

Monday, March 16, 2026

	East Auditorium	Central Auditorium	West Auditorium
8:00 AM - 4:30 PM	Registration desk opens <u>The registration desk will be open for delegates to collect their name badge. Delegates are only required to register onsite once.</u>		
9:00 AM - 9:30 AM	Conference Opening and Welcome		
9:30 AM - 10:20 AM	Plenary Keynote - The Heart of Community: Compassion, Connection and the Work of Healing Dr Nora Amath <u>Proudly sponsored by Griffith University Health Group</u>		
10:20 AM - 10:50 AM	Morning Tea - Day 1		
10:50 AM - 11:40 AM	Plenary Keynote KA McKercher <u>Engagement and authentic co-design</u>		
11:40 AM - 12:00 PM	Co-designing a Health Literacy Framework: A Multiphase, Youth-Led Research Study to Support Health Providers Meet the Needs of CALD Youth Jana Ventura		
12:00 PM - 12:30 PM	Using Somatics & Dance Movement towards Healing Self Identity Oriana Mac Giolla Ri		
12:30 PM - 1:15 PM	Lunch - Day 1		
1:15 PM - 2:35 PM	<u>Concurrent Session 1 – Workshop</u> <u>East Auditorium</u> <u>Session Chair: Blaise Itabelo</u> 1:15 PM – 2:35 PM <u>Communities Healing to Thrive - Supporting community-based, collective healing approaches with communities from refugee and similar backgrounds Debbie Carstens, Aster Gidey, and Bashira Nizam Uddin</u>	<u>Concurrent Session 2 - Research, data and policy</u> <u>Central Auditorium</u> <u>Session Chair: Dragos Ileana</u> 1:15 PM - 1:30 PM <u>Understanding the AOD Service Gap for Culturally and Linguistically Diverse Communities in Queensland Asmir Kospic and Dan Nguyen</u> 1:30 PM - 1:45 PM <u>Promoting Multicultural Health Equity through Improving Clinical Trial Methods Mark Liu and Bec Jenkinson</u> 1:45 PM - 2:00 PM <u>Beyond Stigma: Co-designing a mental health promotion framework in refugee and migrant communities Sanam Ahmadzada, Nina Sackprasith, and Rhea Lincoln</u> 2:00 PM - 2:15 PM <u>Evaluation of the Pasifika and Māori Health and Wellbeing Strategy 2020–2025 Eden Malama and Carlos Matautia</u> 2:15 PM - 2:35 PM <u>Q&A with session presenters - Concurrent Session 2</u>	<u>Concurrent Session 3 – Community led solutions and partnerships</u> <u>West Auditorium</u> <u>Session Chair: Inez Fainga'a-Manu Sione</u> 1:15 PM - 1:30 PM <u>An Equity-Centred Population Health Approach to Improving Health Outcomes for Culturally and Linguistic Diverse Community Edwin Lubari and Martina Bateson</u> 1:30 PM - 1:45 PM <u>Building Culturally Responsive Aged Care through Community Partnerships: The MiCare–LACA Collaboration Gladys Maseko and Luis Sanchez</u> 1:45 PM - 2:00 PM <u>Bringing Healthy Communities to the Breakfast Table: A Community Led Culturally Responsive AOD Initiative Kristy Lekkas and Evelyn Pe</u> 2:00 PM - 2:15 PM <u>Healthy Cooking, Stronger Communities: A Multicultural Co-Designed Cookbook Kym Perkins</u> 2:15 PM - 2:35 PM <u>Q&A with session presenters - Concurrent Session 3</u>
2:35 PM - 3:00 PM	Afternoon Tea - Day 1		

3:00 PM - 4:20 PM	<p><u>Concurrent Session 4 – Panel session</u></p> <p><u>East Auditorium</u></p> <p><u>Session Chair: Brooke Hutchison</u></p> <p>3:00 PM - 3:45 PM <u>Racism in Healthcare Lorella Piazzetta, Edwin Lubari, Louise Excell, Brooke Hutchison</u></p> <p>3:45 PM - 4:20 PM <u>Reimagining Autonomy and Cultural Agency in Multicultural Health: Future Ready Care Janet Mhindurwa, Diana Padilla, Sameera Suleman, Sonia Kumari, and Bushra Aman</u></p>	<p><u>Concurrent Session 5 – Health System Navigation & integrated models</u></p> <p><u>Central Auditorium</u></p> <p><u>Session Chair: Blaise Itabelo</u></p> <p>3:00 PM – 3:15 PM <u>Culturally Safe Maternity Care Strengthening Trust, Access, and Wellbeing for CALD and Refugee Women Maya Wright and Rania Abdalla</u></p> <p>3:15 PM – 3:30 PM <u>Implementing a Nurse-led Triage Tool to Improve On-arrival Health Care for Refugees in Queensland Meryl Jones</u></p> <p>3:30 PM – 3:45 PM <u>Patient Navigation for People Affected by Cancer from Culturally and Linguistically Diverse Backgrounds – The PEARL Study Carla Thamm</u></p> <p>3:45 PM – 4:00 PM <u>Health In My Language Anika Skinner-Samad and Paw Tha Thaw Taw</u></p> <p>4:00 PM – 4:20 PM <u>Q&A with session presenters - Concurrent Session 5</u></p>	<p><u>Concurrent Session 6 – Community engagement and lived experience</u></p> <p><u>West Auditorium</u></p> <p><u>Session Chair: Shabnam Mackie</u></p> <p>3:00 PM – 3:15 PM <u>Connecting2u: Creating Culturally Responsive Parenting Messages for Diverse Communities Anna Kinnane and Charyse Mansell</u></p> <p>3:15 PM – 3:30 PM <u>Beyond Consultation: 12 years of Refugee-Led Community Engagement and Health Partnerships Ally Wakefield and Sanam Ahmadzada</u></p> <p>3:30 PM – 3:45 PM <u>Understanding enablers of and barriers to management of acute rheumatic fever and rheumatic heart disease among Māori and Pasifika populations Caitlin Shaw and Ruth Faleolo</u></p> <p>3:45 PM – 4:00 PM <u>Unlocking Potential: Valuing Bilingualism in Multicultural Speech Pathology Practice Martha Sequeira and Leanne Sorbello</u></p> <p>4:00 PM – 4:20 PM <u>Q&A with session presenters - Concurrent Session 6</u></p>
4:30 PM - 6:00 PM	<p><u>Networking Drinks</u></p> <p><u>Live music performance by Peranya Visitchantaragoon, Thai Music Australia</u></p>		

Tuesday, March 17, 2026

	East Auditorium	Central Auditorium	West Auditorium
8:00 AM - 4:00 PM	<p><u>Registration desk opens - Day 2</u></p> <p><u>The registration desk will be open for delegates to collect their name badge. Delegates are only required to register onsite once.</u></p>		
8:45 AM - 9:05 AM	<p><u>Welcome - Salsa Fever Show Fiebre De Salsa</u></p> <p><u>Salsa Fever Show – Fiebre De Salsa</u></p> 		
9:05 AM - 9:20 AM	<p><u>Official Welcome Day 2</u></p> <p><u>Blaise Itabelo</u></p> <p><u>Ms Noelle Cridland Chief Executive, Metro South Health</u></p>		

9:20 AM - 9:55 AM	<p align="center"><u>Plenary Keynote Rita Prasad-Ildes</u> <u>Future of Multicultural Health</u></p>		
9:55 AM - 10:35 AM	<p align="center"><u>Plenary Keynote Costa Vasili</u> <u>Language AI: Multilingual and Multicultural Health Communications in 2030</u></p>		
10:35 AM - 11:00 AM	<p align="center"><u>Morning Tea - Day 2</u></p>		
11:00 AM - 12:20 PM	<p align="center"><u>Concurrent Session 7 -</u> <u>Workshop</u></p> <p align="center"><u>East Auditorium</u></p> <p align="center"><u>Session Chair: Blaise Itabelo</u></p> <p align="center"><u>11:00 AM – 12:20 PM</u> <u>PACIFIKAI Recruitment</u> <u>Approach: Decolonising</u> <u>Systems for Equity and</u> <u>Inclusion Robati Harrison,</u> <u>Kirstine Kira, and Ruth Faleolo</u></p>	<p align="center"><u>Concurrent Session 8 –</u> <u>Language</u></p> <p align="center"><u>Central Auditorium</u></p> <p align="center"><u>Session Chair: Angel Bogicevic</u></p> <p align="center"><u>11:00 AM – 11:15 AM</u> <u>Breaking Communication</u> <u>Barriers: Responsible AI</u> <u>Translation for Equity in CALD</u> <u>Healthcare Farida Abass</u></p> <p align="center"><u>11:15 AM – 11:30 AM</u> <u>Bridging Language Gaps in</u> <u>Healthcare: Integrating AI</u> <u>Translation with On-Demand</u> <u>Human Video Interpreting Tea</u> <u>Dietterich and Thomas Lespes</u> <u>Muñoz</u></p> <p align="center"><u>11:30 AM – 11:45 AM</u> <u>From Communication to Care:</u> <u>Enhancing Collaboration in</u> <u>Interpreter-Mediated Hearing</u> <u>Care Mehwish Nisar</u></p> <p align="center"><u>11:45 AM – 12:00 PM</u> <u>Enabling feedback in preferred</u> <u>languages – what our</u> <u>consumers think about our</u> <u>interpreter service Angela</u> <u>Chang and Rebecca Banks</u></p> <p align="center"><u>12:00 PM – 12:20 PM</u> <u>Q&A with session presenters -</u> <u>Concurrent Session 8</u></p>	<p align="center"><u>Concurrent Session 9 – Health</u> <u>System Navigation and</u> <u>integrated models</u> <u>Proudly sponsored by SSI</u></p> <p align="center"><u>West Auditorium</u></p> <p align="center"><u>Session Chair: Michael Tawadros</u></p> <p align="center"><u>11:00 AM – 11:15 AM</u> <u>CALD Early Years Allied Health</u> <u>model through Community</u> <u>Place Based Hubs Kenny Duke</u></p> <p align="center"><u>11:15 AM – 11:30 AM</u> <u>Strengthening Equitable</u> <u>Primary Healthcare Access</u> <u>Through a Funded,</u> <u>Multidisciplinary Model of</u> <u>General Practice for People</u> <u>Seeking Asylum in Queensland </u> <u>Rebecca Farley</u></p> <p align="center"><u>11:30 AM – 11:45 AM</u> <u>Connecting Systems for</u> <u>Culturally Responsive Mental</u> <u>Health Care Sweekriti</u> <u>Shrestha, Susie Carlyon, and</u> <u>Millie Magada</u></p> <p align="center"><u>11:45 AM – 12:00 PM</u> <u>Hepatitis B Health</u> <u>Undertakings in Queensland </u> <u>Marriane Black and Sharleen</u> <u>Mizzi</u></p> <p align="center"><u>12:00 PM – 12:20 PM</u> <u>Q&A with session presenters -</u> <u>Concurrent Session 9</u></p>
12:20 PM - 1:15 PM	<p align="center"><u>Lunch - Day 2</u></p>		

<p>1:15 PM - 2:35 PM</p>	<p><u>Concurrent Session 10- Intersections, contexts and health</u></p> <p><u>East Auditorium</u></p> <p><u>Session Chair: Keirnan FitzPatrick</u></p> <p><u>1:15 PM – 1:30 PM</u> <u>Embedding Intersectionality in Australian Health Equity Frameworks Rajabu Mudanzi</u></p> <p><u>1:30 PM – 1:45 PM</u> <u>CALD Consumer Experiences and Expectations of Mental Health Care Alia Hamid and Lucianne Palmquist</u></p> <p><u>1:45 PM – 2:00 PM</u> <u>Understanding the Socio-Cultural Dynamics of Female Genital Mutilation: A Path Towards Eradication Joan Adhis Cole</u></p> <p><u>2:00 PM – 2:15 PM</u> <u>Meeting the disability-related needs of the humanitarian entrant community Micaela Rae</u></p> <p><u>2:15 PM – 2:35 PM</u> <u>Q&A with session presenters - Concurrent Session 10</u></p>	<p><u>Concurrent Session 11 Workforce</u></p> <p><u>Central Auditorium</u></p> <p><u>Session Chair: Monica Rivas</u></p> <p><u>1:15 PM – 1:30 PM</u> <u>Clinicians' experiences of caring for patients and family members from culturally diverse backgrounds: An exploratory descriptive study Caroline Phelan</u></p> <p><u>1:30 PM – 1:45 PM</u> <u>Culturally Responsive Care: Practical Actions for Health Professionals Mansoureh Nickbakht and Piers Dawes</u></p> <p><u>1:45 PM – 2:00 PM</u> <u>Strengthening Queensland's Community Multicultural Mental Health Workforce Through Co-Designed Workforce Strategies Jun Song and Sameera Suleman</u></p> <p><u>2:00 PM – 2:15 PM</u> <u>Smoking Cessation Counselling Delivered by Multilingual Counsellors: Quitline Queensland Service Experience Jillian Bleazby</u></p> <p><u>2:15 PM – 2:35 PM</u> <u>Q&A with session presenters - Concurrent Session 11</u></p>	<p><u>Concurrent Session 12 Health Equity and Access – MSH models</u></p> <p><u>West Auditorium</u></p> <p><u>Session Chair: Brooke Hutchison</u></p> <p><u>1:15 PM – 1:25 PM</u> <u>A framework for hospital and health services</u></p> <p><u>1:25 PM – 1:35 PM</u> <u>Halal Food Project, Sebastien Brignano</u></p> <p><u>1:35 PM – 1:45 PM</u> <u>Feedback and Complaints, Lorella Piazzetta</u></p> <p><u>1:45 PM – 1:55 PM</u> <u>Multicultural Hospital Liaison Officers, Shabnam Mackie</u></p> <p><u>1:55 PM – 2:05 PM</u> <u>Emergency preparedness for PWDs - a collaborative approach to enhancing equity for emergency preparedness/management, Vandy Kamara</u></p> <p><u>2:05 PM – 2:35 PM</u> <u>Q&A with session presenters - Concurrent Session 12</u></p>
<p>2:35 PM - 3:00 PM</p>	<p>Afternoon Tea - Day 2</p>		

3:00 PM - 4:00 PM

Plenary Session | Generation Next: Intergenerational Dialogue for Health and Wellbeing – facilitated by Farida Abass, panelists from Multicultural Youth Queensland (MyQ)

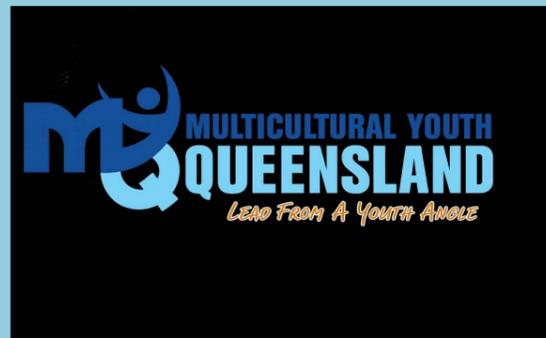
Join us for a powerful multigenerational dialogue exploring what it means to grow up in collectivist cultures while navigating highly individualistic systems such as Mental health care, education, and social services. Structured around the reflective prompt, “I want you to know...”, young people, parents, elders, community leaders, and a clinician will each speak from their generational and professional lens. Together, they will unpack how mental health experiences are often lost in translation, not only across languages, but across values, expectations, and systems.

This session will explore:

- The power of language in shaping how distress is understood, labelled, or silenced
- How young people often carry the hidden labour of cultural and system navigation
- The gap between collectivist values and individualistic service models • How system design — not culture — can create pressure, over-responsibility, and misunderstanding
- The importance of balanced voices: lived experience alongside clinical insight
- How an intersectional lens (culture, migration, gender, age, socioeconomic status) deepens our understanding of vulnerability and resilience

Through intergenerational storytelling and clinical reflection, this dialogue reframes perceived cultural “conflict” as a systems translation gap and invites practitioners, leaders, and policymakers to reconsider how services can become more culturally responsive, equitable, and safe.

This is not just a panel; it is a conversation across generations, disciplines, and lived realities, grounded in respect, humility, and shared responsibility.



4:00 PM - 4:15 PM

Closing remarks | Brooke Hutchison, Metro South Health