# Multimodal Travel Insights -Tools and Technology

Trafinz - 6 Sept 2023





### **Enhance Operations**

## Why We Collect Transport Data

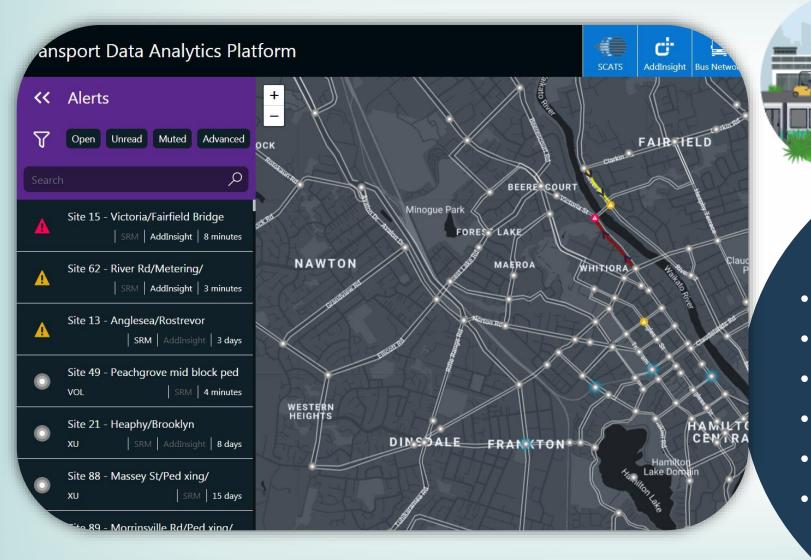


### **Support Strategic Decision Making**



### Better Inform Customers





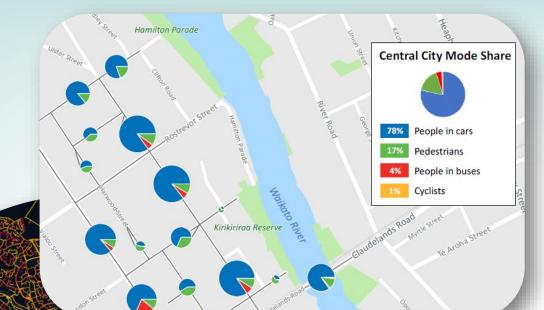
### Enhance Operations

## "TDAP"

00

- Combines many live data sources
- Identifies issues geospatially
- Replaces video wall & apps
  - Mobile friendly + text alerts
  - Significant cost saving
  - Winner: 2022 Smart City Asia-Pacific transport award

**City Council** 





### Support Strategic Decision Making

Hamilton

## "Townsend Tool"

We're developing a mode-share model that uses Machine Learning to provide mode estimates on every road in the city



Mode	Ŕ	5	3			
Count	belivether opto BriefCam	BriefCam		Waikato		Scats addinsight COLAB COLAB COLAB
Pathing	neor	STRAVA	🛞 Lime	Waikato	EROAD	addi <u>nsig</u> ht

"Count all at some locations, path some at all locations"



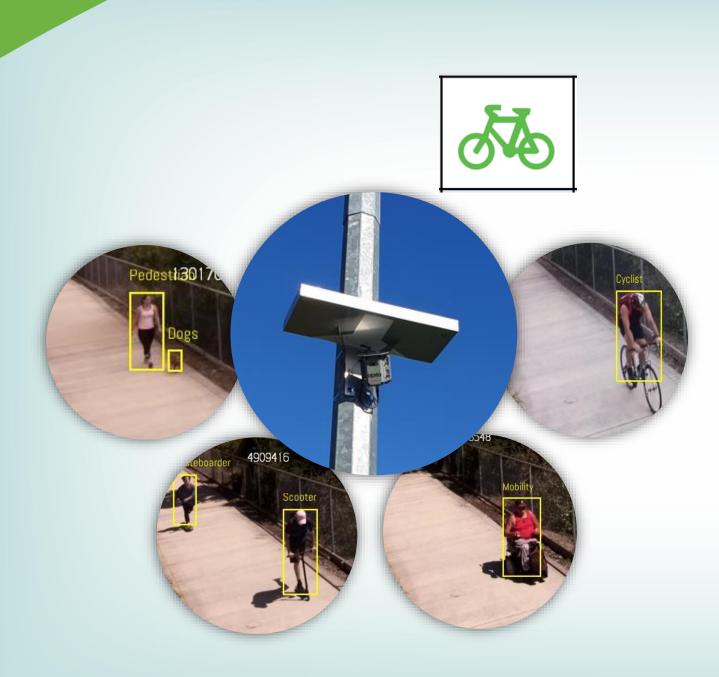


### Mobile Location

Anonymous data, small sample rate but useful data for:

- Visitor number trends
- Origin they visited from
- Where they went and how many were return visitors
- Pedestrian trips





**Problem:** It's expensive to roll out city-wide counters

Solution: We partnered with two local tech companies (hardware & software) to build:

- solar powered
- easy to install
- accurate
- anonymously counts peds/cyclists/scooters...





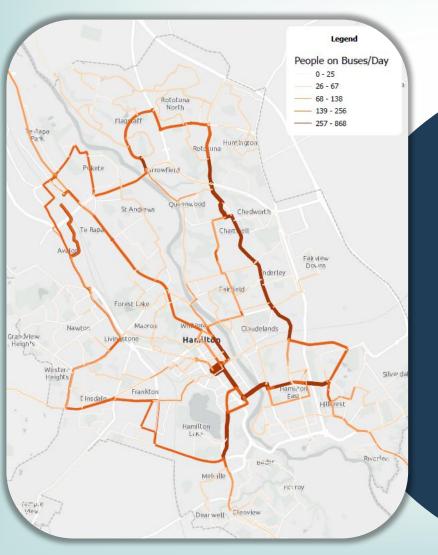
### **CCTV Analytics**

- Make better use of existing cameras
- Common paths
- Pedestrian and cycle counts
- Dwell times



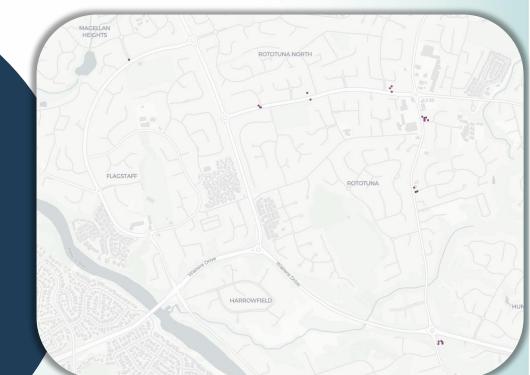






### **Bus users**

- People (not buses) on each road
- Required mapping tag on/off data to bus routes
- Allowing for cash fares and multi-leg journeys







### **Heavy Vehicles**

**60%** of heavy vehicle trips on WEx from Cambridge enter Hamilton City

**80%** of heavy vehicle trips on WEx from Taupiri enter Hamilton City





Before

### After • App • App

- Freight
- API from EROAD (monthly updates)
- Approx 40% of all trucks
- Truck weight classes
- Routing, first stop, heavy braking, travel times
- Inter-regional insights and trends





### **General Traffic**

### Bluetooth "Addinsight"

- Main data source
- Approx 25% of all traffic
- Routing, travel times, LoS

### Radar and Number Plate

- Increasingly used
- Can classify using plate
- Cheap and safe (compared to pneumatic tubes)

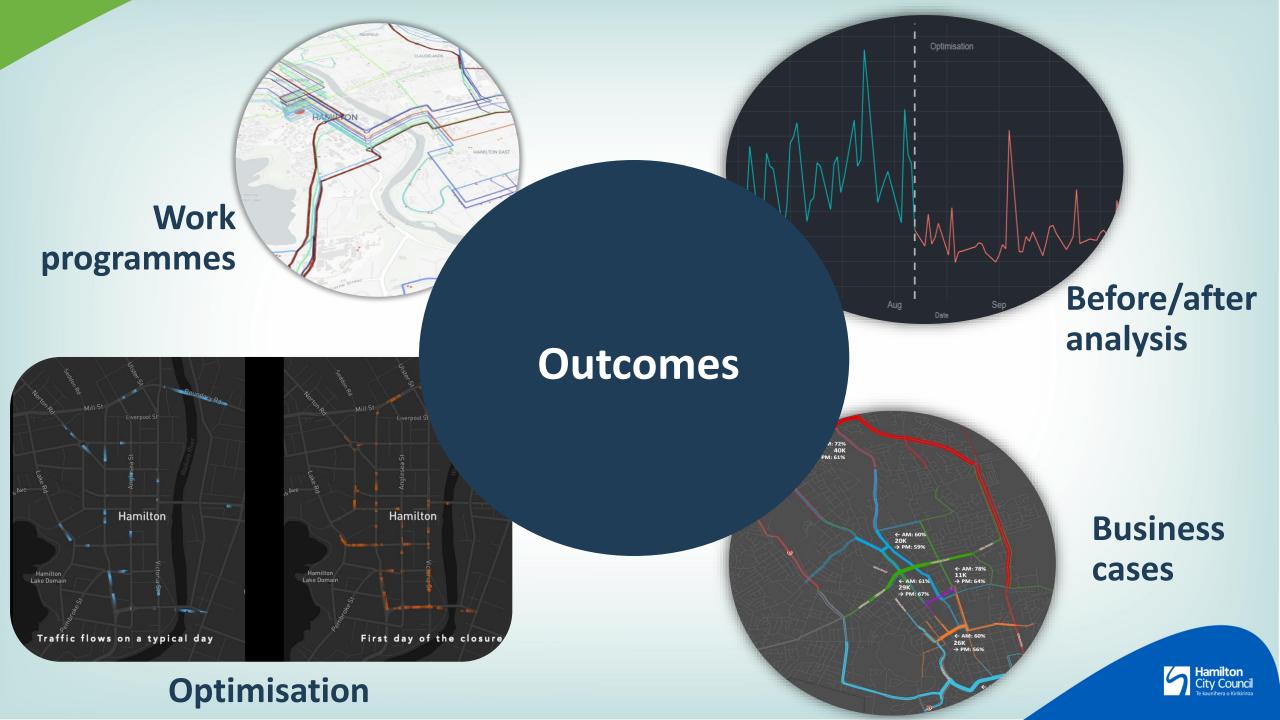




Mode	Ŕ	Stop	3			
Count	belivether opto BriefCam	BriefCam		Waikato		Scats addinsight COLAB COLAB COLAB
Pathing	ne <mark>o</mark> r	STRAVA	Eime	Waikato	EROAD	adci <u>nsio</u> ht

**Data validation -> Cleaning -> Analysis -> Insights** 





### A few learnings...

- Start with outcomes. Identify the inhibitors. Find solutions.
- Hire data scientists and other smart people ③ and let them loose.
- Councils can be risk averse. Try stuff, fail fast (PoC's are good)
- Consider how new technology can be leveraged to solve age old problems [e.g. AI/ML, CCTV analytics, crowd data]
- Challenge the status quo. Find someone else doing it better and talk to them
- Collaborate. We don't share enough with other parts of the sector. Partner with industry and learning institutes like Uni.



## Thank you Any questions?

