# Ferry Road – Angst to Contentment

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| Christchurch Major Cycleways – how far we have come in the last five years!  But there’s still a journey to go and lessons to be learnt.  Ferry Road section of Heathcote Major Cycleway has been a great example of a project that has shifted from community angst to contentment. It was a turbulent journey through route assessment and scheme design. Is the route right? Is it safe? How about parking for workers and customers? Safety at entrance ways and delivery vehicles? Restricted turn movements?  The agreed design resulted in technical complexities for detailed design and construction, for a design which some criticised as being a significant compromise. However, despite the criticisms the design works and the community are singing its praises.  Shaping choices and outcomes through a true holistic lens and customer focused approach is more encompassing than just the cycleway user. We would love to share what went well and what could be done better from route design through construction. # All ages and abilities #Access for all #Customer focus and engagement #Shaping choices #Street scape allocation. |