking grade IT services on a shoestring budget Lloyd Vickery (ASI Solutions)
2.30pm	Campus Wi-Fi That Just Works: AI-Enhanced, Experience-Driven Wireless for Modern Universities Young Cho (UoO)	Time constrained VMware to Hyper-V migration and virtualization platform rebuild Michael France, Erwin Araneta (OPNZ)	Good vibes only: keeping agile simple Gemma Sinclair, Nissa Anderson, Morgan Avery (UoA)	Revolutionising education to immersive and collaborative experiences with Crestron Visual AI Cameras Benjamin Fraser (Crestron)
3.00pm	Afternoon tea Multiple Locations, Expo Hall			
	GENERAL SESSIONS PLENARY ROOM - WG403	GENERAL A WAVE ROOM/TE IRINGA - WG308	GENERAL B WG126	GENERAL SESSIONS WG404
3.30pm	Reimagining Assessment in Operations Management Through Technology and Industry Engagement Shirekha Charls (AUT)	Navigating UoA's Windows Migration Journey Mohammed Rezwan, Justin Leef, Sean Davidson (UoA)	Using Data to Empower Staff and Improve Service Bryce Peebles (UoO)	Panel (60mins): Enabling Ai for the Enterprise -Why, When, What, How Paul Boakes (+ others) (UoA)
4.00pm	Ōtākou Whakaihu Waka University of Otago - Digital Learning Environment and an update on the bright future of Otago's LMS Alice La Rooy, David Gadsby (UoO)	Workshop (60 mins): AI in Cybersecurity: Addressing Threats in the Digital Age David Nandigam (UoA)	Next-Gen Talent in Action: Empower Future Tech Leaders and Shape ICT Excellence through Early Career Talent Programmes Fang Li (UoA)	
4.30pm	Scaling Inclusive Design Through Canvas Baseline Practices: A University-wide Transformation at the University of Auckland Steve Leichtweis (UoA)		Catalogues Driving Organizational Change Vini Pant, Lenin Kuriakose, Gayathri Rajendran (TWA)	No more imaging - Macs Dan Evans (AUT)
6.30pm	Tertiary ICT Excellence Awards - Pullman			

HUI TAUMATA HANGARAU '25

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Thursday 11 September

Time	Session	
8.30am	Registration Open WG201	
9.00am	Day 3 open <i>Plenary Room - WG403</i>	
9.05am	Education Tech Trends 2025 Ian Palmer & Sofia Oropeza - Info-Tech <i>Plenary Room - WG403</i>	
9.40am	Explore how HPE can provide a robust alternative to the Virtualisation and Networking status quo Darren Smith (HPE) <i>Plenary Room - WG403</i>	
10.25am	Morning Tea Multiple Locations, Expo Hall	
10.55am	Maximising device lifecycle value - Real world NZ examples Peter Bull (PB Tech) <i>Plenary Room - WG403</i>	
11.40am	Room change time	
	PLENARY ROOM - WG403	WA220 (PAST DOWNSTAIRS EXPO SPACE)
11.45am	Cyber Resilience: 5 Years of Cyber Incident Response in the Tertiary Sector Campbell McKenzie - Incident Response Solutions	Engaging the Digital Learner: Insights from NZ Defence Force and Te Wānanga o Aotearoa Ashlee Marcuccio, Brendan Moses, Kelvin Trumper (SalesForce, TWA, NZDF)
12.30pm	Lunch Multiple Locations, Expo Hall	
1.15pm	Your digital future - the capability, culture and construct to achieve it Michelle Bartlett & Te Aka Hamilton-Katene - EY <i>Plenary Room - WG403</i>	
1.45pm	DREAM BIG, ACHIEVE MORE Cam Calkoen <i>Plenary Room - WG403</i>	
2.30pm	Conference Close <i>Plenary Room - WG403</i>	
2.45pm	FINISH	
3.15pm	Transfer to Auckland Domestic Airport	

