



*Work Like Tomorrow.™*

## Kofax in Healthcare

Making healthcare smarter through digital transformation

**KOFAX**



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## Kofax in Healthcare

### Deploying the Power of Automation

When healthcare organizations deploy intelligent technology, providers deliver care sooner and more effectively—which means patients thrive. Intelligent automation from Kofax enables healthcare organizations to automatically and accurately capture, validate, extract and classify information from anywhere inside or outside the organization—and instantly drive business processes while keeping critical documentation secure.

**Improve healthcare quality** by enabling secure, real-time access to accurate patient data from anywhere, on any device.

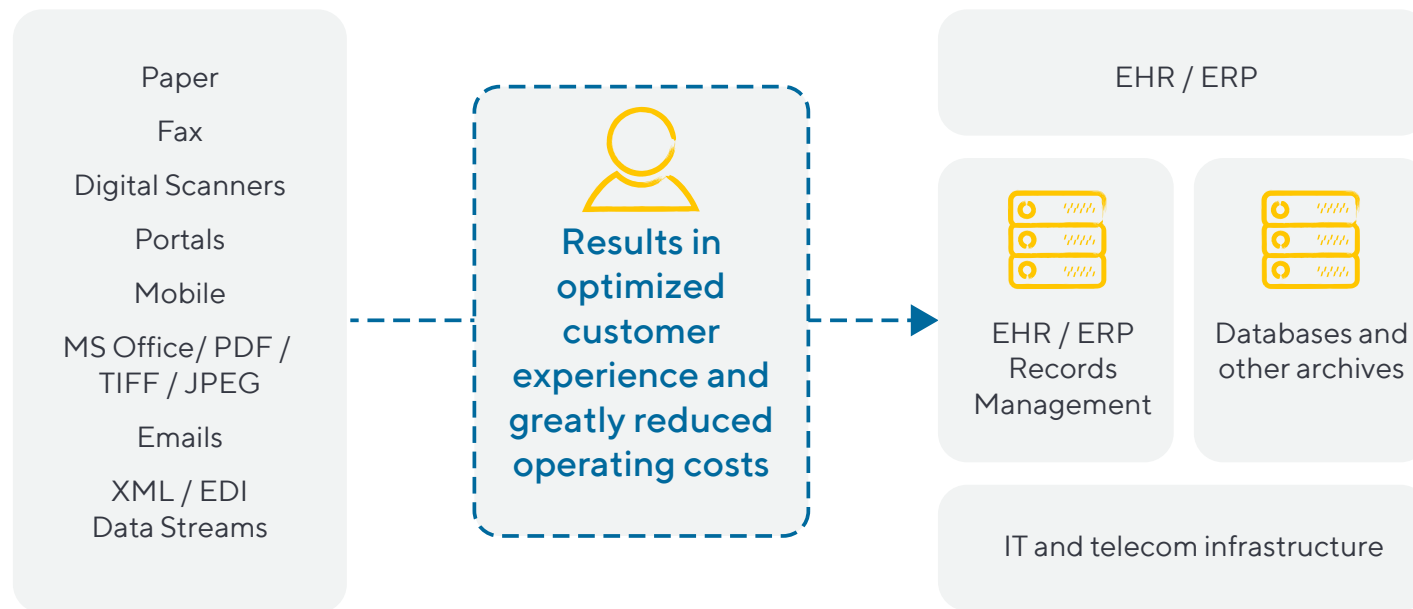
**Fully leverage electronic health records** by integrating digitally captured medical and financial information with EHRs in health information systems.

**Drive down costs** by creating an efficient, unified, information-capture platform that facilitates straight-through processing of health records, from registration to billing.

**Turn mobile devices into care-management tools** that can be fully integrated with today's EHR systems.

## Kofax keeps the communication of care and services provided in the hands of the professionals and systems that need it.

Share information in a secure and efficient manner to provide certainty, transparency and speed of information to the professionals that need it. Ultimately improving the ability to provide quality and timely care and services to patients.



**Kofax provides the essential bridge to:**



### **Systems of engagement**

Generate real-time information intensive communication from customers



### **Systems of record**

Enterprise applications designed for internal purposes



# Why Kofax?

6 use cases  
that matter.



## Kofax Value Proposition

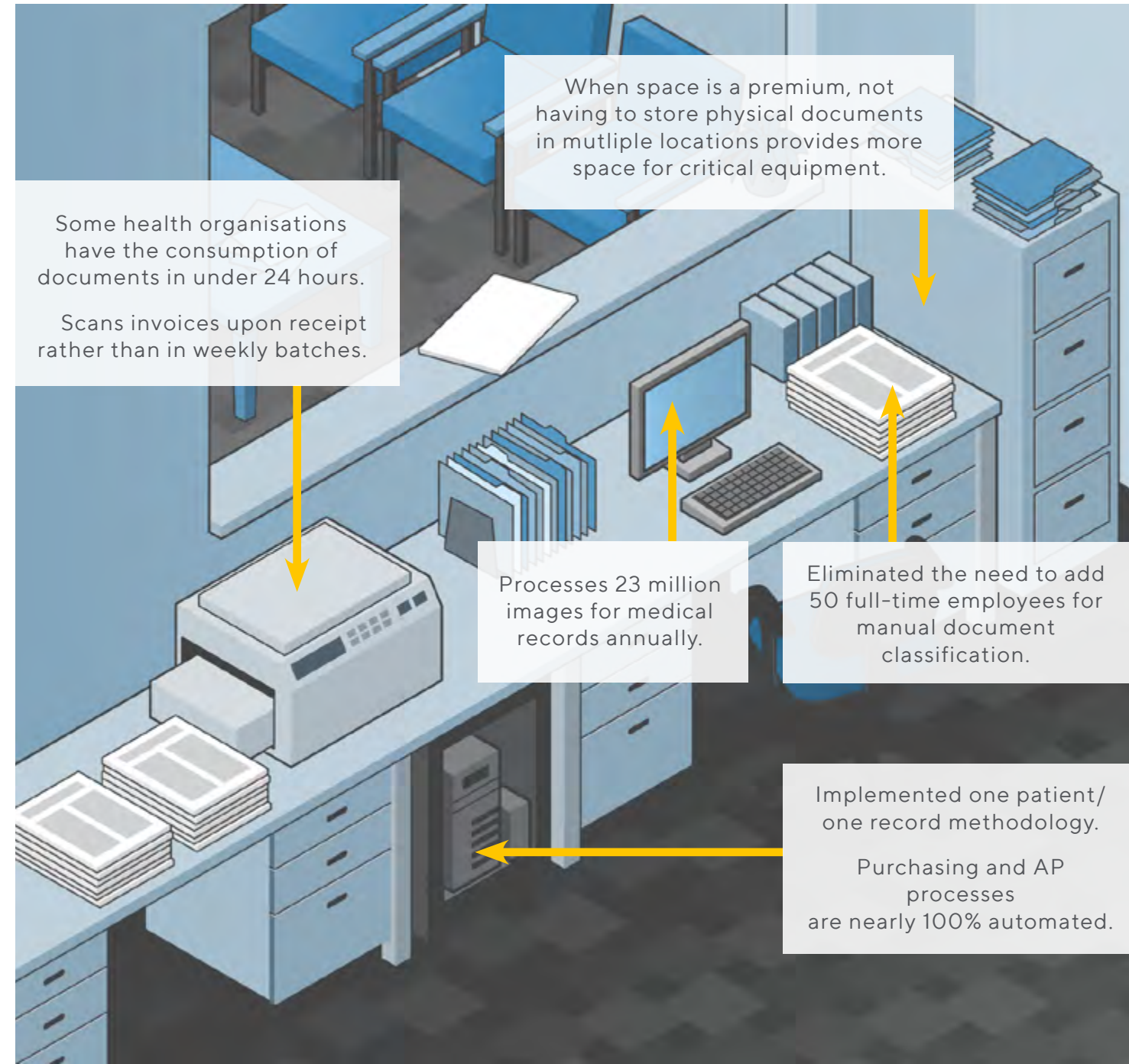
Improve patient registration and provide clinicians with accessibility to a patient's complete medical record. This required automating and streamlining medical records classification and processing.


# 1 Admissions and Registration

## Challenges

- Processed over 60,000 inpatient discharges and over 12.5 million inpatient documents annually, including 2,400 unique clinical document types.
- An additional 8 million clinical records of various types processed each year.
- Up to 80% of the processes involved in capturing and managing images were manual.
- Lacked a standardized end-to-end process from scanning to QA.
- Three-day service level agreement for clinicians (records electronically available within 72 hours of discharge).

Learn how the [Kofax TotalAgility® Intelligent Automation Platform](#) can help clinicians get better access to complete patient records.





“Kofax was instrumental in enabling our one patient/one record methodology.  
... As we continue to grow, Kofax will continue to be a mission-critical platform for us.”

– Integrated, Nonprofit Health System

## 2 Medical Records and Health Information

### Challenges

- Labor-intensive, distributed process of capturing and storing hundreds of millions of documents.
- Hard copies stored at different facilities made access difficult for employees or medical personnel in other locations.
- Office staff's time was diverted from their core responsibility: the patient.
- Capture, classify, separate and index over 2,400 unique clinical document types.

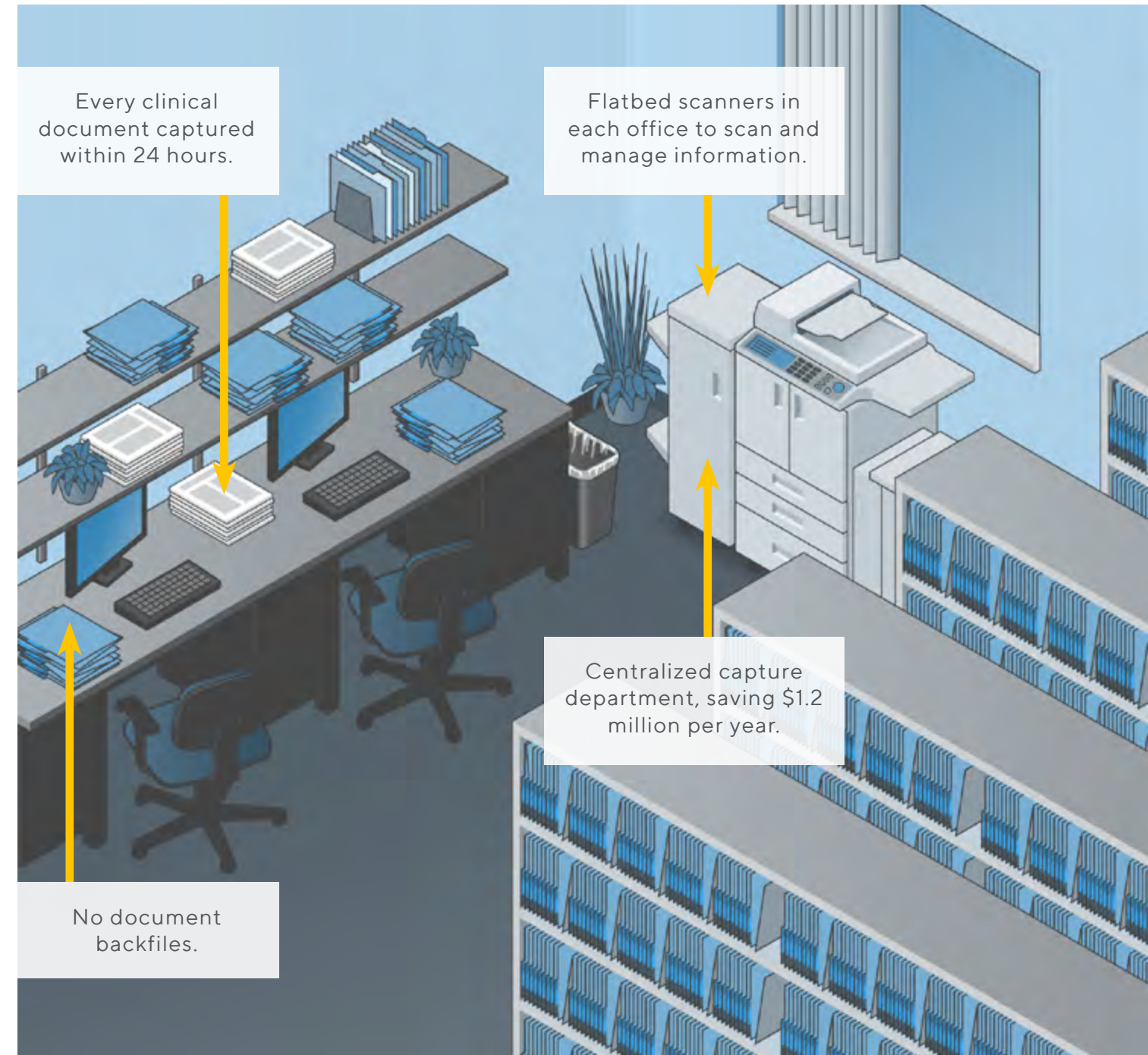
[Read our eBook](#) to learn more about how to secure your multi-function devices and protect healthcare data.

“Kofax Capture™ can be adapted to a significant number of capture needs, whether it's high-volume desktop, network-attached, MFP, fax or email-based. It's a highly flexible application.”

– Large, Regional Health System

### Kofax Value Proposition

Capture critical information up front to offer clinicians a complete view of the patient record. As patients are discharged, related documents are scanned, captured and linked to the patient's chart to complete a one patient/one record methodology.



### 3 Emergency Room

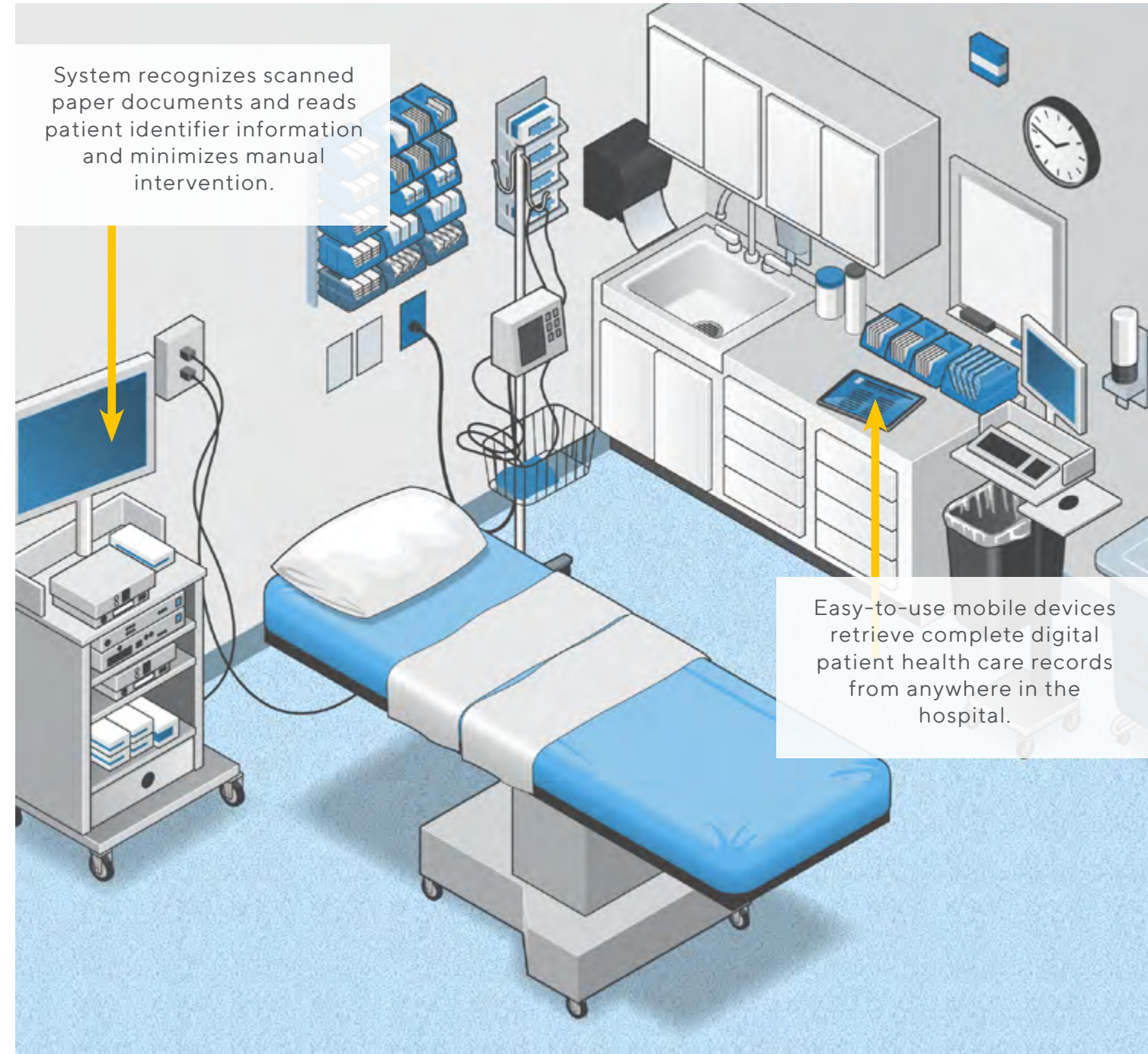
#### Challenges


- Required a fully integrated system to handle the capture and flow of patient-related data.
- Needed an automated records-management solution to minimize the time, cost and occupational health and safety issues created by the current storage solution.

Expedite registration without piles of paper—learn how [Kofax Digital Workflow Automation solutions](#) can help.

#### Kofax Value Proposition

Streamline the registration process and create a paperless environment to effectively manage incoming clinical documentation.





“Although we are fully digital, we still have to cater for external organizations that work with paper records. Patients may arrive with paper documents, and we must ensure this information is entered into our system so it can be instantly available to our clinicians.”

— Private Teaching Hospital

## 4 Patient Room

### Challenges

- Must complement existing digital environment.
- Eliminate overhead found in a traditional, paper-based hospital system.
- Create a workflow process that follows the patient journey and stage of patient care.
- Develop a user-friendly, efficient and effective system for patient records.

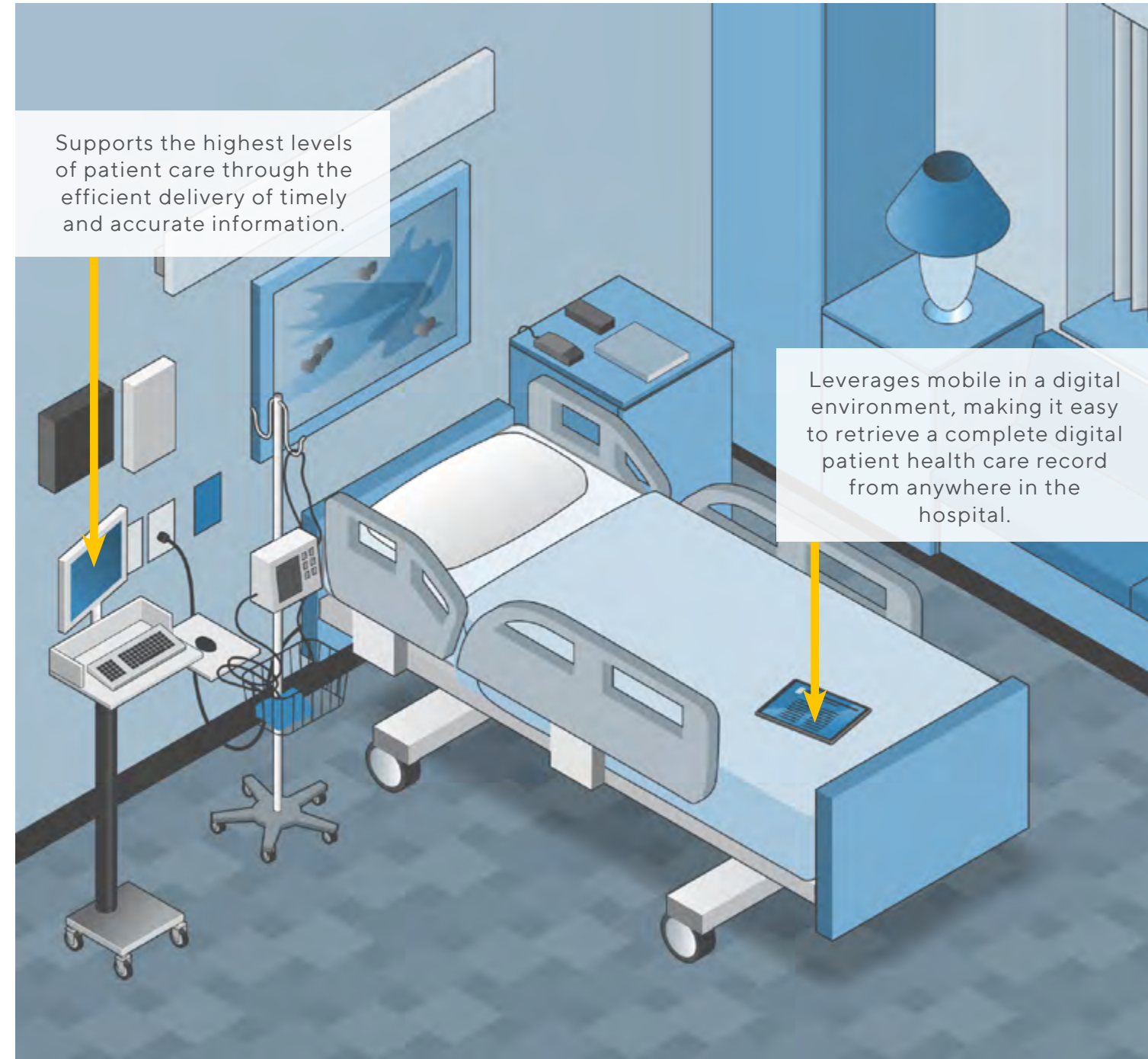
Learn how to access documents instantly and from anywhere with [Kofax Document Management solutions](#).

“The Kofax solution demonstrates the importance of ‘behind the scenes’ efforts to support the highest levels of patient care through the efficient delivery of timely and accurate information.”

— Private Teaching Hospital

### Kofax Value Proposition

Integrate patient healthcare information across all departments, ensuring clinical documentation is instantly available and a patient’s care journey can be tracked throughout the entire hospital system.



## 5 Mail Room

### Challenges

- Receives more than 2.4 million healthcare benefit claims forms and related documents.
- Devotes 273 of its employees to manually entering claim data into its proprietary reimbursement system.
- Processes nearly 300 claim forms each day.
- Two to three months' time required to process a claim from receipt to reimbursement.

Modernize your mailroom with [Kofax Digital Mailroom solutions](#).

“We felt Kofax provided the best capture technology for our needs and served as an ideal foundation for the new document management system.”

– Public Healthcare Network

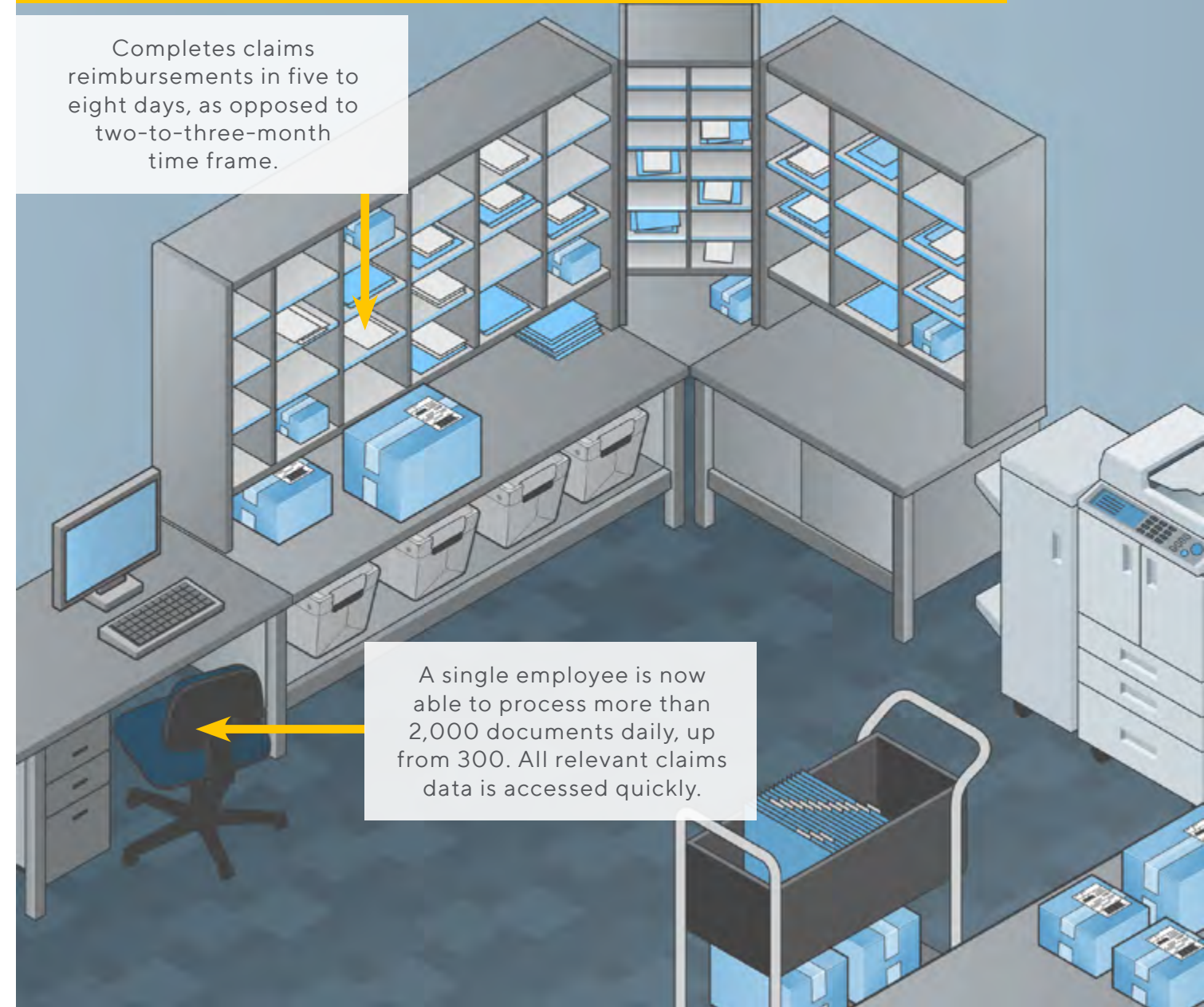
### Kofax Value Proposition

Improve the management of incoming information from any source while reducing costs, boosting efficiency and meeting compliance requirements.

Reduces the number of employees devoted to claims processing tasks from 273 to 235, resulting in significant cost savings.

Completes claims reimbursements in five to eight days, as opposed to two-to-three-month time frame.

A single employee is now able to process more than 2,000 documents daily, up from 300. All relevant claims data is accessed quickly.



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## Business Office

### Challenges

- Reduced efficiency and productivity gains in Accounts Payable and Financial Operations.
- Hours spent troubleshooting invoice processing accuracy, leading to delays in payment and delivery of critical medical services and supplies.
- No online view of the invoice workflow to help track trends, spot bottlenecks and address problem areas.

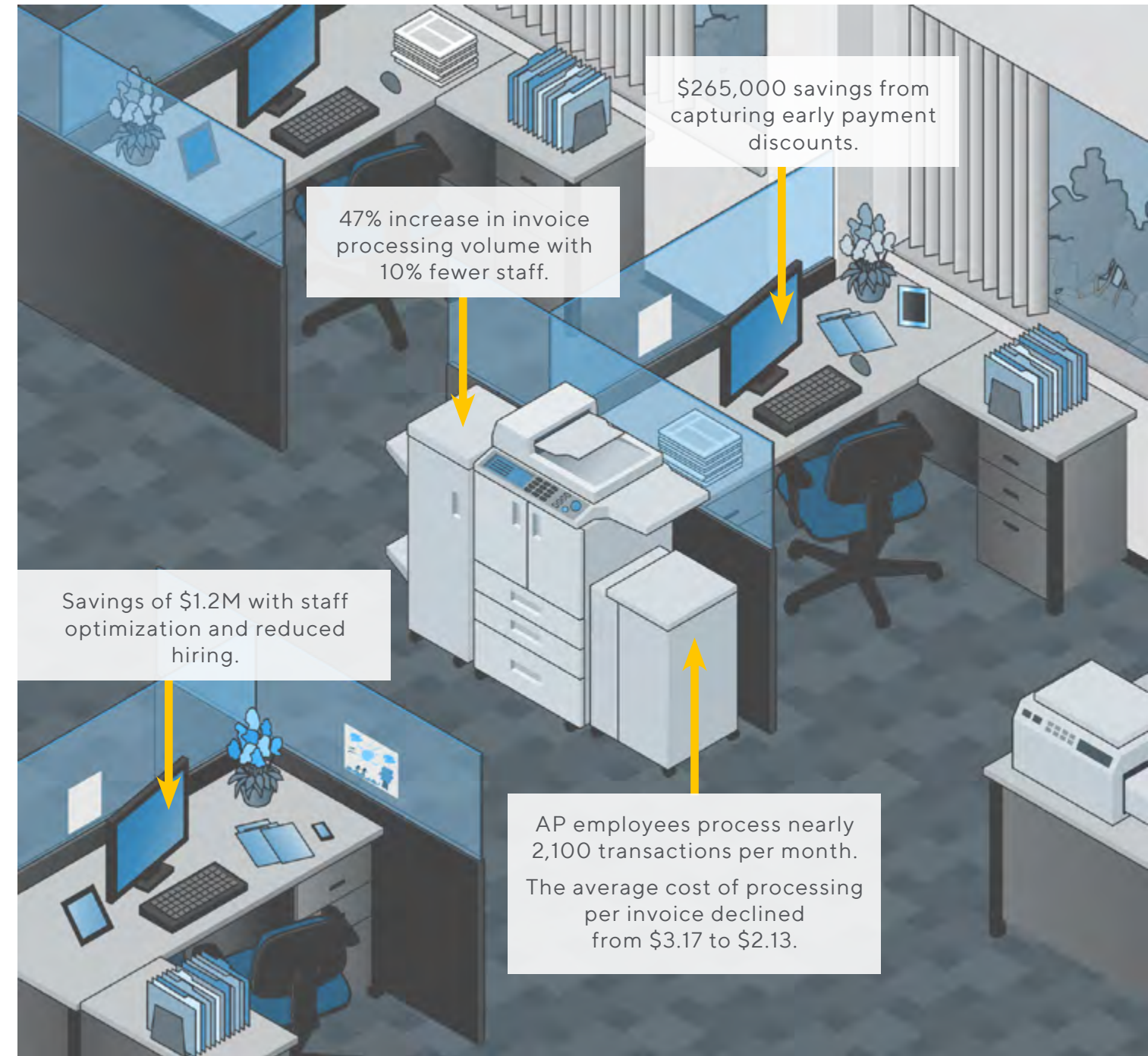
More efficient AP. More Savings. Learn how [Kofax AP Automation solutions](#) make it possible.

“When we look back at the results, we wish we would have implemented Kofax much sooner.”

– Regional University Medical Center

### Kofax Value Proposition

Streamline back-office operations by automating invoice capture, claims management and accounts payable with proven metrics and ROI.



**Kofax enables organizations to Work Like Tomorrow™—today.**

Our intelligent automation software platform and solutions digitally transform content-intensive workflows. Customers realize faster time-to-value and increased competitiveness, growth and profitability by combining Kofax’s cognitive capture, RPA, process orchestration, analytics and mobile capabilities while increasing business resiliency and mitigating compliance risk.

For more information, visit [www.kofax.com](http://www.kofax.com).

Read more on the [Kofax Blog](#)  
and follow us on [LinkedIn](#) and [Twitter](#).

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