



@gccehealth

Rising Above & Beyond: Building the Digital Health Capacity across GCC

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Co-Founder & Coordinator

*ZIMAM: The GCC Taskforce on Digital Health
Workforce Development*





A rebellious by Default!



IT vs. Health
Informatics

Vendor Lock-in

Surrendering to
Consultants & System
Integrators

Lack of Clinical
Engagement

Undermining on the
Job Training

Absence of DH Career
Paths



Let us Make a Difference!



GCC Taskforce on Workforce
Development in Digital Healthcare

مجموعه العمل الخليجي لتطوير القوى العاملة
في الرعاية الصحية الرقمية

ZIMAM was announced in mid 2018 as a
non-for-profit initiative



2016



2017



ZIMAM's Vision & Mission

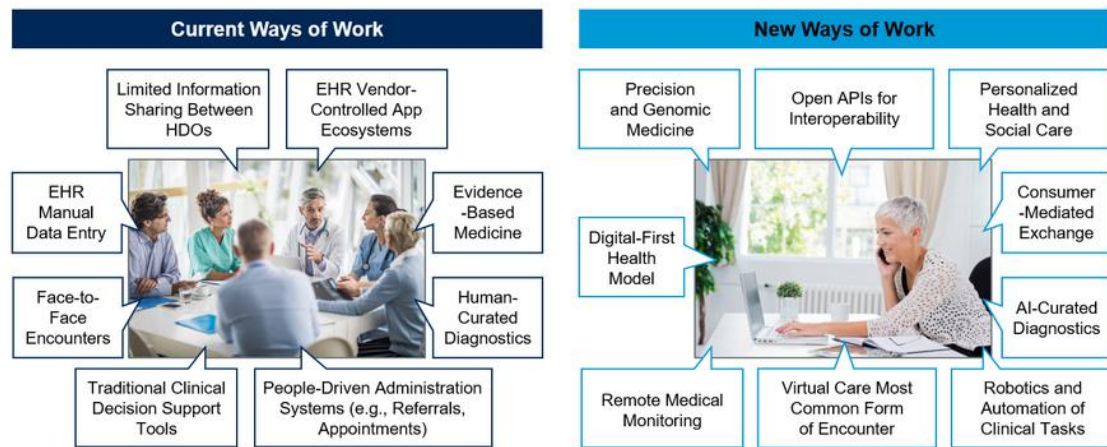
- Vision:
 - *A talent-centric path to digital health sustainability*
- Mission:
 - *Cultivating a future-ready digital health workforce through continuous training, knowledge transfer and competency-based career-path development*





Future-Ready Workforce for Agile Digital Health Ecosystems

How Healthcare Without Walls Will Impact Workflow and Technology in the Next Decade



HDO = healthcare delivery organization, EHR = electronic health record
Source: Gartner
ID: 463905_C

"By 2030, more than 80% of the clinical workforce will use workflows that incorporate digital medicine, artificial intelligence, automation and virtual care".

- Gartner Report.

MEDINFO23

8 – 12 JULY 2023 | SYDNEY, AUSTRALIA

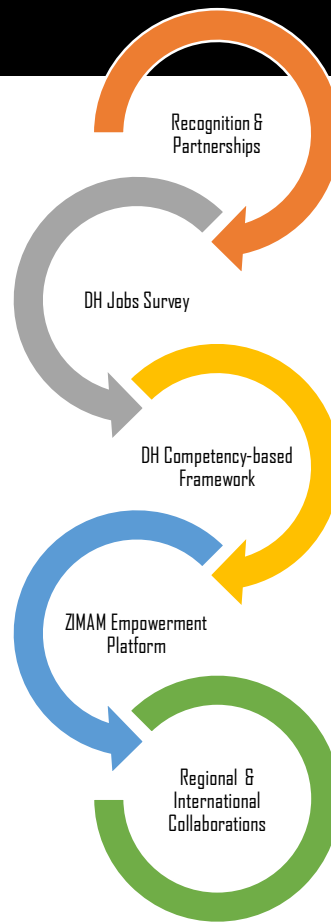


Digital Health Competencies



- ✓ Developed in 2019 in Collaboration with SCHC
- ✓ Builds on similar projects in Canada and US e.g. EU**US eHealth Workforce
- ✓ Need to be extended to other digital health disciplines e.g.:
 - ✓ HIM
 - ✓ RCM
 - ✓ Health Economics

1 Core Principles in Health Informatics	
1.1 Basic Theories and Concepts in Health Informatics	
1.2 Health Informatics Standards and Interoperability	
1.3 Health Information Systems	
1.4 Clinical Data Documentation and Management	
1.5 Legal, Ethical, and Social Aspects of Health Informatics	
2 Information and Communication Technology	
2.1 Basic Computer Literacy	
2.2 Basic Concepts and Components of Information Technology	
2.3 Systems Design and Testing	
2.4 Information System Security	
2.5 Support, Maintenance and Upgrade Process	
3 Health Sciences	
3.1 Basic Clinical/Medical Knowledge	
3.2 Medical Terminology	
3.3 Healthcare Systems	
3.4 Health-Related Policy and Regulation	
4 Health Data Analytics	
4.1 Quantitative Analysis	
4.2 Knowledge Management and Representation	
5 Education and Research	
5.1 Education	
5.2 Research	
6 Leadership and Management	
6.1 Project & Change Management	
6.2 Quality Management	
6.3 Strategic Planning	
6.4 Evaluation	



The Survey Advisory Team



Survey Technical Leader: Rachel Blake, CEO Omni Micro Systems/Omni



Dr. Abdullah Al Muhanna, Senior Consultant, Medical Informatics, KFSHRC, KSA



Prof. William Rudman, Executive Director of the Interpersonal Health Workforce Development Institute

The Survey's GCC Countries Ambassadors



Suliman Al Omran, KSU, KSA



Dr. Riyad Al Shammari, KSU, KSA



Dr. Dari Al Huwail, Kuwait University, Kuwait



Dr. Manal Al Alawi, MOH, Bahrain



Dr. Salim Al Salmi, Coding Institute, Oman



Dr. Osama Elhasan, EHIS, UAE



Dr. Mohamed Al Hefzi, KFMD, KSA

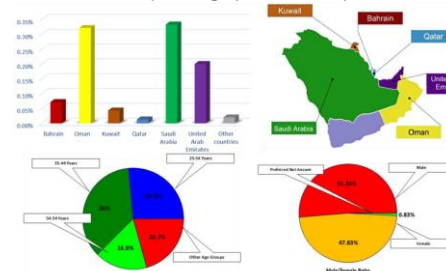
Sponsors



Technical Support



Survey Demographics: 600 responses



Qualification of participants in the survey

- In terms of responsibility for their education, most of the subset of healthcare worker respondents were either fully (48%) or partially (28%) financially responsible for their ongoing work-related education





A Success Story: The HIE Summit

A 15-attendee roundtable in Nov. 2018 to learn the basic HIE concepts & best practices



A 250-attendee summit in Nov. 2022 supported by 5 up and running GC national/regional HIEs and 10 vendors





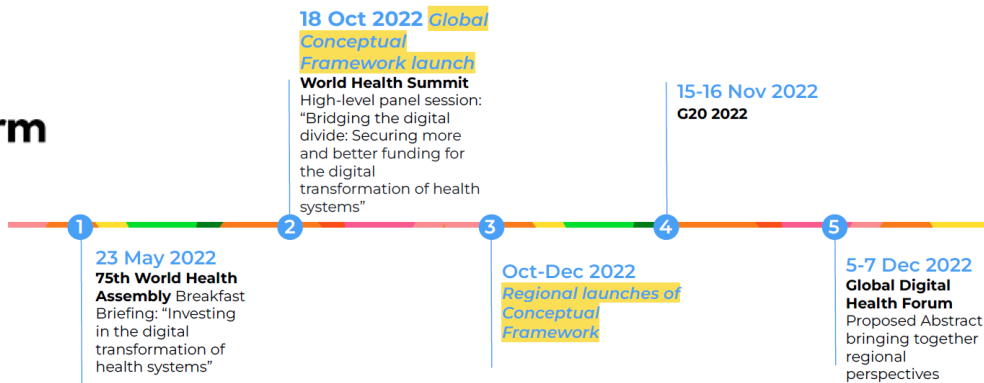
A Success Story: Representing EMRO Region in International Collaborations:

Advocating for Increased Investment in Digital Health: The Global Conceptual Framework for Digital Health Investments in LMIC.



**Transform
Health**

Launch of the Conceptual Framework: World Health Summit in Berlin, 18 October 2022





ZIMAM's Digital Health Empowerment Platform



Stakeholders engagement through micro-credential-centric upskilling and cross-skilling

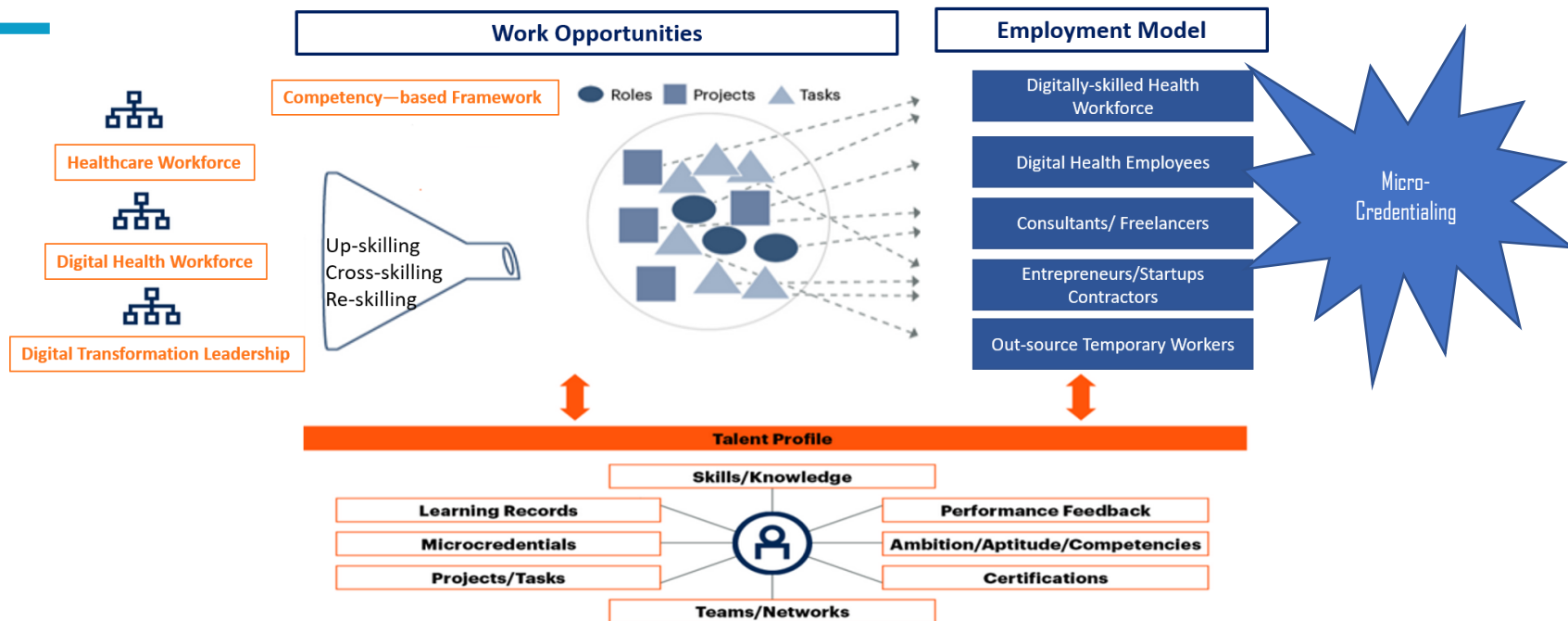
Bringing together organizations and individuals to harness the opportunities in health sector in topics such as HIM, Data Analytics, AI, Patient Privacy and Security.



The potential.com empowerment platform can enable the end to end process



The Blueprint of ZIMAM's Empowerment Platform



The Way Forward

- Leveraging ZIMAM to a full-fledged Geneva-based non-for-profit organization by end of July 2023
- Officially engage in collaborations with relevant regional and international organizations



Transform
Health



مجلس الصحة
لدول مجلس التعاون
Gulf Health Council



ISfTeH

International Society for
Telemedicine & eHealth



I-DAIR



International Medical
Informatics Association



DHP
DIGITAL HEALTH
PARTNERSHIPS



الجمعية العلمية السعودية للمعلوماتية الصحية
Saudi Association for Health Informatics



CIVITAS
Networks for Health

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Save the Dates



GCC eHealth Workforce
Development in Digital Healthcare

زمام
Developing
Careers in e-Health

ZIMAM EVENT

2023 NOVEMBER 1-2
DUBAI

BUILDING A FUTURE-READY
WORKFORCE FOR AGILE
DIGITAL HEALTH
ECOSYSTEMS

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PROGRAM

DAY 1 | WEDNESDAY, 1 NOVEMBER 2023

TIME	ROOM 1 & 2	ROOM 3
9.00-18.00	The HIE Summit	Transforming the Health Regulatory Landscape Forum: From Genomics to AI
18.30-20.30	ZIMAM Digital Health Innovation Awards: 6 Categories	

DAY 2 | THURSDAY, 2 NOVEMBER 2023

TIME	ROOM 1	ROOM 2	ROOM 3
9.00-11.00	ZIMAM Conference Opening & Keynotes		
11.30-17.30	Health Information Governance, Privacy & Cybersecurity Summit	Healthcare AI & Machine Learning Forum	Healthcare CxO Majlis

6th GCC eHealth Workforce Development Conference

1-2 NOVEMBER 2023 | DUBAI

www.gccehealth.org



زمام
Developing
Careers in e-Health

CONFERENCE COMMITTEE



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A wide-angle photograph of the Dubai skyline at sunset. The Burj Khalifa is the central focus, its spire reaching into a sky with vibrant orange and pink clouds. Other skyscrapers are visible in the background, their lights beginning to glow. The foreground shows a dense urban landscape with various buildings and infrastructure.

SAVE THE DATE

MEDINFO 2027
30 AUGUST – 2 SEPTEMBER 2027

DUBAI BUSINESS EVENTS
2023

DUBAI



Each one of us can make a difference.
Together we make change.

Barbara Mikulski

