



Terms and Conditions for the PlaceMakers Plus trip to Melbourne

THIRD PARTIES

I/we also agree to our personal information being shared by third parties by PlaceMakers and its designated travel partner.

LIABILITY

We undertake to perform these services with reasonable skill and care. We will not be held liable for any loss or damage arising from acts or defaults outside the control of PlaceMakers, its designated travel partner and its employees and agents, including (but not limited to) the acts or defaults of actual travel, accommodation and other suppliers. The consumer's guarantees act 1993 applies to services supplied by us, except where they are (or held out as being) acquired, for business purposes.

FORCE MAJEURE

If by means of any event of force majeure (which shall include terrorism, pandemic or any cause or event outside our control) we shall be delayed in or prevented from performing our obligations, then such delay or non-performance shall not be deemed a breach or entitle a damages claim. Our obligations shall be suspended whilst such event of force majeure continues.

FLYERS / BROCHURES All reasonable care will be taken to ensure the accuracy of promotional documentation, but services offered, package availability, prices and any event details may be subject to change from time to time.

PRICES All prices are shown in NZ dollars (NZ\$) and/or PlaceMakers Plus points. All costs include taxes where applicable. Due to possible currency fluctuations and changes in service costs, prices are subject to variation at any time up to departure. Prices shown include any airport tax, departure tax, fuel surcharges, security and airline levies. Please note that all airport, fuel, and airline charges are subject to change by the airline. Any increase in these will be on charged to you.

VISAS / PASSPORTS You will need a current New Zealand passport to travel overseas with a validity of the dates of travel. If you have a passport from another country, a visa may be required. If you are in any doubt, please contact The PlaceMakers Plus Team.

TRAVEL INSURANCE ALLIANZ Travel Insurance is included in your PlaceMakers Plus package and will be offered for any extension travel booked by PlaceMakers's Travel Partner. Pre-existing medical cover is not included and must be arranged directly with Allianz Travel Insurance and the applicable surcharge paid. An excess of NZ\$100 applies to any claim. Travellers over the age of 69 are required to complete additional paperwork which will be supplied by PlaceMakers and/or their travel partner. Up to 2 children receive complimentary insurance when travelling with an adult. Full details will be included in your confirmation letter. Insurance for any extension travel will incur an extra charge. Please note there is a limit for specific items replacement value – ensure you read the attached insurance conditions.

ITEMS NOT INCLUDED Unless otherwise specified, the costs of meals, drinks, laundry, and items of a personal nature are not included.



AMENDMENTS Each and every amendment made to a booking after confirmation will incur an amendment fee of NZ\$100 per amendment per person, along with any fees charged by airlines and/or other suppliers. Amendments to bookings within a month of departure cannot be guaranteed, but if they are possible, will incur an amendment fee of NZ\$150 per amendment per person in addition to any applicable airline reissue/amendment fees. PlaceMakers New Zealand reserves the right to suspend, cancel or modify any of the trip details.

DEPOSIT

NZ\$250 non-refundable cash deposit per person is an additional cost to the PlaceMakers Plus Points quoted. This must be paid at time of booking to your PlaceMakers Store where you hold your PlaceMakers Plus account.

PAYMENT DETAILS

Package 100% PlaceMakers Plus points. Should your PlaceMakers Plus points fall short for full payment, an invoice will be raised and sent to your billing address. Additional travel arrangements not included with your PlaceMakers Plus points deduction, requires full payment to PlaceMakers Travel Provider at time of booking and will be quoted at time of booking.

CANCELLATIONS

All cancellations must be advised in writing up to Wednesday 1 April 2020 – cancellations will incur NZ\$350 per person fee unless a direct replacement is made. From Wednesday 1 April 2020 to Monday 31 August 2020 cancellations will incur a fee of 50% of the total booking value per person or a NZ\$150 name change fee if there is a direct replacement. After Tuesday 1 September 2020 will incur a fee of 100% of the total booking value per person or a NZ\$150 name change fee. Amendments to bookings within a week of departure cannot be guaranteed and may incur additional fees. Any extension travel may be subject to further cancellation fees dependent on supplier conditions.

ADDITIONAL TERMS

Further additional terms may apply as specified by our suppliers, agents or any relevant third parties.