**Domain 2 – Practice**

**Oral Presentation Abstract Submission Title:**

**Primary Care Nurses and Continuity of Care – What's MyMedicare got to do with it?**

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**Insert abstract here (must not exceed 250 words)** Please ensure you address The Problem, What did you do? Results and Lessons of your study.

Voluntary patient registration is here and “Strengthening Medicare” is being shouted from the roof tops! But what does this actually mean for primary care nurses and general practice?

Known as MyMedicare, Voluntary Patient Registration underpins the Strengthening Medicare reform and will be pivotal in reshaping Australia’s health system. 2.6 million Australians and 90% (6469) of general practices are registered for MyMedicare and this is likely to grow. In 2025, MyMedicare changes are planned to chronic disease management items, mental health care plans and the new Bulk Billing Practice Incentive Program. Primary care staff are registering their general practice and patients, and patients are asking – “*what is MyMedicare, and why should I register?”*.

60% of Australians with a chronic disease need more coordinated care – if they don’t have a regular GP they are 22% more likely to present at an emergency department and 33% more likely to have a non-elective hospital admission. The future of coordinated quality care remains a crucial part of these reforms and the role of primary care nurses in care coordination is pivotal. Primary care nurses are frequently responsible for chronic disease care planning with patients and management of systems and processes for all those patients of the general practice with a chronic condition.

Come and hear from the National team coordinating change management with your local PHN to understand:

* how MyMedicare positions the health system for the future,
* the important role that general practices play in this reform, and
* what primary care nurses need to know!

**Titles:** (Titles are limited to 30 words)

**Primary Care Nurses and Continuity of Care – What's MyMedicare got to do with it?**

**The Problem**

**Voluntary patient registration is here and “Strengthening Medicare” is being shouted from the roof tops! But what does this actually mean for primary care nurses and general practice?**

**What did you do?**

**Lead and oversee national change management processes to support Primary Health Networks to facilitate MyMedicare implementation with General Practices in Australia.**

**Results**

**Policy translation in primary care requires attention, support and change management and the level of change management support that is required for General Practice is often underestimated.**

**Lessons**

**The future of coordinated quality care remains a crucial part of these reforms and the role of primary care nurses in care coordination is pivotal.**

**References (optional)**