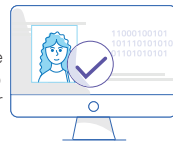


# Kyra Flow: A complete patient flow solution



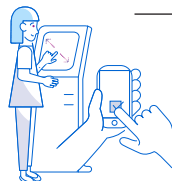
## In-patient and Bed Management

- **Journey Boards** capture and present the near real-time patient journey from admission to discharge, while also incorporating key patient status information from other hospital systems such as patient admission system, pathology, radiology, electronic medical records and diet systems.
- **Bed Management Dashboards** allow staff to constantly monitor admissions, discharges and patient flow and identify the availability of beds across every ward, particularly during periods of high demand.



## Clinic Management

- The combination of *journey board views, calling displays, wayfinding maps, self-check-in kiosks and an intuitive patient engagement mobile application*, help support a seamless experience for clinicians, patients, and administrative staff in an outpatient, services and multidisciplinary clinic setting.
- Teams have access to a consolidated view of every patient appointment, allowing them to coordinate flow within the clinic, from which you can expect to see an improvement in patient experience and department utilisation, as well as a reduction in fail-to-attend rates and operations costs.



## Historic Patient Flow

- Provides a range of KPIs, statistical control charts and alerts based on historical data.
- Allows decision makers to compare current and previous hospital patient flow status, identify potential blockages and aid operational and workforce planning.



## Emergency Department

- Kyra Flow's **ED Journey Board** provides a concise view of the number of patients in the department by triage category, wait time and pre-defined performance targets. Staff can expect improved efficiencies in department communication, decision to admit and appropriate in-bed allocation, as well as a reduction in administrative duties and inefficiencies that commonly lead to bottlenecks and ambulance ramping.



## Theatre

- Kyra Flow's **Theatre Journey Board** helps to improve poor visibility of patient flow by providing staff with timely access to Theatre flow data and enable the tracking of patients across admission, theatre, recovery and discharge, while simultaneously being alerted to current or potential delays. It also assists in proactive capacity planning and smooth transfers to Ward allocated beds.



Kyra IQ's role focused Patient Flow Dashboards strengthens the Kyra Flow offering and supports decision makers by providing near real-time patient flow data and insights that allow effective management of patient flow across the hospital.



# What does Kyra Flow do?

## Problems to solve:

Lack of whole hospital visibility

Departments working in isolation

Haphazard approach to escalation

Inconsistent clinical handover processes

Tracking and reporting on internal referrals

Oversight for discharge planning

Inefficient communication on patient movements and journey



## Kyra Flow is:

- e-Journey Board
- Bed Management solution
- Patient journey at a glance
- Communication Tool

## Support Different Levels for:

- Operational (Ward/ED/Theatre/Clinic)
- Bed management
- Executive dashboard

## Clinic management customer research has demonstrated on average\*

- **67%** reduction in did-not-waits
- **Two FTE** savings from patient check-in activities
- **50%** reduction in time patients spend in outpatient department
- **0** code greys
- **\$22K** increase in revenue per month

## Inpatient flow customer research has demonstrated on average\*



**24h**

Reduction in length of stay



**30%**

Reduction in unexpected readmissions



**10%**

Increase in National Emergency Access Target (NEAT) compliance rates



**30%**

Reduction in after-hours emergency codes



**300%**

Reduction in time to bed ready

^On average. \* As at May 2016

## To find out more



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