

## Baret.

The secure, targeted role-based messaging solution for healthcare teams.

[www.baret.app](http://www.baret.app)



## Streamlined, closed-loop communications.

Baret is a secure, targeted role-based messaging solution that enables structured, closed-loop communications across clinical and frontline workers in hospitals and care services.

Baret's messaging and image sharing system provides assured information handover in urgent and evolving on-staff settings, resulting in highly efficient communications for improved patient outcomes.

An extension of Microsoft Teams, Baret delivers an intuitive, easy to use single platform for communications that enables you to know exactly who to contact every time, interact immediately with someone who needs your help, securely capture and share images, and refer and prioritise messages easily whilst ensuring information handover. All while leveraging the best-in-class security and identity features of Microsoft 365.

Additionally, Baret provides auditability and traceability of all communications via an administrator dashboard along with EMR/PAS system integration.



**Baret.**  
Role-based Communicator  
for Microsoft Teams.



5p



**Baret.**  
Role-based Communicator  
for Microsoft Teams.

# Powerful features.

**Baret is an intuitive, easy to use single platform for communication.** As easy as sending a text message and supported for both mobile and desktop use, Baret eliminates the need to have multiple devices to manage important communications, and removes unsanctioned, insecure messaging apps from your environment.

**Dynamic directory** for real-time knowledge of exactly who is clocked on without knowing anything other than their role.

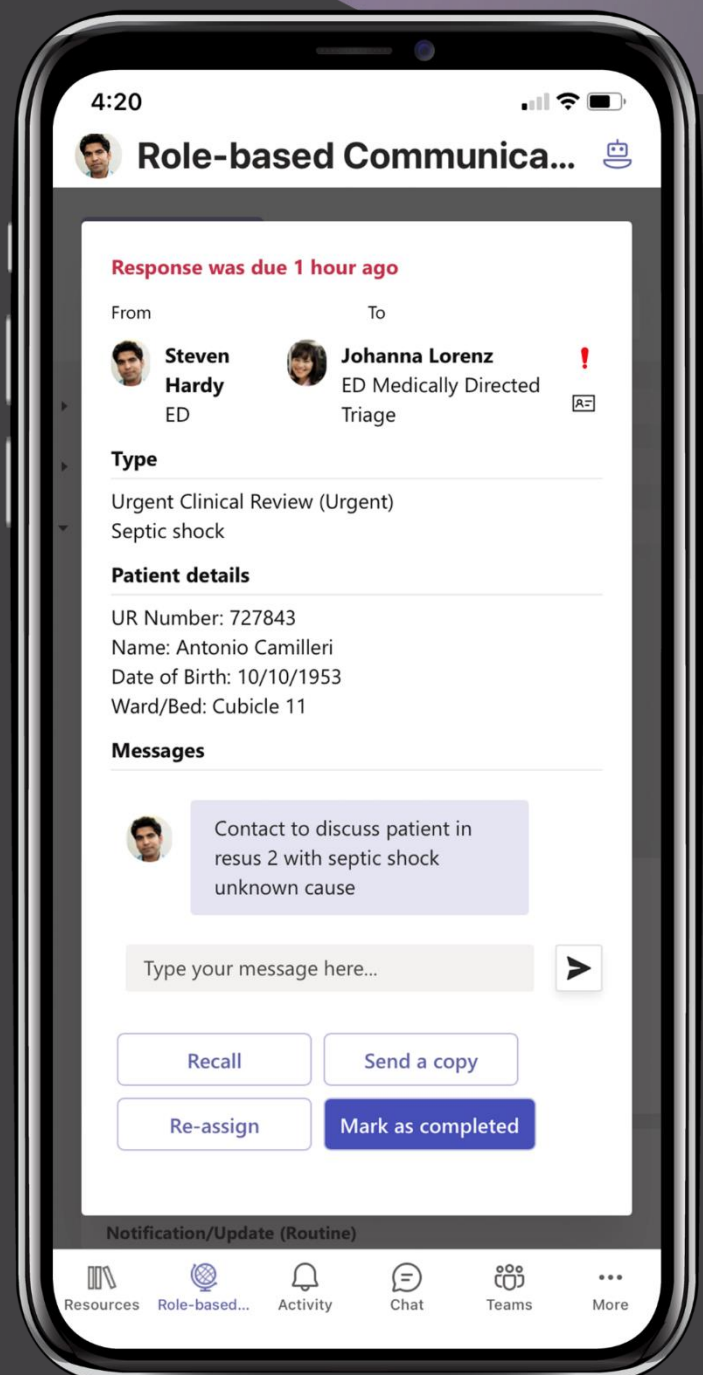
**Secure image capture and messaging** without using on-device storage or sharing patient information in an unsecure manner.

**Ensure message handover** when transitioning from shift to shift, safe in the knowledge that important messages will be actioned with handover of role-based messages to the next person clocking on to a role.

**Re-assign role-based messages** to other roles in the workflow or send copies of messages to other roles.

**Prioritise and manage messages** easily to clearly understand the context and urgency of a message that you're receiving and easily send acknowledgement of receipt.

**Self-management of clocking on and off roles** with the ability to cover more than one role at a time. Ensure that you only receive the messages relevant to your role/s, reducing distractions and allowing focus on patient care when on shift, and zero notifications when not.





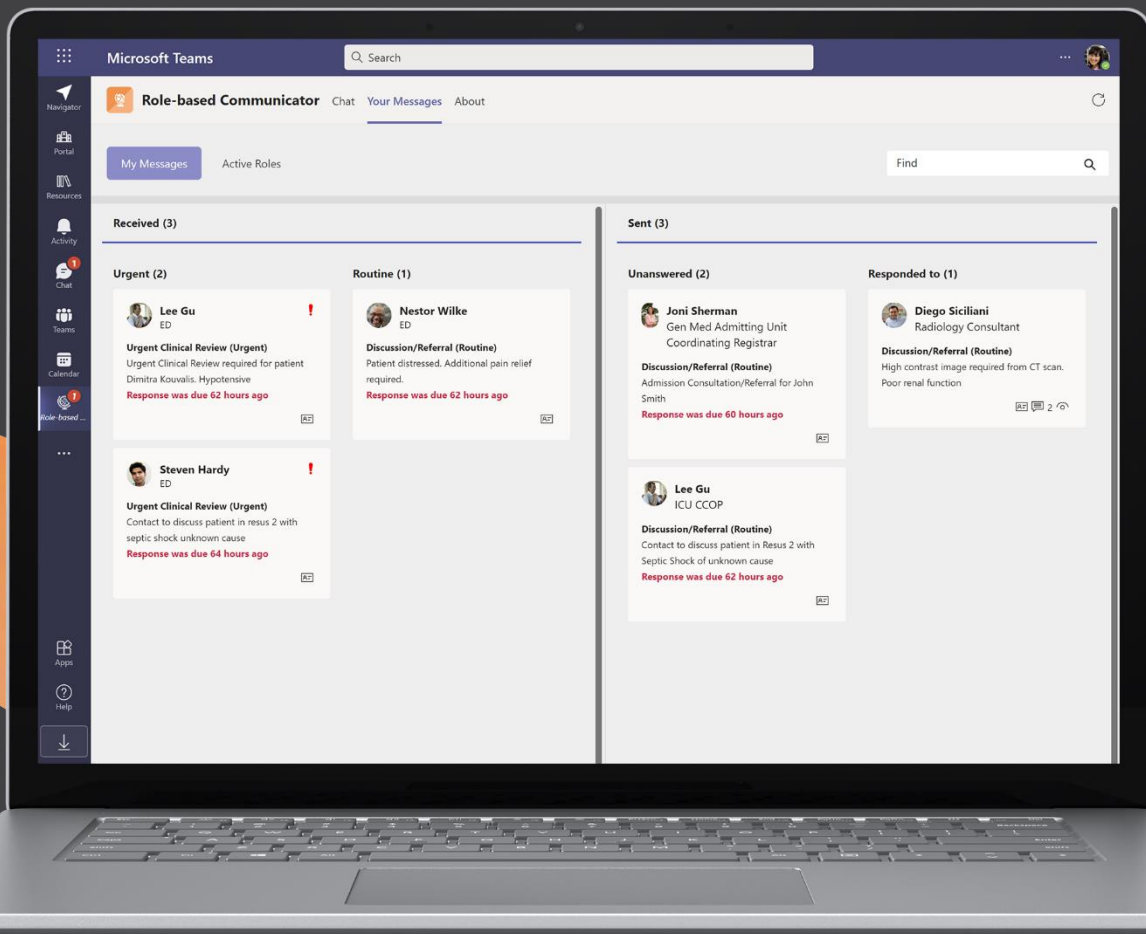
**Configurable escalation rules** with the ability to selectively apply escalations to particular communication workflows and provide a variety of escalation actions, including notifying alternate users, roles and the ability to escalate to Teams calls and phone calls.

**Broadcast messages** to be clocked on users in a Team, group of roles or all clocked on users reducing the need for group chats and email distribution lists.

**Self-management of application configuration** including sites, teams, role groups and message types.

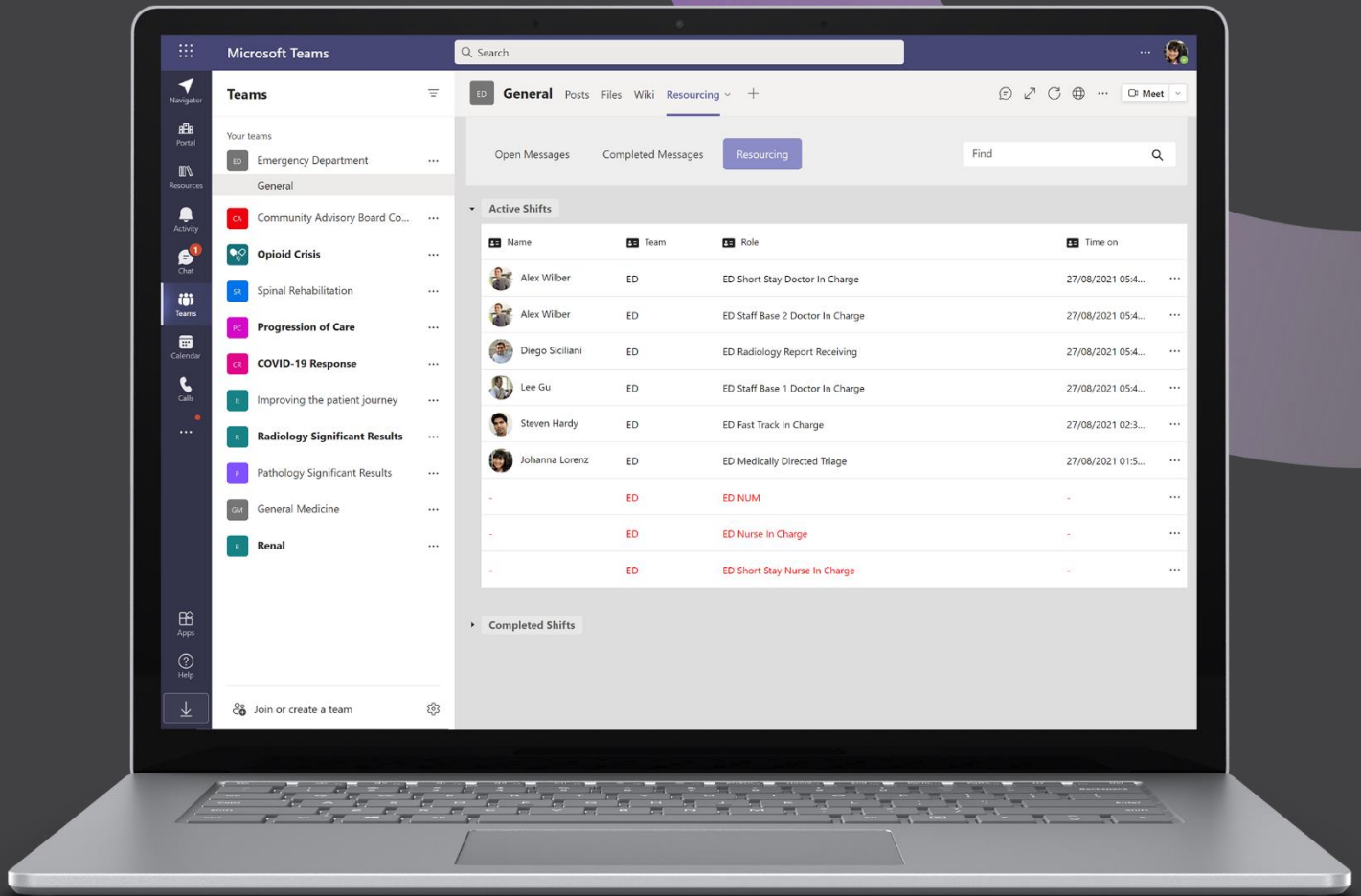
**Predefined role groups** for response teams and multi-disciplinary teams for rapid messaging.

**Shift handover notes** to easily capture and share information with the next person taking over a role.



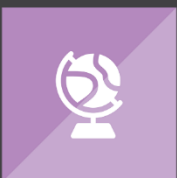
**Baret.**  
Role-based Communicator  
for Microsoft Teams.





**System integration** to easily and quickly look up patient details from an EMR/PAS and add them to a role-based message.

**Auditability and traceability of all communications** to provide a hospital wide, prioritised and searchable dashboard with analytics. Allow team supervisors to see who's clocked on to roles, define names of roles, monitor workload, monitor what roles are currently vacant, clock on/off their staff, view all messages across their team and support any escalations. Allow administrators to audit role-based communications for traceability and compliance.



**Baret.**  
Role-based Communicator  
for Microsoft Teams.

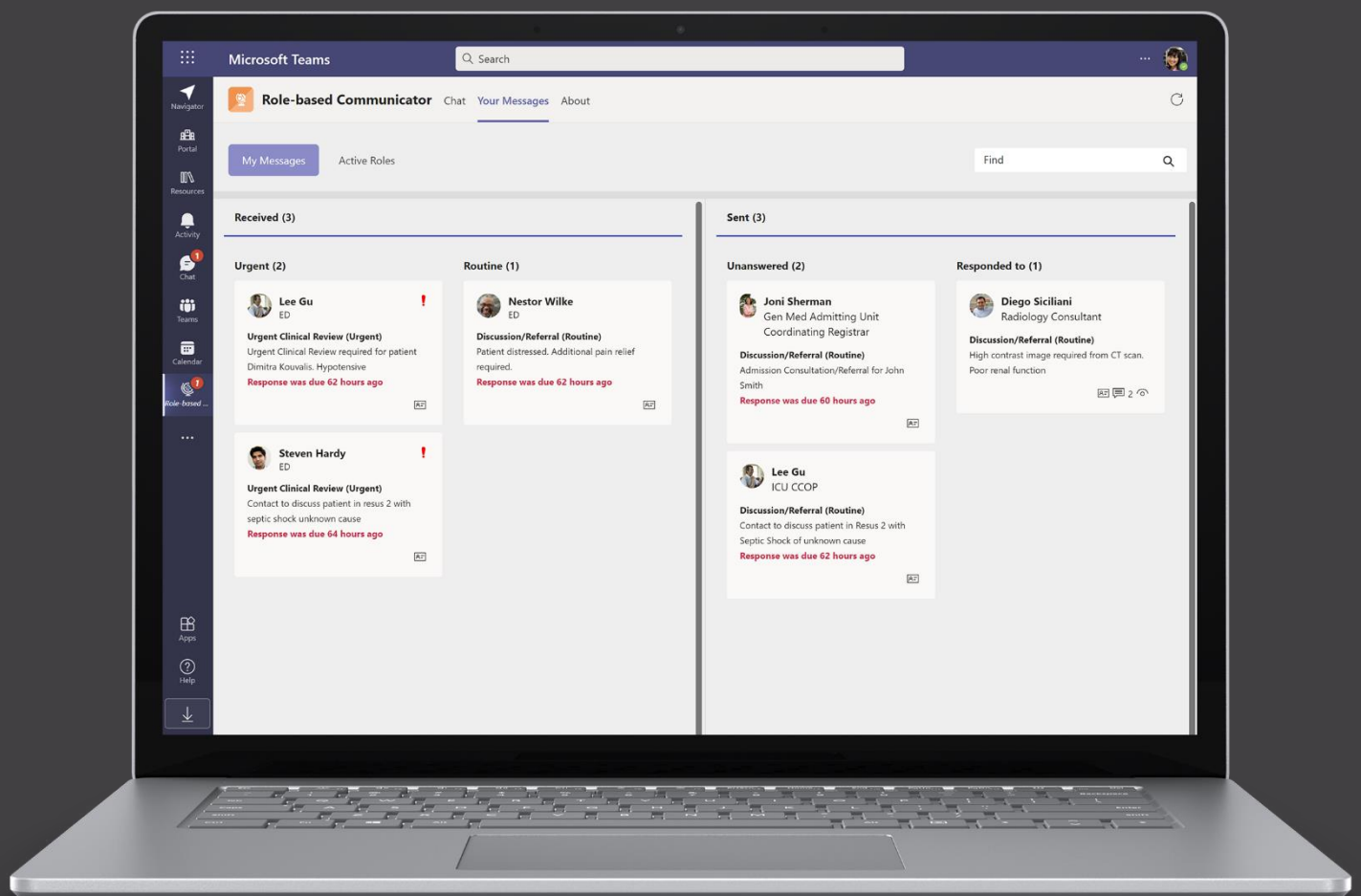
# 2023 planned feature releases.

**External communication and collaboration** from parties that are external to your environment via incoming phone calls, incoming Teams calls, incoming Teams chat, incoming Baret messages and Baret to Baret messages.

**Emergent processes of care** e.g. Cath Lab Codes, Stroke Codes, Trauma Codes, Met Calls and Code Blues.

**Two-way data integration** with FHIR compliant systems for patient lookup, enabling results notification, clinical task completion and consultation request workflows.

**Configurable actions** to support task workflows.



5p



**Baret.**  
Role-based Communicator  
for Microsoft Teams.

# Frequently asked questions.

## **Do users need to set up Baret accounts?**

No. Baret uses single sign on so users will be logged in with their Microsoft 365 account and won't have to authenticate separately.

## **How reliable is the Baret app?**

Baret is built using Azure services, taking advantage of Microsoft's fully managed platform with built-in infrastructure maintenance, security patching, and scaling.

## **How is Baret deployed?**

Built on the Microsoft Teams extensibility framework, Baret is installed in your Microsoft 365 tenant as a Teams App and can be included in your Teams policies for permissions and setup. Supporting components are installed in your Azure tenancy.

## **How does Baret store data?**

Baret is designed to use a combination of the existing capabilities of the Teams platform and Azure storage services and databases hosted within your tenancy, following security best practice guidelines.

## **Can more than one clinician clock on to the same role?**

Yes – Baret is designed so that flexible work models can be supported. If you have a pool of clinicians supporting the same role, they can all clock on at the same time. Conversely, where a staff member needs to cover multiple roles, say overnight, they can do that too.

## **How is role information managed?**

We understand that workforce management is complex and can change rapidly so Baret is designed so that supervisors and team leaders can self manage the names of roles in their teams.

## **What is the notification experience for clinicians – do they get notifications on their lock screen?**

Yes – Baret uses the notification framework built into Microsoft Teams, utilising priority and urgent messages where required to differentiate from other Teams messages.



Discover your new path. [www.fivep.com.au](http://www.fivep.com.au)

Level 19/15 William Street Melbourne VIC 3000 Australia  
[enquiries@fivep.com.au](mailto:enquiries@fivep.com.au)  
+61 3 8592 7700

