

Education & Training Strategy

Using technology to advance the education and training of all professionals caring for children requiring complex rehabilitation

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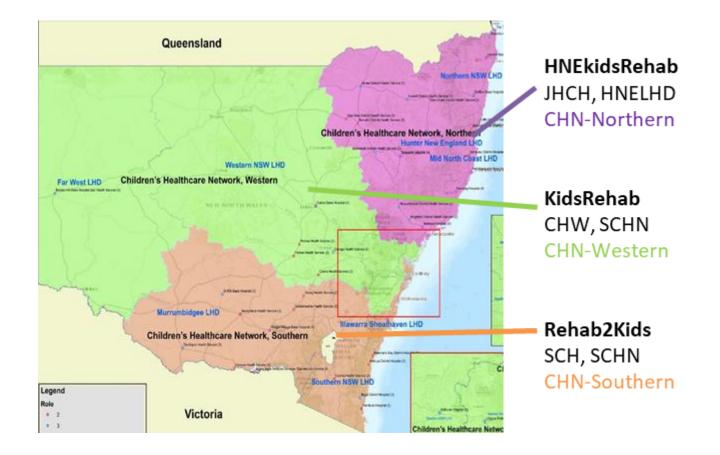




NSW PRS









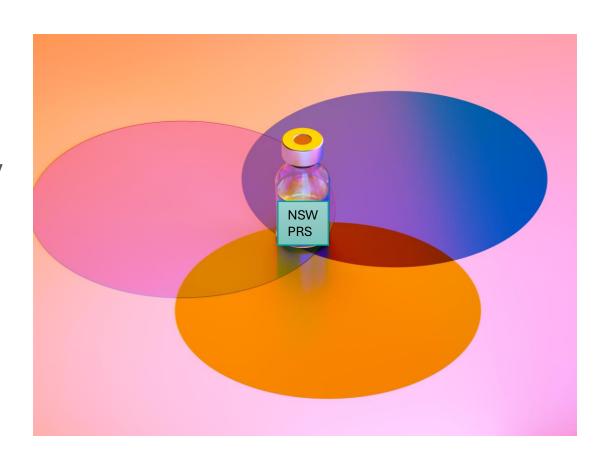




Need for an Education Strategy

- Clinician feedback
- Enable patients to access tertiary rehab even if they don't live closely to a PRS facility
- Backed by research

*Recommendation from Ministry of Health





AIM:

Provide consistent, evidence-based education to all staff caring for children with complex rehabilitation needs.

Key Objectives

- Centralise storage of resources
- Develop education platforms to share information across PRS and with external staff
- Minimise duplication by leveraging existing materials



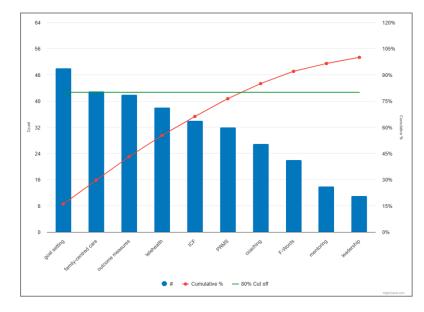
Key Strategies

- Analysis of feedback
- Education Advisory
 Committee
- Appointment of an Education Support Officer
- Staged roll out approach



Fact Finding

- Survey (2021):
 - Part of development of MoC
 - What do PRS staff want to learn?
 - · Goal setting, family centred care
- Survey (early 2022):
 - What do non-PRS staff want to learn?
 (54% wanted any education that was available)
 - 94 non-PRS respondents
- Survey (late 2022):
 - What are PRS staff asked to provide education on?
 - 29 PRS respondents





Top 3 topics requested:

- 1. Paed rehab treatments
- 2. New research
- 3. Discipline-specific treatments

| Topic Area | Examples |
|------------------------------|--|
| Outcome Measurements | WeeFim /COPM |
| Treatments and interventions | Botox, ITB, SDR, Splinting, casting, spasticity |
| Assessments | Vision, gait analysis, PTA |
| Diagnostic specific | PEG & NG feed, Tracheostomy care e.g. suctioning |
| Goal Setting | |
| Equipment prescription | Pressure care |



Survey of Paediatricians

- Identified that majority of our patients are managed between clinic visits by paediatricians and/or GPs.
- Surveyed known paediatricians (n = 12) in local area(s) regarding their confidence and ability.

Diagnosis:

Cerebral palsy

was the **most common condition** seen (100%)

The diagnosis with the *lowest confidence* in management (100%) was

Achondroplasia

92% wanted *more information* about managing patients with

Spina bifida

Treatments:

75% wanted more training on

Hip surveillance

70% wanted more training on

Spasticity and contracture management

Learning Format:

~30 minutes

was the length of modules requested

Written summary

to follow any live content (100%)

Incidental finding – more understanding about:

Referral pathways

Result



Education Support Officer

 12-month contracted position to commence early diagnostics and project work

- Key findings included:
 - PRS staff lack confidence in accessing SharePoint
 - Collaboration on education between PRS services limited
 - Written resources hard to find and not always up-to-date

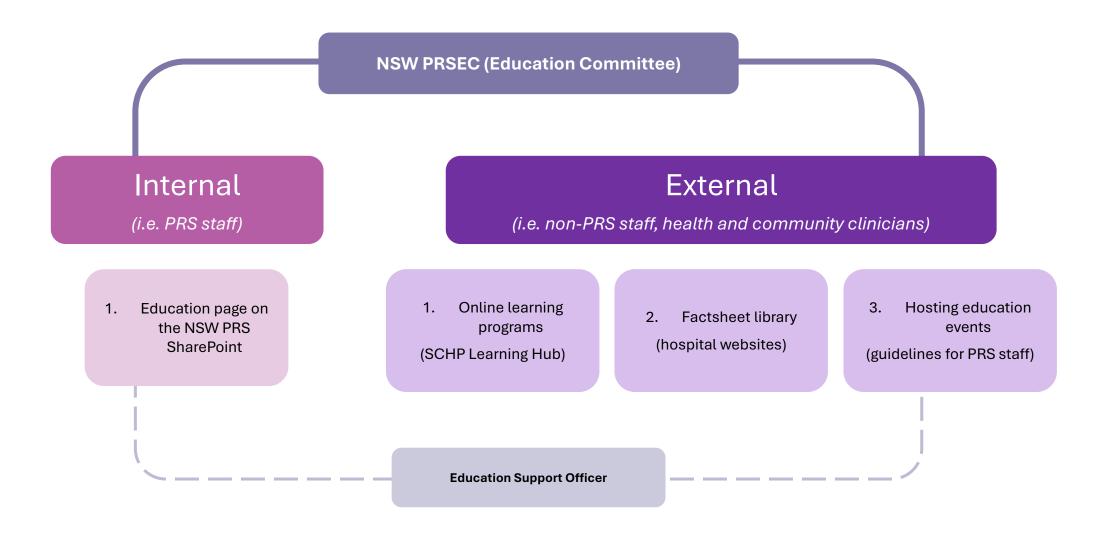
Developed suggested solutions for implementation of our education strategy







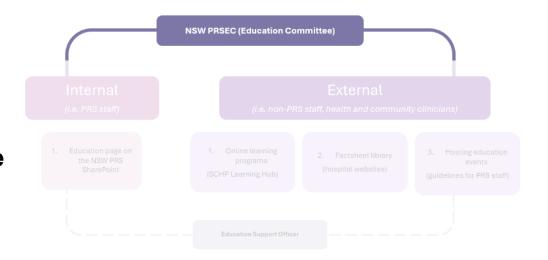
Change Initiatives

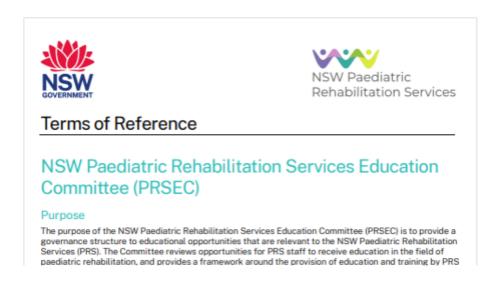




NSW PRSEC

- NSW Paediatric Rehab Services Education Committee
- Governance structure provides a framework for all education and training across NSW PRS
- Medical, Nursing, Allied Health and Education representatives
- Dual focus:
 - 1. PRS staff providing education externally
 - 2. PRS staff <u>receiving</u> education <u>internally</u>
- Further focus on high-impact activities, reducing duplication, sustaining initiatives

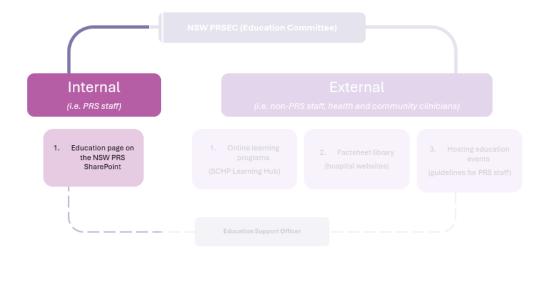


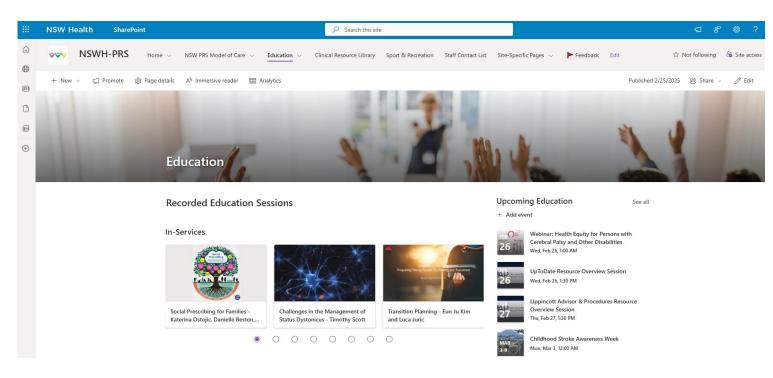




PRS Education Intranet

- Education page on the NSW PRS SharePoint
- One-stop-shop for all education recordings or events
- Automated, fortnightly newsletters
- In-built capacity for regular review and update of resources
- Traffic to SharePoint has improved significantly



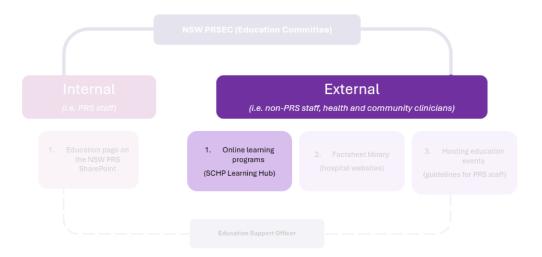


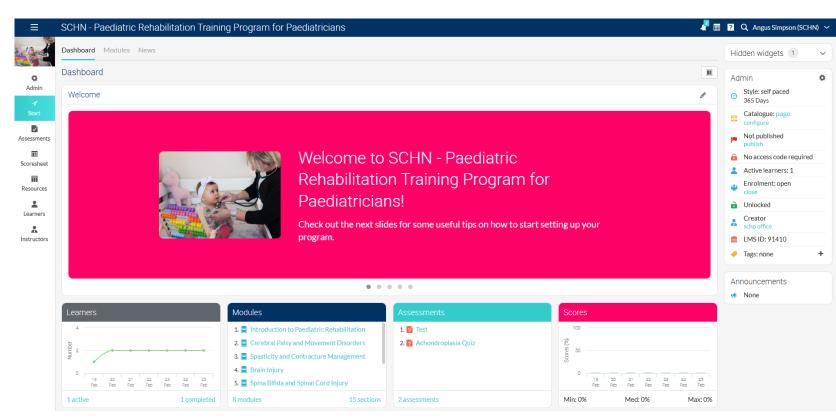


SCHP Learning Platform

 An online learning platform offering paediatric education for all health professionals

- Functions include:
 - Video content
 - End-of-module quizzes
 - Assessments and exams
 - Bookmarks and reminders
- First pathway: Paediatric Rehabilitation training module for Paediatricians







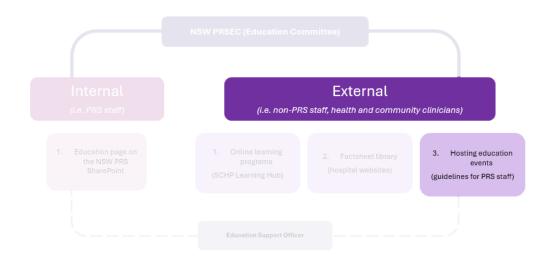
Factsheet Library

- Factsheets accessible on all hospital's websites for health professionals and families to access rehab information
- Coalesced information from over 150 factsheets, identified gaps in information, rebranded and reviewed by PR team
- Further opportunities include:
 - Factsheet 'posters'
 - Translation for CALD populations





Guide for Hosting Education



- Current state:
 - Ad-hoc and reactive
 - Staff time
 - Complex policies!
- How To Guide
 - Gathering consent
 - Content development
 - Room logistics
 - Catering
 - Software management
 - Roles and responsibilities



HOW TO GUIDE





Evaluation

Positives:

- SharePoint traffic has increased exponentially
 - > Fortnightly news bulletin a huge factor
- Online platform (SCHP) has quickly expanded to other areas of Rehab (teacher education, interventions for CP)
 - > Due to usability and availability of tech support

Areas for Improvement:

- Defining scope and impact of PRSEC
- Clinician time (clinical priorities)
- Knowledge of SharePoint processes
- Ensuring material is targeted enough without being too specific to one discipline or diagnosis

"The [online course] was very good and comprehensiveAs Gen Paeds we are often involved only briefly at the beginning so was good to hear what happens along the journey." (Community Paed)

"Putting and sharing resources and having somewhere to find them has been so great."

"I know this course is directed to Paeds but I think our PT and OT would find the content useful too."

(Community Paed)



Future Directions

- Sustainability of ESO initiatives
- Broaden target audiences
- Expand library of resources
- Explore and utilise new technologies
- Annual education calendar
- Translation into operations (e.g. hybrid outreach clinics)











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