

SA Health

/Reference Client Profile

Adelaide, South Australia | www.sahealth.gov.au



SA Health provides many important services to the communities across South Australia, including public hospitals, metropolitan and country health service delivery, environmental health, pathology services, and emergency and ambulance services. With more than 43,000 people working across its divisions, SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing in South Australia.

The portfolio consists of the:

- Department for Health and Wellbeing
- SA Ambulance Service
- Commission on Excellence and Innovation in Health
- Wellbeing SA
- Barossa Hills Fleurieu Local Health Network
- Central Adelaide Local Health Network
- Eyre and Far North Local Health Network
- Flinders and Upper North Local Health Network
- Limestone Coast Local Health Network
- Northern Adelaide Local Health Network
- Riverland Mallee Coorong Local Health Network
- Southern Adelaide Local Health Network
- Women's and Children's Health Network
- Yorke and Northern Local Health Network.

SA Health is comprised of 76 hospitals throughout the state of South Australia, that in 2019–2020 registered approximately 600,000 emergency admissions while managing more than 450,000 inpatient discharges and over two million annual outpatient visits.

In 2010, the South Australian Government issued a tender to find an organisation to provide an integrated patient administration system and electronic medical record solution and the Altera Sunrise™ platform was selected.

Client Overview

- 76 Hospitals
- 400,000+ Inpatient Admissions
- 450,000+ Inpatient Discharges
- 600,000 Emergency Registrations
- 5.6 days Average Length of Stay
- 2,000,000+ Outpatient Appointments
- 43,000+ Employees

Source: SA Health, data according to Annual Report 2019-2020



The implementation of Sunrise continues across SA Health hospitals and health care services. The solution is enabling SA Health to move from a paper-based industry to one connected by a statewide electronic medical record system that supports improved clinical practice and patient care outcomes.

Sunrise has been implemented in the following hospitals and healthcare facilities to date (2020), with more than 20,400 registered users:

- Aldinga GP Plus Health Care Centre
- Central Adelaide Local Health Network Hospital Avoidance and Support Discharge Service
- Flinders Medical Centre (selected service areas) – *View-only access*
- Hampstead Rehabilitation Centre
- Marion GP Plus Health Care Centre
- Mount Gambier and Districts Health Service
- Noarlunga GP Plus Super Clinic
- Noarlunga Health Service
- Port Augusta Hospital and Health Service
- Royal Adelaide Hospital
- SA Ambulance headquarters (Extended Care Paramedics, MedSTAR and Mental Health Triage teams) – *View-only access*
- St Margaret's Rehabilitation Hospital – *View-only access*
- The Queen Elizabeth Hospital.

Altera Digital Health Solutions

- Sunrise™ Acute Care
- Sunrise™ Emergency Care
- Sunrise™ Critical Care
- Sunrise™ Document Management
- Sunrise™ Clinical Performance Manager (CPM)
- Sunrise™ Mobile MD II
- Sunrise™ Enterprise Registration
- Sunrise™ Enterprise Scheduling
- Sunrise™ Financial Manager
- Sunrise™ Clinician Portal
- Provation® iPro
- Altera Patient Flow™