



Balancing connected healthcare and privacy: sharing sensitive information in a Health Information Exchange

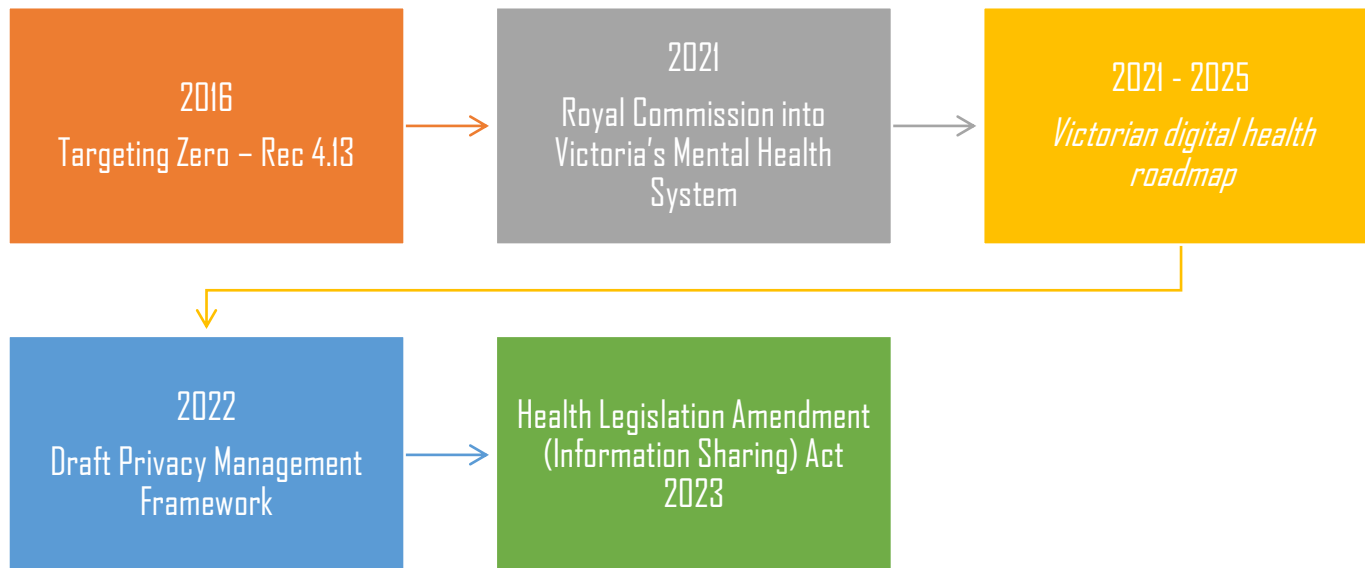
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Our Journey





Privacy concerns





What are Privacy Management Frameworks?

.... measures that will enable an organisation to be **accountable** for its information handling practices and convey to the **public** that it values and respects the privacy rights of individuals



... a leadership commitment to a **culture** of privacy

Health Legislation Amendment (Information Sharing) Act 2023

... safeguard categories of sensitive health information, safeguard the identities of patients at risk of harm, access arrangements, audit & compliance.





Privacy Management Framework



Protect Sensitive Information

Outline additional controls to protect health information that is sensitive and protect identities of vulnerable patients

Manage risk

Describe the process to identify and manage privacy risks

Privacy by design

Privacy controls built into system and enabled for adoption into BAU practices

Patient focussed

Detail patients' rights to access audit trail information as well as complaint and feedback processes

Strong oversight

Detail the stringent audit and assurance process that are to be applied to the HIE

Compliance

Demonstrate compliance with all statutory, privacy and regulatory obligations

Support rights

Align with existing related human rights and healthcare charters

Transparent

The PMF will be publicly available. It will be overseen by an independent Committee reporting to the Secretary



Co-design approach

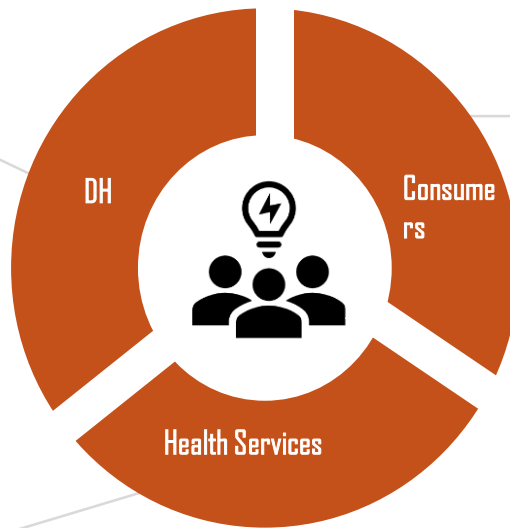


Department of Health

- Hosted a series of workshops to incorporate consumer and clinical viewpoints into Framework
- Build in privacy controls into system

Health Services

- Clinical expertise to inform Framework through workshops
- Validate Framework contents



Consumers

- Consumers with experience to inform Framework through participating in workshops
- Provide consumer viewpoint in oversight and governance arrangements



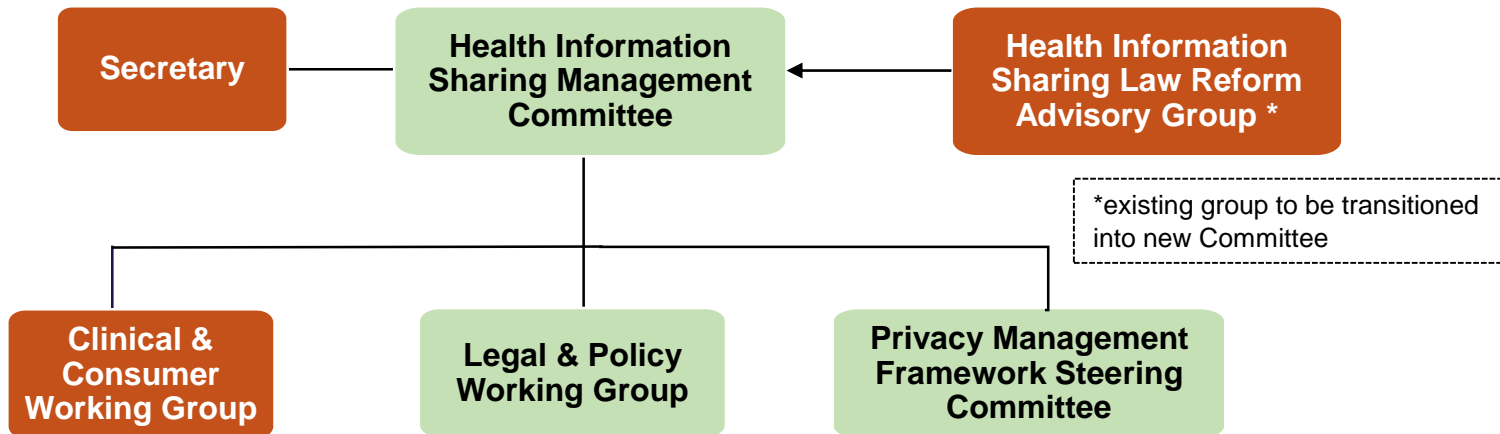
Achieving collaboration and consensus



Identify and set the controls for sensitive conditions and vulnerable patients



Ongoing oversight



To be established

Existing



Next steps



Develop

- Further clinical & consumer participation through workshops to identify sensitive conditions and establish controls

Validate

- Drafted Framework to be subject to public consultation to validate the content with health services and other partners and stakeholders
- Briefing by Government to interested parties

Implement

- Framework endorsed by Secretary and published
- Training and support



Thank you

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