

Silverchain has a history as pioneers and innovators of home care in Australia. Our aim is to revolutionise the way care in the home is provided and transform the way it is received.

### The next generation of care

Our expert research and innovation team is dedicated to working with our clients, people, and industry partners to identify new products, services, and technologies that can be deployed at Silverchain to improve our clients' health and wellbeing.

We recognised the potential of smart glasses to enhance the care experience of our clients, and after a successful pilot in 2022, they are integrated into our standard care delivery.

The use of this technology also minimises the risk of unscheduled escalations, helping to reduce pressure on the hospital system. In cases where a client's health is deteriorating, our teams can liaise with colleagues instantly to assess the need for further clinical intervention.

Smart glasses also enhance medication management and specialist wound reviews, allowing nurses in the home to consult with clinicians for immediate advice, review and supervision.

With hands-free access to care plans and real-time specialist input, clinicians can make informed decisions without delay, ensuring all clients – regardless of location – receive the best possible care.

### Silverchain is using smart glasses across a range of services, including:

- Palliative care.
- Hospital in the home.
- Aged care.
- Clinical support and supervision.
- Medication management.
- Specialist wound care.

### High tech supporting the next generation of care

Thanks to a collaboration between Silverchain and Curtin University, third-year nursing students are using smart glasses to support their learning and clinical practice. These students are paired with experienced registered nurses to deliver home based palliative care services as part of their required 800 hours of clinical placements.

# Virtual Care

The smart move for home care

Occupational Therapists are also utilising smart glasses at Silverchain to revolutionise health care in the home. The innovative technology provides clinicians with hands-free access to care plans and enables real time consultation with specialist providers.

This capability has proven to be a significant advancement in care delivery, especially for clients located far from specialist services.

## For more information

Contact us today for more information on our range of in-home health and aged care services and how to access them.



- **1300 650 803**
- [info@silverchain.org.au](mailto:info@silverchain.org.au)
- [silverchain.org.au](https://silverchain.org.au)

## Assistance to access information



To access the Translating and Interpreting Service call 131 450.

The National Relay Service (NRS) can help you if you are deaf or hard of hearing. Visit [accesshub.gov.au/about-the-nrs](https://accesshub.gov.au/about-the-nrs)

## Why choose Silverchain



### Over a century of experience

We've been caring for Australians in their homes for over 130 years delivering services such as nursing, aged care, chronic disease management, and palliative care.



### We've got the expertise

Our team includes clinical experts in health care, nursing, wound care, researchers, allied health professionals, home care, and digital health.



### We invest in research

We are leading research programs in wound care, digital health care, and mental health, ensuring the delivery of our care is always up to date and evidenced based.



### Nationally accredited

We are nationally accredited in both the Australian health care and aged care standards.

## About Silverchain

Silverchain is one of Australia's leading in home care specialists, providing health and aged care services to more than 140,000 clients a year.

Trusted by Australians to deliver care that is differentiated by quality and safety for 130 years, we are proudly one of the only Australian home care providers accredited in both national health and aged care standards.

At Silverchain we celebrate, value and include people of all backgrounds, genders, sexualities, cultures, bodies and abilities.

## Acknowledgement of Country

Silverchain respectfully acknowledges the Traditional Custodians of the lands on which we work and live. We acknowledge Elders both past and present, whose ongoing effort to protect and promote Aboriginal and Torres Strait Islander cultures will leave a lasting legacy for future leaders and reconciliation within Australia.

**Health. Human. Home.**