

Hero First Aid Training: Get Started Today!

Access will be given 2 weeks prior for some light pre-reading materials.

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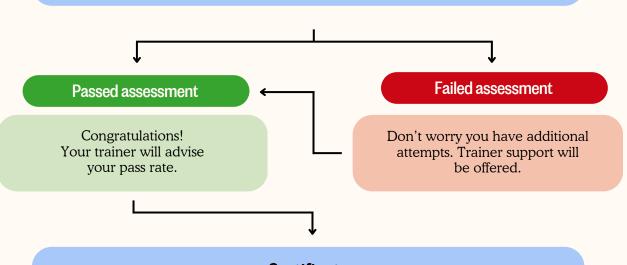
Update Your Profile Information

Fill in or update your profile information in your Hero account. Your USI number will be required.

1

Complete Assessment

An online assessment will be completed with the trainer.



Certificate

Please allow up to 7 business days for Hero to send you and your organiser a copy of your certificate.

What is a USI?

A USI number is a Government requirement that Hero must comply with. Visit www.usi.gov.au/students/find-your-usi for further assistance.

HERO tips for success

Do not use Internet Explorer/Microsoft Edge or your mobile device to complete online learning, forms etc.

Bring your mobile to your session to QR check in.

Enter your Full Name on all documents - this helps all forms link and match up. No nicknames / marital changes / full DOB with year of birth.

Need help? Please contact our friendly Customer Experience Team via support@herohq.co or 1300 054 563