



Supporting primary care to keep communities safer during pandemics

Kate Rhind

CEO

Healthpoint

[@www.linkedin.com/in/kate-rhind](https://www.linkedin.com/in/kate-rhind)





Primary Care's role in any disaster response

- Providing immediate care, triage and assessment
- Maintaining continuity of care
- Offering coordination and referral management
- Providing public health management
- Psychological support



The instigator for change in New Zealand

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Auckland typhoid outbreak update 7/4/17

Friday, 7 April 2017, 4:42 pm
Press Release: [Auckland Regional Public Health Service](#)

NZ Herald editorial: Authorities took too long to reveal typhoid death

Auckland typhoid outbreak: Eleventh case confirmed

[Home](#) » [Australia](#) » [New Zealand: Typhoid outbreak sickens 10 in Auckland](#)

New Zealand: Typhoid outbreak sickens 10 in Auckland

by ROBERT HERRIMAN

🕒 March 31, 2017 [📄 Australia, Headlines](#) [💬 No Comments](#)



Improved emergency communication governance

Information that informs a provider's "next patient conversation"

Reliance on receiving critical and time-sensitive clinical messages from multiple health authorities

The Problem

- ✘ Readership
- ✘ Information hailstorm
- ✘ Prioritisation

The Solution

- ✔ Easy prioritisation
- ✔ Delivering important health information faster
- ✔ Ensuring trust

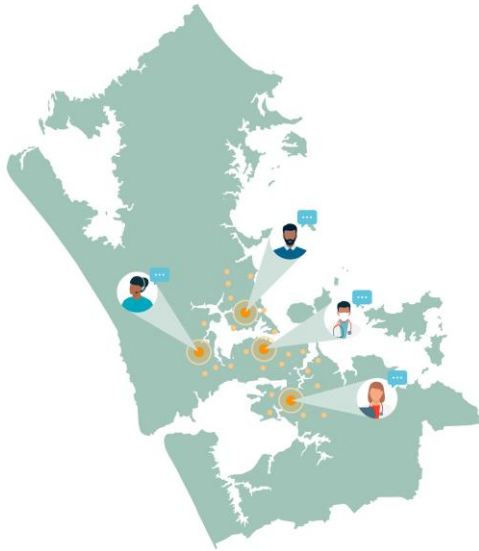


Introducing Medinz



The ability to communicate critical clinical messages:

- two-way messaging from public health organisations to GPs and primary care clinicians
- across autonomous organisations that are geographically spread
- enabling emergency communication governance across the whole sector
- to alleviate issues with readership, information hailstorms, and poorly written communications
- to inform the next patient conversation

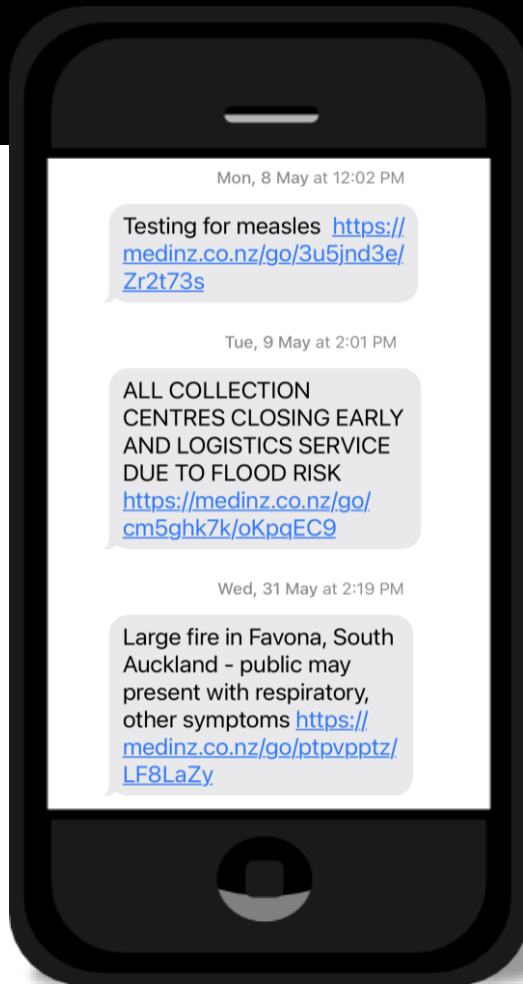




Message Type	Scheduling	Delivery Method	Example
Critical	IMMEDIATELY Sent 5 minutes after being published	All methods (SMS, email, "fax")	Hospital ED closed due to flooding, divert patients to other Emergency departments
Urgent	DAILY Released at either 7:30AM or 12PM	Email or SMS (user choice)	Heightened suicide risk in vulnerable populations
Routine	BIWEEKLY Single collated message at 10AM on Tuesday & Friday mornings	Email (users can opt-out)	Updates to Regional Health Pathways
Professional Development	WEEKLY Single collated message at 10AM on Thursday mornings	Email (users can opt-out)	Department of Health is hosting an open evening: "Women's Health": on 15/07/23

MEDINFO23

8 - 12 JULY 2023 | SYDNEY, AUSTRALIA



New measles case identified in Tāmaki Makaurau. Advice for Northland clinical services

CRITICAL

A new measles case has been identified in Tāmaki Makaurau. The suspected source for this case is a known contact with recent travel abroad.

Albany Senior High School has been identified as a public exposure event and directed to close until further notice. There is currently no exposure event in Te Tai Tokerau.

We advise clinical colleagues and communities to remain vigilant for measles symptoms, including fever, cough and rash. Anyone presenting with a measles-compatible illness should be asked to isolate on suspicion, and an immediate notification to public health should be made via the hospital switchboard 09 430 4100 (ask for public health). It is essential all suspected cases receive a PCR test.

We also urge you all to consider active recall and vaccination opportunities for enrolled patients with outstanding MMR status, particularly Māori patients as a priority.

[Priority Childhood Immunisation Matrix](#) to guide immunisation activity.

Respond to this message

SEND

More from Te Whatu Ora – Te Tai Tokerau (Northland)

- 23 Jun 2023 [New Radiation Oncology eReferral ROUTINE](#)
- 21 Jun 2023 [Grand Round Invitation: Postcode Lotteries & Equity: Why DHBs couldn't deliver ROUTINE](#)

Te Whatu Ora
Health New Zealand
Te Tai Tokerau

Te Whatu Ora – Te Tai Tokerau
(Northland)

Posted Thursday 4 May
2023 02:00 PM

Author [Belinda Allen](#)

Districts Te Tai Tokerau
(Northland)

Regions Northland

Was this useful?

measles

signed in as Belinda Allen

Options

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Search Results “measles”

83 RESULTS

Measles update ROUTINE

No new measles cases have been identified by ARPHS, following the cases and exposure events announced in Tāmaki Makaurau last week. The cases have now left isolation and approximately 60 contacts from Albany Senior High School remain in quarantine...

[VIEW](#)

Auckland Regional Public Health Service
Ritonga Hauora ā Tei o Tāmaki Makaurau

Auckland Regional Public Health Service
Posted 8 May 2023 · Was this useful?

Measles update. Advice for Northland clinical services CRITICAL

Since the message related to measles on 4 May 2023, there have been no new cases identified from Albany Senior High School or the wider community. There are currently two confirmed cases – a student at the school and a household contact who recently travelled overseas...

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Te Whatu Ora
Health New Zealand
Te Tai Tokerau

Te Whatu Ora – Te Tai Tokerau (Northland)
Posted 8 May 2023 · Was this useful?

Testing for measles URGENT

The correct test for measles diagnosis is a nasopharyngeal or throat PCR swab, taken with the viral Copan FLOQd PCR swab (Same swab as COVID and Pertussis PCRs.) Optimal timeframe for sample collection is from onset until 3 days after rash appearance, but is acceptable up until 7 days...

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Mahitahi Hauora

Mahitahi Hauora
Posted 8 May 2023 · Was this useful?

cyclone

SEARCH

signed in as Belinda Allen



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Search Results “cyclone”

9 RESULTS

Temporary funding for people displaced by severe weather to cease on 10 April 2023 ROUTINE

This information is circulated on behalf of ACC and Te Whatu Ora. Te Whatu Ora and ACC advise that temporary funding for people displaced by recent severe weather will cease on 10 April 2023...

VIEW



Mahitahi Hauora

Posted 6 Apr 2023 · Was this useful? 0 0

Extended funding for casual consultations and pharmacy co-payments for people displaced by Cyclone Gabrielle URGENT

The following information is circulated on behalf of Te Whatu Ora. Te Whatu Ora is extending fully funded casual consultations for people displaced by Cyclone Gabrielle whose primary residence is in Northland and who seek casual consultations because they have been displaced...

VIEW



Mahitahi Hauora

Posted 21 Mar 2023 · Was this useful? 0 0



Conclusions

- Primary care plays a critical role in disaster and emergency responses
- Timely and accurate clinical information is vital for primary healthcare providers
- *University of Auckland, Department of General Practice and Primary Health Care* report - "Medinz an assessment of an inter-organisational communication tool" www.medinz.com

