



National Trial Overview: Towards Accessible and Patient-Centered Healthcare

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## Access to clinical trials in Denmark

- DK is a frontrunner in digitalisation and clinical trials
- System-centred approach vs. patient-centered approach
  - Patients have to be at the right hospital at the right time to be recruited for clinical trials ightarrow inequity
  - There is no access to updated information concerning active clinical trials in Denmark for patients, relatives or health professionals → difficult to identify and match patients to clinical trials
    - <u>https://clinicaltrials.gov/</u>:
      - No up-to-date overview of clinical trials
      - Not all trials in DK are included
      - Unfamiliar platform to patients
- Hypothesis: Decentralising access to clinical trials to patients and health professionals can improve equity in access to health care



### **Denmark in the top ranking** of clinical trials per capita





Figure 1– Number of commercial and non-commercial clinical trials per capita in selected European countries.

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Number of non-commercial trials per capita





# National Trial Overview

- An up-to-date national, publically owned digital overview of all approved, prospective clinical trials in Denmark
- Demand from patient unions, researchers and sponsors
- Focus area in the governments Life Science Strategy 2021
- Development process:
  - Developed by Trial Nation, Danish Comprehensive Cancer Center, the Danish Regions, Ministry of Health, Ministry of Commerce, National Center for Ethics, Danish Medicines Agency
  - Involvement of patient organisations, doctors, nurses, companies
  - IT supplier: Netcompany



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#### Content:

- 1. All clinical trials in Denmark
- 2. The most important in- and exclusion criteria's
- 3. Overview of participating sites in Denmark
- 4. Contact information on participating sites
- 5. Status of the study (open for recruitment, closed etc.)
- 6. Primary data: trials with medication, medical equipment, other forms of interventions

#### Take part in health research

Citizen Health professional



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## NTO implementation





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## User evaluation

### 1) Healthcare professionals

- Observation of handover (training, dialogue) from regional coordinators to health professionals (one-to-one observations in clinic) in all regions in the pilot and test phase.
- User evaluation with regional coordinators (workshop)
- User evaluation with health professionals across regions and specialties (workshops)
  - Identify interpersonal, informative and technical challenges to the system
  - Allow adjustments to the system

### 2) Patients/citizens

- Individual user sessions (show-me-how, think aloud)
- Focus group interviews
  - Target group: 'DDDs' (Disempowered, Disengaged and Disconnected) and 'People Like Us' (Super-users)
  - Testing user interface

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## Challenges to NTO implementation

- Placing data responsibility
  - Solution: no direct personal data storage in the platform overview of data (clinical trials)
- Stakeholder management
  - Multiple stakeholders complicates communication and task delegation
- Integration of NTO into other IT systems and platforms
- Burn-out risk among health professionals
  - Project nurses are likely the ones responsible for entering trial data into the system
    - They are paid ('bought out') but we need to identify their other tasks and whether burn-out is a risk through open dialog.





## THANK YOU FOR LISTENING

• Questions?







